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By Recall Management Division at 8:56 am, May 08, 2012

**PREVOST**

12V-205  
(3 Pages)

May 8<sup>th</sup> 2012

Mrs Kelly Schuler  
National Highway Traffic Safety Administration (NSA-10)  
1200 New Jersey Avenue, S.E.  
Washington, D.C, 20950  
Kelly.Schuler@dot.gov

Subject: Recall Campaign SR12-57  
Emergency Windows – vehicles with Wheel Chair Lift  
Year Model 2009-2013 Volvo Bus vehicles  
**Preliminary Defect Report**

Dear Mrs Schuler:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act and 49 CFR Part 573.

Prevost has decided to conduct this safety action. Details of this action are included in the attached Preliminary Defect Report.

Further information will be provided to NHTSA as it becomes available.  
Do not hesitate to contact me should you need additional information.

Best regards,

Deny Bertrand  
Regulatory Compliance Manager  
Prevost  
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## Preliminary Defect Report

**Recall Campaign Number**                      Prevost SR12-57  
**Subject:**    Emergency Windows

### Vehicle Models Involved in the Recall:

- **Manufacturer:** Volvo Bus
- **Models:**
  - 9700, year model 2009-2013 incl.  
VIN: 3CET2M62695                      up to 3CET2S22XC5                      incl.
- **Dates of Production:**                      Begin May 2009 , ending October 2011

### Recall Population

- Approximate percentage of the production of all the recalled models manufactured by Prevost between the inclusive dates of manufacture provided above, that the recalled model population represents : 100%
- Estimated number of vehicles potentially affected by the Recall: 27
- Approximate percentage of the total number of vehicles estimated to actually contain the defect: 100%
- How the recall population was determined: the vehicles recalled are those equipped with wheel chair lift.

### Description of the Non-compliance

- **Description:** On the recalled population, the quantity of emergency window is not per standard.
- **Cause of the defective condition:** Misinterpretation of section S5.2.2.1 of FMVSS217.
- **Consequence:** recalled population needs to have one extra emergency window.
- **Warning that can precede:** n/a

### Chronology in determining the Non-compliance

- May 1 2012: Review of calculations related to section S5.2.2.1 of FMVSS217.
- May 3<sup>rd</sup> 2012: Prevost took the decision to conduct a safety action.

*To date, no accidents, injuries nor fatalities have been reported.*

### Description of the Remedy

Prevost has voluntarily decided that all vehicles shall be modified so one additional emergency window shall be installed, free of charges.

### Differences between the recall condition and the remedy

On vehicles equipped with wheelchair lift, the driver's side is equipped with two (2) emergency windows (recalled vehicles) versus three (3) on compliant vehicles.

**How and when the recall condition was corrected in production.**

Quantity of emergency windows to be per requirements; Introduction of modification in production was made May 3 2012.

**Preliminary Recall Schedule**

May 12<sup>th</sup> 2012: Service solution expected to be defined.

September 2012: Parts expected to be available

September 2012: Safety recall expected to be mail out to customers.

Confirmation of the above plan will be sent to NHTSA as further information is obtained.

**Recall Communications**

Notice to customers are expected to be sent out in September. Copies are to be provided to NHTSA when available, at the latest in August.