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By Recall Management Division at 9:17 am, May 31, 2012

12V-248
(2 pages)

ARBOC *Specialty Vehicles*
51165 Greenfield Parkway
Middlebury, IN 46540
574-825-1720

May 30, 2012

Director, Office of Defects Investigation
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, DC 20590

Re: Part # 573 Defect and Noncompliance Report – ARBOC Specialty Vehicles, LLC –
Specialty Manufacturing, Inc escape hatches

Dear Mr. Person;

ARBOC Specialty Vehicles, LLC has received written notification from Specialty Manufacturing, Inc (SMI) regarding a recall campaign they are conducting on their ProLo roof escape hatches. Their notification stated that this recall relates to their referenced escape hatches manufactured between April 1, 2011 and March 25, 2012.

ARBOC purchases SMI escape hatches and installs them in Spirit of Mobility and Spirit of Freedom transit buses. At this time, we estimate that we received and installed approximately 57 hatches from SMI that are affected by this recall campaign.

These transit buses were built by ARBOC between March 2011 and April 2012.

DESCRIPTION OF DEFECT

The notification we received from SMI states the following:
“SMI has determined that the opening force required to open ProLo hatches manufactured during this time period may exceed the 40 pound maximum prescribed by FMVSS 217 by an average of 7 pounds.”

DISCOVERY OF THE DEFECT

ARBOC received written notification from SMI on May 29, 2012.

PRECLUSION OF POTENTIAL DEFECT

The SMI recall notification stated the following corrective action:
“Replace the suspect components as described in the remedy program. Replacing the 008956 Nylon Receiver on the ProLo hatch using the 009493 ProLo Repair Service Kit will resolve the noncompliance.

All purchasers and dealerships that receive these units with the potential defect will be advised by mail regarding this problem.



SMI will be responsible for making service kits available to dealers and customers and shipping those kits out upon request. ProLo Repair kits will include complete instructions on the remove and reinstallation of the nonconforming components

If you have any questions, or require further information, please advise.

Very Truly Yours,

Julianna D Sauber

Cc: Don Roberts – President and CEO
Ben Cupp – Director of Engineering