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By Recall Management Division at 9:24 am, May 08, 2012

12V-200  
(8 Pages)

November 16, 2010

Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Attention: Recall Management Division  
1200 New Jersey Avenue, SE  
Washington, D.C. 20590

RE: Part 573 Defect and Noncompliance Report

Dear Sir or Madame,

Forest River, Inc. has decided that there is a noncompliance that pertains to motor vehicle safety and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance.

Forest River, Inc.  
55470 C.R. 1  
P.O. Box 3030  
Elkhart, Indiana 46515-3030  
574-389-4600  
Email: [forestriverinc.com](mailto:forestriverinc.com)

Steven J. Barbour, Engineering Manager, Georgetown Division is the contact for information on this recall. Telephone: 574-389-3239, Fax 574-295-8749, Email: [sbarbour@forestriverinc.com](mailto:sbarbour@forestriverinc.com).

This report is prepared by Steven J. Barbour, Engineering Manager, Georgetown Division.

Regards,

Steven J. Barbour  
Forest River, Inc.  
Phone: 574-389-3239  
Fax: 574-295-8749  
Email: [sbarbour@forestriverinc.com](mailto:sbarbour@forestriverinc.com)

Safety Defect and Noncompliance Report Guide for Vehicles  
**PART 573 Defect and Noncompliance Responsibility and Reports**<sup>1</sup>

On May 7, 2012, Forest River Inc. [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. 102 ) exits in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: May 7, 2012

Furnish the manufacturer's identification code for this recall (if applicable): \_\_\_\_\_

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Forest River Inc.  
\_\_\_\_\_

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Dan Evans – Customer Service Manager  
\_\_\_\_\_

Telephone Number: 574-206-7605 Fax No.: 574-206-9450

Name and Title of Person who prepared this report.

Steven J. Barbour  
Engineering Manager - Georgetown

Signed:

\_\_\_\_\_

<sup>1</sup> Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Responsibility and Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. George Person at (202) 366-5210 or by FAX at (202) 366-7882.

**I. Identify the Vehicle Models Involved in the Recall**

**2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:**

Make(s): Georgetown Model Years Involved: 2010-2012 Model(s): All

Production Dates: Beginning: 2-15-10 Ending: 11-29-11

VIN Range: Beginning: 4X4MGTF21BG Ending: 4X4MGTP21CG

Vehicle Type: MPV Bodystyle: Class A Motorhome

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

There are no distinctions between affected and non-affected vehicles.

Make(s): \_\_\_\_\_ Model Years Involved: \_\_\_\_\_ Model(s): \_\_\_\_\_

Production Dates: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

VIN Range: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

Vehicle Type: \_\_\_\_\_ Bodystyle: \_\_\_\_\_

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

\_\_\_\_\_  
\_\_\_\_\_

Make(s): \_\_\_\_\_ Model Years Involved: \_\_\_\_\_ Model(s): \_\_\_\_\_

Production Dates: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

VIN Range: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

Vehicle Type: \_\_\_\_\_ Bodystyle: \_\_\_\_\_

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

\_\_\_\_\_  
\_\_\_\_\_

**Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.**

100%

**II. Identify the Recall Population**

**3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.**

**Number of Vehicles**

<b><u>Model</u></b>	<b><u>Year</u></b>	<b><u>Potentially Involved</u></b>
Georgetown	2010-2012	1468

**Total Number Potentially Affected by the Recall: 1468**

**4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:**

**Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:**

100% of the vehicles being recalled are affected.

The affected chassis were supplied by Ford Motor Company, NHTSA recall campaign #12V-035.

### **III. Describe the Defect or Noncompliance**

**5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.**

Refer to NHTSA recall campaign #12V-035.

**Describe the cause(s) of the defect or noncompliance condition.**

Refer to NHTSA recall campaign #12V-035.

**Describe the consequence(s) of the defect or noncompliance condition.**

Refer to NHTSA recall campaign #12V-035.

**Identify any warning which can (a) precede or (b) occur.**

Refer to NHTSA recall campaign #12V-035.

**If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.**

Ford Motor Company

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PO Box 1904

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Dearborn, MI 48121

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**Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:**

Steven M Kenner, Global Director

Automotive Safety Office

**IV. Provide the Chronology in Determining the Defect/Noncompliance**

*If the recall is for a defect, complete item 6, otherwise item 7.*

**6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.**

**7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.**

Refer to NHTSA recall campaign #12V-035.

**V. Identify the Remedy**

**8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.**

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**9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.**

Refer to NHTSA recall campaign #12V-035.

**Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.**

Refer to NHTSA recall campaign #12V-035.

**Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.**

The production remedy was identical to the recall remedy.

**VI. Identify the Recall Schedule**

**10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.**

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**VII. Furnish Recall Communications**

**11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.***

**Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.**