

Safety Defect and Noncompliance Report Guide for Vehicles  
**PART 573 Defect and Noncompliance Responsibility and Reports**<sup>1</sup>

On May 7, 2012, CAM Superline [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. \_\_\_\_\_) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 **Defect and Noncompliance Responsibility and Reports**.

Date this report was prepared: May 14 2012\_\_\_\_\_

Furnish the manufacturer's identification code for this recall (if applicable): 11E-057

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and **mailing address** of the designated agent as prescribed by 49 U.S.C. §30164.

CAM SUPERLINE INC.  
 \_\_\_\_\_  
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Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Randy Horst, Warranty Manager  
 \_\_\_\_\_

Telephone Number: 717.749.3369 Fax No.: 7177493560

Name and Title of Person who prepared this report.

Randy Horst - Warranty Manager  
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Signed:

\_\_\_\_\_

<sup>1</sup> Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.



**II. Identify the Recall Population**

**3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.**

<b>Model</b>	<b>Year</b>	<b>Number of Vehicles Potentially Involved</b>
7CAM18STT	2012	1
6CAM18C	2012	1

**Total Number Potentially Affected by the Recall:** 2

**4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:**

**Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:**

A sales report was created and sorted by units sold with the electric/hydraulic brake option from Oct 2011 unit April 2012 equipped. A total of 2 units were found. This accounted for less than 1% of units built.

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**III. Describe the Defect or Noncompliance**

**5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.**

See Dexter Recall 11E-057

**Describe the cause(s) of the defect or noncompliance condition.**

See Dexter Recall 11E-057

**Describe the consequence(s) of the defect or noncompliance condition.**

See Dexter Recall 11E-057

**Identify any warning which can (a) precede or (b) occur.**

See Dexter Recall 11E-057

**If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.**

See Dexter Recall 11E-057

**Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:**

See Dexter Recall 11E-057

**IV. Provide the Chronology in Determining the Defect/Noncompliance**

*If the recall is for a defect, complete item 6, otherwise item 7.*

- 6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.**
- 7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.**

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**V. Identify the Remedy**

**8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.**

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See Dexter Recall 11E-057

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**9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.**

See Dexter Recall 11E-057 \_\_\_\_\_  
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**Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.**

See Dexter Recall 11E-057 \_\_\_\_\_  
\_\_\_\_\_  
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**Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.**

See Dexter Recall 11E-057 \_\_\_\_\_  
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**VI. Identify the Recall Schedule**

**10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.**

Each customer was notified of recall on elec/hyd actuators. As of May 14 2012, replacement units were shipped to customers.

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## **VII. Furnish Recall Communications**

**11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov) for review prior to mailing.**

**Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.**