



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 1, 2012

MR. STEVEN M. KENNER  
DIRECTOR, AUTOMOTIVE SAFETY OFFICE  
ENVIRONMENTAL & SAFETY ENGINEERING  
FORD MOTOR COMPANY  
330 TOWN CENTER DRIVE SUITE 400  
DEARBORN, MI 48126-2738

NVS-215kjs  
12V-243

**SUBJECT: REAR BRAKE ROTOR TRANSPORTATION BOLTS**

DEAR MR. KENNER:

This letter serves to acknowledge Ford Motor Company's (Ford) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

LINCOLN/MKT LIMOUSINE/LIVERY/2013

**NHTSA Campaign Number:** 12V-243

**Mfg's Report Date:** April 30, 2012

**Components:** SERVICE BRAKES, HYDRAULIC:FOUNDATION  
COMPONENTS:DISC:ROTOR

**Potential Number of Units Affected:** 128

**Summary:**

FORD IS RECALLING CERTAIN MODEL YEAR 2013 LINCOLN MKT VEHICLES WITH A TOWN CAR PACKAGE MANUFACTURED FROM MARCH 6, 2012, THROUGH APRIL 3, 2012, WHICH ARE AVAILABLE ONLY TO BODY BUILDERS FOR UPFITTING AS HEARSE OR LIVERY/LIMOUSINE VEHICLES. THESE VEHICLES MAY HAVE BEEN TRANSPORTED WITH REAR BRAKE ROTOR BOLTS THAT ARE NOT FULLY SEATED ALLOWING THE HEAD TO PROTRUDE ABOVE THE WHEEL MOUNTING SURFACE.

**Consequence:**

THE RAISED BOLT HEAD COULD LEAD TO TORQUE LOSS IN THE WHEEL JOINT, POTENTIALLY LEADING TO WHEEL SEPARATION, INCREASING THE RISK OF A CRASH.

**Remedy:**

ALL THE AFFECTED VEHICLES HAVE BEEN QUARANTINED AT THE COACH BUILDER'S FACILITIES AND WILL BE REPAIRED BEFORE DELIVERY TO OWNERS. NOTICES WERE MAILED TO THE COACH BUILDERS ON MAY 24, 2012. FOR MORE INFORMATION, OWNERS MAY CONTACT THE FORD MOTOR COMPANY CUSTOMER RELATIONSHIP CENTER AT 1-866-436-7332.

**Notes:**

FORD'S SAFETY RECALL CAMPAIGN NUMBER IS 12S32. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at 1-202-366-5227, or by email at [Kelly.Schuler@dot.gov](mailto:Kelly.Schuler@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement