



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 29, 2011

MS. CARMEN BENAVIDES
DIRECTOR, PRODUCT INVESTIGATIONS
AND SAFETY REGULATIONS
GENERAL MOTORS LLC
MAIL CODE: 480-210-2V1
30001 VAN DYKE ROAD
WARREN, MI 48090-9020

NVS-215dgl
11V-599

SUBJECT: MISSING BRAKE PAD

DEAR MS. BENAVIDES:

This letter serves to acknowledge General Motors LLC's (GM) notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
CHEVROLET/SONIC/2012

NHTSA Campaign Number: 11V-599

Mfg's Report Date: December 22, 2011

Components: SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENT: DISC:
PADS

Potential Number of Units Affected: 4,296

Summary:

GENERAL MOTORS (GM) IS RECALLING CERTAIN MODEL YEAR 2012 CHEVROLET SONIC VEHICLES MANUFACTURED FROM JUNE 2, 2011, THROUGH NOVEMBER 21, 2011. ON SOME OF THESE VEHICLES, THE FRONT BRAKE INNER OR OUTER PAD MAY BE MISSING.

Consequence:

A MISSING PAD COULD RESULT IN REDUCED BRAKE SYSTEM PERFORMANCE, INCREASING THE RISK OF A CRASH.

Remedy:

GM WILL NOTIFY OWNERS, AND DEALERS WILL INSPECT THE FRONT BRAKES FOR A MISSING INNER OR OUTER PAD. IF A BRAKE PAD IS MISSING, DEALERS WILL INSTALL NEW INNER AND OUTER PADS, A NEW BRAKE CALIPER, AND A NEW ROTOR. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE JANUARY 14, 2012.

Notes:

GM'S SAFETY RECALL CAMPAIGN NUMBER IS 11354. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

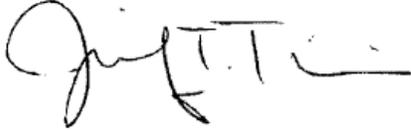
Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.Lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement