



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 31, 2012

MR. TED WRISTEN
GENERAL MANAGER
TIGER TRAILERS, INC.
3029 COUNTY ROAD 3320
COOKVILLE, TX 75558

NVS-215et
12V-234

SUBJECT: E/H BRAKE ACTUATOR

DEAR MR. WRISTEN:

This letter serves to acknowledge Tiger Trailers, Inc.'s (Tiger Trailers) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the trailer listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TIGER TRAILERS/83X24 LOWBOY GOOSENECK/2012

NHTSA Campaign Number: 12V-234

Mfg's Report Date: April 5, 2012

Components: EQUIPMENT

Potential Number of Units Affected: 1

Summary:

TIGER TRAILERS IS RECALLING ONE MODEL YEAR 2012 LOWBOY GOOSENECK TRAILER EQUIPPED WITH A DEXTER AXLE ELECTRIC/HYDRAULIC (E/H) BRAKE ACTUATOR PUMP. THIS PUMP MAY NOT HAVE BEEN PROPERLY HEAT TREATED. THIS CONDITION CAN CAUSE PREMATURE WEAR OF SOME CRITICAL COMPONENTS IN THIS PUMP WHICH CAN RENDER THE UNIT INOPERABLE.

Consequence:

THE E/H BRAKE ACTUATOR PROVIDES BRAKING POWER TO THE TRAILER BRAKES. FAILURE OF THE ACTUATOR CAN RESULT IN THE LOSS OF BRAKING EFFORT BY THE TRAILER, INCREASING THE RISK OF A CRASH.

Remedy:

TIGER TRAILERS WILL NOTIFY THE OWNER, AND A DEXTER AXLE DEALER WILL REPLACE THE ELECTRIC/HYDRAULIC (E/H) BRAKE ACTUATOR PUMP, FREE OF CHARGE. TIGER TRAILERS HAS NOT PROVIDED A NOTIFICATION SCHEDULE. OWNERS MAY CONTACT TIGER TRAILERS, INC. AT 1-903-577-9511.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is expected owners will be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles. You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers.

Tiger Trailers must file a sample of the envelope which you intend to use to mail the recall notice to owners. The words "SAFETY", "RECALL", "NOTICE" in any order must be printed on the envelope in larger font than the customer's name and address.

Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Edison Thompson, who may be reached by phone at 202-366-9525, by email at Edison.Thompson@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and "T".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement