



**Toyota Motor Sales, U.S.A., Inc.**  
19001 South Western Avenue, S207  
Torrance, CA 90509-2991

TMS-NTC-12038  
February 22, 2012

Recall Management Division  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, DC 20590

Re: Toyota Safety Recalls 09V-332, 09V-388, 10V-023, 10V-345, 10V-499, 11V-304 and 11V-115 Dealer Notification Letter for Owner Follow-Up Notice

To whom it may concern,

Please find attached, for your records, representative copies of the Follow-Up Owner Notification on the following Toyota and Lexus vehicles:

NHTSA campaign ID	Toyota campaign No.	Vehicles Covered
09V-332	90G	2010 MY Corolla
09V-388	90L	2005 to Certain 2010 MY Tacoma, 2007 to Certain 2010 MY Tundra
10V-023	90L	2009 to Certain 2010 MY Corolla/Matrix
10V-345	A0H	2000-2004 Avalon
10V-499	A0M/ALG	2005-2006 Avalon, 2004-2006 MY Highlander, Certain 2006 GS300, IS250/350 and Certain 2004-2006 RX330
11V-304	B0G	2001-2003 MY Prius
11V-115	BLB	Certain 2006-Early 2007 GS300/350

If you have any questions regarding this matter, please contact me at (310) 468-3392.

Sincerely,

George Morino  
National Manager, Quality Compliance

Attachments:

- Lexus 10V-499 (ALG) Owner Notification
- Lexus 11V-115 (BLB) Owner Notification
- Toyota 09V-332 (90G) Owner Notification
- Toyota 09V-388 (90L) Owner Notification
- Toyota 10V-023 (90L) Owner Notification
- Toyota 10V-345 (A0H) Owner Notification
- Toyota 10V-499 (A0M) Owner Notification
- Toyota 11V-304 (B0G) Owner Notification



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**Certain 2005 through 2006 Avalon Vehicles & Certain 2004 through 2006 Highlander Vehicles  
Brake Master Cylinder Cup (Rubber Seal)  
SAFETY RECALL FOLLOW-UP NOTICE**

**URGENT**

[VIN]

Dear Toyota Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in a rubber seal (the Brake Master Cylinder Cup) on certain 2005 through 2006 model year Avalon vehicles and certain 2004 through 2006 model year Highlander (Non Hybrid) vehicles. Our records indicate that you own a vehicle that has not yet had this condition corrected.

**What is the condition?**

During vehicle assembly, Toyota uses brake fluids containing polymers that act as lubricants for certain brake system components. If replacement brake fluid is used that does not contain such polymers, or contains only small amounts, a part of the rubber seal (the Brake Master Cylinder Cup) located at the rear of the brake master cylinder may become dry, and the rubber seal may curl during movement of the piston. If this occurs, a small amount of the brake fluid could slowly leak from the seal into the brake booster, resulting in illumination of the brake warning lamp [**BRAKE** or ].

If the vehicle continues to be operated in this condition, the brake pedal feel could change, and braking performance could eventually begin to gradually degrade. If the warnings provided by the lamp illumination and the change in pedal feel are not heeded, a vehicle crash could occur.

**What is Toyota going to do?**

Any Toyota dealer will replace the rubber seal (Brake Master Cylinder Cup) with a newly designed one at **NO CHARGE** to you.

If during the rubber seal replacement, it is determined that brake fluid leakage has damaged the brake booster it will also be replaced at **NO CHARGE** to you.

**What should you do?**

***This is an important Safety Recall***

Please contact your authorized Toyota dealer to make an appointment to have this important remedy performed on your vehicle as soon as possible.

The rubber seal (Brake Master Cylinder Cup) replacement will take approximately two hours. However, depending on the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

**In the event the brake warning light has illuminated and/or you notice the feel of the brake pedal change, please verify the brake fluid level in the reservoir. If the brake fluid level is low it is an indication that brake fluid is leaking. Please add DOT3 brake fluid and make an appointment to have this remedy completed immediately.**

**You do not need an owner letter to have this recall completed; however, to assist the dealer in confirming vehicle eligibility, we request that you present this notice at the time of your service appointment.**

If you would like to update your vehicle ownership or contact information, please go to [www.toyota.com/ownersupdate](http://www.toyota.com/ownersupdate). You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

**What if you have other questions?**

**Your local Toyota dealer will be more than happy to answer any of your questions and set up an appointment to perform this Safety Recall.** If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, Saturday 7:00 am through 4:00 pm Pacific Time.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

**What if you have previously paid for repairs for this condition?**

If you have previously paid for repairs to address this specific condition, please mail a copy of the repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration:

Toyota Motor Sales, U.S.A., Inc., Toyota Customer Experience, WC10, 19001 South Western Avenue, Torrance, CA 90509

Include your name, address, and telephone number(s) in your request. Please allow us 6-8 weeks to process your request.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the vehicle lessee within ten days of your receipt of this letter.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.

Spanish translation on back side  
Traducción en español en el reverso