



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 9, 2012

MR. DAVID M. MIHALICK
STANDARDS COMPLIANCE MANAGER
THOR INDUSTRIES, INC.
419 WEST PIKE STREET
P.O. BOX 629
JACKSON CENTER, OH 45334-0629

NVS-2151rd
12V-199

SUBJECT: WHEELCHAIR LIFT/OUTER ROLL STOP LATCHING MECHANISM

DEAR MR. MIHALICK:

This letter serves to acknowledge Goshen Coaches (Goshen) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

GOSHEN/G-FORCE/2010-2011
GOSHEN/GC II/2007-2011
GOSHEN/GCII CONNECTION/2010-2011
GOSHEN/PACER/2007-2011
GOSHEN/PACER LS/2008-2011
GOSHEN/PACER LTD/2007-2010
GOSHEN/SENTINEL/2008-2010

NHTSA Campaign Number: 12V-199

Mfg's Report Date: May 3, 2012

Components: EQUIPMENT ADAPTIVE

Potential Number of Units Affected: 2,802

Summary:

GOSHEN IS RECALLING CERTAIN MODEL YEAR 2007-2011 TRANSIT BUSES EQUIPPED WITH BRAUN CENTURY-2 AND VISTA-2 WHEELCHAIR LIFTS. OVER TIME AND WITH FREQUENT USE, THE ROLL STOP LATCHES ON THE OUTER BARRIER MAY BECOME BENT OR MISALIGNED.

Consequence:

A WHEELCHAIR OCCUPANT MAY DEFEAT OR RIDE OVER THE INSUFFICIENTLY LATCHED ROLL STOP. IF THIS OCCURS WHEN THE LIFT PLATFORM IS IN AN ELEVATED POSITION, THE WHEELCHAIR'S OCCUPANT COULD FALL AND SUSTAIN INJURY.

Remedy:

GOSHEN WILL NOTIFY OWNERS, AND REPAIRS WILL BE PERFORMED BY AUTHORIZED BRAUN DEALERS, FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING MAY 2012. OWNERS MAY CONTACT GOSHEN AT 1-574-970-6300.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following information:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Edison Thompson, who may be reached by phone at 1-202-366-9525, by email at Edison.Thompson@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement