



FISKERAUTOMOTIVE, INC.

Dear Fisker Retailers:

UPDATE: An initial shipment of battery packs has left A123 headed for your facilities. These packs are to be used to complete the safety recall. Your FSR and our Customer Support Team will contact you with the tracking information. As the batteries are packaged in pairs, you may receive an additional unit. We ask that if an additional unit was received, please reserve this unit for a customer vehicle. For each new pack installed, we will provide a handling fee for packing and unpacking as outlined in the campaign notice.

Starting today, Tuesday, December 27, 2011, A123 will be dispatching a trained team to each of your facilities to modify the HV Battery packs onsite for your dealer demos, inventory and vehicles awaiting sale. This is a modification to the original process we discussed on the December 21st conference call. This change will significantly improve the time required to resolve any potential concerns with the battery, and more importantly, minimize the downtime for your inventory and deliveries. This repair meets all quality criteria. Please be prepared to assist the technicians by supporting the removal and reinstallation of the battery packs. Warranty rates for each repair will follow the Fisker Warranty Policies and Procedures Manual. Each claim should be filed through the Fisker warranty system.

Click [HERE](#) to view the schedule.

Please email rhelp@fiskerautomotive.com with any questions