



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 5, 2012

MR. DAVID DILLON  
SR. MANAGER  
CAMPAIGN AND INVESTIGATIONS  
CHRYSLER GROUP LLC  
800 CHRYSLER DRIVE CIMS-482-00-91  
AUBURN HILLS, MI 48326-2757

NVS-2151rd  
12V-141

Subject: REAR HUB AND BEARING ASSEMBLY

DEAR MR. DILLON:

This letter serves to acknowledge Chrysler Group LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
DODGE/GRAND CARAVAN/2012  
CHRYSLER/TOWN AND COUNTRY/2012

**Mfg's Report Date:** April 2, 2012

**NHTSA Campaign Number:** 12V-141

**Components:** WHEELS: CAP/COVER/HUB

**Potential Number of Units Affected:** 289

**Summary:**

CHRYSLER IS RECALLING CERTAIN MODEL YEAR 2012 TOWN AND COUNTRY AND DODGE GRAND CARAVAN VEHICLES MANUFACTURED FROM NOVEMBER 15, 2011, THROUGH NOVEMBER 21, 2011. SOME VEHICLES MAY BE EQUIPPED WITH RIGHT REAR HUB AND BEARING ASSEMBLIES THAT WERE NOT FULLY MACHINED.

**Consequence:**

THIS COULD RESULT IN A DECREASE IN DURABILITY, WHICH MAY LEAD TO WHEEL SEPARATION, INCREASING THE RISK OF A CRASH.

**Remedy:**

CHRYSLER WILL NOTIFY OWNERS, AND DEALERS WILL REPLACE THE RIGHT REAR HUB AND BEARING ASSEMBLY, FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING APRIL 2012. OWNERS MAY CONTACT CHRYSLER AT 1-800-853-1403.

**Notes:**

CHRYSLER RECALL NUMBER IS M13. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

It is expected that all owners of vehicles containing a safety defect will be notified of that defect within 60 days of the manufacturer's notification to NHTSA of the defect. Accordingly, please supply a date for notifying owners that meets this expectation, as well as a draft owner letter for our review.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Edison Thompson who may be reached by phone at 202-366-9525, or by email at [Edison.Thompson@dot.gov](mailto:Edison.Thompson@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,



*For*

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement