

May 8, 2012

DEALERS AND SERVICE CENTERS SAFETY NOTIFICATION:

Subject: Dexter recall for all E/H actuators (K71-650-00 and K71-651-00). The serial numbers in question are K71-650 (E/H 1000 psi-serial # DTS11903 to DTS12759 and K71-651-00 (E/H 1600 PSI)-serial # DTS13805 to DTS14751

Reference: The affected population to include units manufactured as of September 2011 through December 2011. It will involve recovery and replacement of potentially defective units.

This notice is sent to you in accordance with requirements of the National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

UTC Cargo Group has decided that a defect which relates to motor vehicle safety exists in certain E/H actuators K71-650-00 and K71-651-00 and should be recalled. Dexter Axle a manufacturer of axles which are sold for application in trailers has voluntarily recalled serial numbers DTS11903 AND DTS12759 under NHTSA recalls identified as EQ12-003. With the action taken with this letter Dexter is voluntarily extending a recall of all serial numbers in question K71-650 (E/H 1000 psi-serial number DTS11903 and K71-651-00 (E/H 1600 PSI)-serial number DTS13805 to DTS14751 for units produced from September 1, 2011 to December 31, 2011.

The population of actuators being addressed can cause premature wear of some critical components in these pumps which can render the unit inoperable. The remedy is to replace those units.

Therefore, the recall population will include all actuator serial numbers K71-650-00 and K71-651- These actuators should be replaced and the old ones sent back to Dexter. Replacements can be ordered by contacting Dexter at 260-636-5311,

IMPORTANT: Some of the affected refrigerators may be in your new and used vehicle inventory. Federal law requires the corrective action to be completed on these refrigerators before retail delivery. You are prohibited from selling a product which has been identified by this corrective action campaign unless the product has first received the specified corrective action.

Identifying recalled product in your new and used vehicle inventory:

- Serial numbers K71-650-00 and K71-651-00 having a premature wear of some critical components with a psi-serial number between DTS11903, DTS14751. (The affected actuators were manufactured September 2011 through December 2011.)

To order replacement parts call Dexter at 260-636-5311 Specify how many vehicles, refrigerators or parts your dealership has to retrofit.

Identifying non recalled product in your inventory

- The kit box should be opened and serial number of the unit inspected. The serial number can be found on the E/H actuator label.

If you have one of the recalled refrigerators you should immediately:

1. **Contact Dexter with the serial number.**
2. **Get directed to the nearest service center.**

To report a recalled actuator on behalf of an owner and you may call Dexter at 260-636-5311 with the owner's actuator serial number

All parts and the labor to install a recall kit will be at no charge to the owner.

Owner notification is expected to begin immediately. Owners will be instructed to contact their Trailer dealer or a Dexter authorized service center to arrange a service date. If you have questions regarding this recall call Dexter at 260-636-5311. You may also call Haulmark Warranty Department.

We appreciate your cooperation and assistance in conducting this safety recall. Our first priority is the integrity of our products for the satisfaction and safety of our customers.

If you should have any questions please call 260-636-5311.

Sincerely,
UTC Cargo Group