



East Coast RV Specialist
7390 Woodbury Pike
Roaring Spring, PA 16673

17 May 2012

IMPORTANT SAFETY RECALL CAMPAIGN ANNOUNCEMENT

Safety Compliance Recall Number: 12BL-0011

Vehicle Identification Number:

Model: G23FSR

Serial: [81-1-S-G23FSR-001005](#)

This notice is sent to you in accordance with National Traffic & Motor Vehicle Safety Act. Gulf Stream Coach, Inc. is issuing a voluntary recall under the provisions of the National Traffic and Motor Vehicle Safety Act.

Gulf Stream Coach, Inc. has decided that a defect which relates to motor vehicle safety may exist in the following Gulf Stream Coach, Inc. GT Gulf Trans Shuttle Buses:

Which Models are involved in the Recall?

(4) Four, model year 2011, GT Gulf Trans Shuttle Buses, built during April 12, 2010 and October 22, 2010, both dates inclusive, which have The Braun Corporation (series AA through DA) Century and Vista 2nd generation Dual Parallel Arm model wheelchair lifts installed.

What is the Condition?

The wheelchair lifts identified may develop or exhibit a defect related to the outer rollstop latch. This defect may result in a passenger falling from the elevated lift platform and being injured or killed.

Your lift, identified above, is affected. To correct this condition, please contact your local authorized Braun Dealer and schedule an appointment.

The work will take less than one hour to complete. However, additional time may be required depending on your inspection and their shop schedule.

Please bring this Owner Notification Form with you at the time of your appointment and give it to your dealer. This form identifies the lift and the service that is required. Once again, an approved Braun service technician will perform the compliance retrofit at no charge to you.

If you have any problem obtaining the needed repair, or wish to schedule service with an approved Braun technician, please contact The Braun Customer Experience Group at 1-800-488-0359. A Braun Product Support representative will arrange for prompt attention to your lift.

We regret any inconvenience this action may cause you. However, we are concerned about your safety. If your Braun dealer fails or is unable to remedy this non-conformance without charge and within a reasonable time, you may submit a complaint to the Administrator, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at (888) 327-4236 (TTY: (800) 424-9153); or visit <http://www.safercar.gov>.

If you have a change of address or sold the vehicle, to update our records, please complete the enclosed prepaid postcard and return to us. If you have sold the vehicle and do not know the VIN number, please provide the vehicle serial number or your name so that we may be able to attempt to identify the vehicle and the owner.

FEDERAL REGULATIONS REQUIRE ANY LESSOR RECEIVING THIS LETTER TO FORWARD IT TO THE LESSEE WITHIN 10 DAYS.

If you paid to remedy the issue addressed in this notice, you may be eligible for a refund. Please provide a true and correct copy of the paid invoice to an authorized Braun dealer or directly to *Gulf Stream Coach, Inc., PO Box 1005, Nappanee, IN 46550, ATTN: Motorized Service.*

GULF STREAM COACH, INC.