

COPY OF OWNER NOTIFICATION FOR U.S. AND CANADIAN OWNERS

XYZ Corporation
3240 Arrow Drive
Anywhere, YZ 99999

SAFETY - RECALL PROGRAM FOR INSPECTING AND REPLACING THE VVA OIL
SUPPLY LINES

MODELS INVOLVED - CERTAIN C15 TRUCK ENGINES

Dear Caterpillar Product Owner:

This notice is sent to you in accordance with the requirements of the US National Traffic and Motor Vehicle Safety Act. This notice is also in accordance with the requirements of the Canadian Motor Vehicle Safety Act. Caterpillar has decided that a defect, which relates to motor vehicle safety, exists in trucks equipped with certain Caterpillar C15 engines.

The VVA oil line may wear and cause an oil leak and a potential fire hazard, which may result in personal injury or death. During your next daily inspection, please examine the vertical oil line located on the right rear turbo side of the engine. A diagram showing the location of this line is shown on the last page of this letter. If the line appears to be rubbing, leaking or if the braided covering is frayed or damaged in any way, immediately contact your local Caterpillar dealer to schedule service. If you would prefer that your local Caterpillar dealer perform the inspection for you please call your local Caterpillar dealer. You will not be charged for the service performed and the dealer will install a retention clip to reduce the risk of future damage to the line.

If the oil line is not rubbing or leaking and you prefer to install the clip yourself, please contact Caterpillar at this toll free number (800) 321-7332. Caterpillar will send you the retention clip and instructions so that you can install the clip. After that, you will not receive further notification of this recall.

If you are a lessor of these vehicles, you must forward this letter to your lessee within ten days.

If you have had your vehicle repaired prior to receipt of this notice and incurred any costs, you may be eligible for reimbursement. Please contact Caterpillar at this toll free number (800) 447-4986.

If you no longer own the truck with this engine, please contact Caterpillar at this toll free number (800) 321-7332.

The dealer will advise you of the time required to complete this service. Please refer the dealer to their Service Letter dated March 31, 2006 when scheduling this service.

We regret the inconvenience this may cause you, but urge you to do the inspection and have this service performed for your added safety and satisfaction.

Caterpillar Inc.

Identification #(s)

Attached to March 31, 2006 Service Letter

If the dealer is unable to have the inspection and repair made, please contact:

Caterpillar Inc.
PO Box 610
Mossville, IL 61552-610
Attn: Engine Products Division
Truck Engine Call Center
Telephone: (800) 447-4986

If you are unable to have the inspection and repair made within 60 days or without charge, you may submit a complaint to:

In the U.S.

Administrator
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590
Telephone: 1-888-327-4236 (TTY:1-800-424-9153) or go to <http://www.safercar.gov>

In Canada

Transport Canada
Road Safety and Motor Vehicle Regulation
Ottawa, Ontario K1A 0N5
Telephone: (613) 993-9851
Caterpillar Inc.

