



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 6, 2012

MR. STEVEN M. KENNER
DIRECTOR, AUTOMOTIVE SAFETY OFFICE
ENVIRONMENTAL & SAFETY ENGINEERING
FORD MOTOR COMPANY
330 TOWN CENTER DRIVE SUITE 400
DEARBORN, MI 48126-2738

NVS-215et
12V-149

SUBJECT: PASSENGER SIDE WIPER MOTOR CONNECTORS

DEAR MR. KENNER:

This letter serves to acknowledge Ford Motor Company's (Ford) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
FORD/FOCUS/2012

NHTSA Campaign Number: 12V-149

Mfg's Report Date: April 2, 2012

Components: VISIBILITY: WINDSHIELD WIPER/WASHER

Potential Number of Units Affected: 140,310

Summary:

FORD IS RECALLING CERTAIN MODEL YEAR 2012 FOCUS VEHICLES MANUFACTURED FROM AUGUST 1, 2010, THROUGH OCTOBER 18, 2011. A SEAL IN THE WIRING HARNESS CONNECTOR TO THE PASSENGER SIDE WIPER MOTOR MAY BE MISSING.

Consequence:

WATER OR OTHER CONTAMINANTS MAY ACCUMULATE IN THE CONNECTOR, RESULTING IN AN INTERMITTENT OR INOPERATIVE PASSENGER SIDE WIPER MOTOR, REDUCING VISIBILITY AND INCREASING THE RISK OF A CRASH.

Remedy:

FORD WILL NOTIFY OWNERS, AND DEALERS WILL INSPECT AND AS NECESSARY, CLEAN AND PROPERLY SEAL THE PASSENGER SIDE WIPER MOTOR CONNECTOR. ANY INOPERATIVE WIPER MOTORS WILL BE REPLACED. THIS SERVICE WILL BE PROVIDED FREE OF CHARGE. FORD EXPECTS TO BEGIN ON OR ABOUT MAY 21, 2012. OWNERS MAY CONTACT THE FORD MOTOR COMPANY CUSTOMER RELATIONSHIP CENTER AT 1-866-436-7332.

Notes:

FORD'S SAFETY RECALL CAMPAIGN NUMBER IS 12S29. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 1-202-366-9525, or by email at Edison.Thompson@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jed" with "for" written below it, followed by a stylized signature.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement