



6555 Katella Avenue • Cypress • California • 90630-5101 • (714) 761-7300 • Fax (714) 229-7944

December 07, 2011

Via first class US mail and E-mail (electronic)
Acting Chief, Recall Management Division
National Highway Traffic Safety Administration
Office of Defects Investigation, Enforcement (NVS-215jin)
1200 New Jersey Avenue SE,
Washington, DC 20590

Regarding: 09V-360, 10V-327 & 10V-365

Dear Mr. Willard:

We have received your letter dated November 07, 2011 requesting that Yamaha Motor Corporation, USA renotify owners of unrepaired vetches in three (3) separate safety campaigns, 09V-360, 10V-327 & 10V-365. At this time we have implemented the following steps to comply with this request as directed.

1. We have contracted with the R.L. Polk Company to purchase the registration data for the affected units. The returned data will be complete and current as of the 6th of December 2011.
2. According to R.L. Polk Company the standard turnaround time for a project like this is 10 working days. This would return the updated customer registration data to us on or around Tuesday the 20th of December, 2011.
3. Assuming the timing of the returned registration data is correct, Yamaha would require approximately three days for printing of documents with updated customer registration information which would be approximately December 23, 2011. With the Holidays and subsequent postal service work load, I assume we will start the mailing on December 27 and be completed by December 30, 2011.
4. Again, the mailing should be completed by December 30, 2011. We will not stager the mailing other than what would normally be required for a 46,000 piece mailing.

Attached you will find a draft sample for each of the owner refortification letter to which we have attached a copy of the original notification and a customer pre posted comment card so that we may update our records as to repair history, safety campaign disposition and owner status. Please note that all of these documents are in a draft format and that the customer comment card has not yet been type set, a sample of a comment card previously used is attached for reference.

In the event I can provide further information or answer any questions, please do not hesitate to contact me. My direct telephone number is 714-761-7842. The fax number is 714-229-7944. My email is brad_franklin@yamaha-motor.com.

Sincerely,

Brad Franklin
Manager, Government Relations

BRF/lf

cc: By US mail and E-mail
Defects & Recall Information Analysis Division
Mr. Joshua Neff (via email)
Mrs. Kelly Schuler (via email)
Mr. Robert Young (via email)



YAMAHA MOTOR CORPORATION, U.S.A.

6555 KATELLA AVENUE, CYPRESS, CALIFORNIA 90630-5101 800-962-7926

[date]

Dear Yamaha Owner:

This letter contains important safety information about certain 2006~2010 YZF-R6 model motorcycles. We are contacting you because our records show you purchased an affected motorcycle with the Vehicle Identification Number (VIN) shown next to your name on the enclosed card.

A recall modification should have been performed on your motorcycle to have the front side reflector brackets replaced, but our records do not show that this work has been done. For your convenience, the letter sent when this recall was announced has been reprinted on the reverse side. This is a follow-up to that earlier communication.

If you still own this motorcycle but have forgotten to have your Yamaha modified, or if you have delayed for some other reason, we urge to delay no longer because of the risk to your safety.

Please contact your Yamaha dealer immediately about this Factory Modification Campaign. If the work has not been done, please have your dealer do the modification for you. It will, of course, be at no charge to you for the new part or the labor to replace it.

If your motorcycle has been modified already or if you are unable to have it modified because you no longer own it (or for some other reason), please complete and mail the enclosed postpaid card. If you sold the motorcycle, be sure to let us know who bought it from you. If it is more convenient, call Yamaha toll-free at 800-962-7926 to give us the information. When you call, please be sure to provide us with the Primary ID serial number shown on the enclosed card.

Again, we urge you to have your motorcycle modified without delay. If this situation causes you any inconvenience, we apologize. We also thank you for your understanding. Yamaha is committed to customer safety and satisfaction. We take this additional step to ensure your Yamaha will give you the trouble-free service it was designed to provide.

Sincerely,

Customer Support Group
Yamaha Motor Corporation, U.S.A.



YAMAHA MOTOR CORPORATION, U.S.A.
6555 KATELLA AVENUE, CYPRESS, CALIFORNIA 90630-5101 800-962-7926

SAFETY RECALL NOTICE

August 10, 2010

Dear Yamaha Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Yamaha Motor Corporation, U.S.A. has decided that certain 2006 through 2010 YZF-R6 ("R6") model motorcycles fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 108, "Lamps, Reflective Devices, and Associated Equipment." Our records show that you own the affected motorcycle shown on the label above.

The reason for this recall:

In affected motorcycles, the front side reflector height does not meet Federal Motor Vehicle Safety Standard §571.108. This standard specifies that the center point of front side reflectors on a vehicle must be located between 381mm and 1524mm from the ground. The reflector center point on 2006-2010 YZF-R6 models is 358mm, which is too low and could increase the risk of a crash.

What Yamaha and your dealer will do:

To correct this noncompliance, your authorized Yamaha dealer will replace the front side reflector brackets with ones that raise the reflector's center point to a position within the range specified by the regulation. The replacement takes about 20 minutes, but your dealer may need to keep your motorcycle longer depending upon his schedule.

What you should do now:

Please call your Yamaha dealer to make a service appointment to have this procedure performed. At that same time, you can find out how long he expects he will need to keep your motorcycle for this service. Remember to take this letter with you when you take in your motorcycle.

You should not ride your motorcycle until this modification is performed.

If you are unable to return to the Yamaha dealer who sold you the motorcycle, this service will be performed by any authorized Yamaha Motorcycle dealer. For the name of a dealer near you, call 1-800-88-YAMAHA or visit the Yamaha web site at: www.yamaha-motor.com.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you need help:

If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please write to:

Yamaha Motor Corporation, U.S.A.
Customer Relations Department
P.O. Box 6555
Cypress CA 90630
or call 1-800-962-7926.

If, after contacting Yamaha Customer Relations, you are still not satisfied that we have done our best to remedy the situation without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you no longer own this Yamaha:

If you have sold your motorcycle to another party, please call us toll-free at 1-800-962-7926 with the name and address of the new owner, along with the serial number shown above your name on the address label above.

We're sorry to cause you any inconvenience, but we are sincerely concerned about your safety and continued satisfaction with our products. Thank you for giving your attention to this important matter.

Sincerely,
Customer Support Group
Yamaha Motor Corporation, U.S.A.

According to our records, you own the Yamaha motorcycle shown on the label below. This motorcycle should have been modified under a recall campaign to have the front side reflector brackets replaced. This is a follow-up to an earlier communication because, according to our records, this modification has not been done.

If your Yamaha motorcycle has not been modified, we urge you to contact your authorized Yamaha dealer without delay so the work can be performed. There is no cost to you for parts or labor.

[label area]

If one of the following applies to you, please check the appropriate box and mail this postpaid card to Yamaha:

My dealer already did this recall work.

I got the part from my dealer and did the recall work myself.

I replaced the stock parts with aftermarket accessories.

My motorcycle was stolen.

My motorcycle was destroyed.

I no longer own this motorcycle. It was sold to:

DRAFT



According to our records, you own the Yamaha XV250, XVS65 or XVS11 motorcycle shown on the label below. This motorcycle should have been modified under a recall campaign. This is a follow-up to an earlier communication because, according to our records, this modification has not been done.

If your Yamaha motorcycle has not been modified, we urge you to contact your authorized Yamaha motorcycle dealer without delay so the work can be performed. There is no cost to you for parts or labor.

If one of the following applies to you, please check the appropriate box and mail this postpaid card to Yamaha:

- My dealer already did this recall work.
- I got the parts from my dealer and did the recall work myself.
- I do not wish to have the recall work performed.
- My vehicle was stolen.
- My vehicle was destroyed.

I no longer own this vehicle. It was sold to:

NEW OWNER'S NAME

ADDRESS

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SAWPLE



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1004 CYPRESS, CA

POSTAGE WILL BE PAID BY THE ADDRESSEE

YAMAHA MOTOR CORPORATION USA
ATTN WARRANTY
PO BOX 6555
CYPRESS CA 90630-9976

SAMPLES