



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 4, 2012

MR. KEVIN WALKER
ENGINEERING MANAGER
STARTRANS BUS CORPORATION
631 WEST 11 STREET
WINAMAC, IN 46996

NVS-2151rd
12V-186

SUBJECT: WHEELCHAIR LIFT/OUTER ROLL STOP LATCHING MECHANISM

DEAR MR. WALKER:

This letter serves to acknowledge Startrans Bus Corporation's (Startrans) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

STARTRANS/CANDIDATE/2008-2010
STARTRANS/CANDIDATE II/2007-2010
STARTRANS/PRESIDENT/2009-2010
STARTRANS/SENATOR/2007-2010
STARTRANS/SENATOR HD/2007-2010
STARTRANS/SENATOR II/2007-2010
STARTRANS/TROLLEY/2008-2010
STARTRANS/VANS/2010

NHTSA Campaign Number: 12V-186

Mfg's Report Date: April 14, 2012

Components: EQUIPMENT ADAPTIVE

Potential Number of Units Affected: 2,060

Summary:

STARTRANS IS RECALLING CERTAIN MODEL YEAR 2007-2010 TRANSIT BUSES EQUIPPED WITH BRAUN CENTURY-2 AND VISTA-2 WHEELCHAIR LIFTS. OVER TIME AND WITH FREQUENT USE, THE ROLL STOP LATCHES ON THE OUTER BARRIER MAY BECOME BENT OR MISALIGNED. SEE THE ABOVE LIST FOR THE AFFECTED MODELS.

Consequence:

A WHEELCHAIR OCCUPANT MAY DEFEAT OR RIDE OVER THE INSUFFICIENTLY LATCHED ROLL STOP. IF THIS OCCURS WHEN THE LIFT PLATFORM IS IN AN ELEVATED POSITION, THE WHEELCHAIR'S OCCUPANT COULD FALL AND SUSTAIN INJURY.

Remedy:

STARTRANS WILL NOTIFY OWNERS, AND THE REPAIRS WILL BE PERFORMED BY AUTHORIZED BRAUN DEALERS, FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING MAY 2012. OWNERS MAY CONTACT STARTRANS AT 1-877-258-1391.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following information:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Edison Thompson, who may be reached by phone at 1-202-366-9525, by email at Edison.Thompson@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you for the successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement