



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 10, 2012

MR. DAN EVANS
CUSTOMER SERVICE MANAGER
FOREST RIVER, INC.
55470 C.R. 1
P.O. BOX 3030
ELKHART, IN 46515-3030

NVS-215et
12V-200

SUBJECT: INCORRECT GEAR INDICATION IN 'PRNDL' DISPLAY

DEAR MR. EVANS:

This letter serves to acknowledge Forest River, Inc.'s (Forest River) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
FOREST RIVER/GEORGETOWN/2010-2012

NHTSA Campaign Number: 12V-200

Mfg's Report Date: May 7, 2012

Components: POWER TRAIN: AUTOMATIC TRANSMISSION: GEAR POSITION INDICATION (PRNDL)

Potential Number of Units Affected: 1,468

Summary:

FOREST RIVER IS RECALLING CERTAIN MODEL YEAR 2010-2012 GEORGETOWN RECREATIONAL VEHICLES BUILT ON A FORD STRIPPED CHASSIS, MANUFACTURED FROM FEBRUARY 15, 2010, THROUGH NOVEMBER 29, 2011. THE GEAR SHIFTER'S CABLE MAY BREAK AT THE ATTACHMENT TO THE TRANSMISSION CONTROL SELECTOR ARM ASSEMBLY MOUNTED ON THE STEERING COLUMN. IF THE CABLE BREAKS, THE TRANSMISSION GEAR INDICATOR IN THE GEAR DISPLAY IN THE INSTRUMENT PANEL WILL REMAIN IN THE FIRST GEAR POSITION REGARDLESS OF THE GEAR SELECTED.

Consequence:

AN INCORRECT GEAR INDICATION IN THE INSTRUMENT PANEL INCREASES THE RISK THAT A VEHICLE IS LEFT IN GEAR, SUCH THAT THE VEHICLE COULD ROLL LEADING TO A CRASH OR INJURY TO A BYSTANDER.

Remedy:

FOREST RIVER WILL NOTIFY OWNERS, AND DEALERS WILL REPLACE THE TRANSMISSION SELECTOR ARM ASSEMBLY AND THE CABLE ASSEMBLY, FREE OF CHARGE. FOREST RIVER HAS NOT YET PROVIDED A NOTIFICATION SCHEDULE. OWNERS MAY CONTACT FOREST RIVER AT 1-574-295-8749.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 1-202-366-9525, or by email at Edison.Thompson@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jennifer Timian', with a stylized flourish at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement