



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 31, 2012

MR. DAVID MIHALICK
STANDARDS COMPLIANCE MANAGER
THOR INDUSTRIES, INC.
419 WEST PIKE STREET
P.O. BOX 629
JACKSON CENTER, OHIO 45334-0629

NVS-2151rd
12V-232

**SUBJECT: CERTIFICATION LABELS/FMVSS 120/TIRE SELECTION AND RIMS FOR
MOTOR VEHICLES OTHER THAN PASSENGER CARS**

DEAR MR. MIHALICK:

This letter serves to acknowledge Crossroads RV's (Crossroads) notification to the National Highway Traffic Safety Administration (NHTSA) of a noncompliance with Federal Motor Vehicle Safety Standard No. 120, "Tire selection and rims for motor vehicles other than passenger cars," in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
CROSSROADS/CRUISER/2011

NHTSA Campaign Number: 12V-232

Mfg's Report Date: May 17, 2012

Components: EQUIPMENT:OTHER:LABELS

Potential Number of Units Affected: 77

Summary:

CROSSROADS IS RECALLING CERTAIN MODEL YEAR 2011 CROSSROADS CRUISER RECREATIONAL TRAILERS, MANUFACTURED FROM AUGUST 5, 2010, THROUGH DECEMBER 15, 2010. THESE VEHICLES WERE MANUFACTURED WITH INCORRECT INFORMATION ON THE FEDERAL IDENTIFICATION TAG, TIRE AND LOADING INFORMATION LABEL AND THE RECREATIONAL VEHICLE CARGO CARRYING CAPACITY LABEL. THUS, THESE VEHICLES FAIL TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 120, "TIRE SELECTION AND RIMS FOR MOTOR VEHICLES OTHER THAN PASSENGER CARS."

Consequence:

AN INACCURATE LABEL COULD LEAD TO IMPROPER VEHICLE LOADING SPECIFICATIONS WHICH COULD LEAD TO A TIRE FAILURE WHICH MAY RESULT IN PERSONAL INJURY OR PROPERTY DAMAGE.

Remedy:

CROSSROADS WILL NOTIFY OWNERS AND PROVIDE CORRECTED LABELS. OWNERS MAY CONTACT THOR INDUSTRIES AT 937-596-7965 OR CROSSROADS AT 260-593-2866.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 1-202-366-9525, or by email at Edison.Thompson@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement