



**Administrative Office**  
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To: All PJ Trailers Dealers

Subject: Safety Recall 11E-057 Service Bulletin

Models: All Trailers with electric/hydraulic brakes manufactured between October 1, 2011 and January 31, 2012

Date: April 17, 2012

### **Safety Recall 11E-057 Service Bulletin**

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Failure to repair within sixty (60) days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owner may be entitled to an identical or reasonable equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the attached copy of the letter that is being sent to owners, the owners are being instructed to contact PJ Trailers Customer Service if their dealer does not remedy the condition within three (3) days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

#### **DEFECT INVOLVED**

PJ Trailers has decided that a defect which relates to motor vehicle safety exists in certain 2012 model year trailers equipped with electric/hydraulic brakes and Dexter hydraulic brake actuators.

PJ Trailers has identified that certain brake actuators manufactured by Dexter Axles, may not have been properly heat treated during the manufacturing process. This condition can cause premature wear of some critical components in these pumps which can render the units inoperable. This could result in loss of braking effort by the trailer possibly resulting in a vehicle crash.

#### **VEHICLES INVOLVED**

Involved are certain 2012 model year trailers equipped with electric/hydraulic brakes built within the following VIN breakpoints:

Vin #1167170 through Vin #1171931



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## VEHICLE INSPECTION

The serial number on the electric/hydraulic brake actuator should be inspected on each unit. There may be some units within the range of vin #s listed that do not have potentially defective units. The serial number range for the brake actuators which are eligible for replacement is:

K71-650-00 (E/H 1000 psi) – Serial #DTS11903 to DTS12759

K71-651-00 (E/H 1600 psi) – Serial #DTS13805 to DTS14751



It is very important that each trailer that is a part of this recall be inspected and then the findings reported to PJ Trailers Mfg. Co. This information is necessary to clear each trailer of the recall in our records.

If a unit is found to be included in the serial range above, then you must contact us so that we can arrange to have a replacement unit sent to you. Customers have also been instructed to call PJ Trailers to verify if their pump is a part of the recall. This will save you some time in handling this issue. Once we receive the proper information, we will submit it to Dexter Axles, who will send a replacement pump and a return label for the defective pump. They will also cover the labor to swap out the pumps. An invoice will be needed to get credit for this.

PJ Trailers is committed to work with the manufacturer of this electric/hydraulic brake actuator as well as all of our dealers to make sure this process goes as smoothly as possible. If at any time you have any questions, please contact our Customer Service Department at (866) 752-8781.