

PART 573 Defect and Noncompliance Report

1. Manufacturer's name/address

Foretravel Motorcoach
1221 NW Stallings Drive
Nacogdoches, Texas 75964

2. Vehicles or Equipment Involved in this defect notification:

The vehicles covered by this Report are recreational vehicles that were equipped with **Se-Gi vented windows** manufactured by Se-Gi Products Inc. Between August 2006 and June 2010. The vehicle models in question are as follows:

2007 Year model – Phenix/Nimbus
2008 Year model – Phenix/Nimbus
2009 Year model – Phenix/Nimbus
2010 Year model – Phenix/Nimbus
2011 Year model – Nimbus (One Only)

3. Total number of vehicles:

The total number of vehicles covered by this Report is 121.

4. Approximate percentage of vehicles estimated to actually contain the defect:

Based on available the information approximately 30% of the vehicles may contain the defect.

5. Description of Defect:

Certain windows manufactured by Se-Gi Products can include one or two small glass venting panels that are hinged at the top and can be manually opened. The panels vary in size and shape but are typically 22-23 inches long and 8" high. On some panels the adhesive bond between the glass portion of the panel and the hinge may de-bond, and under certain circumstances the panel may detach and potentially fall from the vehicle.

6. If the defect is in a component or assembly purchased from a supplier, identify the supplier corporate name and address:

Se-Gi Products Inc., 1900 Second Street, Norco, CA 92860

7. Identify the name of the knowledgeable representative of the supplier:

Mike Gino

8. Chronological summary of events leading to this determination:

May 04, 2012- Foretravel became aware that another motorcoach manufacturer had initiated a voluntary recall on the Se-Gi windows that were similar to the product installed on certain Foretravel motorcoaches. That same week Foretravel received a call from an owner asking if the issue may pertain to windows in his RV. Foretravel immediately began a review of its parts, warranty, and service records that may contain similarities.

May 14, 2012-A summary of the review was completed that identified (25) Foretravel Motorcoaches with window repairs as a result of the vent panels either being detached or loose from the bracket.

May 15, 2012- Foretravel made contact with Se-Gi to discuss the potential failure issues and/or additional information they may have relating to the Se-Gi production time period that potential failure is most likely.

May 17, 2012- Foretravel concluded that a significant percentage of the vehicles containing Se-Gi windows may never have a potential for failure. However, the occurrences of loose or detached panels were in an undeterminable range of the Se-Gi product and as such it would be difficult to limit the scope of vehicles containing the Se-Gi panels. Due to these factors it was determined that all vehicles containing the Se-Gi product should be subject to inspection and remedy. Foretravel voluntarily determined it was appropriate to provide this report to NHTSA. To date, Foretravel has received no reports of injury or property damage.

9. Description of proposed remedy:

Foretravel with support from Se-Gi is in the process of developing specific inspection and remedy instructions and obtaining needed parts.

V.I.N. numbers of the affected vehicles and owner's names and addresses will be obtained.

Foretravel approximates owner notification to begin in June 2012 and completed in June of 2012.

The service network will be notified of the remedy with instructions and a sample copy of customer notification letter when complete by mail. Foretravel approximates the service network notifications to begin in June 2012.

The remedy will be performed at no charge to the consumer and provisions will be made to reimburse consumers who may have previously obtained a remedy at their own expense.