

**From:** [Broadcast Messaging System](#)  
**To:** [DL-BMS Message Monitors](#)  
**Subject:** Delivery Stop -- 2012 BMW 3 Series, Front Seat Headrest  
**Date:** Friday, April 27, 2012 3:54:31 PM

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Publish Date: April 27, 2012  
From: Technical Service  
Expiration Date: May 11, 2012

DCSnet Message   
Urgent

Subject: Delivery Stop -- 2012 BMW 3 Series, Front Seat Headrest

BMW of North America, LLC is announcing a Recall to correct the maximum height of the front seat headrests on 2012 3 Series Sedans. In order to meet a Federal Motor Vehicle Standard, the maximum height of the headrests needs to be reduced.

2012 3 Series Sedans currently in dealer inventory must have the maximum headrest height inspected or modified before retail delivery. The affected vehicles can be found in the attached chassis number list.

The attached Service Information bulletin B52 03 12 provides instructions on limiting the travel of the headrest, when necessary.

Thank you for your cooperation,

Technical Service

Attachments:  [F30\\_DeliveryStop\[80def092\].pdf](#)  [B520312\[80def091\].pdf](#)   
[F30\\_DeliveryStop\[80def092\].pdf](#)  
 [B520312\[80def091\].pdf](#)

Recipients: BMW Passenger Cars, All Offerings, All Regions, All Areas, Service, All  
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