



**Administrative Office**  
1807 FM 2352  
Sumner, TX 75486  
Toll Free: (800) 452-9116  
Phone: (903) 785-6879  
Fax: (903) 785-6898  
Web: [www.pjtrailers.com](http://www.pjtrailers.com)

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## **IMPORTANT RECALL NOTICE**

April 17, 2012

Dear PJ Trailer Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### **REASON FOR THIS RECALL**

PJ Trailers has decided that a defect which relates to motor vehicle safety exists in certain 2012 model year trailers equipped with electric/hydraulic brakes and Dexter Axles brand hydraulic brake actuators. This applies to all axles including those by ALKO, Dexter, and Rockwell American.

PJ Trailers has identified that certain brake actuators manufactured by Dexter Axles, may not have been properly heat treated during the manufacturing process. This condition can cause premature wear of some critical components in these pumps which can render the units inoperable. This could result in loss of braking effort by the trailer possibly resulting in a vehicle crash.

### **WHAT WE WILL DO**

If your unit's serial number is included in the recall, we will facilitate the replacement of your unit with Dexter Axle. They will supply a new unit, pay to have the defective unit returned to them, and cover the labor to swap them out.

### **WHAT YOU SHOULD DO**

Please contact us as soon as possible to determine if your unit is one of the suspected faulty units. This phone call will only take a couple of minutes or you may email us and we will respond as quickly as possible. You will need to provide both the vin number from your trailer and the serial number from your brake actuator. The serial number of the brake actuator can be found on the label on the top of the unit. If assistance is needed in swapping out your units, we will help you to arrange that with one of our dealers.

Your PJ Trailers dealer should be able to provide you with service to insure that your trailer is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within three (3)



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days, we recommend you contact PJ Trailers Customer Service at 1807 E FM 2352, Sumner, TX 75486 or call 1-866-752-8781, Monday through Friday from 7:00 A.M. to 5:00 P.M. CST. You may also e-mail us at [warranty@pjtrailers.com](mailto:warranty@pjtrailers.com).

After contacting your dealer and PJ Trailers Customer Service, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you no longer own the vehicle covered by this Safety Recall Notice, please provide the name and contact information for the new owner by calling 1-866-752-8781. This will enable us to advise the new owner of this recall. Also, under Federal law, any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

Your safety and continued satisfaction with your PJ Trailer is very important to us. We value you as a customer and hope to take care of this as quickly as possible for you. We apologize for any inconvenience and appreciate your cooperation in taking care of this.

Sincerely,

Jeremy Cook  
PJ Trailers  
Customer Service