



North American  
Bus Industries, Inc.

## **SAFETY RECALL NOTICE**

**June, 2012**

**NHTSA Campaign # 12V-189**

**Dear NABI Customer:**

**NABI Recall # 20122**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. North American Bus Industries, Inc. (NABI) has decided that a defect which relates to motor vehicle safety exists in Certain Optima Opus29 and Opus34 model transit buses manufactured by NABI, Inc., between August 8, 2007 and September 21, 2009

Our records identify you as the owner of the vehicle(s) shown on the attached list that are affected by this recall.

### **REASON FOR THIS RECALL**

NABI has determined that certain Optima Opus29 and Opus34 model transit buses, manufactured by NABI, may have loose pinch bolts in the steering column shaft. The bolts may loosen to the extent that they may fall out and allow the steering shaft to separate. Steering control of the vehicle could be lost and an accident could occur.

### **ACTION YOU SHOULD TAKE**

NABI will arrange for an inspection and repair of the vehicle(s). This work should take approximately 30 minutes per bus.

NABI will repair the vehicles free of charge.

NABI anticipates these repairs will be completed in June 2012.

If NABI does not remedy this condition without charge on the mutually agreed upon service date or within 5 days of this agreed upon date, you can obtain assistance by calling NABI Customer Service at (256) 831-4296 Ext 1308 or via email at [recalls@nabiusa.com](mailto:recalls@nabiusa.com). If you believe that NABI has failed to remedy the vehicle without charge and within a reasonable time, you may wish to inform the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590; or call the toll-free DOT Auto Safety Hot-line at 1-888-327-4236 (TTY: 1-800-424-9153); or contact NHTSA at <http://www.safercar.gov>. If you have had your bus repaired for this issue prior to receipt of this notice, you may be entitled to reimbursement if you incurred any out of pocket cost due to this matter. For further information, please contact us at the number listed above.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this matter may cause you.

North American Bus Industries, Inc.