



AMERICAN SUZUKI MOTOR CORPORATION

June 19, 1998

RECEIVED

98 JUN 24 PM 2:00

OFFICE
DEFECTS INVESTIGATION

Mr. Kenneth N. Weinstein
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 7th Street, S.W.
Washington, D.C. 20590

93V-133 (U)

Dear Mr. Weinstein:

The following information is submitted in accordance with the defect reporting regulations in Title 49 of the Code of Federal Regulations, Part 573.

1. Name of Manufacturer and Importers

Manufacturer: Suzuki Motor Corporation

Importers: American Suzuki Motor Corporation (Mainland US)
Montgomery Motors, Ltd. (Hawaii)
Panorama Motors Inc. (Puerto Rico)

2. Identification of Motor Vehicles Potentially Involved

All 1996 and 1997 Suzuki GSX-R750 motorcycles, all 1997 GSX-R600 motorcycles, and all 1997 and 1998 TL1000S motorcycles. Refer to the attached table for details.

3. Total Number of Motor Vehicles Involved

Refer to the attached table.

4. Percentage of Motor Vehicles Estimated to Contain the Defect

100%

5. Description of Defect

The gasket between the fuel tank and the fuel pump mounting plate can lose its ability to provide a tight seal, allowing fuel to drip from the gasket. In the presence of an ignition source, leaked fuel can cause a fire.

Suzuki has received no reports of accidents, injuries, or fires associated with the reported defect.

6. Chronology of Principal Events

- March 1998 - American Suzuki obtained a customer fuel tank that evidenced fuel dripping. This resulted in ASMC collecting additional tanks for inspection.
- April 1998 - Suzuki Motor Corporation initiated an investigation.
- April-May 1998 - American Suzuki noted an increase in the number of customer complaints concerning fuel tank leakage.

7. Description of Corrective Action

Suzuki will conduct a safety-related recall campaign to install a redesigned fuel pump gasket on affected motorcycles. For TL1000S motorcycles, Suzuki will also replace the fuel tank with a redesigned tank that incorporates a different tank mounting system. American Suzuki currently anticipates that it will notify owners in the mainland U.S. during the week of June 29, 1998.

8. Copy of Notices

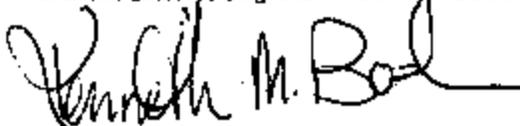
These will be furnished to NHTSA when they are finalized.

9. Suzuki Campaign Number

2032 - GSX-R600, GSX-R750
2033 - TL1000S

Sincerely,

AMERICAN SUZUKI MOTOR CORPORATION



Kenneth M. Bush
Regulations Manager
Government Relations Department

98V130



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

ODI RESUME

INVESTIGATION: PE98-028 DATE OPENED: 19-MAY-98
 SUBJECT: Fuel Tank Leak DATE CLOSED: 23-JUN-98
 PROMPTED BY: IE98-030

PRINCIPAL ENGINEER: Terri Droneburg
 MANUFACTURER: Suzuki
 MODEL(S)/MODEL YEAR(S): 1997-98 TL1000S
 1996-97 GSXR 750
 1997 GSXR 600.
 VEHICLE POPULATION: 17,007

PROBLEM DESCRIPTION: Fuel leaks at gasket located between the bottom of gas tank and the fuel pump mounting plate.

FAILURE REPORT SUMMARY

	ODI	MANUFACTURER	TOTAL
COMPLAINTS:	6	n/a	6
CRASHES:	0	n/a	0
FIREFIGHT INCIDENTS:	0	n/a	0
INJURIES:	0	n/a	0
FAT CRASHES:	0	n/a	0
# FATALS:	0	n/a	0

ACTION: Close this Preliminary Evaluation. Recall number 98V133.

ENGINEER: Terri Droneburg DIV CHIEF: Richard Boyd OFC DIR: [Signature]
 DATE: 6/23/98 DATE: 6/23/98 DATE: 6/23/98

SUMMARY:

ODI has received 6 complaints on 1997 Suzuki TL1000 motorcycles. All six owners allege that they discovered the fuel tank leak after the motorcycle was parked for a number of hours, often overnight. Owners stated that anywhere from 1/2 to 4 gallons of gasoline leaked out of their motorcycles.

Suzuki has received no reports of crashes, injuries, or fires associated with fuel leakage, but they do believe that in the presence of an ignition source, leaked fuel can cause a fire. Suzuki will conduct a safety-related recall campaign to install a redesigned fuel pump gasket on affected motorcycles. Affected motorcycles include all 1997-98 TL1000S, 1996-97 GSXR 750, and all 1997 GSXR 600. For the TL1000S motorcycles, Suzuki will also replace the fuel tank with a redesigned tank that incorporates a different tank mounting system. Close this Preliminary Evaluation.

OK
6-24-98



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

AUG - 7 1998

400 Seventh St., S.W.
Washington, D.C. 20590

Mr. Kenneth M. Bush
Regulations Manager, Government Relations Department
American Suzuki Motor Corporation
P.O. Box 1100
Brea, CA 92822-1100

NSA-11paw
98V-133

Dear Mr. Bush:

This acknowledges receipt of your Defect Information Report dated June 19, and subsequent information dated June 22 and 29, 1998, submitted in accordance with 49 CFR Part 573, "Defect and Noncompliance Reports." This recall involves 17,007 American Suzuki Motor Corporation (Suzuki) 1996 through 1997 GSX-R750 motorcycles manufactured from September 1995 through May 1996, 1997 GSX-R600 motorcycles manufactured from October 1996 through July 1997, and 1997-1998 TL1000S motorcycles manufactured from January 1997 through March 1998. The gasket between the fuel tank and the fuel pump mounting plate does not keep a tight seal, allowing fuel to drip from the gasket. In the presence of an ignition source, a fire could occur. **The assigned ID Number for this recall campaign is 98V-133 (Suzuki Recall No. 2032/2033).**

This recall was the subject of a Preliminary Evaluation, PE98-028, conducted by the Office of Defects Investigation.

Suzuki is responsible for the remedy of these motorcycles from this date forward, regardless of vehicle age, mileage, or ownership.

QUARTERLY STATUS REPORTS

As stated in Part 573.6, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. *As stated in your report, owner notification was expected to begin June 29, 1998.* Therefore, the first quarterly report will be due by October 30, 1998.

If you have any questions, please contact Mrs. Pat Wallace at (202) 366-5232 or fax at (202) 366-7882.

Sincerely,

Jonathan D. White, Chief
Recall Analysis Division
Office of Defects Investigation
Safety Assurance

PF

Attachment
Suzuki Part 573 Report
June 19, 1998

93V-133 (3)

Identification of Affected Motorcycles
By Make, Model, Model Year, and Inclusive Dates of Manufacture

MAKE & MODEL	MODEL YEAR	INCLUSIVE DATES OF MANUFACTURE	TOTAL NO. OF UNITS
SUZUKI GSX-R750	1996	9/95 - 5/96	4,338
	1997	7/96 - 4/97	4,824
SUZUKI GSX-R600	1997	10/96 - 7/97	4,589
SUZUKI TL1000S	1997	1/97 - 5/97	2,961
	1998	7/97 - 3/98	295
GRAND TOTAL			17,007



AMERICAN SUZUKI MOTOR CORPORATION

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98 JUN 26 AM 11:18

OFFICE
DEFECTS INVESTIGATION

June 22, 1998

Mr. Kenneth N. Weinstein
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 7th Street, S.W.
Washington, D.C. 20590

98V-133

Dear Mr. Weinstein:

Subject: Recall Campaign for 1996-97 Suzuki GSX-R750,
1997 Suzuki GSX-R600, and 1997-98 Suzuki
TL1000S Motorcycles - Initial Distributor
Notification,

Enclosed is a representative copy of the recall
notification letter concerning the subject campaign that
Suzuki Motor Corporation sent to distributors of affected
Suzuki motorcycles in the mainland U.S., Hawaii, and Puerto
Rico.

Please contact me if you have any questions regarding this
matter.

Sincerely,

AMERICAN SUZUKI MOTOR CORPORATION

Kenneth M. Bush
Regulations Manager
Government Relations Department



MOTORCYCLE SERVICE DEPARTMENT
MOTORCYCLE DIVISION
Fax : 81-53-440-2251

Date: 22 June, 1998

TO : American Suzuki Motor Corporation

Dear sir,

Subject: Recall campaign for fuel pump gasket on TL1000SV/W/X, GSX-R750T/V
and GSX-R600V.

This is to notify you of the above recall campaign.

We have received reports from overseas markets regarding fuel dripping from the fuel pump gasket.

Our investigation concluded that the fuel pump gasket can decrease its sealing ability finally leading to fuel leaking. In addition, another factor was the vibration transferred to the fuel tank in the case of TL1000S.

For the above reason, we have decided to carry out the recall campaign for replacing the fuel tank and the fuel pump gasket, and for changing the mounting condition of the fuel tank by change/addition of cushions for TL1000S.

For GSX-R750 and GSX-R600 that use same fuel pump gasket as TL1000S, we carry out the recall campaign by replacing the fuel pump gasket only, because we confirmed there is no influence on the fuel pump mounting from the vibration transferred to the fuel tank.

We, Suzuki, strongly request that Suzuki dealers and customers follow these steps to prevent possible fire and accidents by dripping fuel in the future.

1. Stop sales of affected motorcycles until the modification will be completed.
2. Inspect all motorcycles for signs of fuel leaking.
3. Do not ride the affected motorcycles until the modification will be completed.

If there is no sign of fuel leaking, the customer can ride the motorcycle to the dealer for the modification.

We, therefore, would like to request that you kindly take necessary steps to report this recall campaign to your authorities, if necessary, and carry out this important recall campaign promptly and successfully.

We apologize for any inconveniences this may cause to you and your customers. We would appreciate your maximum cooperation in carrying out this campaign with your utmost attention for your customer's safety.

Yours sincerely,



K. Fukui



K. Shiozawa, General Manager
N/C Service Dept.
Suzuki Motor Corporation

1. Affected models and range:

TL1000SV/W/X, GSX-R750T/V and GSX-R600V:

- TL1000S : V and W-model: All units are affected.
 : X-model : All units produced before the end of June in 1998 are affected.
- GSX-R750: T and V-model : All units are affected.
- GSX-R600: V-model : All units are affected.

Please refer to the attached list for affected units number and VIN range.

2. Modification details:

TL1000S:

Same modifications are applied to V, W and X-models.

- A. Replacement with Modified Fuel pump gasket and plate.
- B. Addition of Fuel tank rear-cushion
- C. Replacement with Modified Fuel tank side-cushion.
- D. Replacement with Modified Fuel tank

Item A:

The modified fuel pump gasket is composed of two parts, which are a rubber gasket and a steel plate. A rubber gasket has an additional lip facing the fuel pump plate. A steel plate effects to stabilize and hold the axial tension of all eight bolts equally. The bolt is also modified to with flange and thread-lock pre-coated. The tightening torque is changed. (Please refer to "Replacement procedure".)

Part change:

	Current	Modified
Fuel pump gasket	One piece type	Two pieces type
for V-model	: 44596-33E00	Gasket 44596-02F10
	All rubber type	Plate 44597-02F00
for W & X-model	: 44596-02F01	Same as above
	Rubber baked on steel plate type	
Bolt (8 pcs.)	: 01570-05103	15211-02F00
		With flange & thread-lock pre-coated

Item B & C:

The rear-cushions are newly provided at fuel tank rear mount to absorb the vibration transferred to the fuel tank. The fuel tank support brackets are also newly provided, and the brackets are positioned together with the upper seat rail by a fixing bolt and a nut at both sides.

The rear-cushions are put on the fuel tank support brackets.

Also the right and left side-cushion on fuel tank are modified of its shape for better absorbing vibration.

Current side-cushions are identical. But the modified cushions are different shape. A letter of "R" or "L" is marked on it for identification.

Part change:

	Current	Modified
Rear-cushion, RH & LH	: None	44542-02F00
Fuel tank support bracket, RH:	None	44560-02F00
LH:	None	44570-02F00
Bolt (2 pcs.)		
for Y-model	: 59189-33E00	09103-10284
for W & X-model	: 09103-10296	Same as above
Nut (2 pcs.)	: None	08319-31108
Side-cushion, RH	: 44541-33E00	44558-02F00
LH	: Same as above	44568-02F00

Note: When supplied as spare parts, this side-cushion is not contained in Fuel Tank Assy. But, the fuel tank which we will send as a campaign part has the modified side-cushions already.

Item D:

The fuel tank is modified of its rear mount to have more strength in order to reduce the vibration transferred to the fuel tank.

Part change:

	Current	Modified
Fuel tank :-	44100-02F00-1UH/28V/33J/Y2D/ Y3B/Y0H/Y7H/	-02F01-

Note: Put Safety Warning Label, Screen Warning Label and Fuel Caution Label (for England and Australia only) on the fuel tank upper surface.

They will be sent to you separately.

Please deliver them to your dealers together with replacement parts.

GSX-R750T/V & GSX-R600V:

Same modification of the fuel pump gasket and plate as TL1000S is applied to these models.

3. Replacement procedure:

Please refer to the attached "Replacement procedure".

4. Campaign parts:

We are sending the necessary quantities of replacement parts in accordance with the number of units exported to your company on a F.O.C. basis by air. As a first shipment, we can send the replacement parts around the beginning of July in 1998. When fixed the flight schedule, we will advise you immediately. Please refer to the parts list in the "Replacement Procedure".

Note: Modified vehicle identification

To identify if modified or not, please stick a label showing "OK" on frame after the modification will be done. Please refer to "Replacement procedure" for the label location. Label is also contained in the replacement parts.

Later you can identify modification done by this label and the VIN.

5. Warranty applications:

For the reimbursement of the replacement job labor charge, it is requested that the following information is used on the campaign warranty application.

	For TL1000SV/W/X:	For GSX-R750T/V & GSX-R600V
Claim category:	2	←
Trouble code :	99-U4	99-U5
Job code :	DH9999	←
Labor :	0.8 hour/unit	0.7 hour/unit
Part number :	15211-02F00	←
Qty :	0 (Zero)	←

Reimbursement

Import charges, duty, tax, and freight charges:

We will accept the above charges upon your request by an issuance of the statement with the evidences attached.

Service Bulletin

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OFFICE
DEFECTS INVESTIGATION
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MOTORCYCLE DIVISION

99U-133

4-STROKE
BULLETIN NO. TL-8
DATE: 8/12/98

MODELS: 1997 TL1000SV & 1998 TL1000SW
SUBJECT: RECALL CAMPAIGN FUEL TANK BRACKET MOUNTING
REFERENCE: FOUR STROKE SERVICE BULLETIN- TL #7
 (Page 11, fig. 21-23)

Add the following information and procedure to the recall service described in Four Stroke Service Bulletin TL #7.

NOTICE:

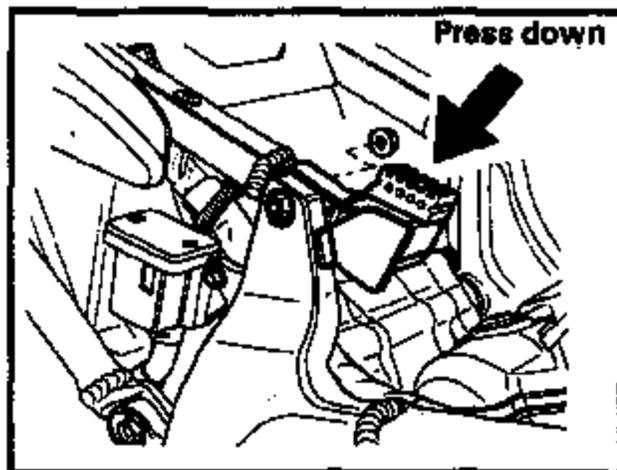
When performing the recall service, new fuel tank support brackets must be installed before you install the new fuel tank. When tightening the bracket hardware, push down on the cushions so the brackets location tab will press against the frame. This will place the bracket in position to support the fuel tank properly.

- * Install the new fuel tank support brackets on the inside on the sub-frame, on the protruding threads of the new sub-frame bolts. Install the nut and torque to 29lb-ft.

NOTE:

Press the cushions downward when tightening the bracket hardware.

- ☐ **Sub-frame bolt torque....29lb-ft**
(39N.m, 3.9kgf.m)
- ☐ **Bracket nut torque.....29lb-ft**
(39N.m, 3.9kgf.m)

**AFFECTED DEPARTMENTS:**

The following departments in your dealership should be notified of this information:

*Service * Parts *Sales *Accessories

American Suzuki Motor Corporation
 Technical Service Department



AMERICAN SUZUKI MOTOR CORPORATION

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98 JUL 16 11:29

OFFICE
DEFECTS INVESTIGATION

July 10, 1998

Mr. Kenneth N. Weinstein
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 7th Street, S.W.
Washington, D.C. 20590

Dear Mr. Weinstein:

Subject: Recall No. 98V-133

Enclosed is a copy of a service bulletin concerning the subject recall campaign. This service bulletin was sent to all authorized Suzuki motorcycle dealers in the mainland U.S.

Please contact me if you have any questions concerning this matter.

Sincerely,

AMERICAN SUZUKI MOTOR CORPORATION

Kenneth M. Bush
Regulations Manager
Government Relations Department

Service Bulletin

MOTORCYCLE DIVISION

4-STROKE
BULLETIN NO. GS/GSX/GSX-R - 96
DATE: 7/6/98

MODELS: 1996 GSX-R750T, 1997 GSX-R600V & 1997 GSX-R750V

SUBJECT: RECALL CAMPAIGN FUEL PUMP GASKET SET COMPONENTS
& "OK" IDENTIFICATION STICKER

REFERENCE: FOUR STROKE SERVICE BULLETIN- GS/GSX/GSX-R #95

NOTICE:

Included with the fuel pump gasket set is an identification sticker to apply to the motorcycle after the recall service is performed. This "OK" sticker provides identification that the recall service has been performed on the motorcycle.

Add the following information and procedures to the recall service described in Four Stroke Service Bulletin GS/GSX/GSX-R #95.

RECALL SERVICE PARTS NUMBERS:

All parts needed to complete the recall service are included when you order the fuel pump gasket set.

<i>Description</i>	<i>Part Number</i>	<i>Dlr. Price</i>
Fuel Pump Gasket Set	99103-11135	\$13.00

The following items are included with each fuel pump gasket order:

<i>Description</i>	<i>Quantity</i>
Fuel Pump Gasket	1
Fuel Pump Gasket Plate	1
Fuel Pump Mounting Bolts	8
Campaign Completion Card	1
"OK" Identification Label	1

REMEMBER:

SCAT and mailed parts orders cannot be accepted. If you need to order gasket sets, use the special FAX order form on pages 15 and 17 of Service Bulletin GS/GSX/GSX-R #95 to order recall service parts.

Continued

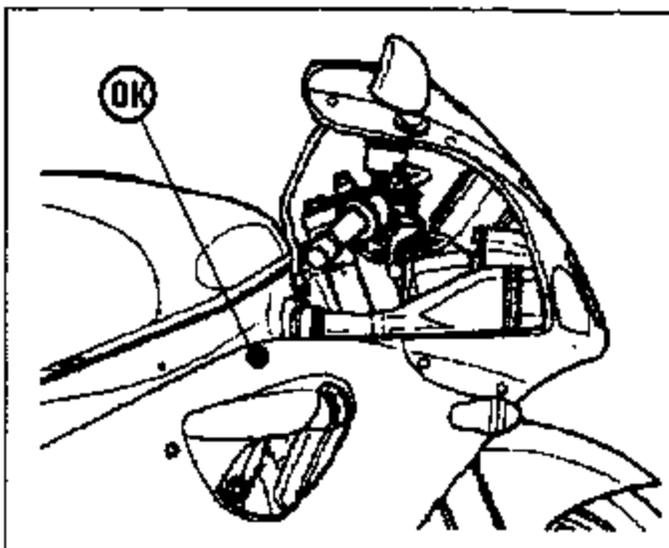
APPLY "OK" STICKER:

After checking and ensuring the recall service was performed correctly, apply the "OK" sticker to the right hand frame rail.

The "OK" sticker provides identification that the recall service has been performed on the motorcycle.

NOTE:

Place the sticker behind the fairing cowl, just below the top edge. This location will not detract from the motorcycle's appearance, yet can be found during a close inspection.



AFFECTED DEPARTMENTS:

The following departments in your dealership should be notified of this information:

*Service

* Parts

*Sales

* Accessories

American Suzuki Motor Corporation
Technical Service Department
Motorcycle Division



AMERICAN SUZUKI MOTOR CORPORATION

RECEIVED
92 JUL 15 PM 2:53
OFFICE
DEFECTS INVESTIGATION

July 13, 1998

Mr. Kenneth N. Weinstein
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 7th Street, S.W.
Washington, D.C. 20590

Dear Mr. Weinstein:

Subject: Recall No. 98V-133

Enclosed are copies of letters relating to the subject recall campaign that American Suzuki Motor Corporation sent to distributors of Suzuki motorcycles in Hawaii and Puerto Rico.

Please contact me if you have any questions concerning this matter.

Sincerely,

AMERICAN SUZUKI MOTOR CORPORATION

Kenneth M. Bush
Regulations Manager
Government Relations Department



AMERICAN SUZUKI MOTOR CORPORATION

July 13, 1998

Mr. Alfred Montgomery
Montgomery Motors, Ltd.
818 Iwilei Road
Honolulu, Hawaii 96817

Dear Mr. Montgomery:

Subject: Recall Campaign for 1996-97 GSX-R750, 1997 GSX-R600, and 1997-98 TL1000S Motorcycles

Mr. K. Shiozawa, General Manager of the Motorcycle Service Department of Suzuki Motor Corporation, has informed you in his letter of June 22, 1998, that Suzuki Motor Corporation has decided to initiate a recall campaign for 1996-97 Suzuki GSX-R750, 1997 Suzuki GSX-R600, and 1997-98 TL1000S motorcycles. American Suzuki Motor Corporation ("ASMC") has been requested to coordinate the activities associated with this recall campaign. Detailed information concerning affected units, campaign parts, and warranty reimbursement procedures were provided to you in Mr. Shiozawa's letter of June 22, 1998. The purpose of this letter is to provide you with further details of the action that is required under U.S. government regulations.

Action Required

1. Prepare a dealer notification letter to inform your dealers about the recall campaign. Attachment A contains copies of the notification letters that ASMC sent to its dealers. You can use these letters as a guide when preparing your dealer notification letter. Attachment A also contains copies of ASMC's service bulletins for the recall campaign. Be sure to include the repair procedure information in these bulletins with your dealer notification letter.
2. Compile a list of owners of affected vehicles, based on your warranty registration records. Enclosed is a list of owners of affected vehicles based on local motor vehicle registrations. For each VIN on the motor vehicle registration list, check your warranty registration list to make sure you have the latest owner's name and address. If necessary, update your records based on the motor vehicle registration list. Use the updated list for owner notification. (NOTE: Motor vehicle registration information may not be used for any purpose other than campaign notification and follow-up.)

Prepare owner notification letters based on the Attachment B examples. Note that there are separate letters for TL1000S owners and GSX-R600/GSX-R750 owners. For each of the letters, there is a space (shown with brackets) where you must add the earliest date that parts will be available to your dealers.

Use the Attachment B letters on your letterhead to inform owners of the recall campaign. Please do not modify the letters without approval from ASMC, since the letters have been prepared to comply with government requirements. You must also have postage-paid owner update cards printed (see the Attachment B example), and must include one of these cards with each owner notification letter. Mail a notification letter and update card by first-class mail to all owners on the owner list described above. Please mail out all owner notification letters at the same time; do not hold any of these letters back for any reason. If any owner update cards are returned which identify a new owner, send a notification letter and update card to the new owner.

3. Set up a system for reporting the progress of the recall campaign to ASMC. Use the enclosed quarterly report forms to report, for each calendar quarter, the number of vehicles modified by your dealers and the number of vehicles determined to be unreachable (by category, as listed on the form). Unreachable vehicles can be determined from returned owner update cards and other means. Please mail the quarterly reports to American Suzuki according to the following schedule so we can meet the deadline for submitting this information to the government:

<u>Quarter</u>	<u>Deadline for Mailing Report</u>
January, February, March	April 16
April, May, June	July 16
July, August, September	October 16
October, November, December	January 16

Attachments and Enclosures

- Attachment A - Sample Dealer Notification Letter
Service Bulletin
- Attachment B - Sample Owner Notification Letter
Sample Owner Update Card
- Enclosure 1 - Quarterly Report Form [6]

Enclosure 2 - Vehicle Registration List

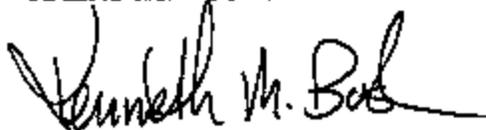
Copies Required

1. Suzuki is required to provide a copy of all written communication related to this campaign to the National Highway Traffic Safety Administration within 5 days of the date they are mailed. Please forward a copy of your dealer notification letter and owner notification letter to Suzuki Motor Corporation and to ASMC so that they can be submitted.
2. Suzuki is required to maintain records of the owner's name and address and remedy status for each VIN involved in the campaign. Please forward a copy of your final owner list and the remedy status information you have to Suzuki Motor Corporation.

Thank you for your cooperation in this matter. If you have any questions, feel free to call me at (714) 996-7040 (ext. 207).

Sincerely,

AMERICAN SUZUKI MOTOR CORPORATION



Kenneth M. Bush
Regulations Manager
Government Relations Department



AMERICAN SUZUKI MOTOR CORPORATION

July 13, 1998

Mr. James V. Leone
Panorama Motors Inc.
520 Ponce De Leon Ave.
Hato Rey, Puerto Rico 00918

Dear Mr. Leone:

Subject: Recall Campaign for 1996-97 GSX-R750, 1997 GSX-R600, and 1997-98 TL1000S Motorcycles

Mr. K. Shiozawa, General Manager of the Motorcycle Service Department of Suzuki Motor Corporation, has informed you in his letter of June 22, 1998, that Suzuki Motor Corporation has decided to initiate a recall campaign for 1996-97 Suzuki GSX-R750, 1997 Suzuki GSX-R600, and 1997-98 TL1000S motorcycles. American Suzuki Motor Corporation ("ASMC") has been requested to coordinate the activities associated with this recall campaign. Detailed information concerning affected units, campaign parts, and warranty reimbursement procedures were provided to you in Mr. Shiozawa's letter of June 22, 1998. The purpose of this letter is to provide you with further details of the action that is required under U.S. government regulations.

Action Required

1. Prepare a dealer notification letter to inform your dealers about the recall campaign. Attachment A contains copies of the notification letters that ASMC sent to its dealers. You can use these letters as a guide when preparing your dealer notification letter. Attachment A also contains copies of ASMC's service bulletins for the recall campaign. Be sure to include the repair procedure information in these bulletins with your dealer notification letter. Although it is not required, you may wish to prepare an additional Spanish version of the dealer letter and repair procedures if you feel they would be useful to your dealers.
2. Compile a list of owners of affected vehicles, based on your warranty registration records. Use this list for owner notification. Prepare owner notification letters based on the Attachment B examples. Note that there are separate letters for TL1000S owners and GSX-R600/GSX-R750 owners. For each of the letters, there is a space (shown with brackets) where you must add the earliest date that parts will be available to your dealers.

Use the Attachment B letters on your letterhead to inform owners of the recall campaign. It is required that owners be sent a notification letter in English and in Spanish, so you must prepare a Spanish version of the letters and must send owners both an English and a Spanish version. Please do not modify the letters without approval from ASMC, since the letters have been prepared to comply with government requirements. You must also have postage-paid owner update cards printed (see the Attachment B example), and must include one of these cards with each owner notification letter. Mail a notification letter and update card by first-class mail to all owners on the owner list described above. Please mail out all owner notification letters at the same time; do not hold any of these letters back for any reason. If any owner update cards are returned which identify a new owner, send a notification letter and update card to the new owner.

3. Set up a system for reporting the progress of the recall campaign to ASMC. Use the enclosed quarterly report forms to report, for each calendar quarter, the number of vehicles modified by your dealers and the number of vehicles determined to be unreachable (by category, as listed on the form). Unreachable vehicles can be determined from returned owner update cards and other means. Please mail the quarterly reports to American Suzuki according to the following schedule so we can meet the deadline for submitting this information to the government:

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April, May, June	July 16
July, August, September	October 16
October, November, December	January 16

Attachments and Enclosures

- Attachment A - Sample Dealer Notification Letter
Service Bulletin
- Attachment B - Sample Owner Notification Letter
Sample Owner Update Card
- Enclosure 1 - Quarterly Report Form [6]

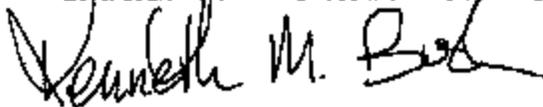
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Thank you for your cooperation in this matter. If you have any questions, feel free to call me at (714) 996-7040 (ext. 207).

Sincerely,

AMERICAN SUZUKI MOTOR CORPORATION



Kenneth M. Bush
Regulations Manager
Government Relations Department

ATTACHMENT A



AMERICAN SUZUKI MOTOR CORPORATION
MOTORCYCLE

June 26, 1998

SAFETY RECALL CAMPAIGN GSX-R600V, GSX-R750T & GSX-R750V FUEL PUMP GASKET

Dear Suzuki Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 1997 GSX-R600V, 1998 GSX-R750T and 1997 GSX-R750V model motorcycles. Suzuki Motor Corporation is conducting a recall campaign for these motorcycles.

STOP DELIVERY OF GSX-R600V, GSX-R750T & GSX-R750V MOTORCYCLES IMMEDIATELY

Effective Immediately, DO NOT DELIVER a GSX-R600V, GSX-R750T or GSX-R750V to a customer until you complete the repair procedures described in the related service bulletin that will be sent to your dealership.

Suzuki Motor Corporation has determined that the gasket between the fuel tank and the fuel pump mounting plate can lose its ability to provide a tight seal, allowing fuel to drip from the gasket. In the presence of an ignition source, leaked fuel can cause a fire. Fire can cause personal injury or death, property damage, or damage to the motorcycle.

Due to the serious nature of this situation, Suzuki requires that you ORDER THE REDESIGNED FUEL PUMP GASKET AND PERFORM THE RECALL SERVICE AS QUICKLY AS POSSIBLE. Join with us in promoting the safe use of Suzuki products.

AFFECTED UNITS:

All 1996 GSX-R750T, 1997 GSX-R600V and 1997 GSX-R750V models are affected.

CUSTOMER NOTIFICATION:

For motorcycles that have already been delivered to customers, perform the recall service as promptly as possible. Attached is a letter being sent to all owners of affected motorcycles about whom we have information. This letter will be mailed June 30, 1998.

NOTICE:

Please **PHONE** all of your customers and inform them of the recall campaign and the need to inspect their motorcycles immediately. Advise the customer to:

- move the motorcycle to a well-ventilated area away from flame, sparks and other potential ignition sources.
- inspect the motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline.
- begin the inspection at the rear underside of the fuel tank. This is where the fuel pump is mounted into the fuel tank.

If there is any evidence of gasoline dripping, seeping, or the smell of gasoline, instruct the customer to contact your dealership to have the fuel drained from the motorcycle at the earliest opportunity. Tell the customer not to ride the motorcycle until the recall service is performed.

Continued →

NOTICE:

Whether the tank is leaking or not, advise the customer to store the motorcycle in a well-ventilated secure area without potential ignition sources. Under some conditions, leaking may occur without prior warning. Have the customer check the motorcycle daily for any signs of gasoline dripping, seeping, or smell of gasoline until the recall service is completed.

CUSTOMER NOTIFICATION:

If your dealership has sold a GSX-R600V, GSX-R750T or GSX-R750V to a customer, but not yet mailed us the "Sales-In-Service Registration" card or submitted a SCAT entry, send the sales information to American Suzuki AT ONCE. We will send the customer an owner notification letter when we receive the sales information from your dealership.

Since only you know the identity of these customers, you must **immediately** notify these customers of the recall campaign. Please **phone** all of these customers and inform them of the need to have the recall service performed and explain the situation as described in the notices above and on the previous page.

FUEL DRAINING & MOTORCYCLE TRANSPORTATION:

In the notification letter, customers have been instructed to inspect their motorcycle and to not operate the motorcycle if a gasoline leak is present. Your complete cooperation is needed if the customer asks to have the fuel drained from the motorcycle. Your cooperation is also needed in transporting motorcycles to your dealership in situations where the customer is unable or uncomfortable to do so. If a customer asks you to provide fuel draining service or motorcycle transportation, prepare a cost estimate and contact your Technical Service Manager for authorization **before** providing these services.

DRAIN FUEL FROM THE MOTORCYCLE:

As soon as a customer brings the motorcycle to your dealership, drain the gasoline from the fuel tank. Do this immediately, even if you do not have the parts to perform the recall service. Follow the instructions, warnings and cautions in section 4 of the GSX-R600V service manual (PN 99500-35080-03E) or the GSX-R750T/V service manual (99500-37080-03E) for fuel tank draining and removal procedures. Remove the fuel supply hose from the fuel petcock and connect a hose that will drain the fuel into a suitable container. Use the Suzuki special tool: Vacuum Pump (PN 09917-47910) to apply negative pressure to the vacuum port of the petcock. This will open the petcock and allow the fuel to drain.

▲ WARNING

STORING A MOTORCYCLE WITH DRIPPING GASOLINE IN AN AREA WITH AN IGNITION SOURCE CAN LEAD TO A FIRE.

AS SOON AS A MOTORCYCLE COMES TO YOUR DEALERSHIP FOR RECALL SERVICE, DRAIN THE GASOLINE FROM THE FUEL TANK. DO THIS IMMEDIATELY, EVEN IF YOU DO NOT HAVE THE PARTS TO PERFORM THE RECALL REPAIRS.

- Whether the tank is leaking or not, or is already drained, Suzuki suggests you store the motorcycle in a well-ventilated secure area without potential ignition sources. Under some conditions, leaking may occur without prior warning.
- Potential fire ignition sources include furnaces, welders, bench grinders, computers and other electrical appliances and power outlets. Do not smoke near the motorcycle.

DO NOT TIGHTEN THE ORIGINAL FUEL PUMP MOUNTING BOLTS TO TRY TO RESOLVE A FUEL LEAK. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, CAN INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

Continued →

REPAIR PROCEDURES:

Service bulletin GS/GSX/GSX-R #95 will contain instructions on how to replace the fuel pump gasket.

PARTS ORDERING & PARTS SHIPPING:

YOU WILL BE RESPONSIBLE FOR ORDERING THE REDESIGNED FUEL PUMP GASKET PARTS FOR YOUR CUSTOMER'S MOTORCYCLE. You will need to use the special FAX order form included in the service bulletin to order the recall service parts.

Parts will be shipped to you via UPS 3-Day Shipment, freight prepaid, net 90 days. The earliest parts can arrive at your dealership is July 13, 1998. Suzuki anticipates all parts will be shipped by August 15, 1998. Parts orders will be shipped in the order in which they are received. Place your fax orders as soon as possible to prevent any delays in performing the recall service for your customers.

IMPORTANT:

Successful completion of this recall campaign depends on your efforts. It is very important that your dealership contact each customer, have them inspect their motorcycle immediately and follow the instructions that you give them. You must order the correct parts, perform the recall service and complete a Campaign Completion Card or Warranty Request Form within the shortest possible time.

It is your responsibility to order parts and perform the recall service on any affected motorcycle brought to your dealership, even if your dealership did not originally sell the motorcycle.

All recall campaign service is to be done at no cost to the customer for parts and labor. Incidental costs your customers may incur are not normally covered. However, if you have a customer with special needs, contact your Technical Service Manager to discuss possible solutions.

CUSTOMER SATISFACTION:

Please be sure that all dealership personnel are familiar with the campaign parts ordering and recall service procedures. Only your conscientious action at the dealership level can lead to a successful campaign conclusion.

Your customers may have had to bring their GSX-R motorcycles in for other modification programs or repairs in the past. Please remind your staff to be sympathetic and sensitive to your customers' feelings. Please extend Suzuki's apologies for the inconvenience that this repair may cause them.

We apologize for any inconvenience this recall campaign may cause you or your customers. Thank you for your cooperation in conducting this very important campaign for your customers' safety.

Sincerely,

American Suzuki Motor Corporation



AMERICAN SUZUKI MOTOR CORPORATION
MOTORCYCLE

June 29, 1998

SAFETY RECALL NOTICE

GSX-R600V, GSX-R750T & GSX-R750V

FUEL PUMP GASKET

Dear Suzuki Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 1996 GSX-R750T, 1997 GSX-R600V and 1997 GSX-R750V model motorcycles. Suzuki Motor Corporation is conducting a recall campaign for these motorcycles. According to our records, you are the owner of one of these motorcycles.

Suzuki Motor Corporation has determined that the gasket between the fuel tank and the fuel pump mounting plate can lose its ability to provide a tight seal, allowing fuel to drip from the gasket. In the presence of an ignition source, leaked fuel can cause a fire. Fire can cause personal injury or death, property damage, or damage to the motorcycle.

Your authorized Suzuki dealer will replace the fuel pump gasket of your motorcycle's fuel tank with a redesigned version. This repair will be done at no cost to you for parts and labor.

▲ WARNING

STORING A MOTORCYCLE WITH DRIPPING GASOLINE IN AN AREA WITH AN IGNITION SOURCE CAN LEAD TO A FIRE.

- Move your motorcycle to a well-ventilated area away from flame, sparks and other potential ignition sources. Potential fire ignition sources include furnaces, water heaters, clothes washers and dryers, and other electrical appliances and power outlets.
- Inspect your motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline. Begin your inspection at the rear underside of the fuel tank. This is where the fuel pump is mounted into the fuel tank.
- If there is any evidence of gasoline dripping, seeping, or the smell of gasoline, contact your authorized Suzuki dealer to have the fuel drained from your motorcycle at the earliest opportunity.
- Whether the tank is leaking or not, store your motorcycle in a well-ventilated secure area without potential ignition sources.
- Under some conditions, leaking may occur without prior warning.
- Gasoline is flammable, hazardous and toxic. Keep children and pets away from your motorcycle.

DO NOT TIGHTEN THE FUEL PUMP MOUNTING BOLTS. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, WILL INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

Continued →

A WARNING

RIDING A MOTORCYCLE WITH DRIPPING GASOLINE CAN LEAD TO A FIRE IF AN IGNITION SOURCE IS PRESENT.

UNDER SOME CONDITIONS, LEAKING MAY OCCUR WITHOUT PRIOR WARNING. SUZUKI RECOMMENDS THAT YOU DO NOT RIDE YOUR MOTORCYCLE UNTIL THE RECALL SERVICE HAS BEEN PERFORMED.

- **Inspect your motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline.**
- **Do not ride your motorcycle if there is any evidence of gasoline dripping or seeping, or the smell of gasoline. Contact your authorized Suzuki dealer to have the fuel drained from your motorcycle at the earliest opportunity. Store your motorcycle as outlined on the previous page.**
- **If there is no evidence of gasoline dripping or seeping, and there is no smell of gasoline, you can elect to ride your motorcycle to your dealer for the recall service. Have the recall service performed as soon as possible.**

DO NOT TIGHTEN THE FUEL PUMP MOUNTING BOLTS. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, WILL INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

TAKE THE MOTORCYCLE TO YOUR DEALER:

If there is any evidence of gasoline dripping or seeping, transport your motorcycle to your authorized Suzuki dealer using an open trailer or truck. Do not use an enclosed vehicle, such as a van, since gasoline fumes are hazardous and toxic. Take care securing and protecting your motorcycle for transportation. Suzuki cannot be responsible for damage caused by improper transportation methods.

If you cannot arrange for transportation of your motorcycle or want the fuel drained from your motorcycle, contact the service manager or owner of your authorized Suzuki dealership for assistance. Your Suzuki dealer may be able to provide assistance in draining the fuel or transporting your motorcycle to the dealership for the recall service if you have no method to transport the motorcycle yourself.

If there is no evidence of gasoline dripping or seeping, and there is no smell of gasoline, you can elect to ride your motorcycle to your dealer for the recall service.

PARTS & REPAIR INFORMATION:

Your Suzuki dealer will need to order recall service parts for your motorcycle. Call your Suzuki dealer to schedule an appointment for the recall service. Your dealer can then place the order for your recall service parts. The earliest date parts can be at your Suzuki dealer is July 13, 1998. Suzuki anticipates all parts will be shipped by August 15, 1998. If you cannot contact the Suzuki dealer who sold you your motorcycle, call toll free 1-800-255-2550 for your nearest Suzuki motorcycle dealer.

It will take your dealer about an hour to drain the fuel tank and install the redesigned fuel pump gasket. Because of the time required to do this type of repair, in most instances you will need to leave your motorcycle at the dealership and pick it up at a later date. Ask your dealer about your motorcycle's down time, as he may be able to perform the recall service while you wait.

Continued →

Remember that your Suzuki dealer has specific and complete instructions regarding this recall service. Call your dealer if you have any questions. If you have any difficulty having the recall service performed to your motorcycle you may contact American Suzuki Customer Service Department for assistance at 714-996-7040, ext. 660.

If you believe that (1) Suzuki or your Suzuki dealer has failed to or is unable to perform the recall service without charge, or (2) you believe Suzuki has failed to or is unable to perform the recall service to your vehicle within 60 days after you first brought your vehicle to your Suzuki dealer after July 13, 1998, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll free Auto Safety Hotline at (800) 424-9393 (Washington DC area residents may call 366-0123).

If you no longer own a GSX-R600V, GSX-R750T or GSX-R750V or never owned one, please fill out and mail the enclosed postage paid pre-addressed reply card. If you have sold your GSX-R, please fill in the name and address of the person to whom you sold your motorcycle. This will help us notify the new owner about this recall campaign.

We thank you for your prompt attention to completing this recall service on your Suzuki motorcycle. We apologize for any inconvenience this recall campaign causes you. Your safety, satisfaction and riding pleasure are priorities for Suzuki.

Sincerely,

American Suzuki Motor Corporation



AMERICAN SUZUKI MOTOR CORPORATION
MOTORCYCLE

June 26, 1998

SAFETY RECALL CAMPAIGN TL1000SV & TL1000SW FUEL PUMP GASKET & FUEL TANK

Dear Suzuki Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 1997 TL1000SV and 1998 TL1000SW model motorcycles. Suzuki Motor Corporation is conducting a recall campaign for these motorcycles.

STOP DELIVERY OF TL1000SV & TL1000SW MOTORCYCLES IMMEDIATELY

Effective immediately, DO NOT DELIVER a TL1000SV or TL1000SW to a customer until you complete the recall service described in the related service bulletin that will be sent to your dealership.

Suzuki Motor Corporation has determined that the gasket between the fuel tank and the fuel pump mounting plate can lose its ability to provide a tight seal, allowing fuel to drip from the gasket. In the presence of an ignition source, leaked fuel can cause a fire. Fire can cause personal injury or death, property damage, or damage to the motorcycle.

Due to the serious nature of this situation, Suzuki requires that you **ORDER THE REDESIGNED FUEL PUMP GASKET AND FUEL TANK AND PERFORM THE RECALL SERVICE AS QUICKLY AS POSSIBLE.** Join with us in promoting the safe use of Suzuki products.

AFFECTED UNITS:

All 1997 TL1000SV and 1998 TL1000SW models are affected.

CUSTOMER NOTIFICATION:

For motorcycles that have already been delivered to customers, perform the recall service as promptly as possible. Attached is a letter being sent to all owners of affected motorcycles about whom we have information. This letter will be mailed June 29, 1998.

NOTICE:

Please **PHONE** all of your customers and inform them of the recall campaign and the need to inspect their motorcycles immediately. Advise the customer to:

- move the motorcycle to a well-ventilated area away from flame, sparks and other potential ignition sources.
- inspect the motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline.
- begin the inspection at the rear underside of the fuel tank. This is where the fuel pump is mounted into the fuel tank.

If there is any evidence of gasoline dripping, seeping, or the smell of gasoline, instruct the customer to contact your dealership to have the fuel drained from the motorcycle at the earliest opportunity. Tell the customer not to ride the motorcycle until the recall service is performed.

Continued →

NOTICE:

Whether the tank is leaking or not, advise the customer to store the motorcycle in a well-ventilated secure area without potential ignition sources. Under some conditions, leaking may occur without prior warning. Have the customer check the motorcycle daily for any signs of gasoline dripping, seeping, or smell of gasoline until the recall service is completed.

CUSTOMER NOTIFICATION:

If your dealership has sold a TL1000SV or TL1000SW to a customer, but not yet mailed us the "Sales-In-Service Registration" card or submitted a SCAT entry, send the sales information to American Suzuki **AT ONCE**. We will send the customer an owner notification letter when we receive the sales information from your dealership.

Since only you know the identity of these customers, you must **immediately** notify these customers of the recall campaign. Please phone all of these customers and inform them of the need to have the recall service performed and explain the situation as described in the notices above and on the previous page.

FUEL DRAINING & MOTORCYCLE TRANSPORTATION:

In the notification letter, customers have been instructed to inspect their motorcycle and to not operate the motorcycle if a gasoline leak is present. Your complete cooperation is needed if the customer asks to have the fuel drained from the motorcycle. Your cooperation is also needed in transporting motorcycles to your dealership in situations where the customer is unable or uncomfortable to do so. If a customer asks you to provide fuel draining service or motorcycle transportation, prepare a cost estimate and contact your Technical Service Manager for authorization before providing these services.

DRAIN FUEL FROM THE MOTORCYCLE:

As soon as a customer brings the motorcycle to your dealership, drain the gasoline from the fuel tank. Do this immediately, even if you do not have the parts to perform the recall service. Follow the instructions, warnings and cautions in section 4 of the TL1000S service manual (PN 99500-39140-03E) for the fuel tank draining and removal procedures. Connect a hose to the fuel return hose nipple on the fuel tank and drain the fuel into a suitable container.

A WARNING

STORING A MOTORCYCLE WITH DRIPPING GASOLINE IN AN AREA WITH AN IGNITION SOURCE CAN LEAD TO A FIRE.

AS SOON AS A MOTORCYCLE COMES TO YOUR DEALERSHIP FOR RECALL SERVICE, DRAIN THE GASOLINE FROM THE FUEL TANK. DO THIS IMMEDIATELY, EVEN IF YOU DO NOT HAVE THE PARTS TO PERFORM THE RECALL REPAIRS.

- Whether the tank is leaking or not, or is already drained, Suzuki suggests you store the motorcycle in a well-ventilated secure area without potential ignition sources. Under some conditions, leaking may occur without prior warning.
- Potential fire ignition sources include furnaces, welders, bench grinders, computers and other electrical appliances and power outlets. Do not smoke near the motorcycle.

DO NOT TIGHTEN THE ORIGINAL FUEL PUMP MOUNTING BOLTS TO TRY TO RESOLVE A FUEL LEAK. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, CAN INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

Continued →

REPAIR PROCEDURES:

Service bulletin TL#7 will contain instructions on how to perform the recall service. You will install a redesigned fuel tank, fuel pump gasket and add supportive, anti-vibration mounting brackets to the frame.

FUTURE MOTORCYCLE SHIPMENTS:

1998 TL1000SW motorcycles invoiced and delivered to your dealership directly from Suzuki's warehouse after July 15, 1998, will have the redesigned parts already installed and will not require the recall service.

PARTS ORDERING & PARTS SHIPPING:

YOU WILL BE RESPONSIBLE FOR ORDERING THE CORRECT COLOR AND STATE SPECIFICATION FUEL TANK AND FUEL PUMP GASKET PARTS FOR YOUR CUSTOMER'S MOTORCYCLE. You will need to use the special FAX order form included in the service bulletin to order the redesigned parts.

Parts will be shipped to you via UPS 3-Day Shipment, freight prepaid, net 90 days. The earliest parts can arrive at your dealership is July 13, 1998. Suzuki anticipates all parts will be shipped by August 15, 1998. Parts orders will be shipped in the order in which they are received. Place your fax orders as soon as possible to prevent any delays in performing the recall service for your customers.

IMPORTANT:

Successful completion of this recall campaign depends on your efforts. It is very important that your dealership contact each customer, have them inspect their motorcycle immediately and follow the instructions that you give them. You must order the correct parts, perform the recall service and complete a Campaign Completion Card or Warranty Request Form within the shortest possible time.

It is your responsibility to order parts and perform the recall service on any affected motorcycle brought to your dealership, even if your dealership did not originally sell the motorcycle.

All recall campaign service is to be done at no cost to the customer for parts and labor. Incidental costs your customers may incur are not normally covered. However, if you have a customer with special needs, contact your Technical Service Manager to discuss possible solutions.

CUSTOMER SATISFACTION:

Please be sure that all dealership personnel are familiar with the campaign parts ordering and recall service procedures. Only your conscientious action at the dealership level can lead to a successful campaign conclusion.

Your customers may have had to bring their TL1000S motorcycles in for other modification programs or repairs in the past. Please remind your staff to be sympathetic and sensitive to your customers' feelings. Please extend Suzuki's apologies for the inconvenience this recall service may cause them.

We apologize for any inconvenience this recall campaign may cause you or your customers. Thank you for your cooperation in conducting this very important campaign for your customers' safety.

Sincerely,

American Suzuki Motor Corporation



AMERICAN SUZUKI MOTOR CORPORATION
MOTORCYCLE

June 29, 1998

SAFETY RECALL NOTICE TL1000SV & TL1000SW FUEL PUMP GASKET & FUEL TANK

Dear Suzuki Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 1997 TL1000SV and 1998 TL1000SW model motorcycles. Suzuki Motor Corporation is conducting a recall campaign for these motorcycles. According to our records, you are the owner of one of these motorcycles.

Suzuki Motor Corporation has determined that the gasket between the fuel tank and the fuel pump mounting plate can lose its ability to provide a tight seal, allowing fuel to drip from the gasket. In the presence of an ignition source, leaked fuel can cause a fire. Fire can cause personal injury or death, property damage, or damage to the motorcycle.

Your authorized Suzuki dealer will replace the fuel pump gasket and fuel tank of your motorcycle with redesigned parts. This recall service will be done at no cost to you for parts and labor.

▲ WARNING

STORING A MOTORCYCLE WITH DRIPPING GASOLINE IN AN AREA WITH AN IGNITION SOURCE CAN LEAD TO A FIRE.

- Move your motorcycle to a well-ventilated area away from flame, sparks and other potential ignition sources. Potential fire ignition sources include furnaces, water heaters, clothes washers and dryers, and other electrical appliances and power outlets.
- Inspect your motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline. Begin your inspection at the rear underside of the fuel tank. This is where the fuel pump is mounted into the fuel tank.
- If there is any evidence of gasoline dripping, seeping, or the smell of gasoline, contact your authorized Suzuki dealer to have the fuel drained from your motorcycle at the earliest opportunity.
- Whether the tank is leaking or not, store your motorcycle in a well-ventilated secure area without potential ignition sources.
- Under some conditions, leaking may occur without prior warning.
- Gasoline is flammable, hazardous and toxic. Keep children and pets away from your motorcycle.

DO NOT TIGHTEN THE FUEL PUMP MOUNTING BOLTS. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, WILL INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

Continued →

▲ WARNING

RIDING A MOTORCYCLE WITH DRIPPING GASOLINE CAN LEAD TO A FIRE IF AN IGNITION SOURCE IS PRESENT.

UNDER SOME CONDITIONS, LEAKING MAY OCCUR WITHOUT PRIOR WARNING. SUZUKI RECOMMENDS THAT YOU DO NOT RIDE YOUR MOTORCYCLE UNTIL THE RECALL SERVICE HAS BEEN PERFORMED.

- Inspect your motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline.
- Do not ride your motorcycle if there is any evidence of gasoline dripping or seeping, or the smell of gasoline. Contact your authorized Suzuki dealer to have the fuel drained from your motorcycle at the earliest opportunity. Store your motorcycle as outlined on the previous page.
- If there is no evidence of gasoline dripping or seeping, and there is no smell of gasoline, you can elect to ride your motorcycle to your dealer for the recall service. Have the recall service performed as soon as possible.

DO NOT TIGHTEN THE FUEL PUMP MOUNTING BOLTS. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, WILL INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

TAKE THE MOTORCYCLE TO YOUR DEALER:

If there is any evidence of gasoline dripping or seeping, transport your motorcycle to your authorized Suzuki dealer using an open trailer or truck. Do not use an enclosed vehicle, such as a van, since gasoline fumes are hazardous and toxic. Take care securing and protecting your motorcycle for transportation. Suzuki cannot be responsible for damage caused by improper transportation methods.

If you cannot arrange for transportation of your motorcycle or want the fuel drained from your motorcycle, contact the service manager or owner of your authorized Suzuki dealership for assistance. Your Suzuki dealer may be able to provide assistance in draining the fuel or transporting your motorcycle to the dealership for the recall service if you have no method to transport the motorcycle yourself.

If there is no evidence of gasoline dripping or seeping, and there is no smell of gasoline, you can elect to ride your motorcycle to your dealer for the recall service.

PARTS & REPAIR INFORMATION:

Your Suzuki dealer will need to order recall service parts for your motorcycle. Call your Suzuki dealer to schedule an appointment for the recall service. Your dealer can then place the order for your recall service parts. The earliest date parts can be at your Suzuki dealer is July 13, 1998. Suzuki anticipates all parts will be shipped by August 15, 1998. If you cannot contact the Suzuki dealer who sold you your motorcycle, call toll free 1-800-255-2550 for your nearest Suzuki motorcycle dealer.

It will take your dealer about two hours to drain the fuel tank and install the redesigned parts. Because of the time required to do this type of repair, in most instances you will need to leave your motorcycle at the dealership and pick it up at a later date.

Remember that your Suzuki dealer has specific and complete instructions regarding this recall service. Call your dealer if you have any questions. If you have any difficulty having the recall service performed to your motorcycle you may contact American Suzuki Customer Service Department for assistance at 714-996-7040, ext. 660.

Continued →

If you believe that (1) Suzuki or your Suzuki dealer has failed to or is unable to perform the recall service without charge, or (2) you believe Suzuki has failed to or is unable to perform the recall service to your vehicle within 60 days after you first brought your vehicle to your Suzuki dealer after July 13, 1998, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll free Auto Safety Hotline at (800) 424-9393 (Washington DC area residents may call 366-0123).

If you no longer own a TL1000S or never owned one, please fill out and mail the enclosed postage paid pre-addressed reply card. If you sold your TL1000S, please fill in the name and address of the person to whom you sold your motorcycle. This will help us notify the new owner about this recall campaign.

We thank you for your prompt attention to completing this recall service on your Suzuki motorcycle. We apologize for any inconvenience this recall campaign causes you. We know this may not be the first time you have had to bring your TL1000S to your dealer for a modification or repair. Please accept our apologies for this inconvenience. Your safety, satisfaction and riding pleasure are priorities for Suzuki.

Sincerely,

American Suzuki Motor Corporation

Service Bulletin

MOTORCYCLE DIVISION

4-STROKE

BULLETIN NO. GS/GSX/GSX-R - 95

DATE: 7/2/98

SAFETY RECALL CAMPAIGN GSX-R600V & GSX-R750T/V FUEL PUMP GASKET

MODELS: 1996 GSX-R750T, 1997 GSX-R600V & 1997 GSX-R750V

SUBJECT: RECALL CAMPAIGN - FUEL PUMP GASKET

REFERENCE: Dealer and customer letters (attached)

NOTICE:

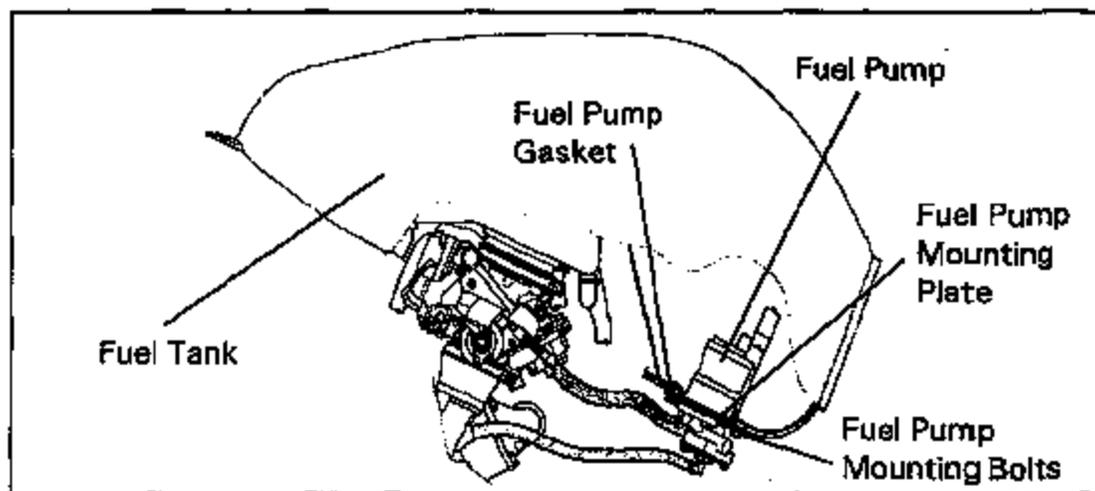
Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 1996 GSX-R750T, 1997 GSX-R600V & 1997 GSX-R750V model motorcycles. Suzuki Motor Corporation is conducting a recall campaign for these motorcycles.

**STOP DELIVERY OF 1996 GSX-R750T, 1997 GSX-R600V
& 1997 GSX-R750V MOTORCYCLES IMMEDIATELY**

Effective immediately, DO NOT DELIVER a GSX-R750T, GSX-R600V or GSX-R750V to a customer until you complete the recall service described in this service bulletin.

Suzuki Motor Corporation has determined that the gasket between the fuel tank and the fuel pump mounting plate can lose its ability to provide a tight seal, allowing fuel to drip from the gasket. In the presence of an ignition source, leaked fuel can cause a fire. Fire can cause personal injury or death, property damage, or damage to the motorcycle.

Due to the serious nature of this situation, Suzuki requires that you ORDER THE REDESIGNED FUEL PUMP GASKET AND PERFORM THE RECALL SERVICE AS QUICKLY AS POSSIBLE. Join with us in promoting the safe use of Suzuki products.



CUSTOMER NOTIFICATION:

For motorcycles that have already been delivered to customers, perform the recall service as promptly as possible. Attached is a letter being sent to all owners of affected motorcycles about whom we have information. This letter was mailed on June 29, 1998.

If your dealership has sold a GSX-R600V or a GSX750T/V to a customer, but not yet mailed us the "Sales-In-Service Registration" card or submitted a SCAT entry, send the sales information to American Suzuki **AT ONCE**. We will send the customer an owner notification letter when we receive the sales information from your dealership.

NOTICE:

Please **PHONE** all of your customers and inform them of the recall campaign and the need to inspect their motorcycles immediately. Advise the customer to:

- move the motorcycle to a well-ventilated area away from flame, sparks and other potential ignition sources.
- inspect the motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline.
- begin the inspection at the rear underside of the fuel tank. This is where the fuel pump is mounted into the fuel tank.

If there is any evidence of gasoline dripping, seeping, or the smell of gasoline, instruct the customer to contact your dealership to have the fuel drained from the motorcycle at the earliest opportunity. Tell the customer not to ride the motorcycle until the recall service is performed.

Since only you know the identity of these customers, you must **immediately** notify these customers of the recall campaign. Please phone all of these customers and inform them of the need to have the recall service performed and explain the situation as described in the notices and warnings in this bulletin.

NOTICE:

Whether the tank is leaking or not, advise the customer to store the motorcycle in a well-ventilated secure area without potential ignition sources. Under some conditions, leaking may occur without prior warning. Have the customer check the motorcycle daily for any signs of gasoline dripping, seeping, or smell of gasoline until the recall service is completed.

CUSTOMER LETTER:

Attached to this bulletin is a copy of a customer letter sent June 29, 1998 to registered owners of GSX-R600V or GSX750T/V motorcycles. The letter explains the reason for this recall campaign and stresses the need to make an appointment with an authorized Suzuki dealer to have the recall service performed.

AFFECTED UNITS:

All 1996 GSX-R750T, 1997 GSX-R600V and GSX-R750V models are affected.

UNITS OUT OF REACH

If you are aware of any GSX-R600V or GSX750T/V motorcycles which are scrapped or outside of the United States, notify Suzuki in writing. Please include vehicle VIN and location information on your dealership letterhead. Send this information to the American Suzuki Warranty Dept. in Brea, California.

Continued →

CORRECTIVE ACTION:

You will install a redesigned fuel pump gasket on the fuel tank. Unlike the TL1000SV/W recall service, you **WILL NOT** replace the fuel tank. Instructions for this procedure begin on page 5 of this bulletin.

Due to the serious nature of this situation, Suzuki requires that you **ORDER THE REDESIGNED FUEL PUMP GASKET AND PERFORM THE RECALL SERVICE AS QUICKLY AS POSSIBLE**. Join with us in promoting the safe use of Suzuki products.

FUEL DRAINING & MOTORCYCLE TRANSPORTATION:

In the notification letter, customers have been instructed to inspect their motorcycle and to not operate the motorcycle if a gasoline leak is present. Your complete cooperation is needed if the customer asks to have the fuel drained from the motorcycle. Your cooperation is also needed in transporting motorcycles to your dealership in situations where the customer is unable or uncomfortable to do so.

If a customer asks you to provide fuel draining service or motorcycle transportation, prepare a cost estimate and contact your Technical Service Manager for authorization before providing these services.

DRAIN FUEL FROM THE MOTORCYCLE:

As soon as a customer brings a motorcycle to your dealership, drain the gasoline from the fuel tank. Do this immediately, even if you do not have the parts to perform the recall service. Follow the instructions, warnings and cautions in section 4 of the GSX-R600V service manual (PN 99500-35080-03E) or the GSX-R750T/V service manual (99500-37080-03E) for fuel tank draining and removal procedures. Remove the fuel supply hose from the fuel petcock and connect a hose that will drain the fuel into a suitable container. Use the Suzuki special tool: Vacuum Pump (PN 09917-47910) to apply negative pressure to the vacuum port of the petcock. This will open the petcock and allow the fuel to drain.

PARTS ORDERING:

YOU WILL BE RESPONSIBLE FOR ORDERING THE FUEL PUMP GASKET FOR YOUR CUSTOMER'S MOTORCYCLE. You will need to use the special FAX order form on pages 16 and 17 of this service bulletin to order the redesigned parts.

▲ WARNING

STORING A MOTORCYCLE WITH DRIPPING GASOLINE IN AN AREA WITH AN IGNITION SOURCE CAN LEAD TO A FIRE.

AS SOON AS A MOTORCYCLE COMES TO YOUR DEALERSHIP FOR RECALL SERVICE, DRAIN THE GASOLINE FROM THE FUEL TANK. DO THIS IMMEDIATELY, EVEN IF YOU DO NOT HAVE THE PARTS TO PERFORM THE RECALL REPAIRS.

- Whether the tank is leaking or not, or is already drained, Suzuki suggests you store the motorcycle in a well-ventilated secure area without potential ignition sources. Under some conditions, leaking may occur without prior warning.
- Potential fire ignition sources include furnaces, welders, bench grinders, computers and other electrical appliances and power outlets. Do not smoke near the motorcycle.

DO NOT TIGHTEN THE ORIGINAL FUEL PUMP MOUNTING BOLTS TO TRY TO RESOLVE A FUEL LEAK. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, CAN INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

Continued →

PARTS ORDERING PROCEDURE:

IMPORTANT: SCAT AND MAILED PARTS ORDERS CANNOT BE ACCEPTED.

Please make a copy of the FAX order form and legibly write your dealership name, Suzuki dealer number and telephone number. Write the quantity of fuel pump gasket sets you require. Write each motorcycle's VIN# and customer name. If the motorcycle is not sold, please write UNSOLD on the customer line. If there is not enough space for customer names, use a second copy of the form.

Once complete, FAX the order form to Suzuki. This FAX ordering method is the only way to order recall service parts. **REMEMBER: SCAT and mailed parts orders cannot be accepted.**

RECALL SERVICE PARTS ORDER
FAX LINE: 714/528-3090
USE THE ATTACHED ORDER FORM

PARTS SHIPMENT DATES:

Parts will be shipped to you via UPS 3-Day Shipment, freight prepaid, net 90 days. The earliest parts can arrive at your dealership is July 13, 1998. Suzuki anticipates all parts will be shipped by August 15, 1998. Parts orders will be shipped in the order in which they are received. Place your fax orders as soon as possible to prevent any delays in performing the recall service for your customers.

Recall service parts can not be automatically shipped by Suzuki. You must place an order using a FAX order form as instructed above to receive parts.

RECALL SERVICE PARTS NUMBERS:

All parts needed to complete the recall service are included when you order the fuel pump gasket set.

<i>Description</i>	<i>Part Number</i>	<i>Dlr. Price</i>
Fuel Pump Gasket Set	99103-11135	\$13.00

The following items are included with each fuel pump gasket order:

<i>Description</i>	<i>Quantity</i>
Fuel Pump Gasket	1
Fuel Pump Gasket Plate	1
Fuel Pump Mounting Bolts	8
Campaign Completion Card	1

PARTS RETURN or ADDITIONAL PARTS:

If you require additional parts, return authorization, or have any other questions about this recall service, contact TECH LINE or your Technical Service Manager.

Continued →

REPAIR PROCEDURE:

Tools required:

- 1) Suzuki service stand or equivalent stand
- 2) 12mm socket and ratchet
- 3) 8mm socket and ratchet
- 4) 12mm wrench
- 5) 4mm Allen wrench
- 6) 6mm Allen wrench
- 7) #2 Phillips screwdriver
- 8) #3 Phillips screwdriver
- 9) Pliers
- 10) Torque wrench
- 11) Container for drained fuel
- 12) Vacuum Pump

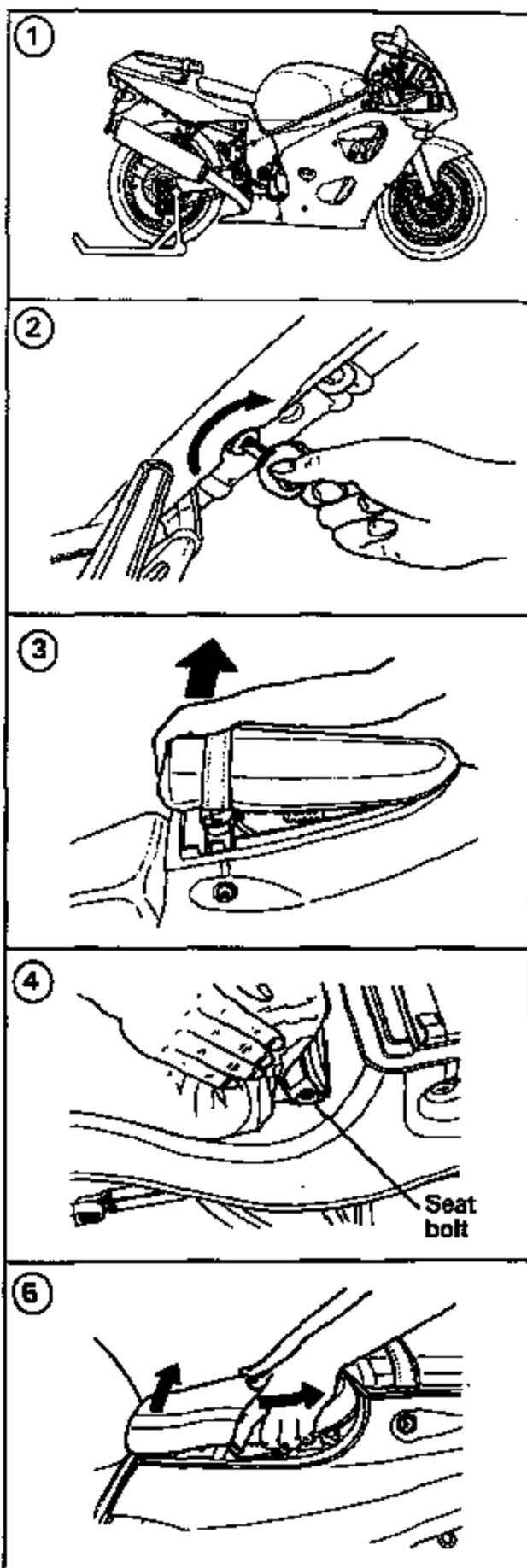
(Fig. 1) Place the motorcycle on the Suzuki service stand (or equivalent).

 **Service Stand**
PN 99950-70042-RAC-or-
PN 99950-70041-PRO

(Fig. 2) Turn the ignition key clockwise in the left hand seat lock to unlock and remove the passenger seat or tail cowl (Fig. 3).

(Fig. 4) Pull the rear edges of the riders seat up and use a 6mm allen wrench to remove the two bolts that hold the seat to the sub-frame.

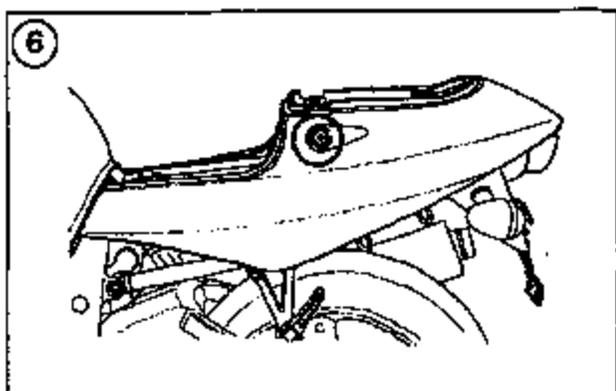
(Fig. 5) Pull back and turn the seat to the side to lift it off the motorcycle.



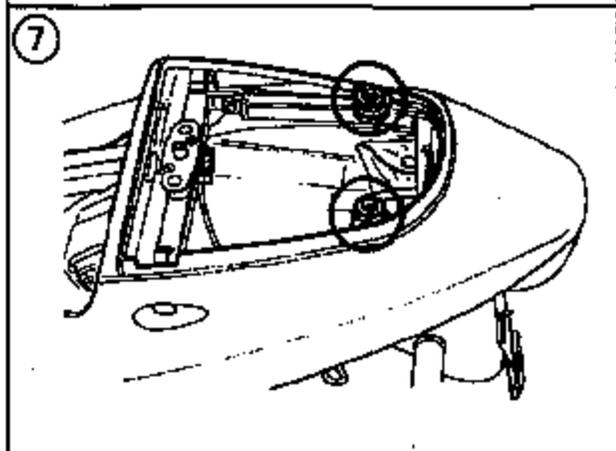
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The fuel tank will have to be removed to install the new fuel pump gasket. Remove the frame side covers to provide access to the rear fuel tank mount.

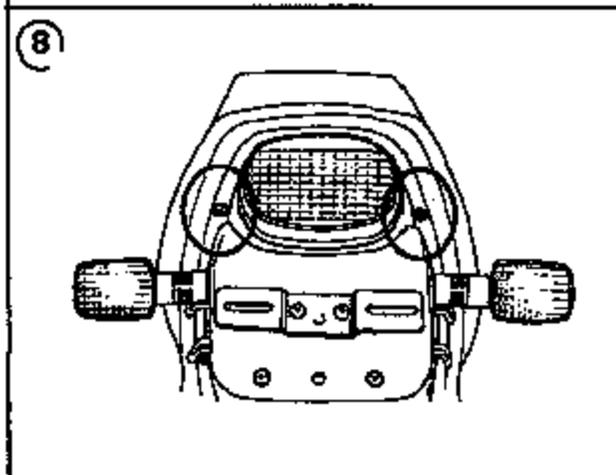
(Fig. 6) Remove the right hand and left hand side frame cover screws with a #3 phillips screwdriver.



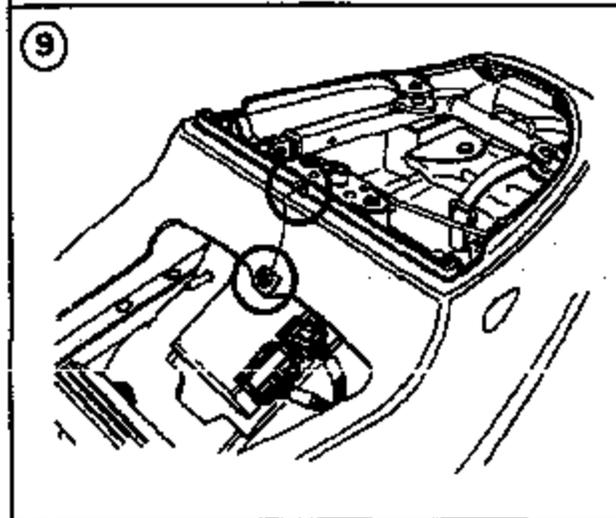
(Fig. 7) Remove the right and left upper frame cover screws with a #3 phillips screwdriver. Remove the passenger seat cushions, spacers and rubber washer.



(Fig. 8) Use a #2 phillips screwdriver to remove the two frame cover screws on the rear, underside of the covers, near the tail lamp.

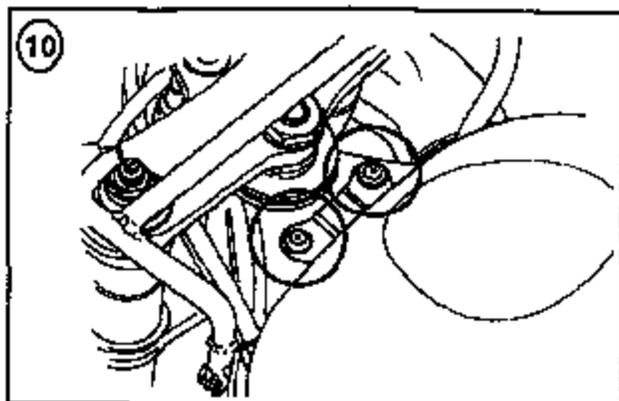


(Fig. 9) Use a #2 phillips screwdriver to remove the two center frame cover screws. Be careful, as the frame covers will come apart and off the motorcycle when these screws are removed. Remove the clip nuts from the covers so they will not get lost.

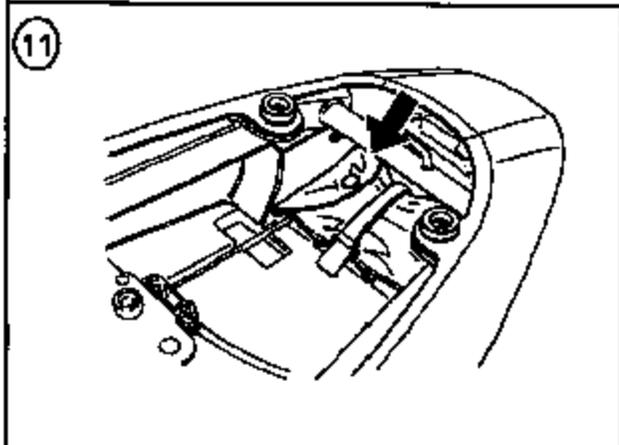


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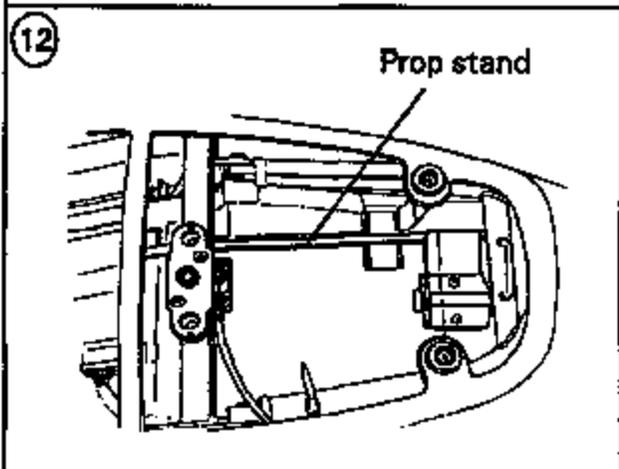
(Fig. 10) Remove the two fuel tank mount bolts with a 4mm Allen wrench.



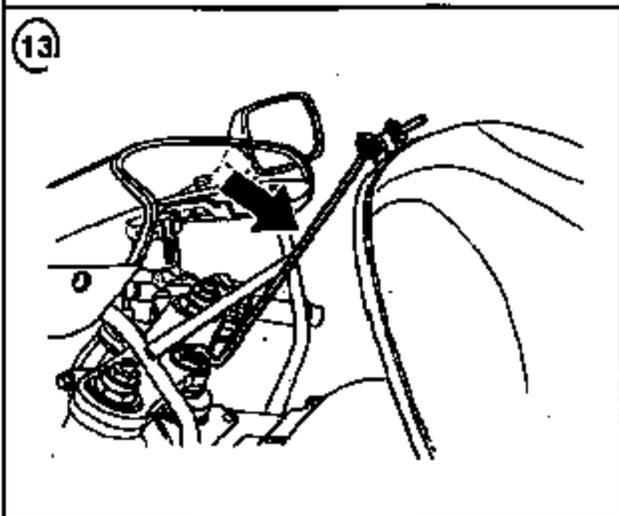
(Fig. 11) Un-clip the tool kit strap on the rear fender.



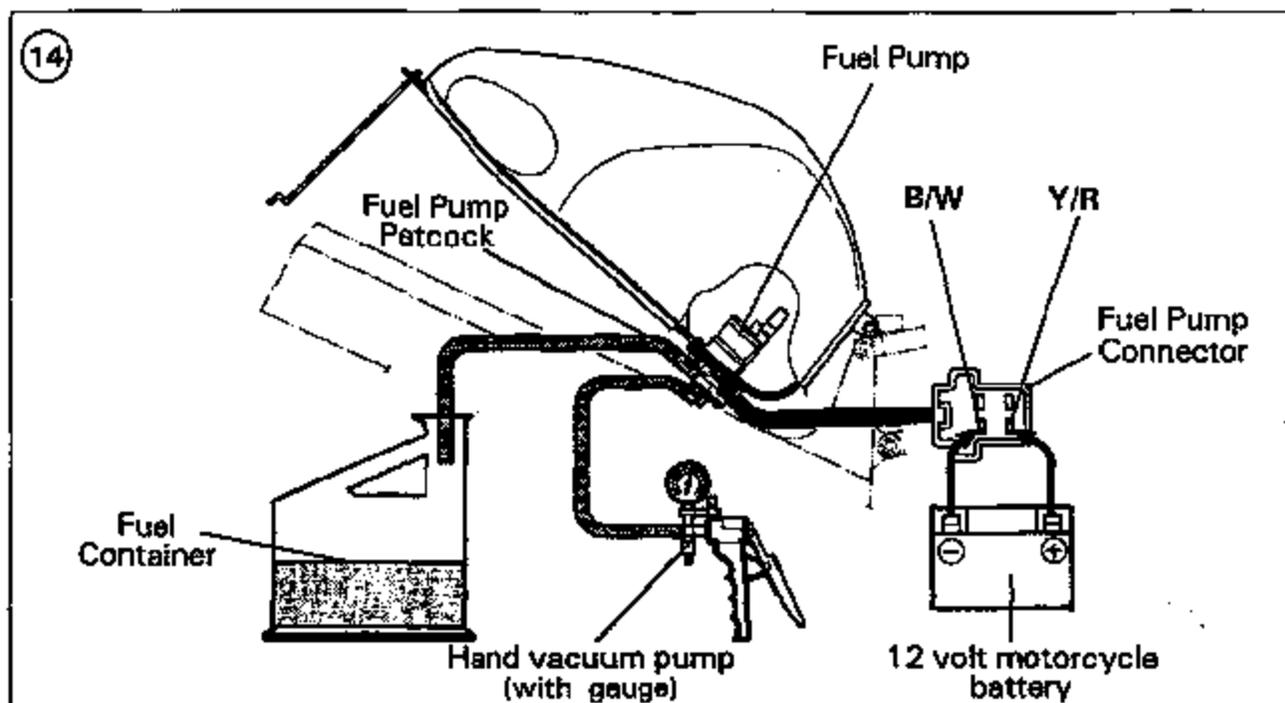
(Fig. 12) Set the tool kit aside and lift the prop stand out of the groove in the fender.



(Fig. 13) Lift the tank up and set the prop stand in place between the steering stem and the tabs on the front of the tank.



Continued →



(Fig. 14) Disconnect the fuel filler water drain hose from the fuel tank. Disconnect the fuel hose, the vacuum hose from the petcock and the fuel pump lead wire connector.

NOTE:

On the California model it is necessary to disconnect the fuel surge hose from the roll-over valve on the fuel tank.

(Fig. 14 & 15) Connect a hose to the fuel nipple on the petcock. Route the hose to a suitable container to catch the draining fuel. Use a clean container so you can reuse the drained fuel. Connect a vacuum pump to the vacuum port of the petcock. Apply 1.9 psi of negative pressure to open the fuel petcock.



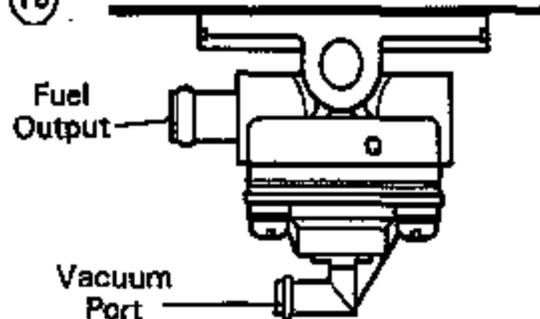
Vacuum Pump with Gauge
PN09917-47910

(Fig. 16) Connect the positive terminal of a 12V motorcycle battery to the Yellow with Red tracer wire of the fuel pump connector. Connect the negative terminal to the Black with White tracer wire. This will operate the pump and drain the fuel tank. The pump speed will audibly increase as the tank empties of fuel.

WARNING

Gasoline is highly flammable, explosive and toxic. Keep heat, sparks and flame away.

15 Fuel Petcock on the Fuel Pump

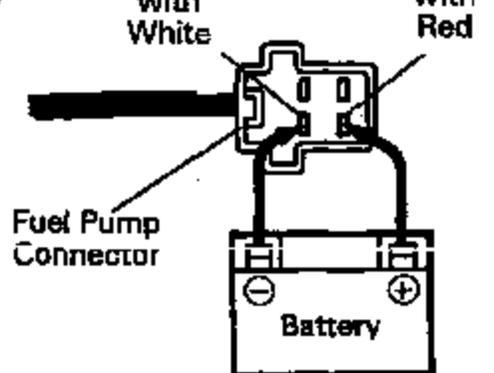


Negative pressure to petcock.....1.9 psi
(13.3kPa, 0.133kg/cm²)

CAUTION

Do not apply high negative pressure as you can damage the vacuum valve in the petcock.

16 Black with White Yellow with Red



Continued →

After the fuel draining is complete, disconnect the hoses and wire connector from the battery. Remove the prop stand and gently lower the fuel tank down.

(Fig. 17) Remove the rear fuel tank mounting bolts and lift the fuel tank off the motorcycle.

Set the removed fuel tank, upside down, on an appropriately protected stand or bench top.

CAUTION

Be careful not to damage the fuel tank. Place the fuel tank on an appropriately protected surface.

Use protective sheets or cloths free of gas, oil or other materials that could damage the paint finish.

SUGGESTION:

(Fig. 18) You may construct a rectangular wood frame, using 2 x 4" or 2 x 6" studs, to support the inverted fuel tank on your work bench. Completely cover the frame with a soft towel, shipping blanket or similar protective cloth to protect the fuel tank finish.

(Fig. 19) Remove the 8 fuel pump mounting bolts and lift the fuel pump and fuel pump gasket from the tank.

CAUTION

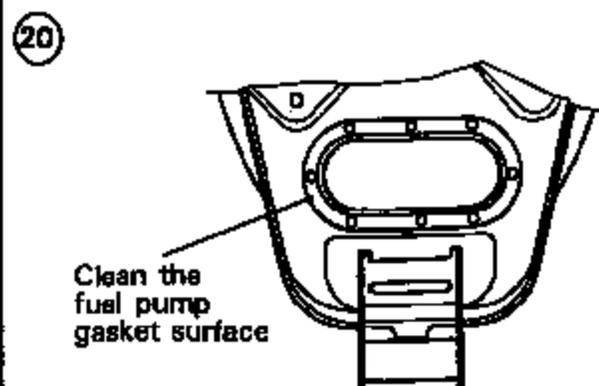
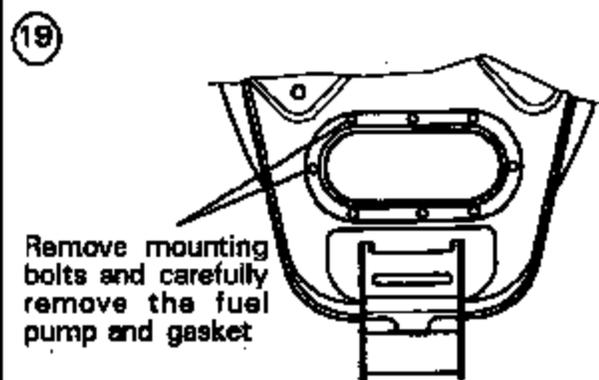
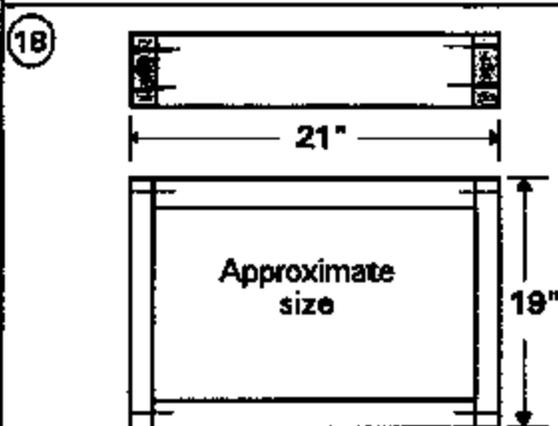
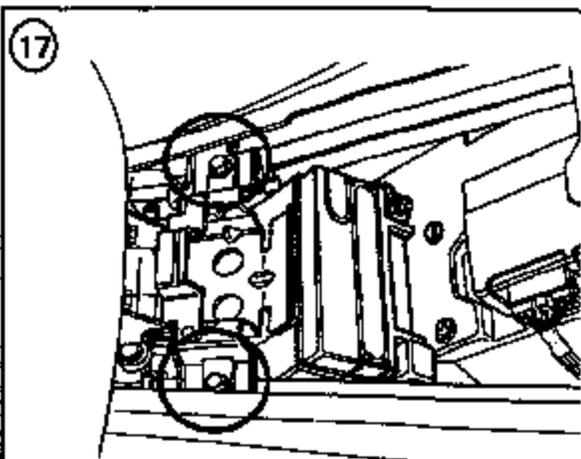
Be careful not to damage the removed fuel pump. The fuel pump will be reinstalled in the fuel tank.

Drain any residual fuel from the fuel tank through the hole from which the fuel pump was removed. Drain the fuel into a suitable container using a large funnel. Use a clean container so you can reuse the fuel.

WARNING

Gasoline is highly flammable, explosive and toxic. Keep heat, sparks and flame away.

(Fig. 20) Clean the fuel pump gasket surface and the fuel pump bolt mounting holes with alcohol or another non-petroleum based solvent. Make sure these surfaces are completely dry.



Continued →

(Fig. 21 & 22) The original one piece fuel pump gasket will be replaced by a new "lip style" gasket and fuel pump gasket plate. The new fuel pump gasket will fit inside of the plate. The plate ensures the gasket will be compressed the proper amount when the fuel pump is mounted to the fuel tank. Flange style fuel pump mounting bolts replace the original bolts.

(Fig. 23) The white directional dot on the gasket must face forward and towards the fuel pump mounting plate (away from the fuel tank). Place the gasket plate on the fuel tank, make sure the holes align with the bolt holes in the fuel tank. Place the gasket inside the plate and lightly press the gasket into the groove on the tank, using your fingers only, to avoid damaging the gasket. Make sure the longer lip of the gasket is set into the fuel tank groove properly.

NOTE:

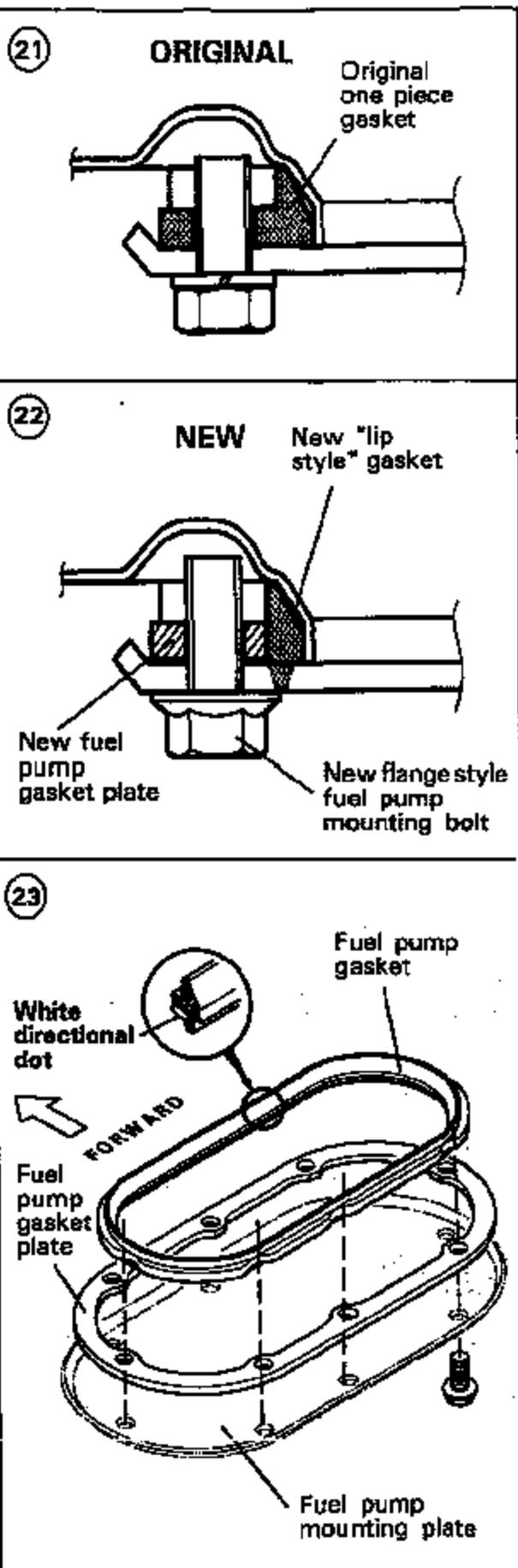
Make sure the mounting bolt holes in the fuel tank and gasket plate align with the relieved edge of the gasket before attempting to install the fuel pump.

Gently slide the fuel pump into the fuel tank. Take care to not disturb the fuel pump gasket.

CAUTION

Be careful not to catch or damage the fuel strainer on the fuel pump gasket, gasket plate or tank as you install the fuel pump.

Turn the new fuel pump mounting bolts lightly in by hand until they are seated.



Continued →

(Fig. 24) The mounting bolts are torqued in a specific tightening sequence.

(Fig. 25) Perform the tightening sequence in three steps: ① Torque the mounting bolts to the initial torque (1.8 lb-ft) following the correct sequence. ② Torque the bolts to final torque (2.9 lb-ft) following the correct sequence. ③ Torque the bolts once again to the final torque (2.9 lb-ft) in the correct sequence.

NOTE:

A 1/4" drive torque wrench, calibrated in lb-in, works well on the low-torque mounting bolts.

WARNING

Failure to follow the fuel pump mounting bolt torque specifications and tightening sequence could cause improper gasket sealing and fuel leakage.

DO NOT OVER TIGHTEN THE MOUNTING BOLTS.

(Fig. 26) Set the fuel tank on the motorcycle. Install and torque the rear fuel tank mounting bolts to 21lb-ft.

(Fig. 27) Lift and support the fuel tank with the prop stand. Connect the fuel hose, the vacuum hose and fuel filler water drain hose. Route the hoses properly and make sure all the hose clamps are in place and secured.

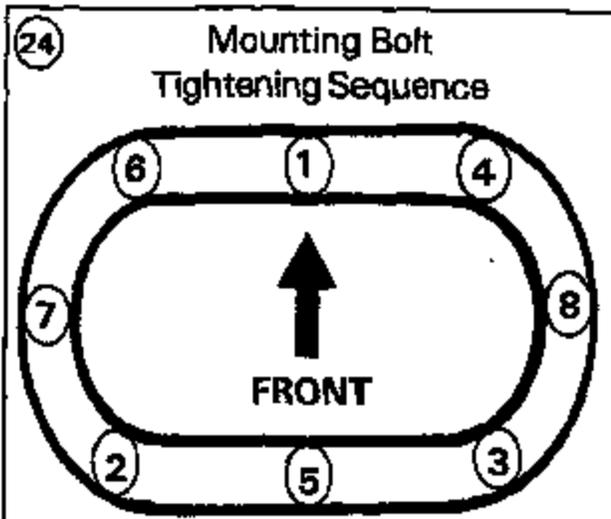
NOTE:

Reconnect the fuel surge hose to the roll-over valve on California specification models.

NOTE:

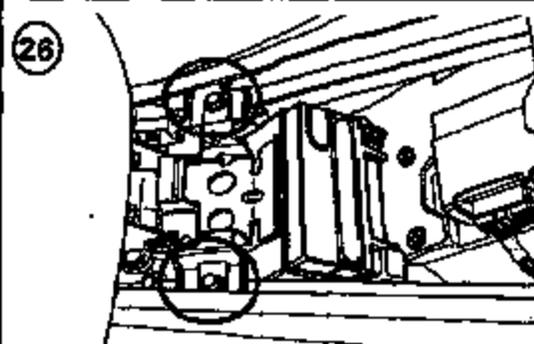
Refer to sections 8 and 9 of the GSX-R600 service manual (PN 99500-35060-03E) or GSX-R750 service manual (PN 99500-37080-03E) for hose routing information.

Remove the prop stand and gently lower the fuel tank down to the frame.

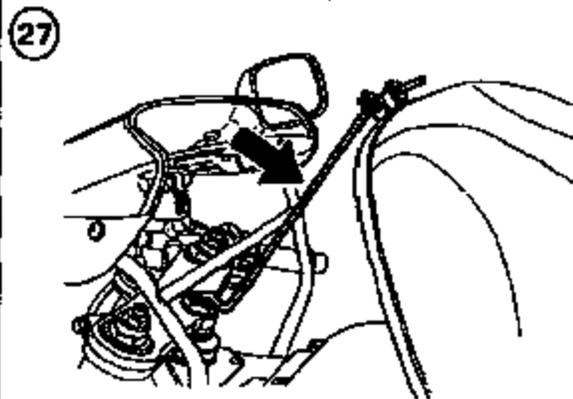


25 Mounting Bolt Torque Steps & Specifications

- (1) Initial torque.....1.8lb-ft
(21.6lb-in, 2.5N.m, 0.25kgf.m)
(2 & 3) Final torque.....2.9lb-ft
(34.8lb-in, 4.0N.m, 0.4kgf.m)



- Rear tank mount bolts....21lb-ft
(29N.m, 2.9kgf.m)



Continued →

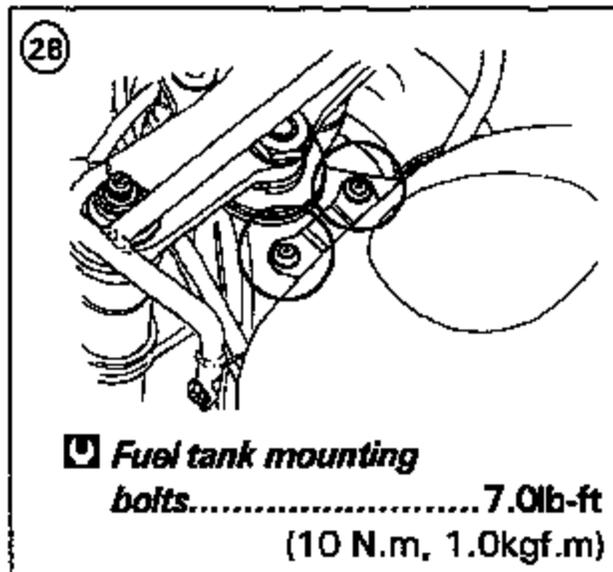
(Fig. 28) Fill the fuel tank with at least one gallon of gasoline and wait for about five minutes. Check for any fuel leakage from the fuel tank, fuel pump gasket or any hose.

⚠ WARNING

Repair any fuel leak immediately. DO NOT test ride or deliver the motorcycle to the customer if a fuel leak is present.

Reinstall the front fuel tank mounting bolts and torque them to 7.0 lb-ft. Reinstall the rear frame covers and the rider and passenger seats.

Clean and polish any fingerprints from the motorcycle.



Add fuel so the fuel amount is at least the amount the customer had in the motorcycle before the recall service.

ADVISE THE CUSTOMER OF THE FUEL LEVEL WHEN YOU DELIVER THE MOTORCYCLE.

RIDE THE MOTORCYCLE:

To ensure customer satisfaction, Suzuki suggests you ride the motorcycle several miles to make sure there are no fuel leaks and all the controls and the motorcycle operate correctly.

Correct any recall service related problems before delivering the motorcycle to the customer.

TAG & SAVE OLD PARTS:

Complete the vehicle and repair information on a warranty parts tag (PN 99923-09822-003). Attach the tag to the old recall service parts. Hold the parts indefinitely until inspection by your Technical Service Manager.

WARRANTY REIMBURSEMENT

SCAT WARRANTY REQUESTS:

At this time Recall Campaign warranty requests submitted via SCAT cannot be accepted.

PARTS & LABOR REIMBURSEMENT:

You will be reimbursed 0.7 hour labor and 100% for parts cost for each recall service performed.

CAMPAIGN COMPLETION CARD:

For your convenience a Dealer Campaign Completion Card is included with each fuel pump gasket set. Fill out the card completely for each GSX-R motorcycle repaired, following the example on page 15. Circle the model you performed the service on. Have the customer sign the card and send it to the American Suzuki Warranty Dept. in Brea, California, as you would your regular warranty claim requests.

WARRANTY REQUEST FORM:

If a Campaign Completion Card is not available or if additional parts or labor credit is required, use a Warranty Request Form to get reimbursed for the recall service. Fill out a Warranty Request Form completely for each motorcycle repaired, following the example on page 15. When filling out the Warranty Request Form be sure to include the following information:

CAUSAL PART:99103-11135
CAUSAL PART DESCRIPTION:.....Fuel Pump Gasket
QUANTITY:.....1
COMPLAINT CODE: 99
DEFECT CODE: U5
OPERATION CODE: DH9999
LABOR:0.7

Cross off the form's request number and write in the campaign number - 2032. Have the customer sign the request and send it to the American Suzuki Warranty Dept. in Brea, California, as you would your regular warranty claim requests.

CUSTOMER SATISFACTION:

When delivering a motorcycle to the customer, review the service performed. If you have a customer with a special request, contact your **Technical Service Manager** for consideration. We apologize for any inconvenience this recall campaign may cause you or your customers.

Please be sure that all dealership personnel are familiar with the parts ordering and recall service procedure. Only your conscientious action at the dealership level can lead to a successful campaign conclusion.

Thank you for your cooperation in conducting this very important campaign for your customer's safety.

AFFECTED DEPARTMENTS:

The following departments in your dealership should be notified of this information:

*Service * Parts *Sales *Accessories

American Suzuki Motor Corporation
Technical Service Department
Motorcycle Division

RECALL CAMPAIGN COMPLETION CARD EXAMPLE

SUZUKI MOTORCYCLE DIVISION		DEALER CAMPAIGN COMPLETION CARD	
DEALER # 1 2 3 4 5 6	CAMPAIGN # 2032 2033	DESCRIPTION GSX-R600V / GSX-R750T, V FUEL PUMP GASKET SET TL1000SV, W FUEL PUMP GASKET SET AND TANK	
DATE COMPLETED MO DAY YR 7 / 16 / 98	MODEL (CIRCLE ONE) GSX-R600V GSX-R750T GSX-R750V	FRAMES 0 Y 2 1 0 0 0 0 0	CONTROLS (P/F/R/W/A) 1 2 3 4 5 6 7 8 9
CLASS # 8 7 5	(PLEASE CHECK THE CORRECT BOX)		MAIL THIS CARD TO: AMERICAN SUZUKI MOTOR CORPORATION M/C WARRANTY DEPT. P.O. BOX 1100 BREA, CA 92622-1100
CLASS # 3 4 5 6 1	<input checked="" type="checkbox"/> MODIFICATION PERFORMED. <input type="checkbox"/> I DID NOT WISH THIS MODIFICATION TO BE PERFORMED. <input type="checkbox"/> THIS PRODUCT HAS BEEN LOST, STOLEN OR DESTROYED. (PLEASE ATTACH EXPLANATION)		
	CUSTOMER SIGNATURE <input checked="" type="checkbox"/> <u>Brad Smith</u> DATE <u>7 / 18 / 98</u> DEALER SIGNATURE <input checked="" type="checkbox"/> <u>Phil Evans</u> DATE <u>7 / 18 / 98</u>		

RECALL CAMPAIGN WARRANTY REQUEST FORM EXAMPLE

SUZUKI Warranty Request		<small>IMPORTANT - PLEASE LIST ONLY ONE (1) DEFECT PER FORM * REFER TO YOUR WARRANTY MANUAL FOR COMPLETE INSTRUCTIONS *</small>	
CO-10	1 2 3 4 5 6	1 2 3 4 5 6 7 8 9	P/C
Hometown Suzuki Main Street Hometown CA 91111		Brad Smith	
PURCHASE DATE 5/22/98		DATE OF EXPIRATION N/A	
LIST THE PART THAT CAUSED FAILURE 99103-11135		QTY DO PART# DESCRIPTION 1 Fuel Pump Gasket	
ADDITIONAL PARTS/REPAIRS USED (Leave blank)		QTY DC PART# DESCRIPTION (Leave blank)	
ORIGINAL BUSINESS 99 U4 D H 9 9 8 9 0.7		2032	
A3458 7/18/98 Steve		Phil Evans Brad Smith	
RETURN CODE SERIAL CODE DATE		RECEIVED PROCESSED	
Replace fuel pump gasket and fuel tank per Service Bulletin GSX-R#95			

Continued →



AMERICAN SUZUKI MOTOR CORPORATION
MOTORCYCLE

June 26, 1998

SAFETY RECALL CAMPAIGN GSX-R600V, GSX-R750T & GSX-R750V FUEL PUMP GASKET

Dear Suzuki Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 1997 GSX-R600V, 1996 GSX-R750T and 1997 GSX-R750V model motorcycles. Suzuki Motor Corporation is conducting a recall campaign for these motorcycles.

STOP DELIVERY OF GSX-R600V, GSX-R750T & GSX-R750V MOTORCYCLES IMMEDIATELY

Effective immediately, DO NOT DELIVER a GSX-R600V, GSX-R750T or GSX-R750V to a customer until you complete the repair procedures described in the related service bulletin that will be sent to your dealership.

Suzuki Motor Corporation has determined that the gasket between the fuel tank and the fuel pump mounting plate can lose its ability to provide a tight seal, allowing fuel to drip from the gasket. In the presence of an ignition source, leaked fuel can cause a fire. Fire can cause personal injury or death, property damage, or damage to the motorcycle.

Due to the serious nature of this situation, Suzuki requires that you ORDER THE REDESIGNED FUEL PUMP GASKET AND PERFORM THE RECALL SERVICE AS QUICKLY AS POSSIBLE. Join with us in promoting the safe use of Suzuki products.

AFFECTED UNITS:

All 1996 GSX-R750T, 1997 GSX-R600V and 1997 GSX-R750V models are affected.

CUSTOMER NOTIFICATION:

For motorcycles that have already been delivered to customers, perform the recall service as promptly as possible. Attached is a letter being sent to all owners of affected motorcycles about whom we have information. This letter will be mailed June 30, 1998.

NOTICE:

Please **PHONE** all of your customers and inform them of the recall campaign and the need to inspect their motorcycles immediately. Advise the customer to:

- move the motorcycle to a well-ventilated area away from flame, sparks and other potential ignition sources.
- inspect the motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline.
- begin the inspection at the rear underside of the fuel tank. This is where the fuel pump is mounted into the fuel tank.

If there is any evidence of gasoline dripping, seeping, or the smell of gasoline, instruct the customer to contact your dealership to have the fuel drained from the motorcycle at the earliest opportunity. Tell the customer not to ride the motorcycle until the recall service is performed.

NOTICE:

Whether the tank is leaking or not, advise the customer to store the motorcycle in a well-ventilated secure area without potential ignition sources. Under some conditions, leaking may occur without prior warning. Have the customer check the motorcycle daily for any signs of gasoline dripping, seeping, or smell of gasoline until the recall service is completed.

CUSTOMER NOTIFICATION:

If your dealership has sold a GSX-R600V, GSX-R750T or GSX-R750V to a customer, but not yet mailed us the "Sales-In-Service Registration" card or submitted a SCAT entry, send the sales information to American Suzuki **AT ONCE**. We will send the customer an owner notification letter when we receive the sales information from your dealership.

Since only you know the identity of these customers, you must **immediately** notify these customers of the recall campaign. Please phone all of these customers and inform them of the need to have the recall service performed and explain the situation as described in the notices above and on the previous page.

FUEL DRAINING & MOTORCYCLE TRANSPORTATION:

In the notification letter, customers have been instructed to inspect their motorcycle and to not operate the motorcycle if a gasoline leak is present. Your complete cooperation is needed if the customer asks to have the fuel drained from the motorcycle. Your cooperation is also needed in transporting motorcycles to your dealership in situations where the customer is unable or uncomfortable to do so. If a customer asks you to provide fuel draining service or motorcycle transportation, prepare a cost estimate and contact your Technical Service Manager for authorization before providing these services.

DRAIN FUEL FROM THE MOTORCYCLE:

As soon as a customer brings the motorcycle to your dealership, drain the gasoline from the fuel tank. Do this immediately, even if you do not have the parts to perform the recall service. Follow the instructions, warnings and cautions in section 4 of the GSX-R600V service manual (PN 99500-35060-03E) or the GSX-R750T/V service manual (99500-37080-03E) for fuel tank draining and removal procedures. Remove the fuel supply hose from the fuel petcock and connect a hose that will drain the fuel into a suitable container. Use the Suzuki special tool: Vacuum Pump (PN 09917-47910) to apply negative pressure to the vacuum part of the petcock. This will open the petcock and allow the fuel to drain.

▲ WARNING

STORING A MOTORCYCLE WITH DRIPPING GASOLINE IN AN AREA WITH AN IGNITION SOURCE CAN LEAD TO A FIRE.

AS SOON AS A MOTORCYCLE COMES TO YOUR DEALERSHIP FOR RECALL SERVICE, DRAIN THE GASOLINE FROM THE FUEL TANK. DO THIS IMMEDIATELY, EVEN IF YOU DO NOT HAVE THE PARTS TO PERFORM THE RECALL REPAIRS.

- Whether the tank is leaking or not, or is already drained, Suzuki suggests you store the motorcycle in a well-ventilated secure area without potential ignition sources. Under some conditions, leaking may occur without prior warning.
- Potential fire ignition sources include furnaces, welders, bench grinders, computers and other electrical appliances and power outlets. Do not smoke near the motorcycle.

DON'T TIGHTEN THE ORIGINAL FUEL PUMP MOUNTING BOLTS TO TRY TO RESOLVE A FUEL LEAK. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, CAN INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

REPAIR PROCEDURES:

Service bulletin GS/GSX/GSX-R #95 will contain instructions on how to replace the fuel pump gasket.

PARTS ORDERING & PARTS SHIPPING:

YOU WILL BE RESPONSIBLE FOR ORDERING THE REDESIGNED FUEL PUMP GASKET PARTS FOR YOUR CUSTOMER'S MOTORCYCLE. You will need to use the special FAX order form included in the service bulletin to order the recall service parts.

Parts will be shipped to you via UPS 3-Day Shipment, freight prepaid, net 90 days. The earliest parts can arrive at your dealership is July 13, 1998. Suzuki anticipates all parts will be shipped by August 15, 1998. Parts orders will be shipped in the order in which they are received. Place your fax orders as soon as possible to prevent any delays in performing the recall service for your customers.

IMPORTANT:

Successful completion of this recall campaign depends on your efforts. It is very important that your dealership contact each customer, have them inspect their motorcycle immediately and follow the instructions that you give them. You must order the correct parts, perform the recall service and complete a Campaign Completion Card or Warranty Request Form within the shortest possible time.

It is your responsibility to order parts and perform the recall service on any affected motorcycle brought to your dealership, even if your dealership did not originally sell the motorcycle.

All recall campaign service is to be done at no cost to the customer for parts and labor. Incidental costs your customers may incur are not normally covered. However, if you have a customer with special needs, contact your Technical Service Manager to discuss possible solutions.

CUSTOMER SATISFACTION:

Please be sure that all dealership personnel are familiar with the campaign parts ordering and recall service procedures. Only your conscientious action at the dealership level can lead to a successful campaign conclusion.

Your customers may have had to bring their GSX-R motorcycles in for other modification programs or repairs in the past. Please remind your staff to be sympathetic and sensitive to your customers' feelings. Please extend Suzuki's apologies for the inconvenience that this repair may cause them.

We apologize for any inconvenience this recall campaign may cause you or your customers. Thank you for your cooperation in conducting this very important campaign for your customers' safety.

Sincerely,

American Suzuki Motor Corporation

Continued →



AMERICAN SUZUKI MOTOR CORPORATION
MOTORCYCLE

June 29, 1998

SAFETY RECALL NOTICE

GSX-R600V, GSX-R750T & GSX-R750V

FUEL PUMP GASKET

Dear Suzuki Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 1996 GSX-R750T, 1997 GSX-R600V and 1997 GSX-R750V model motorcycles. Suzuki Motor Corporation is conducting a recall campaign for these motorcycles. According to our records, you are the owner of one of these motorcycles.

Suzuki Motor Corporation has determined that the gasket between the fuel tank and the fuel pump mounting plate can lose its ability to provide a tight seal, allowing fuel to drip from the gasket. In the presence of an ignition source, leaked fuel can cause a fire. Fire can cause personal injury or death, property damage, or damage to the motorcycle.

Your authorized Suzuki dealer will replace the fuel pump gasket of your motorcycle's fuel tank with a redesigned version. This repair will be done at no cost to you for parts and labor.

▲ WARNING

STORING A MOTORCYCLE WITH DRIPPING GASOLINE IN AN AREA WITH AN IGNITION SOURCE CAN LEAD TO A FIRE.

- Move your motorcycle to a well-ventilated area away from flame, sparks and other potential ignition sources. Potential fire ignition sources include furnaces, water heaters, clothes washers and dryers, and other electrical appliances and power outlets.
- Inspect your motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline. Begin your inspection at the rear underside of the fuel tank. This is where the fuel pump is mounted into the fuel tank.
- If there is any evidence of gasoline dripping, seeping, or the smell of gasoline, contact your authorized Suzuki dealer to have the fuel drained from your motorcycle at the earliest opportunity.
- Whether the tank is leaking or not, store your motorcycle in a well-ventilated secure area without potential ignition sources.
- Under some conditions, leaking may occur without prior warning.
- Gasoline is flammable, hazardous and toxic. Keep children and pets away from your motorcycle.

DO NOT TIGHTEN THE FUEL PUMP MOUNTING BOLTS. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, WILL INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

Continued →

▲ WARNING

RIDING A MOTORCYCLE WITH DRIPPING GASOLINE CAN LEAD TO A FIRE IF AN IGNITION SOURCE IS PRESENT.

UNDER SOME CONDITIONS, LEAKING MAY OCCUR WITHOUT PRIOR WARNING. SUZUKI RECOMMENDS THAT YOU DO NOT RIDE YOUR MOTORCYCLE UNTIL THE RECALL SERVICE HAS BEEN PERFORMED.

- Inspect your motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline.
- Do not ride your motorcycle if there is any evidence of gasoline dripping or seeping, or the smell of gasoline. Contact your authorized Suzuki dealer to have the fuel drained from your motorcycle at the earliest opportunity. Store your motorcycle as outlined on the previous page.
- If there is no evidence of gasoline dripping or seeping, and there is no smell of gasoline, you can elect to ride your motorcycle to your dealer for the recall service. Have the recall service performed as soon as possible.

DO NOT TIGHTEN THE FUEL PUMP MOUNTING BOLTS. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, WILL INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

TAKE THE MOTORCYCLE TO YOUR DEALER:

If there is any evidence of gasoline dripping or seeping, transport your motorcycle to your authorized Suzuki dealer using an open trailer or truck. Do not use an enclosed vehicle, such as a van, since gasoline fumes are hazardous and toxic. Take care securing and protecting your motorcycle for transportation. Suzuki cannot be responsible for damage caused by improper transportation methods.

If you cannot arrange for transportation of your motorcycle or want the fuel drained from your motorcycle, contact the service manager or owner of your authorized Suzuki dealership for assistance. Your Suzuki dealer may be able to provide assistance in draining the fuel or transporting your motorcycle to the dealership for the recall service if you have no method to transport the motorcycle yourself.

If there is no evidence of gasoline dripping or seeping, and there is no smell of gasoline, you can elect to ride your motorcycle to your dealer for the recall service.

PARTS & REPAIR INFORMATION:

Your Suzuki dealer will need to order recall service parts for your motorcycle. Call your Suzuki dealer to schedule an appointment for the recall service. Your dealer can then place the order for your recall service parts. The earliest date parts can be at your Suzuki dealer is July 13, 1998. Suzuki anticipates all parts will be shipped by August 15, 1998. If you cannot contact the Suzuki dealer who sold you your motorcycle, call toll free 1-800-255-2550 for your nearest Suzuki motorcycle dealer.

It will take your dealer about an hour to drain the fuel tank and install the redesigned fuel pump gasket. Because of the time required to do this type of repair, in most instances you will need to leave your motorcycle at the dealership and pick it up at a later date. Ask your dealer about your motorcycle's down time, as he may be able to perform the recall service while you wait.

Continued →

Remember that your Suzuki dealer has specific and complete instructions regarding this recall service. Call your dealer if you have any questions. If you have any difficulty having the recall service performed to your motorcycle you may contact American Suzuki Customer Service Department for assistance at 714-996-7040, ext. 660.

If you believe that (1) Suzuki or your Suzuki dealer has failed to or is unable to perform the recall service without charge, or (2) you believe Suzuki has failed to or is unable to perform the recall service to your vehicle within 60 days after you first brought your vehicle to your Suzuki dealer after July 13, 1998, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll free Auto Safety Hotline at (800) 424-9393 (Washington DC area residents may call 366-0123).

If you no longer own a GSX-R600V, GSX-R750T or GSX-R750V or never owned one, please fill out and mail the enclosed postage paid pre-addressed reply card. If you have sold your GSX-R, please fill in the name and address of the person to whom you sold your motorcycle. This will help us notify the new owner about this recall campaign.

We thank you for your prompt attention to completing this recall service on your Suzuki motorcycle. We apologize for any inconvenience this recall campaign causes you. Your safety, satisfaction and riding pleasure are priorities for Suzuki.

Sincerely,

American Suzuki Motor Corporation

Service Bulletin

MOTORCYCLE DIVISION

4-STROKE
BULLETIN NO. TL-7
DATE: 7/2/98

SAFETY RECALL CAMPAIGN TL1000SV & TL1000SW FUEL PUMP GASKET & FUEL TANK

MODELS: 1997 TL1000SV & 1998 TL1000SW
SUBJECT: RECALL CAMPAIGN - FUEL PUMP GASKET & FUEL TANK
REFERENCE: Dealer and customer letters (attached)

NOTICE:

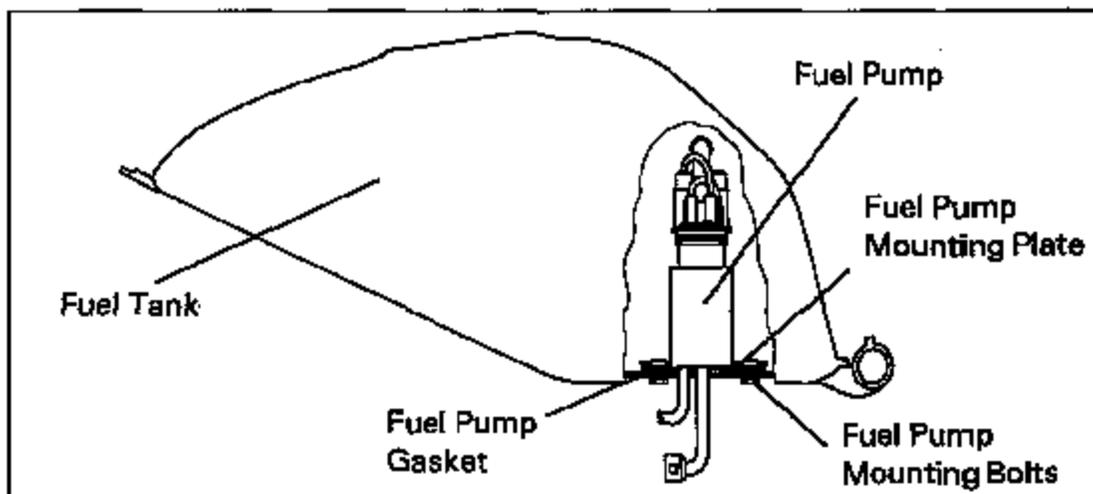
Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 1997 TL1000SV and 1998 TL1000SW model motorcycles. Suzuki Motor Corporation is conducting a recall campaign for these motorcycles.

**STOP DELIVERY OF TL1000SV & TL1000SW
MOTORCYCLES IMMEDIATELY**

Effective immediately, DO NOT DELIVER a TL1000SV or TL1000SW to a customer until you complete the recall service described in this service bulletin.

Suzuki Motor Corporation has determined that the gasket between the fuel tank and the fuel pump mounting plate can lose its ability to provide a tight seal, allowing fuel to drip from the gasket. In the presence of an ignition source, leaked fuel can cause a fire. Fire can cause personal injury or death, property damage, or damage to the motorcycle.

Due to the serious nature of this situation, Suzuki requires that you ORDER THE REDESIGNED FUEL PUMP GASKET AND FUEL TANK AND PERFORM THE RECALL SERVICE AS QUICKLY AS POSSIBLE. Join with us in promoting the safe use of Suzuki products.



CUSTOMER NOTIFICATION:

For motorcycles that have already been delivered to customers, perform the recall service as promptly as possible. Attached is a letter being sent to all owners of affected motorcycles about whom we have information. This letter was mailed on June 29, 1998.

If your dealership has sold a TL1000SV or TL1000SW to a customer, but not yet mailed us the "Sales-In-Service Registration" card or submitted a SCAT entry, send the sales information to American Suzuki **AT ONCE**. We will send the customer an owner notification letter when we receive the sales information from your dealership.

NOTICE:

Please **PHONE** all of your customers and inform them of the recall campaign and the need to inspect their motorcycles immediately. Advise the customer to:

- move the motorcycle to a well-ventilated area away from flame, sparks and other potential ignition sources.
- inspect the motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline.
- begin the inspection at the rear underside of the fuel tank. This is where the fuel pump is mounted into the fuel tank.

If there is any evidence of gasoline dripping, seeping, or the smell of gasoline, instruct the customer to contact your dealership to have the fuel drained from the motorcycle at the earliest opportunity. Tell the customer not to ride the motorcycle until the recall service is performed.

Since only you know the identity of these customers, you must immediately notify these customers of the recall campaign. Please phone all of these customers and inform them of the need to have the recall service performed and explain the situation as described in the notices and warnings in this bulletin.

NOTICE:

Whether the tank is leaking or not, advise the customer to store the motorcycle in a well-ventilated secure area without potential ignition sources. Under some conditions, leaking may occur without prior warning. Have the customer check the motorcycle daily for any signs of gasoline dripping, seeping, or smell of gasoline until the recall service is completed.

CUSTOMER LETTER:

Attached to this bulletin is a copy of a customer letter sent June 29, 1998 to registered owners of 1997 TL1000SV and 1998 TL1000SW motorcycles. The letter explains the reason for this recall campaign and stresses the need to make an appointment with an authorized Suzuki dealer to have the recall service performed.

AFFECTED UNITS:

All 1997 TL1000SV and 1998 TL1000SW models are affected.

FUTURE MOTORCYCLE SHIPMENTS:

1998 TL1000SW motorcycles invoiced and delivered to your dealership directly from Suzuki's warehouse after July 15, 1998, will have the redesigned parts already installed and will not require the recall service.

Continued →

UNITS OUT OF REACH

If you are aware of any TL1000SV or TL1000SW motorcycles which are scrapped or outside of the United States, notify Suzuki in writing. Please include vehicle VIN and location information on your dealership letterhead. Send this information to the American Suzuki Warranty Dept. in Brea, California.

CORRECTIVE ACTION:

You will install a redesigned fuel tank and fuel pump gasket and add supportive, anti-vibration mounting brackets to the frame. Instructions for this procedure begin on page 6 of this bulletin.

Due to the serious nature of this situation, Suzuki requires that you ORDER THE REDESIGNED FUEL PUMP GASKET AND FUEL TANK AND PERFORM THE RECALL SERVICE AS QUICKLY AS POSSIBLE. Join with us in promoting the safe use of Suzuki products.

FUEL DRAINING & MOTORCYCLE TRANSPORTATION:

In the notification letter, customers have been instructed to inspect their motorcycle and to not operate the motorcycle if a gasoline leak is present. Your complete cooperation is needed if the customer asks to have the fuel drained from the motorcycle. Your cooperation is also needed in transporting motorcycles to your dealership in situations where the customer is unable or uncomfortable to do so.

If a customer asks you to provide fuel draining service or motorcycle transportation, prepare a cost estimate and contact your Technical Service Manager for authorization before providing these services.

DRAIN FUEL FROM THE MOTORCYCLE:

As soon as a customer brings a motorcycle to your dealership, drain the gasoline from the fuel tank. Do this immediately, even if you do not have the parts to perform the recall service. Follow the instructions, warnings and cautions in section 4 of the TL1000S service manual (PN 99500-39140-03E) for the fuel tank draining and removal procedures. Connect a hose to the fuel return hose nipple on the fuel tank and drain the fuel into a suitable container.

▲ WARNING

STORING A MOTORCYCLE WITH DRIPPING GASOLINE IN AN AREA WITH AN IGNITION SOURCE CAN LEAD TO A FIRE.

AS SOON AS A MOTORCYCLE COMES TO YOUR DEALERSHIP FOR RECALL SERVICE, DRAIN THE GASOLINE FROM THE FUEL TANK. DO THIS IMMEDIATELY, EVEN IF YOU DO NOT HAVE THE PARTS TO PERFORM THE RECALL REPAIRS.

- Whether the tank is leaking or not, or is already drained, Suzuki suggests you store the motorcycle in a well-ventilated secure area without potential ignition sources. Under some conditions, leaking may occur without prior warning.
- Potential fire ignition sources include furnaces, welders, bench grinders, computers and other electrical appliances and power outlets. Do not smoke near the motorcycle.

DO NOT TIGHTEN THE ORIGINAL FUEL PUMP MOUNTING BOLTS TO TRY TO RESOLVE A FUEL LEAK. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, CAN INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

Continued →

PARTS ORDERING:

SCAT and mailed parts orders cannot be accepted. YOU WILL BE RESPONSIBLE FOR ORDERING THE CORRECT COLOR AND STATE SPECIFICATION FUEL TANK AND FUEL PUMP GASKET PARTS FOR YOUR CUSTOMER'S MOTORCYCLE. You will need to use the special FAX order form on pages 16 and 17 of this service bulletin to order the redesigned parts.

PARTS ORDERING PROCEDURE:

Please make a copy of the FAX order form and legibly write your dealership name, Suzuki dealer number and telephone number. Refer to the fuel tank color chart on page 5 and write the quantity of each color fuel tank you require. Write each motorcycle's VIN#, customer name and color. If the motorcycle is not sold, please write UNSOLD on the customer line. If there is not enough space for customer names, use a second copy of the form.

Once complete, FAX the order form to Suzuki. This FAX ordering method is the only way to order recall service parts. **REMEMBER:** SCAT and mailed parts orders cannot be accepted.

RECALL SERVICE PARTS ORDER
FAX LINE: 714/528-3090
USE THE ATTACHED ORDER FORM

PARTS SHIPMENT DATES:

Parts will be shipped to you via UPS 3-Day Shipment, freight prepaid, net 90 days. The earliest parts can arrive at your dealership is July 13, 1998. Suzuki anticipates all parts will be shipped by August 15, 1998. Parts orders will be shipped in the order in which they are received. Place your fax orders as soon as possible to prevent any delays in performing the recall service for your customers.

Because of the varied TL1000S colors, fuel tanks and the other recall service parts can not be automatically shipped by Suzuki. You must place an order using a FAX order form as instructed above to receive parts.

ORDERING THE CORRECT SPECIFICATION PARTS:

All parts needed to complete the recall service are included when you order the fuel pump gasket set and fuel tank. Refer to the chart on page 5 to select the part number for the correct year, color and state specification fuel tank.

You must order the correct year and state specification fuel tank for the motorcycle which you are going to perform the recall service on. DO NOT put a 1998 fuel tank on a 1997 model, or put a 1997 fuel tank on a 1998 model. DO NOT put a 49-state specification (E-03) fuel tank on a California state specification (E-33) model, or put a California state specification fuel tank on a 49-state model. The motorcycle may not run properly by using different specification parts than what is intended.

Some California specification TL1000S motorcycles were sold in other states. Refer to section 9 of the TL1000S service manual (PN 99500-39140-03E) for California model component information. California specification motorcycles can be identified by the evaporative canister mounted under the passenger seat. There is also a surge hose fitting on the left hand, rear underside of the fuel tank, and a fuel shut-off valve is mounted on the rear fuel tank bracket.

You can use the vehicle information feature of SCAT to verify the specification of the motorcycle you are ordering parts for. A California model will have CA listed in the SPEC field.

Continued →

RECALL SERVICE PARTS NUMBERS:

<i>Year</i>	<i>Color</i>	<i>Description</i>	<i>Part Number</i>	<i>Dir. Price</i>
1997	RED	Gasket Set & Fuel Tank	99103-11136-28V	\$375.00
1997	GREEN	Gasket Set & Fuel Tank	99103-11136-1UH	\$375.00
1998	BLACK	Gasket Set & Fuel Tank	99103-11136-33J	\$375.00
<i>California Specification Parts</i>				
1997	RED	Gasket Set & Fuel Tank (CA)	99103-11137-28V	\$375.00
1997	GREEN	Gasket Set & Fuel Tank (CA)	99103-11137-1UH	\$375.00
1998	BLACK	Gasket Set & Fuel Tank (CA)	99103-11137-33J	\$375.00

The following items are included with each fuel pump gasket and fuel tank order:

<i>Description</i>	<i>Quantity</i>
Fuel Pump Gasket	1
Fuel Pump Gasket Plate	1
Fuel Pump Mounting Bolts	8
Fuel Tank Assembly	1
LH Fuel Tank Support Bracket	1
RH Fuel Tank Support Bracket	1
Fuel Tank Bracket Cushion	2
Seat Rail Bolt	2
Seat Rail Nut	2
Screen Warning Label	1
Safety Warning Label	1
"OK" Label	1
Campaign Completion Card	1

PARTS RETURN:

Contact your Technical Service Manager for advice and authorization if you need to return any recall service parts.

ADDITIONAL PARTS:

If you require additional parts or have any other question about this recall service, contact TECH LINE or your Technical Service Manager.

TAG & SAVE OLD PARTS:

Complete the vehicle and repair information on a warranty parts tag (PN 99923-09822-003). Attach the tag to the old recall service parts. Hold the parts indefinitely until inspection by your Technical Service Manager.

Continued →

REPAIR PROCEDURE:

Tools required:

- 1) Suzuki service stand or equivalent stand
- 2) 12mm socket and ratchet
- 3) 12mm wrench
- 4) 14mm wrench or socket
- 5) 8mm socket and ratchet
- 6) 5mm Allen wrench
- 7) 6mm Allen wrench
- 8) Pliers
- 9) Torque wrench
- 10) Container for drained fuel
- 11) Protection sheet or cloth
- 12) Wood support frame

(Fig. 1) Place the motorcycle on the Suzuki service stand (or equivalent).

TOOL Service Stand
PN 99950-70042-RAC -or-
PN 99950-70041-PRO

(Fig. 2) Use the ignition key to unlock and remove the rider and passenger seat (or tail cowl). Turn the key clockwise to release the front seat and counterclockwise to release the rear seat or cowl.

(Fig. 3) Remove the LH steering damper mount bolt and rotate the damper away from the fuel tank. Remove the front fuel tank Allen bolts and the damper stay.

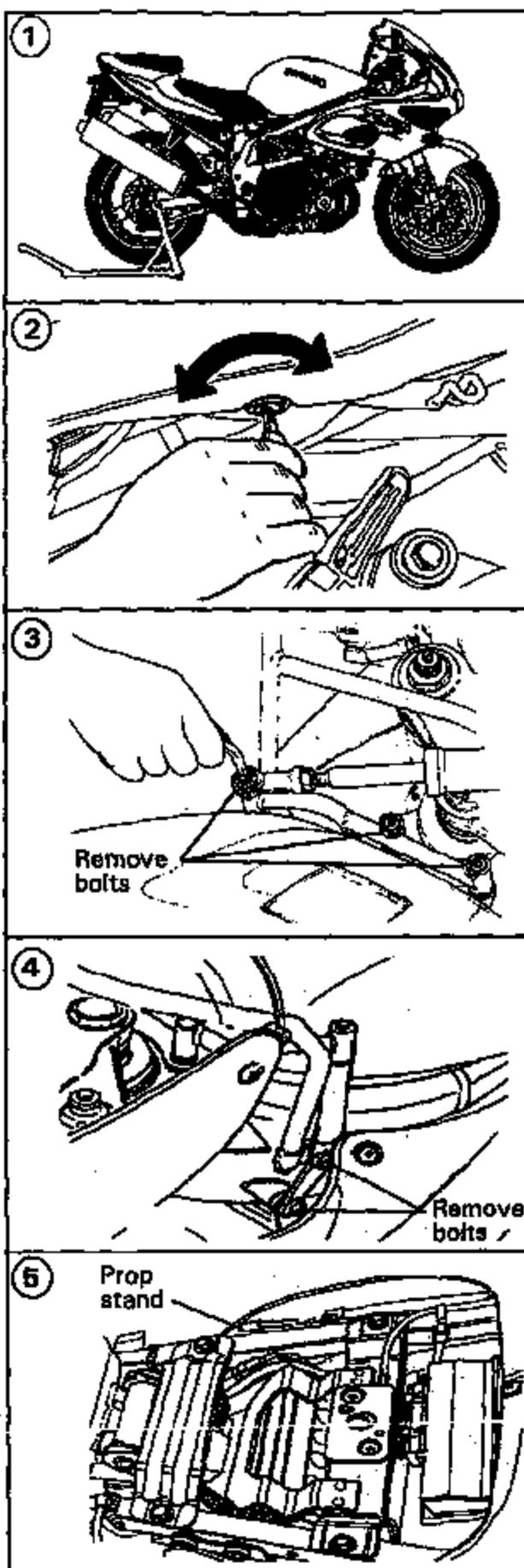
NOTE (Fig. 4):

On the TL1000SV model it is necessary to completely remove the steering damper stay. Remove the stay mounting bolts on the LH fairing bracket and radiator mount.

(Fig. 5) Un-clip the fuel tank prop stand from the clips on the sub-frame under the RH frame cover.

NOTE:

Remove the fuel tank plugs from the ends of the prop stand. Save the plugs in a secure place so they do not get lost.



Continued →

(Fig. 6) Lift the tank up and set the prop stand in place between the steering stem and the tabs on the front of the tank.

(Fig. 7) Slide the fuel return hose protective sheath back from the fuel regulator and pinch the hose with your fingers or a soft clip to stop the fuel flow.

Disconnect the fuel return hose from the pressure regulator and drain the fuel into a suitable container. Use a clean container so you can reuse the fuel.

⚠ WARNING

DO NOT turn the ignition on with the fuel feed or fuel return hoses disconnected. This could cause fuel to spray from the fuel pump or hoses.

Gasoline is highly flammable, explosive and toxic. Keep heat, sparks and flame away.

Once fuel stops flowing from the return hose, remove the hose from the fuel tank and reinstall it on the pressure regulator. Make sure to put the hose clamp back into place on the hose where it attaches to the pressure regulator.

(Fig. 8) Disconnect the fuel filler water drain hose, the fuel pump feed hose and the fuel pump lead wire connector.

NOTE:

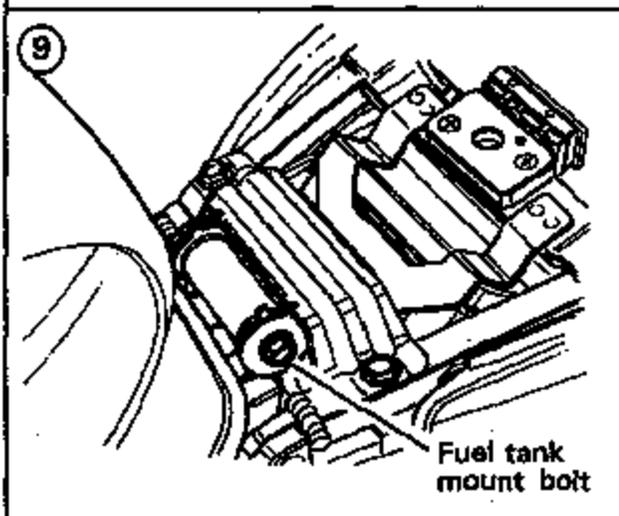
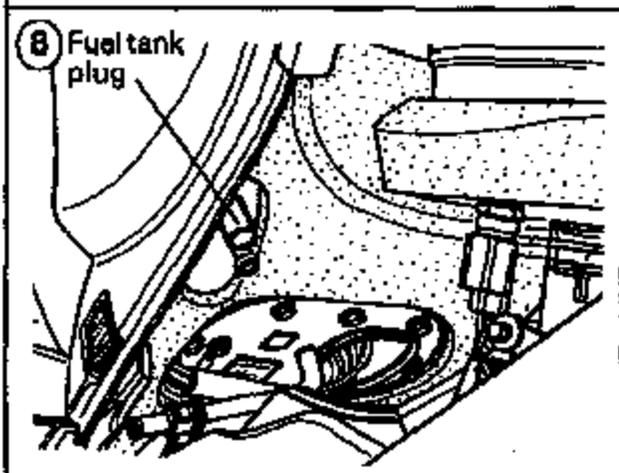
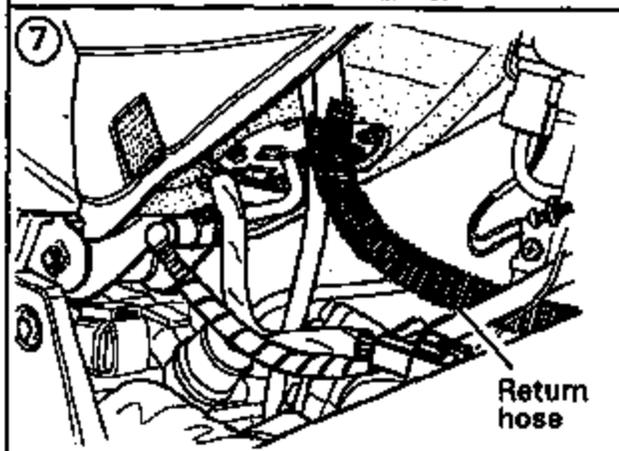
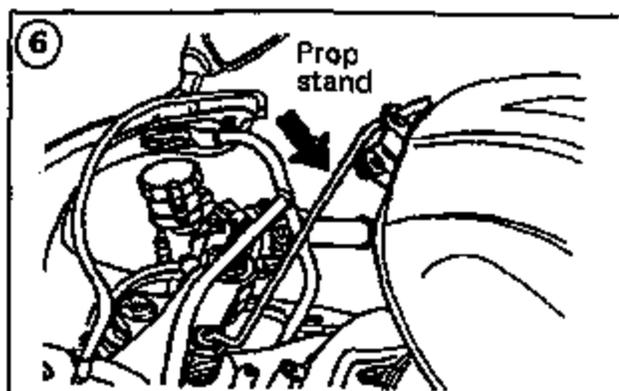
On the California model it is necessary to disconnect the fuel surge hose from the fuel tank.

⚠ WARNING

(Fig. 8) Install the fuel tank plug from the prop stand onto the fuel return nipple on the fuel tank. This will stop any residual fuel from dripping from the nipple during tank removal.

Remove the prop stand and gently lower the fuel tank down.

(Fig. 9) Remove the rear fuel tank bolt and lift the fuel tank off the motorcycle.



Continued →

Set the removed fuel tank, upside down, on an appropriately protected stand or bench top.

CAUTION

Be careful not to damage the fuel tank. Place the fuel tank on an appropriately protected surface.

SUGGESTION:

(Fig. 10) You may construct a rectangular wood frame, using 2 x 4" or 2 x 6" studs, to support the inverted fuel tank on your work bench. Completely cover the frame with a soft towel, shipping blanket or similar protective cloth to protect the fuel tank finish.

(Fig. 11) Remove the following items from the fuel tank:

- Rear tank cushion rubbers and spacers.
- Front tank cushions and spacers.

(Fig. 12) Remove the 8 fuel pump mounting bolts and lift the fuel pump and fuel pump gasket from the tank.

CAUTION

Be careful not to damage the removed fuel pump. The fuel pump will be installed in the new fuel tank.

Drain any residual fuel from the fuel tank through the hole from which the fuel pump was removed. Drain the fuel into a suitable container using a large funnel. Use a clean container so you can reuse the fuel.

WARNING

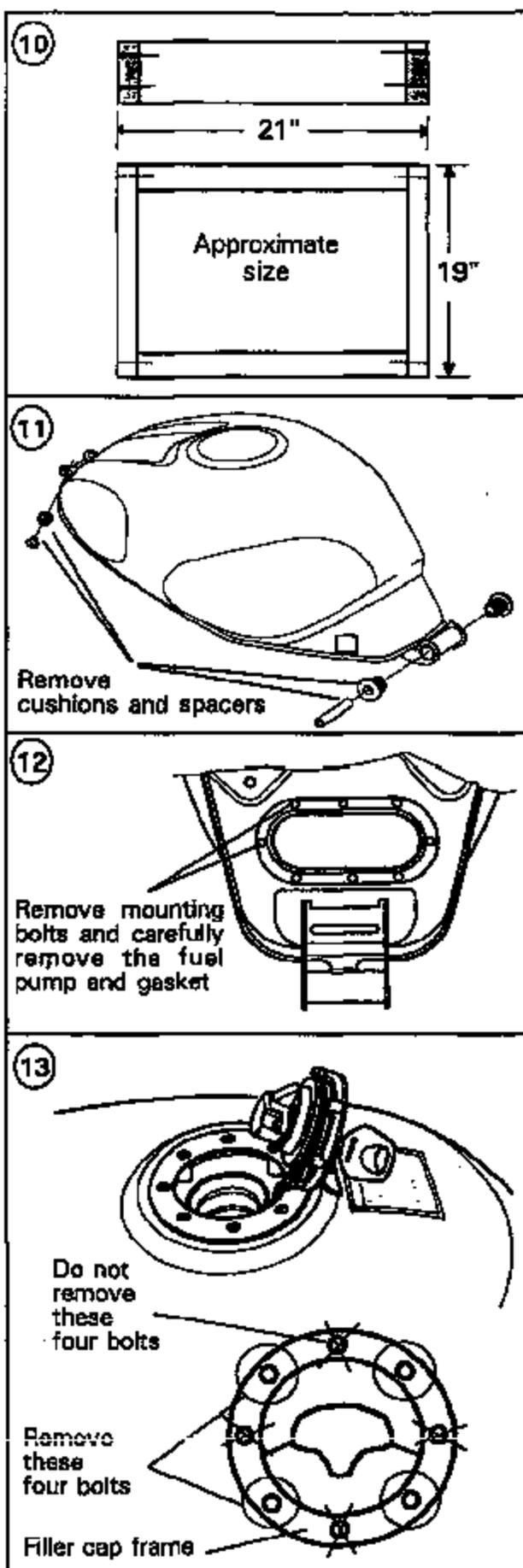
Gasoline is highly flammable, explosive and toxic. Keep heat, sparks and flame away.

(Fig. 13) Turn the fuel tank over and use the ignition key to open the fuel filler cap (turn the key counter clockwise).

Remove the four bolts which secure the filler cap frame to the fuel tank.

NOTE:

(Fig. 13) The bolts at the 12, 3, 6 and 9 o'clock positions on the filler cap frame ARE NOT the bolts which hold the frame to the tank. Do not try to remove these bolts.



Continued →

Remove the fuel tank plug from the old fuel tank. Put the plug in a secure place so you can reinstall it on the prop stand later.

Remove the new fuel tank from its box. Inspect it for any damage. DO NOT install a damaged fuel tank.

CAUTION

Be careful not to damage the new fuel tank. Place the fuel tank on an appropriately protected surface.

Use protective sheets or cloths free of gas, oil or other materials that could damage the paint finish.

Install the fuel filler cap. Turn the key clockwise to allow the cap to seat into the gas tank. Do not misplace the key, put it a secure place.

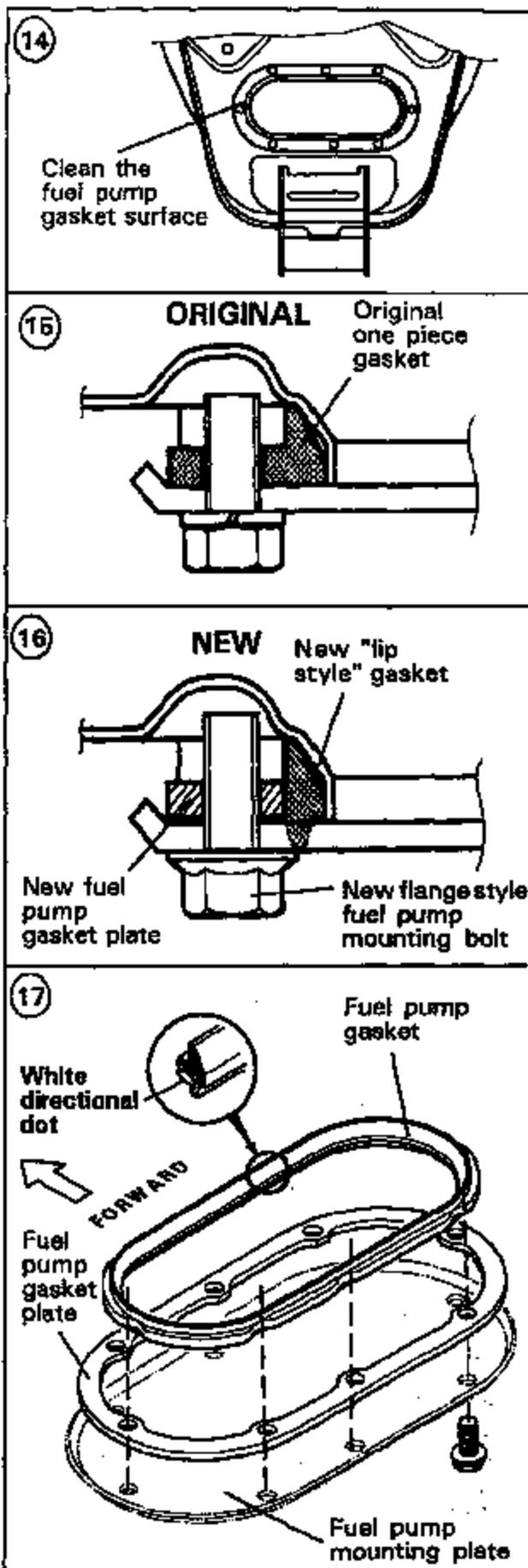
NOTE:

Open and close the cap several times to make sure it opens and closes smoothly. Loosen and retighten the filler cap frame bolts with the cap in the closed position to eliminate any cap opening problems.

(Fig. 14) Place the fuel tank, upside down, on your protected stand or work bench. Clean the fuel pump gasket surface and the fuel pump bolt mounting holes with alcohol or another non-petroleum based solvent. Make sure these surfaces are completely dry.

(Fig. 15 & 16) The original one piece fuel pump gasket will be replaced by a new "lip style" gasket and fuel pump gasket plate. The new fuel pump gasket will fit inside of the plate. The plate ensures the gasket will be compressed the proper amount when the fuel pump is mounted to the fuel tank. Flange style fuel pump mounting bolts replace the original bolts.

(Fig. 17) The white directional dot on the gasket must face forward and towards the fuel pump mounting plate (away from the fuel tank). Place the gasket plate on the fuel tank, make sure the holes align with the bolt holes in the fuel tank. Place the gasket inside of the plate and lightly press the gasket into the groove on the tank, using your fingers only, to avoid damaging the gasket. Make sure the longer lip of the gasket is set into the fuel tank groove properly.



Continued →

NOTE:

Make sure the mounting bolt holes in the fuel tank and gasket plate align with the relieved edge of the gasket before attempting to install the fuel pump.

Gently slide the fuel pump into the fuel tank. Take care to not disturb the fuel pump gasket. Turn the new fuel pump mounting bolts lightly in by hand until they are seated.

CAUTION

Be careful not to catch or damage the fuel strainer on the fuel pump gasket, gasket plate or tank as you install the fuel pump.

(Fig. 18) The mounting bolts are torqued in a specific tightening sequence.

(Fig. 19) Perform the tightening sequence in three steps: ① Torque the mounting bolts to the initial torque (1.8 lb-ft) following the correct sequence. ② Torque the bolts to final torque (2.9 lb-ft) following the correct sequence. ③ Torque the bolts once again to the final torque (2.9 lb-ft) in the correct sequence.

NOTE:

A 1/4" drive torque wrench, calibrated in lb-in, works well on the low-torque mounting bolts.

WARNING

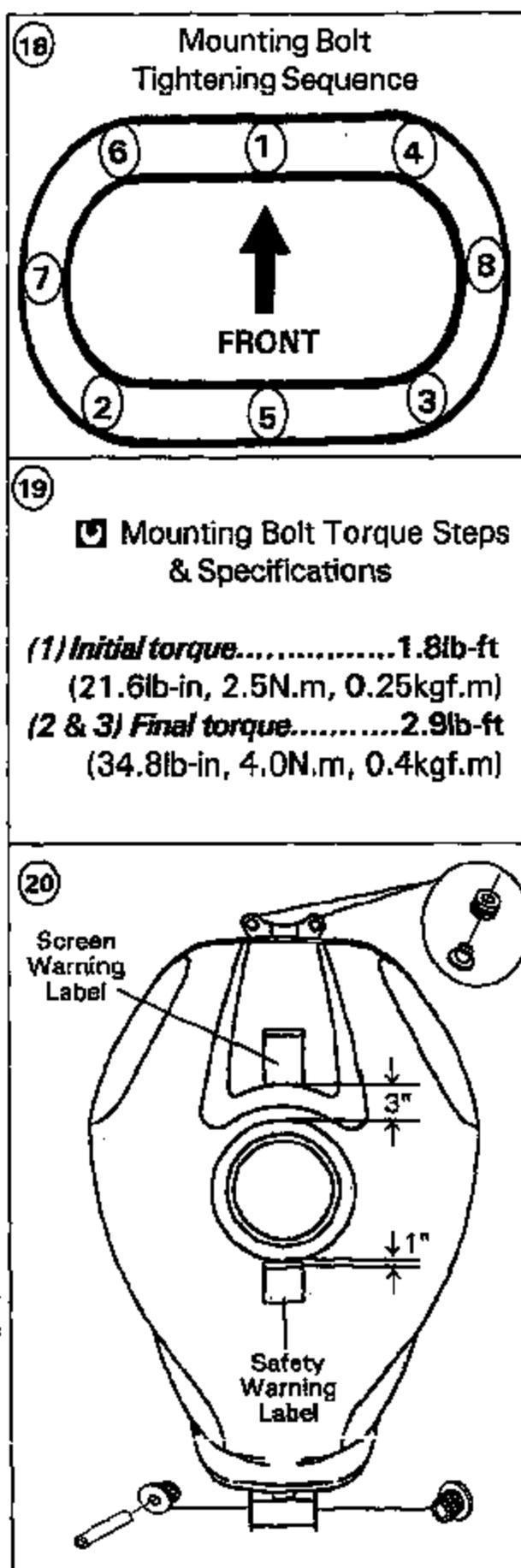
Failure to follow the fuel pump mounting bolt torque specifications and tightening sequence could cause improper gasket sealing and fuel leakage.

DO NOT OVER TIGHTEN THE MOUNTING BOLTS.

(Fig. 20) Reinstall the front and rear mounting cushions and spacers. Apply the screen warning label and the safety warning label on the fuel tank. Apply the screen warning label three inches from the front edge of the fuel filler cap, along the center-line of the fuel tank. Apply the safety warning label one inch from the front edge of the fuel filler cap, along the center-line of the fuel tank.

WARNING

The screen and safety warning labels must be installed on the fuel tank. The labels contain important safety and maintenance information for the motorcycle operator.



Continued →

NOTE:

New fuel tank support brackets must be installed before you install the new fuel tank.

(Fig. 21) Use a 12mm socket or wrench and remove the original upper sub-frame bolts. Use a 14mm socket or wrench to install the new, longer bolts. Torque the bolts to 29lb-ft (39N.m, 3.9kgf.m).

NOTE:

Do not remove both sub-frame bolts at the same time as the sub-frame may move and the bolt holes will not align.

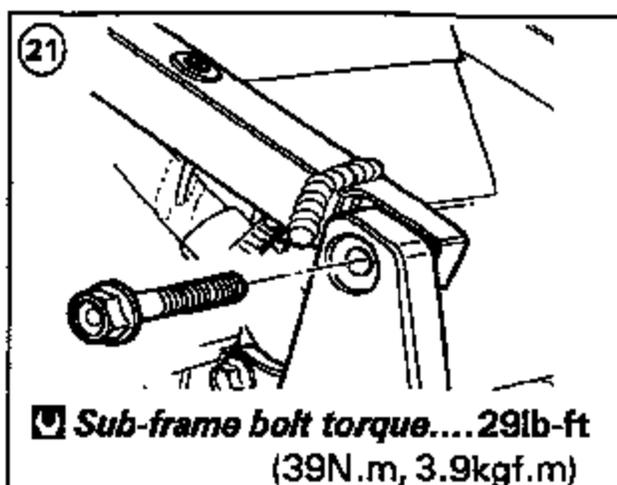
(Fig. 22) Install the left and right support brackets.

(Fig. 23) Install the new fuel tank support brackets on the inside on the sub-frame, on the protruding threads of the new sub-frame bolts. Install the nut and torque to 29lb-ft.

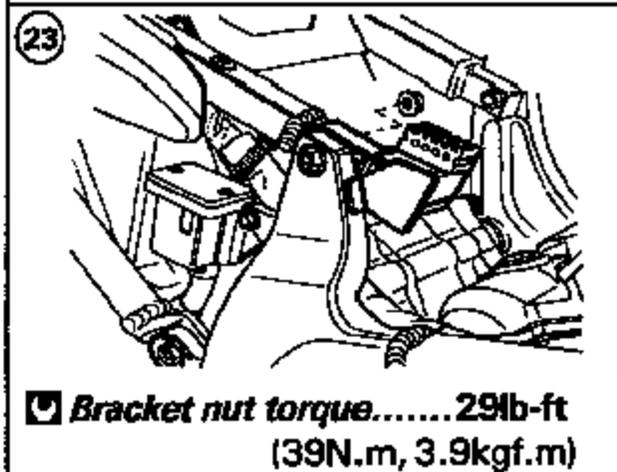
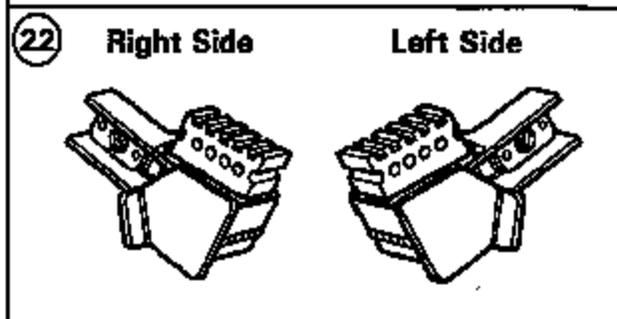
CAUTION

Both the left and right brackets must be installed to provide even support to the fuel tank.

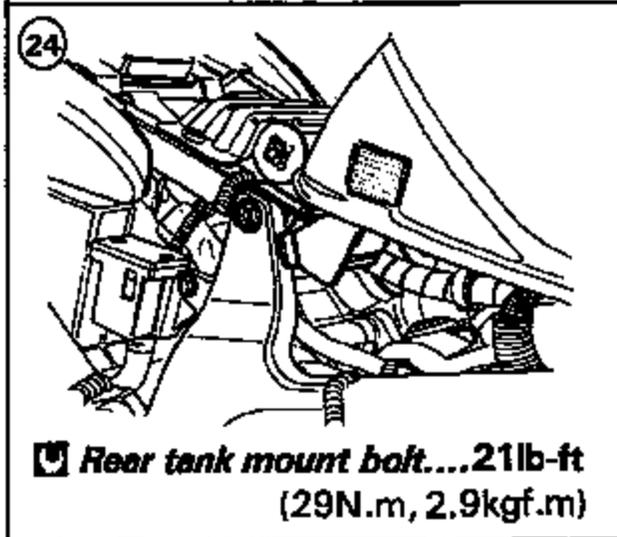
(Fig. 24) Set the new fuel tank on the motorcycle. Install and tighten the rear fuel tank bolt to 21lb-ft.



Sub-frame bolt torque.... 29lb-ft (39N.m, 3.9kgf.m)



Bracket nut torque..... 29lb-ft (39N.m, 3.9kgf.m)



Rear tank mount bolt.... 21lb-ft (29N.m, 2.9kgf.m)

Continued →

(Fig. 25) Lift and support the fuel tank with the prop stand. Connect the fuel return hose, the fuel supply hose and fuel filler water drain hose. Route the hoses properly and make sure all the hose clamps are in place and secured.

NOTE:

Reconnect the fuel surge hose on California specification models.

NOTE:

Refer to section 8 and 9 of the TL1000S service manual (PN 99500-39140-03E) for hose routing information.

Remove the prop stand and gently lower the fuel tank down to the frame.

Fill the fuel tank with at least one gallon of gasoline and wait for about five minutes. Check for any fuel leakage from the fuel tank, fuel pump gasket or any hose.

⚠ WARNING

Repair any fuel leak immediately. **DO NOT** test ride or deliver the motorcycle to the customer if a fuel leak is present.

Replace both fuel tank plugs on the prop stand. Place the stand back on the clips on the sub-frame.

⚠ CAUTION

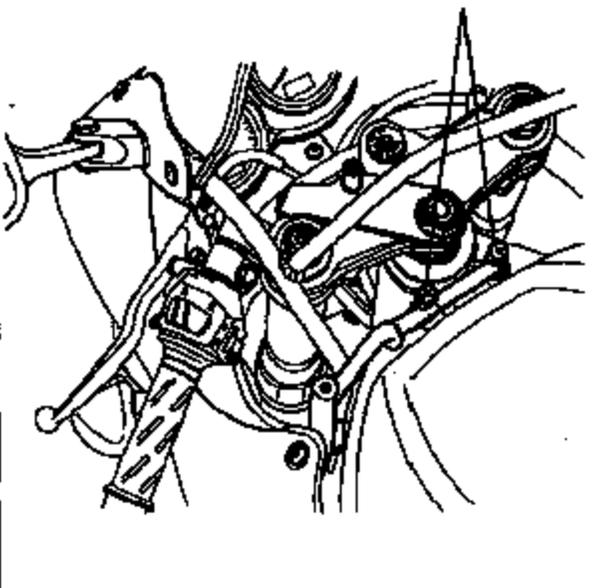
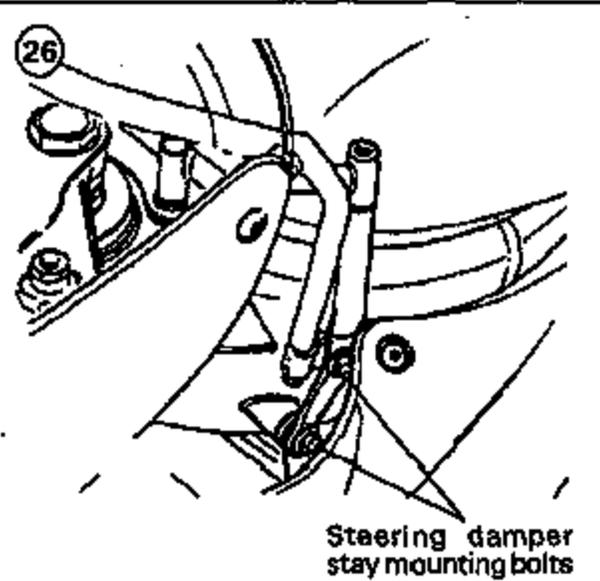
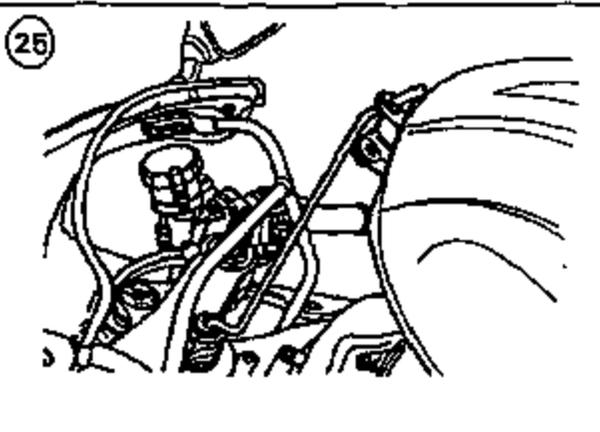
DO NOT place the prop stand back on the motorcycle without both fuel tank plugs fitted to the ends of the stand.

The prop stand can damage the wiring harness without the fuel tank plugs in place.

(Fig. 26) For 1997 TL1000SV - Reinstall the steering damper stay. The two long Allen style bolts secure the front of the fuel tank. Torque all the steering damper stay mounting bolts to 7.0 lb-ft.

⚠ CAUTION

Protect the fuel tank with duct tape or a cloth to prevent damage as you install the steering damper and related hardware.



**Ⓜ Steering damper stay mounting bolts.....7.0lb-ft
(10N.m, 1.0kgf.m)**

Continued →

(Fig. 27) For 1998 TL1000SW - Reinstall the steering damper stay. The bolts secure the front of the fuel tank. Torque all the steering damper stay mounting bolts to 7.0 lb-ft.

(Fig. 28) Place the shims and the dust covers on both sides of the steering damper's spherical bearings. Install and torque the steering damper mounting bolt to 16.5 lb-ft.

NOTE:

Apply a small amount of grease to the bearings. Rotate the inner portion of the bearing to distribute the grease.

Reinstall the plastic caps on the steering damper stay and steering damper mounting bolts.

Clean and polish any fingerprints from the motorcycle.

Add fuel so the fuel amount is at least the amount the customer had in the motorcycle before the recall service.

ADVISE THE CUSTOMER OF THE FUEL LEVEL WHEN YOU DELIVER THE MOTORCYCLE.

RIDE THE MOTORCYCLE:

To ensure customer satisfaction, Suzuki suggests you ride the motorcycle several miles to make sure there are no fuel leaks and all the controls and the motorcycle operate correctly.

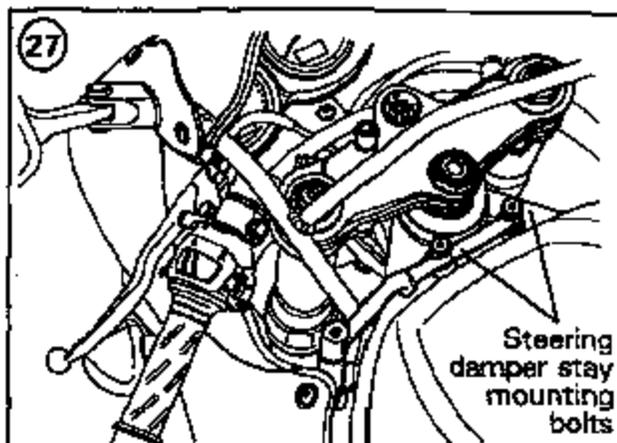
Correct any recall service related problems before delivering the motorcycle to the customer.

(Fig. 29) After checking and ensuring the recall service was performed correctly, apply the "OK" sticker to the right hand frame rail.

The "OK" sticker provides identification that the recall service has been performed on the motorcycle.

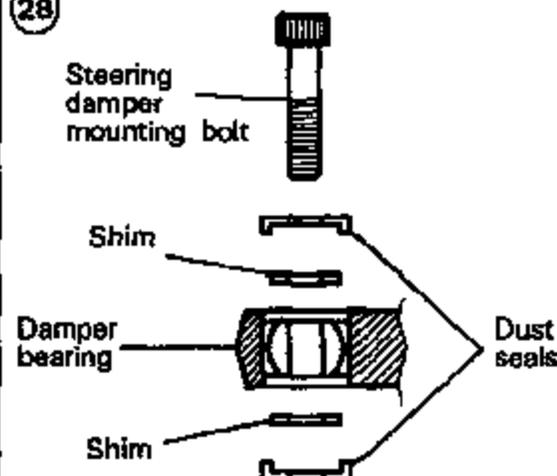
NOTE:

Place the sticker behind the fairing cowl, just below the top edge. This location will not distract from the motorcycle's appearance, yet can be found during a close inspection.



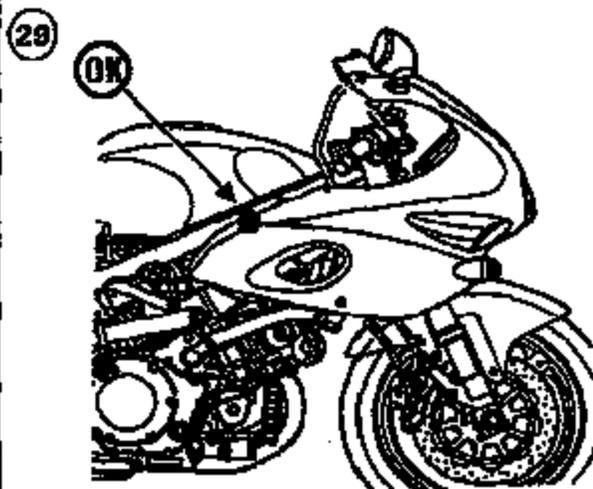
Steering damper stay mounting bolts.....7.0lb-ft
(10N.m, 1.0kgf.m)

28



Steering damper mounting bolt.....16.5lb-ft
(23N.m, 2.3kgf.m)

29



Continued →

WARRANTY REIMBURSEMENT

PARTS & LABOR REIMBURSEMENT:

You will be reimbursed 0.9 hour labor and 100% for parts cost for each recall service performed.

CAMPAIGN COMPLETION CARD:

For your convenience a Dealer Campaign Completion Card is included with each fuel pump gasket set and fuel tank. Fill out the card completely for each TL1000S motorcycle repaired, following the example on page 15. Circle the model you performed the service on. Have the customer sign the card and send it to the American Suzuki Warranty Dept. in Brea, California, as you would your regular warranty claim requests.

WARRANTY REQUEST FORM:

If a Campaign Completion Card is not available or if additional parts or labor credit is required, use a Warranty Request Form to get reimbursed for the recall service. Fill out a Warranty Request Form completely for each motorcycle repaired, following the example on page 15. When filling out the Warranty Request Form be sure to include the following information:

CAUSAL PART:99103-11136
CAUSAL PART DESCRIPTION:.....Fuel Pump Gasket & Fuel Tank
QUANTITY:.....1
COMPLAINT CODE:99
DEFECT CODE:.....U4
OPERATION CODE:DH9999
LABOR:0.9

Cross off the form's request number and write in the campaign number - **2033**. Have the customer sign the request and send it to the American Suzuki Warranty Dept. in Brea, California, as you would your regular warranty claim requests.

SCAT WARRANTY REQUESTS:

At this time Recall Campaign warranty requests submitted via SCAT cannot be accepted.

CUSTOMER SATISFACTION:

When delivering a motorcycle to the customer, review the service performed. If you have a customer with a special request, contact your **Technical Service Manager** for consideration. We apologize for any inconvenience this recall campaign may cause you or your customers.

Please be sure that all dealership personnel are familiar with the parts ordering and recall service procedure. Only your conscientious action at the dealership level can lead to a successful campaign conclusion.

Thank you for your cooperation in conducting this very important campaign for your customer's safety.

AFFECTED DEPARTMENTS:

The following departments in your dealership should be notified of this information:

*Service * Parts *Sales *Accessories

American Suzuki Motor Corporation
Technical Service Department
Motorcycle Division

Continued →

RECALL CAMPAIGN COMPLETION CARD EXAMPLE

SUZUKI MOTORCYCLE AMERICA <small>BUICK</small>		DEALER CAMPAIGN COMPLETION CARD	
1 2 3 4 5 6	2032 2033	GSX-R600V / GSX-R750T, V FUEL PUMP GASKET SET YL1000SV, W FUEL PUMP GASKET SET AND TANK	
DEALER #	CAMPAIGN #	DESCRIPTION	
DATE COMPLETED 7/18/98	MODEL (WHOLE ONE) GSX-R600V GSX-R750T GSX-R750V	VIN # 0 W 2 1 0 0 0 0	CONTROLLED (BY FINANCIAL) 1 2 3 4 5 6 7 8 9
STATE 8 7 5	(PLEASE CHECK THE CORRECT BOX)		MAIL THIS CARD TO:
ZIP # 3 4 5 6 7	<input checked="" type="checkbox"/> MODIFICATION PERFORMED. <input type="checkbox"/> I DID NOT WISH THE MODIFICATION TO BE PERFORMED. <input type="checkbox"/> THIS PRODUCT HAS BEEN LOST, STOLEN OR DESTROYED. (PLEASE ATTACH EXPLANATION)		AMERICAN SUZUKI MOTOR CORPORATION INC. WARRANTY DEPT. P.O. BOX 1100 BREDA, CA 92302-1100
CUSTOMER SIGNATURE X <i>Brad Smith</i>	DATE 7/18/98		
DEALER SIGNATURE X <i>Phil Evans</i>	DATE 7/18/98		

RECALL CAMPAIGN WARRANTY REQUEST FORM EXAMPLE

SUZUKI Warranty Request		<small>IMPORTANT: PLEASE LIST ONLY ONE (1) DEFECT PER FORM * REFER TO YOUR WARRANTY MANUAL FOR COMPLETE INSTRUCTIONS *</small>	
CO-10 1 2 3 4 5 6		1 2 3 4 5 6 7 8 9	
Hometown Suzuki		YL1000SW 0W2100000	
Main Street		Brad Smith	
Hometown CA 91111		PERCHASE DATE 5/22/98 DATE OF EXPIRATION N/A	
LIST THE PART THAT CAUSED FAILURE 99103-11138		OPERATOR'S NAME Phil Evans	
ADDITIONAL PARTS MANUFACTURED NONE		OPERATOR'S ADDRESS 99 U4 D H 9 9 9 9 1 0 9	
RECEIVED BY Phil Evans		RECEIVED BY Brad Smith	
SERVICE BULLETIN # A3458		DATE 7/18/98	
RECEIVED		PROCESSED	
Replace fuel pump gasket and fuel tank per Service Bulletin TL#7			

DEALER COPY

Continued →



TL1000SV/W FUEL PUMP GASKET SET & FUEL TANK

RECALL FAX ORDER FORM

Dealer # _____ Dealer Name _____
 Telephone # _____ FAX # _____
 Ordered by _____ Date _____

Year	Color	Description	Part Number	Quantity
1997	RED	Gasket Set & Fuel Tank	99103-11136-28V	
1997	GREEN	Gasket Set & Fuel Tank	99103-11136-1UH	
1998	BLACK	Gasket Set & Fuel Tank	99103-11136-33J	

California Specification Parts

Year	Color	Description	Part Number	Quantity
1997	RED	Gasket Set & Fuel Tank (CA)	99103-11137-28V	
1997	GREEN	Gasket Set & Fuel Tank (CA)	99103-11137-1UH	
1998	BLACK	Gasket Set & Fuel Tank (CA)	99103-11137-33J	

List the frame numbers for both CUSTOMER and UNSOLD motorcycles

	Last Nine Digits	Customer	First Name, Last Name	Notes
VIN	□ □ □ □ □ □ □ □ □	Customer	_____	_____
VIN	□ □ □ □ □ □ □ □ □	Customer	_____	_____
VIN	□ □ □ □ □ □ □ □ □	Customer	_____	_____
VIN	□ □ □ □ □ □ □ □ □	Customer	_____	_____
VIN	□ □ □ □ □ □ □ □ □	Customer	_____	_____
VIN	□ □ □ □ □ □ □ □ □	Customer	_____	_____
VIN	□ □ □ □ □ □ □ □ □	Customer	_____	_____
VIN	□ □ □ □ □ □ □ □ □	Customer	_____	_____
VIN	□ □ □ □ □ □ □ □ □	Customer	_____	_____
VIN	□ □ □ □ □ □ □ □ □	Customer	_____	_____
VIN	□ □ □ □ □ □ □ □ □	Customer	_____	_____
VIN	□ □ □ □ □ □ □ □ □	Customer	_____	_____
VIN	□ □ □ □ □ □ □ □ □	Customer	_____	_____

Use a second copy of this order form if needed.

GASKET SET & FUEL TANK FAX LINE: 714/528-3090



TL1000SV/W FUEL PUMP GASKET SET & FUEL TANK

RECALL FAX ORDER FORM

Dealer # _____ Dealer Name _____
 Telephone # _____ FAX # _____
 Ordered by _____ Date _____

Year	Color	Description	Part Number	Quantity
1997	RED	Gasket Set & Fuel Tank	99103-11136-28V	
1997	GREEN	Gasket Set & Fuel Tank	99103-11136-1UH	
1998	BLACK	Gasket Set & Fuel Tank	99103-11136-33J	

California Specification Parts

Year	Color	Description	Part Number	Quantity
1997	RED	Gasket Set & Fuel Tank (CA)	99103-11137-28V	
1997	GREEN	Gasket Set & Fuel Tank (CA)	99103-11137-1UH	
1998	BLACK	Gasket Set & Fuel Tank (CA)	99103-11137-33J	

List the frame numbers for both CUSTOMER and UNSOLD motorcycles

	Last Nine Digits	Customer	First Name, Last Name	Notes
VIN	<input type="text"/>	Customer	_____	_____
VIN	<input type="text"/>	Customer	_____	_____
VIN	<input type="text"/>	Customer	_____	_____
VIN	<input type="text"/>	Customer	_____	_____
VIN	<input type="text"/>	Customer	_____	_____
VIN	<input type="text"/>	Customer	_____	_____
VIN	<input type="text"/>	Customer	_____	_____
VIN	<input type="text"/>	Customer	_____	_____
VIN	<input type="text"/>	Customer	_____	_____
VIN	<input type="text"/>	Customer	_____	_____
VIN	<input type="text"/>	Customer	_____	_____
VIN	<input type="text"/>	Customer	_____	_____

Use a second copy of this order form if needed.

GASKET SET & FUEL TANK FAX LINE: 714/528-3090



AMERICAN SUZUKI MOTOR CORPORATION
MOTORCYCLE

June 26, 1998

SAFETY RECALL CAMPAIGN TL1000SV & TL1000SW FUEL PUMP GASKET & FUEL TANK

Dear Suzuki Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 1997 TL1000SV and 1998 TL1000SW model motorcycles. Suzuki Motor Corporation is conducting a recall campaign for these motorcycles.

STOP DELIVERY OF TL1000SV & TL1000SW MOTORCYCLES IMMEDIATELY

Effective immediately, DO NOT DELIVER a TL1000SV or TL1000SW to a customer until you complete the recall service described in the related service bulletin that will be sent to your dealership.

Suzuki Motor Corporation has determined that the gasket between the fuel tank and the fuel pump mounting plate can lose its ability to provide a tight seal, allowing fuel to drip from the gasket. In the presence of an ignition source, leaked fuel can cause a fire. Fire can cause personal injury or death, property damage, or damage to the motorcycle.

Due to the serious nature of this situation, Suzuki requires that you ORDER THE REDESIGNED FUEL PUMP GASKET AND FUEL TANK AND PERFORM THE RECALL SERVICE AS QUICKLY AS POSSIBLE. Join with us in promoting the safe use of Suzuki products.

AFFECTED UNITS:

All 1997 TL1000SV and 1998 TL1000SW models are affected.

CUSTOMER NOTIFICATION:

For motorcycles that have already been delivered to customers, perform the recall service as promptly as possible. Attached is a letter being sent to all owners of affected motorcycles about whom we have information. This letter will be mailed June 29, 1998.

NOTICE:

Please **PHONE** all of your customers and inform them of the recall campaign and the need to inspect their motorcycles immediately. Advise the customer to:

- move the motorcycle to a well-ventilated area away from flame, sparks and other potential ignition sources.
- inspect the motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline.
- begin the inspection at the rear underside of the fuel tank. This is where the fuel pump is mounted into the fuel tank.

If there is any evidence of gasoline dripping, seeping, or the smell of gasoline, instruct the customer to contact your dealership to have the fuel drained from the motorcycle at the earliest opportunity. Tell the customer not to ride the motorcycle until the recall service is performed.

NOTICE:

Whether the tank is leaking or not, advise the customer to store the motorcycle in a well-ventilated secure area without potential ignition sources. Under some conditions, leaking may occur without prior warning. Have the customer check the motorcycle daily for any signs of gasoline dripping, seeping, or smell of gasoline until the recall service is completed.

CUSTOMER NOTIFICATION:

If your dealership has sold a TL1000SV or TL1000SW to a customer, but not yet mailed us the "Sales-In-Service Registration" card or submitted a SCAT entry, send the sales information to American Suzuki **AT ONCE**. We will send the customer an owner notification letter when we receive the sales information from your dealership.

Since only you know the identity of these customers, you must **immediately** notify these customers of the recall campaign. Please phone all of these customers and inform them of the need to have the recall service performed and explain the situation as described in the notices above and on the previous page.

FUEL DRAINING & MOTORCYCLE TRANSPORTATION:

In the notification letter, customers have been instructed to inspect their motorcycle and to not operate the motorcycle if a gasoline leak is present. Your complete cooperation is needed if the customer asks to have the fuel drained from the motorcycle. Your cooperation is also needed in transporting motorcycles to your dealership in situations where the customer is unable or uncomfortable to do so. If a customer asks you to provide fuel draining service or motorcycle transportation, prepare a cost estimate and contact your Technical Service Manager for authorization before providing these services.

DRAIN FUEL FROM THE MOTORCYCLE:

As soon as a customer brings the motorcycle to your dealership, drain the gasoline from the fuel tank. Do this immediately, even if you do not have the parts to perform the recall service. Follow the instructions, warnings and cautions in section 4 of the TL1000S service manual (PN 99500-39140-03E) for the fuel tank draining and removal procedures. Connect a hose to the fuel return hose nipple on the fuel tank and drain the fuel into a suitable container.

▲ WARNING

STORING A MOTORCYCLE WITH DRIPPING GASOLINE IN AN AREA WITH AN IGNITION SOURCE CAN LEAD TO A FIRE.

AS SOON AS A MOTORCYCLE COMES TO YOUR DEALERSHIP FOR RECALL SERVICE, DRAIN THE GASOLINE FROM THE FUEL TANK. DO THIS IMMEDIATELY, EVEN IF YOU DO NOT HAVE THE PARTS TO PERFORM THE RECALL REPAIRS.

- Whether the tank is leaking or not, or is already drained, Suzuki suggests you store the motorcycle in a well-ventilated secure area without potential ignition sources. Under some conditions, leaking may occur without prior warning.
- Potential fire ignition sources include furnaces, welders, bench grinders, computers and other electrical appliances and power outlets. Do not smoke near the motorcycle.

DO NOT TIGHTEN THE ORIGINAL FUEL PUMP MOUNTING BOLTS TO TRY TO RESOLVE A FUEL LEAK. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, CAN INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

REPAIR PROCEDURES:

Service bulletin TL#7 will contain instructions on how to perform the recall service. You will install a redesigned fuel tank, fuel pump gasket and add supportive, anti-vibration mounting brackets to the frame.

FUTURE MOTORCYCLE SHIPMENTS:

1998 TL1000SW motorcycles invoiced and delivered to your dealership directly from Suzuki's warehouse after July 15, 1998, will have the redesigned parts already installed and will not require the recall service.

PARTS ORDERING & PARTS SHIPPING:

YOU WILL BE RESPONSIBLE FOR ORDERING THE CORRECT COLOR AND STATE SPECIFICATION FUEL TANK AND FUEL PUMP GASKET PARTS FOR YOUR CUSTOMER'S MOTORCYCLE. You will need to use the special FAX order form included in the service bulletin to order the redesigned parts.

Parts will be shipped to you via UPS 3-Day Shipment, freight prepaid, net 90 days. The earliest parts can arrive at your dealership is July 13, 1998. Suzuki anticipates all parts will be shipped by August 15, 1998. Parts orders will be shipped in the order in which they are received. Place your fax orders as soon as possible to prevent any delays in performing the recall service for your customers.

IMPORTANT:

Successful completion of this recall campaign depends on your efforts. It is very important that your dealership contact each customer, have them inspect their motorcycle immediately and follow the instructions that you give them. You must order the correct parts, perform the recall service and complete a Campaign Completion Card or Warranty Request Form within the shortest possible time.

It is your responsibility to order parts and perform the recall service on any affected motorcycle brought to your dealership, even if your dealership did not originally sell the motorcycle.

All recall campaign service is to be done at no cost to the customer for parts and labor. Incidental costs your customers may incur are not normally covered. However, if you have a customer with special needs, contact your Technical Service Manager to discuss possible solutions.

CUSTOMER SATISFACTION:

Please be sure that all dealership personnel are familiar with the campaign parts ordering and recall service procedures. Only your conscientious action at the dealership level can lead to a successful campaign conclusion.

Your customers may have had to bring their TL1000S motorcycles in for other modification programs or repairs in the past. Please remind your staff to be sympathetic and sensitive to your customers' feelings. Please extend Suzuki's apologies for the inconvenience this recall service may cause them.

We apologize for any inconvenience this recall campaign may cause you or your customers. Thank you for your cooperation in conducting this very important campaign for your customers' safety.

Sincerely,

American Suzuki Motor Corporation



AMERICAN SUZUKI MOTOR CORPORATION
MOTORCYCLE

June 29, 1998

SAFETY RECALL NOTICE TL1000SV & TL1000SW FUEL PUMP GASKET & FUEL TANK

Dear Suzuki Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 1997 TL1000SV and 1998 TL1000SW model motorcycles. Suzuki Motor Corporation is conducting a recall campaign for these motorcycles. According to our records, you are the owner of one of these motorcycles.

Suzuki Motor Corporation has determined that the gasket between the fuel tank and the fuel pump mounting plate can lose its ability to provide a tight seal, allowing fuel to drip from the gasket. In the presence of an ignition source, leaked fuel can cause a fire. Fire can cause personal injury or death, property damage, or damage to the motorcycle.

Your authorized Suzuki dealer will replace the fuel pump gasket and fuel tank of your motorcycle with redesigned parts. This recall service will be done at no cost to you for parts and labor.

▲ WARNING

STORING A MOTORCYCLE WITH DRIPPING GASOLINE IN AN AREA WITH AN IGNITION SOURCE CAN LEAD TO A FIRE.

- Move your motorcycle to a well-ventilated area away from flame, sparks and other potential ignition sources. Potential fire ignition sources include furnaces, water heaters, clothes washers and dryers, and other electrical appliances and power outlets.
- Inspect your motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline. Begin your inspection at the rear underside of the fuel tank. This is where the fuel pump is mounted into the fuel tank.
- If there is any evidence of gasoline dripping, seeping, or the smell of gasoline, contact your authorized Suzuki dealer to have the fuel drained from your motorcycle at the earliest opportunity.
- Whether the tank is leaking or not, store your motorcycle in a well-ventilated secure area without potential ignition sources.
- Under some conditions, leaking may occur without prior warning.
- Gasoline is flammable, hazardous and toxic. Keep children and pets away from your motorcycle.

DO NOT TIGHTEN THE FUEL PUMP MOUNTING BOLTS. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, WILL INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

Continued →

▲ WARNING

RIDING A MOTORCYCLE WITH DRIPPING GASOLINE CAN LEAD TO A FIRE IF AN IGNITION SOURCE IS PRESENT.

UNDER SOME CONDITIONS, LEAKING MAY OCCUR WITHOUT PRIOR WARNING. SUZUKI RECOMMENDS THAT YOU DO NOT RIDE YOUR MOTORCYCLE UNTIL THE RECALL SERVICE HAS BEEN PERFORMED.

- **Inspect your motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline.**
- **Do not ride your motorcycle if there is any evidence of gasoline dripping or seeping, or the smell of gasoline. Contact your authorized Suzuki dealer to have the fuel drained from your motorcycle at the earliest opportunity. Store your motorcycle as outlined on the previous page.**
- **If there is no evidence of gasoline dripping or seeping, and there is no smell of gasoline, you can elect to ride your motorcycle to your dealer for the recall service. Have the recall service performed as soon as possible.**

DO NOT TIGHTEN THE FUEL PUMP MOUNTING BOLTS. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, WILL INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

TAKE THE MOTORCYCLE TO YOUR DEALER:

If there is any evidence of gasoline dripping or seeping, transport your motorcycle to your authorized Suzuki dealer using an open trailer or truck. Do not use an enclosed vehicle, such as a van, since gasoline fumes are hazardous and toxic. Take care securing and protecting your motorcycle for transportation. Suzuki cannot be responsible for damage caused by improper transportation methods.

If you cannot arrange for transportation of your motorcycle or want the fuel drained from your motorcycle, contact the service manager or owner of your authorized Suzuki dealership for assistance. Your Suzuki dealer may be able to provide assistance in draining the fuel or transporting your motorcycle to the dealership for the recall service if you have no method to transport the motorcycle yourself.

If there is no evidence of gasoline dripping or seeping, and there is no smell of gasoline, you can elect to ride your motorcycle to your dealer for the recall service.

PARTS & REPAIR INFORMATION:

Your Suzuki dealer will need to order recall service parts for your motorcycle. Call your Suzuki dealer to **schedule an appointment for the recall service**. Your dealer can then place the order for your recall service parts. The earliest date parts can be at your Suzuki dealer is July 13, 1998. Suzuki anticipates all parts will be shipped by August 15, 1998. If you cannot contact the Suzuki dealer who sold you your motorcycle, call toll free 1-800-255-2550 for your nearest Suzuki motorcycle dealer.

It will take your dealer about two hours to drain the fuel tank and install the redesigned parts. Because of the time required to do this type of repair, in most instances you will need to leave your motorcycle at the dealership and pick it up at a later date.

Remember that your Suzuki dealer has specific and complete instructions regarding this recall service. Call your dealer if you have any questions. If you have any difficulty having the recall service performed to your motorcycle you may contact American Suzuki Customer Service Department for assistance at 714-996-7040, ext. 660.

Continued 

If you believe that (1) Suzuki or your Suzuki dealer has failed to or is unable to perform the recall service without charge, or (2) you believe Suzuki has failed to or is unable to perform the recall service to your vehicle within 60 days after you first brought your vehicle to your Suzuki dealer after July 13, 1998, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll free Auto Safety Hotline at (800) 424-9393 (Washington DC area residents may call 366-0123).

If you no longer own a TL1000S or never owned one, please fill out and mail the enclosed postage paid pre-addressed reply card. If you sold your TL1000S, please fill in the name and address of the person to whom you sold your motorcycle. This will help us notify the new owner about this recall campaign.

We thank you for your prompt attention to completing this recall service on your Suzuki motorcycle. We apologize for any inconvenience this recall campaign causes you. We know this may not be the first time you have had to bring your TL1000S to your dealer for a modification or repair. Please accept our apologies for this inconvenience. Your safety, satisfaction and riding pleasure are priorities for Suzuki.

Sincerely,

American Suzuki Motor Corporation

ATTACHMENT B

SAFETY RECALL NOTICE
TL1000SV & TL1000SW
FUEL PUMP GASKET & FUEL TANK

Dear Suzuki Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 1997 TL1000SV and 1998 TL1000SW model motorcycles. Suzuki Motor Corporation is conducting a recall campaign for these motorcycles. According to our records, you are the owner of one of these motorcycles.

Suzuki Motor Corporation has determined that the gasket between the fuel tank and the fuel pump mounting plate can lose its ability to provide a tight seal, allowing fuel to drip from the gasket. In the presence of an ignition source, leaked fuel can cause a fire. Fire can cause personal injury or death, property damage, or damage to the motorcycle.

Your authorized Suzuki dealer will replace the fuel pump gasket and fuel tank of your motorcycle with redesigned parts. This recall service will be done at no cost to you for parts and labor.

▲ WARNING

STORING A MOTORCYCLE WITH DRIPPING GASOLINE IN AN AREA WITH AN IGNITION SOURCE CAN LEAD TO A FIRE.

- Move your motorcycle to a well-ventilated area away from flame, sparks and other potential ignition sources. Potential fire ignition sources include furnaces, water heaters, clothes washers and dryers, and other electrical appliances and power outlets.
- Inspect your motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline. Begin your inspection at the rear underside of the fuel tank. This is where the fuel pump is mounted into the fuel tank.
- If there is any evidence of gasoline dripping, seeping, or the smell of gasoline, contact your authorized Suzuki dealer to have the fuel drained from your motorcycle at the earliest opportunity.
- Whether the tank is leaking or not, store your motorcycle in a well-ventilated secure area without potential ignition sources.
- Under some conditions, leaking may occur without prior warning.
- Gasoline is flammable, hazardous and toxic. Keep children and pets away from your motorcycle.

DO NOT TIGHTEN THE FUEL PUMP MOUNTING BOLTS. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, WILL INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

▲ WARNING

RIDING A MOTORCYCLE WITH DRIPPING GASOLINE CAN LEAD TO A FIRE IF AN IGNITION SOURCE IS PRESENT.

UNDER SOME CONDITIONS, LEAKING MAY OCCUR WITHOUT PRIOR WARNING. SUZUKI RECOMMENDS THAT YOU DO NOT RIDE YOUR MOTORCYCLE UNTIL THE RECALL SERVICE HAS BEEN PERFORMED.

- **Inspect your motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline.**
- **Do not ride your motorcycle if there is any evidence of gasoline dripping or seeping, or the smell of gasoline. Contact your authorized Suzuki dealer to have the fuel drained from your motorcycle at the earliest opportunity. Store your motorcycle as outlined on the previous page.**
- **If there is no evidence of gasoline dripping or seeping, and there is no smell of gasoline, you can elect to ride your motorcycle to your dealer for the recall service. Have the recall service performed as soon as possible.**

DO NOT TIGHTEN THE FUEL PUMP MOUNTING BOLTS. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, WILL INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

TAKE THE MOTORCYCLE TO YOUR DEALER:

If there is any evidence of gasoline dripping or seeping, transport your motorcycle to your authorized Suzuki dealer using an open trailer or truck. Do not use an enclosed vehicle, such as a van, since gasoline fumes are hazardous and toxic. Take care securing and protecting your motorcycle for transportation. Suzuki cannot be responsible for damage caused by improper transportation methods.

If you cannot arrange for transportation of your motorcycle or want the fuel drained from your motorcycle, contact the service manager or owner of your authorized Suzuki dealership for assistance. Your Suzuki dealer may be able to provide assistance in draining the fuel or transporting your motorcycle to the dealership for the recall service if you have no method to transport the motorcycle yourself.

If there is no evidence of gasoline dripping or seeping, and there is no smell of gasoline, you can elect to ride your motorcycle to your dealer for the recall service.

PARTS & REPAIR INFORMATION:

Your Suzuki dealer will need to order recall service parts for your motorcycle. Call your Suzuki dealer to schedule an appointment for the recall service. Your dealer can then place the order for your recall service parts. The earliest date parts can be at your Suzuki dealer is []

It will take your dealer about two hours to drain the fuel tank and install the redesigned parts. Because of the time required to do this type of repair, in most instances you will need to leave your motorcycle at the dealership and pick it up at a later date.

Remember that your Suzuki dealer has specific and complete instructions regarding this recall service. Call your dealer if you have any questions.

If you believe that (1) Suzuki or your Suzuki dealer has failed to or is unable to perform the recall service without charge, or (2) you believe Suzuki has failed to or is unable to perform the recall service to your vehicle within 60 days after you first brought your vehicle to your Suzuki dealer, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll free Auto Safety Hotline at (800) 424-9393 (Washington DC area residents may call 366-0123).

If you no longer own a TL1000S or never owned one, please fill out and mail the enclosed postage paid pre-addressed reply card. If you sold your TL1000S, please fill in the name and address of the person to whom you sold your motorcycle. This will help us notify the new owner about this recall campaign.

We thank you for your prompt attention to completing this recall service on your Suzuki motorcycle. We apologize for any inconvenience this recall campaign causes you. Please accept our apologies for this inconvenience. Your safety, satisfaction and riding pleasure are priorities for Suzuki.

Sincerely,

SAFETY RECALL NOTICE
GSX-R600V, GSX-R750T & GSX-R750V
FUEL PUMP GASKET

Dear Suzuki Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect, which relates to motor vehicle safety, exists in all 1996 GSX-R750T, 1997 GSX-R600V and 1997 GSX-R750V model motorcycles. Suzuki Motor Corporation is conducting a recall campaign for these motorcycles. According to our records, you are the owner of one of these motorcycles.

Suzuki Motor Corporation has determined that the gasket between the fuel tank and the fuel pump mounting plate can lose its ability to provide a tight seal, allowing fuel to drip from the gasket. In the presence of an ignition source, leaked fuel can cause a fire. Fire can cause personal injury or death, property damage, or damage to the motorcycle.

Your authorized Suzuki dealer will replace the fuel pump gasket of your motorcycle's fuel tank with a redesigned version. This repair will be done at no cost to you for parts and labor.

▲ WARNING

STORING A MOTORCYCLE WITH DRIPPING GASOLINE IN AN AREA WITH AN IGNITION SOURCE CAN LEAD TO A FIRE.

- **Move your motorcycle to a well-ventilated area away from flame, sparks and other potential ignition sources. Potential fire ignition sources include furnaces, water heaters, clothes washers and dryers, and other electrical appliances and power outlets.**
- **Inspect your motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline. Begin your inspection at the rear underside of the fuel tank. This is where the fuel pump is mounted into the fuel tank.**
- **If there is any evidence of gasoline dripping, seeping, or the smell of gasoline, contact your authorized Suzuki dealer to have the fuel drained from your motorcycle at the earliest opportunity.**
- **Whether the tank is leaking or not, store your motorcycle in a well-ventilated secure area without potential ignition sources.**
- **Under some conditions, leaking may occur without prior warning.**
- **Gasoline is flammable, hazardous and toxic. Keep children and pets away from your motorcycle.**

DO NOT TIGHTEN THE FUEL PUMP MOUNTING BOLTS. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, WILL INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

▲ WARNING

RIDING A MOTORCYCLE WITH DRIPPING GASOLINE CAN LEAD TO A FIRE IF AN IGNITION SOURCE IS PRESENT.

UNDER SOME CONDITIONS, LEAKING MAY OCCUR WITHOUT PRIOR WARNING. SUZUKI RECOMMENDS THAT YOU DO NOT RIDE YOUR MOTORCYCLE UNTIL THE RECALL SERVICE HAS BEEN PERFORMED.

- **Inspect your motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline.**
- **Do not ride your motorcycle if there is any evidence of gasoline dripping or seeping, or the smell of gasoline. Contact your authorized Suzuki dealer to have the fuel drained from your motorcycle at the earliest opportunity. Store your motorcycle as outlined on the previous page.**
- **If there is no evidence of gasoline dripping or seeping, and there is no smell of gasoline, you can elect to ride your motorcycle to your dealer for the recall service. Have the recall service performed as soon as possible.**

DO NOT TIGHTEN THE FUEL PUMP MOUNTING BOLTS. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, WILL INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

TAKE THE MOTORCYCLE TO YOUR DEALER:

If there is any evidence of gasoline dripping or seeping, transport your motorcycle to your authorized Suzuki dealer using an open trailer or truck. Do not use an enclosed vehicle, such as a van, since gasoline fumes are hazardous and toxic. Take care securing and protecting your motorcycle for transportation. Suzuki cannot be responsible for damage caused by improper transportation methods.

If you cannot arrange for transportation of your motorcycle or want the fuel drained from your motorcycle, contact the service manager or owner of your authorized Suzuki dealership for assistance. Your Suzuki dealer may be able to provide assistance in draining the fuel or transporting your motorcycle to the dealership for the recall service if you have no method to transport the motorcycle yourself.

If there is no evidence of gasoline dripping or seeping, and there is no smell of gasoline, you can elect to ride your motorcycle to your dealer for the recall service.

PARTS & REPAIR INFORMATION:

Your Suzuki dealer will need to order recall service parts for your motorcycle. Call your Suzuki dealer to schedule an appointment for the recall service. Your dealer can then place the order for your recall service parts. The earliest date parts can be at your Suzuki dealer is [].

It will take your dealer about an hour to drain the fuel tank and install the redesigned fuel pump gasket. Because of the time required to do this type of repair, in most instances you will need to leave your motorcycle at the dealership and pick it up at a later date. Ask your dealer about your motorcycle's down time, as he may be able to perform the recall service while you wait.

Remember that your Suzuki dealer has specific and complete instructions regarding this recall service. Call your dealer if you have any questions.

If you believe that (1) Suzuki or your Suzuki dealer has failed to or is unable to perform the recall service without charge, or (2) you believe Suzuki has failed to or is unable to perform the recall service to your vehicle within 60 days after you first brought your vehicle to your Suzuki dealer, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll free Auto Safety Hotline at (800) 424-9393 (Washington DC area residents may call 366-0123).

If you no longer own a GSX-R600V, GSX-R750T or GSX-R750V or never owned one, please fill out and mail the enclosed postage paid pre-addressed reply card. If you have sold your GSX-R, please fill in the name and address of the person to whom you sold your motorcycle. This will help us notify the new owner about this recall campaign.

We thank you for your prompt attention to completing this recall service on your Suzuki motorcycle. We apologize for any inconvenience this recall campaign causes you. Your safety, satisfaction and riding pleasure are priorities for Suzuki.

Sincerely,

SAMPLE OWNER UPDATE CARD



- IMPORTANT -

If you no longer own the vehicle identified below, or if the name or address shown are incorrect, please fill out this card and mail — no postage necessary. Please do not mail if you own the vehicle and your name and address is correctly shown in the box below. Thank you.

CHANGE OF OWNERSHIP

If you do not own the vehicle shown in the box below, please fill in the following information as applicable.

- Never owned this vehicle.
- Vehicle sold / transferred / traded.
- Vehicle scrapped.
- Vehicle stolen.
- Vehicle exported.
- Other _____

If you have sold or traded the vehicle and know the name of the new owner, please enter name and address in the spaces to the right.

NAME OR ADDRESS CORRECTION

If you own the vehicle shown in the box below, and the name and address is incorrect, please enter your correct name and address here.

NAME _____

ADDRESS _____

CITY _____

STATE/ _____ ZIP _____

TERRITORY _____



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL
FIRST CLASS MAIL

POSTAGE WILL BE PAID BY ADDRESSEE

INSERT DISTRIBUTOR
NAME & ADDRESS



QUARTERLY REPORT FORM

1. Reporting Period

[] January, February, March

[] April, May, June

[] July, August, September

[] October, November, December

19__

2. Total Number of Vehicles Modified During Reporting Period.

3. Number of Vehicles Determined to be Unreachable (By Category).

_____ Exported

_____ Stolen

_____ Scrapped

_____ Didn't Receive Notification

_____ Other (Specify Reason)



AMERICAN SUZUKI MOTOR CORPORATION

July 6, 1998

RECEIVED

98 JUL 19 PM 11:27

OFFICE
DEFECTS INVESTIGATION

Mr. Kenneth N. Weinstein
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 7th Street, S.W.
Washington, D.C. 20590

Dear Mr. Weinstein:

Subject: Recall No. 98V-133

Enclosed are copies of dealer service bulletins relating to the subject recall campaign. These bulletins were sent to all authorized Suzuki motorcycle dealers in the mainland U.S.

Please contact me if you have any questions concerning this matter.

Sincerely,

AMERICAN SUZUKI MOTOR CORPORATION

Kenneth M. Bush
Regulations Manager
Government Relations Department

Service Bulletin

MOTORCYCLE DIVISION

4-STROKE
BULLETIN NO. TL-7
DATE: 7/2/98

SAFETY RECALL CAMPAIGN TL1000SV & TL1000SW FUEL PUMP GASKET & FUEL TANK

MODELS: 1997 TL1000SV & 1998 TL1000SW

SUBJECT: RECALL CAMPAIGN - FUEL PUMP GASKET & FUEL TANK

REFERENCE: Dealer and customer letters (attached)

NOTICE:

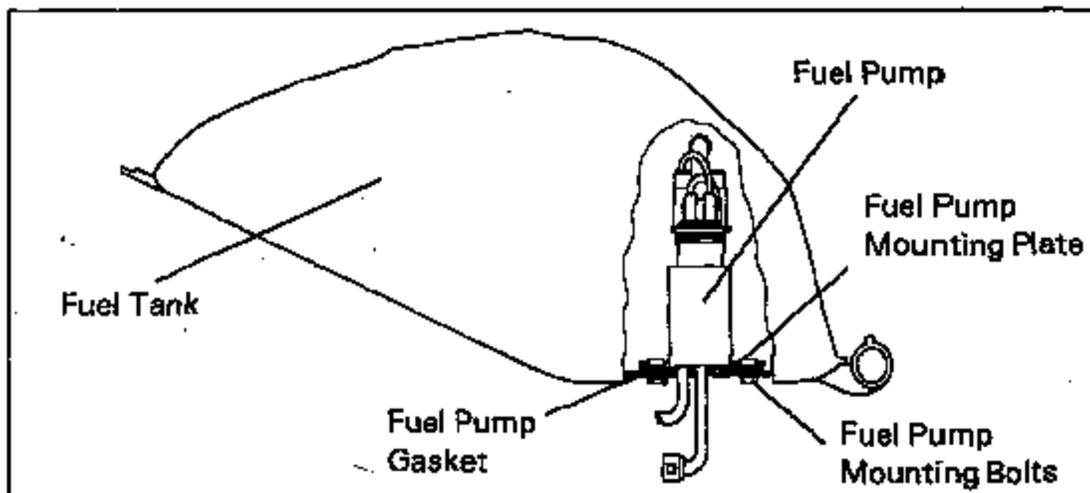
Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 1997 TL1000SV and 1998 TL1000SW model motorcycles. Suzuki Motor Corporation is conducting a recall campaign for these motorcycles.

**STOP DELIVERY OF TL1000SV & TL1000SW
MOTORCYCLES IMMEDIATELY**

Effective immediately, DO NOT DELIVER a TL1000SV or TL1000SW to a customer until you complete the recall service described in this service bulletin.

Suzuki Motor Corporation has determined that the gasket between the fuel tank and the fuel pump mounting plate can lose its ability to provide a tight seal, allowing fuel to drip from the gasket. In the presence of an ignition source, leaked fuel can cause a fire. Fire can cause personal injury or death, property damage, or damage to the motorcycle.

Due to the serious nature of this situation, Suzuki requires that you ORDER THE REDESIGNED FUEL PUMP GASKET AND FUEL TANK AND PERFORM THE RECALL SERVICE AS QUICKLY AS POSSIBLE. Join with us in promoting the safe use of Suzuki products.



CUSTOMER NOTIFICATION:

For motorcycles that have already been delivered to customers, perform the recall service as promptly as possible. Attached is a letter being sent to all owners of affected motorcycles about whom we have information. This letter was mailed on June 29, 1998.

If your dealership has sold a TL1000SV or TL1000SW to a customer, but not yet mailed us the "Sales-In-Service Registration" card or submitted a SCAT entry, send the sales information to American Suzuki **AT ONCE**. We will send the customer an owner notification letter when we receive the sales information from your dealership.

NOTICE:

Please **PHONE** all of your customers and inform them of the recall campaign and the need to inspect their motorcycles immediately. Advise the customer to:

- move the motorcycle to a well-ventilated area away from flame, sparks and other potential ignition sources.
- inspect the motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline.
- begin the inspection at the rear underside of the fuel tank. This is where the fuel pump is mounted into the fuel tank.

If there is any evidence of gasoline dripping, seeping, or the smell of gasoline, instruct the customer to contact your dealership to have the fuel drained from the motorcycle at the earliest opportunity. Tell the customer not to ride the motorcycle until the recall service is performed.

Since only you know the identity of these customers, you must **immediately** notify these customers of the recall campaign. Please **phone** all of these customers and inform them of the need to have the recall service performed and explain the situation as described in the notices and warnings in this bulletin.

NOTICE:

Whether the tank is leaking or not, advise the customer to store the motorcycle in a well-ventilated secure area without potential ignition sources. Under some conditions, leaking may occur without prior warning. Have the customer check the motorcycle daily for any signs of gasoline dripping, seeping, or smell of gasoline until the recall service is completed.

CUSTOMER LETTER:

Attached to this bulletin is a copy of a customer letter sent June 29, 1998 to registered owners of 1997 TL1000SV and 1998 TL1000SW motorcycles. The letter explains the reason for this recall campaign and stresses the need to make an appointment with an authorized Suzuki dealer to have the recall service performed.

AFFECTED UNITS:

All 1997 TL1000SV and 1998 TL1000SW models are affected.

FUTURE MOTORCYCLE SHIPMENTS:

1998 TL1000SW motorcycles invoiced and delivered to your dealership directly from Suzuki's warehouse after July 15, 1998, will have the redesigned parts already installed and will not require the recall service.

Continued →

UNITS OUT OF REACH

If you are aware of any TL1000SV or TL1000SW motorcycles which are scrapped or outside of the United States, notify Suzuki in writing. Please include vehicle VIN and location information on your dealership letterhead. Send this information to the American Suzuki Warranty Dept. in Brea, California.

CORRECTIVE ACTION:

You will install a redesigned fuel tank and fuel pump gasket and add supportive, anti-vibration mounting brackets to the frame. Instructions for this procedure begin on page 6 of this bulletin.

Due to the serious nature of this situation, Suzuki requires that you **ORDER THE REDESIGNED FUEL PUMP GASKET AND FUEL TANK AND PERFORM THE RECALL SERVICE AS QUICKLY AS POSSIBLE.** *Join with us in promoting the safe use of Suzuki products.*

FUEL DRAINING & MOTORCYCLE TRANSPORTATION:

In the notification letter, customers have been instructed to inspect their motorcycle and to not operate the motorcycle if a gasoline leak is present. Your complete cooperation is needed if the customer asks to have the fuel drained from the motorcycle. Your cooperation is also needed in transporting motorcycles to your dealership in situations where the customer is unable or uncomfortable to do so.

If a customer asks you to provide fuel draining service or motorcycle transportation, prepare a cost estimate and contact your Technical Service Manager for authorization before providing these services.

DRAIN FUEL FROM THE MOTORCYCLE:

As soon as a customer brings a motorcycle to your dealership, drain the gasoline from the fuel tank. Do this immediately, even if you do not have the parts to perform the recall service. Follow the instructions, warnings and cautions in section 4 of the TL1000S service manual (PN 99500-39140-03E) for the fuel tank draining and removal procedures. Connect a hose to the fuel return hose nipple on the fuel tank and drain the fuel into a suitable container.

▲ WARNING

STORING A MOTORCYCLE WITH DRIPPING GASOLINE IN AN AREA WITH AN IGNITION SOURCE CAN LEAD TO A FIRE.

AS SOON AS A MOTORCYCLE COMES TO YOUR DEALERSHIP FOR RECALL SERVICE, DRAIN THE GASOLINE FROM THE FUEL TANK. DO THIS IMMEDIATELY, EVEN IF YOU DO NOT HAVE THE PARTS TO PERFORM THE RECALL REPAIRS.

- **Whether the tank is leaking or not, or is already drained, Suzuki suggests you store the motorcycle in a well-ventilated secure area without potential ignition sources. Under some conditions, leaking may occur without prior warning.**
- **Potential fire ignition sources include furnaces, welders, bench grinders, computers and other electrical appliances and power outlets. Do not smoke near the motorcycle.**

DO NOT TIGHTEN THE ORIGINAL FUEL PUMP MOUNTING BOLTS TO TRY TO RESOLVE A FUEL LEAK. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, CAN INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

Continued →

PARTS ORDERING:

SCAT and mailed parts orders cannot be accepted. YOU WILL BE RESPONSIBLE FOR ORDERING THE CORRECT COLOR AND STATE SPECIFICATION FUEL TANK AND FUEL PUMP GASKET PARTS FOR YOUR CUSTOMER'S MOTORCYCLE. You will need to use the special FAX order form on pages 16 and 17 of this service bulletin to order the redesigned parts.

PARTS ORDERING PROCEDURE:

Please make a copy of the FAX order form and legibly write your dealership name, Suzuki dealer number and telephone number. Refer to the fuel tank color chart on page 5 and write the quantity of each color fuel tank you require. Write each motorcycle's VIN#, customer name and color. If the motorcycle is not sold, please write UNSOLD on the customer line. If there is not enough space for customer names, use a second copy of the form.

Once complete, FAX the order form to Suzuki. This FAX ordering method is the only way to order recall service parts. **REMEMBER:** SCAT and mailed parts orders cannot be accepted.

RECALL SERVICE PARTS ORDER
FAX LINE: 714/528-3090
USE THE ATTACHED ORDER FORM

PARTS SHIPMENT DATES:

Parts will be shipped to you via UPS 3-Day Shipment, freight prepaid, not 90 days. The earliest parts can arrive at your dealership is July 13, 1998. Suzuki anticipates all parts will be shipped by August 15, 1998. Parts orders will be shipped in the order in which they are received. Place your fax orders as soon as possible to prevent any delays in performing the recall service for your customers.

Because of the varied TL1000S colors, fuel tanks and the other recall service parts can not be automatically shipped by Suzuki. You must place an order using a FAX order form as instructed above to receive parts.

ORDERING THE CORRECT SPECIFICATION PARTS:

All parts needed to complete the recall service are included when you order the fuel pump gasket set and fuel tank. Refer to the chart on page 5 to select the part number for the correct year, color and state specification fuel tank.

You must order the correct year and state specification fuel tank for the motorcycle which you are going to perform the recall service on. DO NOT put a 1998 fuel tank on a 1997 model, or put a 1997 fuel tank on a 1998 model. DO NOT put a 49-state specification (E-03) fuel tank on a California state specification (E-33) model, or put a California state specification fuel tank on a 49-state model. The motorcycle may not run properly by using different specification parts than what is intended.

Some California specification TL1000S motorcycles were sold in other states. Refer to section 9 of the TL1000S service manual (PN 99500-39140-03E) for California model component information. California specification motorcycles can be identified by the evaporative canister mounted under the passenger seat. There is also a surge hose fitting on the left hand, rear underside of the fuel tank, and a fuel shut-off valve is mounted on the rear fuel tank bracket.

You can use the vehicle information feature of SCAT to verify the specification of the motorcycle you are ordering parts for. A California model will have CA listed in the SPEC field.

Continued →

RECALL SERVICE PARTS NUMBERS:

<i>Year</i>	<i>Color</i>	<i>Description</i>	<i>Part Number</i>	<i>Dir. Price</i>
1997	RED	Gasket Set & Fuel Tank	99103-11136-28V	\$375.00
1997	GREEN	Gasket Set & Fuel Tank	99103-11136-1UH	\$375.00
1998	BLACK	Gasket Set & Fuel Tank	99103-11136-33J	\$375.00
<i>California Specification Parts</i>				
1997	RED	Gasket Set & Fuel Tank (CA)	99103-11137-28V	\$375.00
1997	GREEN	Gasket Set & Fuel Tank (CA)	99103-11137-1UH	\$375.00
1998	BLACK	Gasket Set & Fuel Tank (CA)	99103-11137-33J	\$375.00

The following items are included with each fuel pump gasket and fuel tank order:

<i>Description</i>	<i>Quantity</i>
Fuel Pump Gasket	1
Fuel Pump Gasket Plate	1
Fuel Pump Mounting Bolts	8
Fuel Tank Assembly	1
LH Fuel Tank Support Bracket	1
RH Fuel Tank Support Bracket	1
Fuel Tank Bracket Cushion	2
Seat Rail Bolt	2
Seat Rail Nut	2
Screen Warning Label	1
Safety Warning Label	1
"OK" Label	1
Campaign Completion Card	1

PARTS RETURN:

Contact your Technical Service Manager for advice and authorization if you need to return any recall service parts.

ADDITIONAL PARTS:

If you require additional parts or have any other question about this recall service, contact TECH LINE or your Technical Service Manager.

TAG & SAVE OLD PARTS:

Complete the vehicle and repair information on a warranty parts tag (PN 99923-09822-003). Attach the tag to the old recall service parts. Hold the parts indefinitely until inspection by your Technical Service Manager.

Continued →

REPAIR PROCEDURE:

Tools required:

- 1) Suzuki service stand or equivalent stand
- 2) 12mm socket and ratchet
- 3) 12mm wrench
- 4) 14mm wrench or socket
- 5) 8mm socket and ratchet
- 6) 5mm Allen wrench
- 7) 6mm Allen wrench
- 8) Pliers
- 9) Torque wrench
- 10) Container for drained fuel
- 11) Protection sheet or cloth
- 12) Wood support frame

(Fig. 1) Place the motorcycle on the Suzuki service stand (or equivalent).

 **Service Stand**
PN 99950-70042-RAC -or-
PN 99950-70041-PRO

(Fig. 2) Use the ignition key to unlock and remove the rider and passenger seat (or tail cowl). Turn the key clockwise to release the front seat and counterclockwise to release the rear seat or cowl.

(Fig. 3) Remove the LH steering damper mount bolt and rotate the damper away from the fuel tank. Remove the front fuel tank Allen bolts and the damper stay.

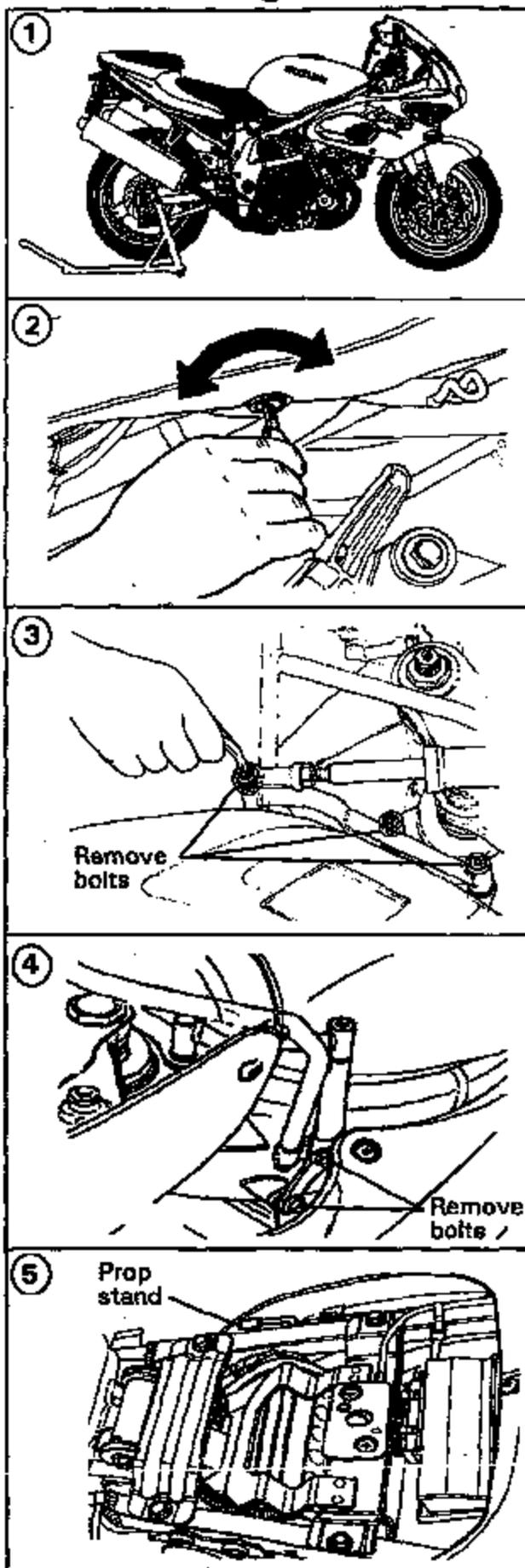
NOTE (Fig. 4):

On the TL1000SV model it is necessary to completely remove the steering damper stay. Remove the stay mounting bolts on the LH fairing bracket and radiator mount.

(Fig. 5) Un-clip the fuel tank prop stand from the clips on the sub-frame under the RH frame cover.

NOTE:

Remove the fuel tank plugs from the ends of the prop stand. Save the plugs in a secure place so they do not get lost.



Continued →

(Fig. 6) Lift the tank up and set the prop stand in place between the steering stem and the tabs on the front of the tank.

(Fig. 7) Slide the fuel return hose protective sheath back from the fuel regulator and pinch the hose with your fingers or a soft clip to stop the fuel flow.

Disconnect the fuel return hose from the pressure regulator and drain the fuel into a suitable container. Use a clean container so you can reuse the fuel.

! WARNING

DO NOT turn the ignition on with the fuel feed or fuel return hoses disconnected. This could cause fuel to spray from the fuel pump or hoses.

Gasoline is highly flammable, explosive and toxic. Keep heat, sparks and flame away.

Once fuel stops flowing from the return hose, remove the hose from the fuel tank and reinstall it on the pressure regulator. Make sure to put the hose clamp back into place on the hose where it attaches to the pressure regulator.

(Fig. 8) Disconnect the fuel filler water drain hose, the fuel pump feed hose and the fuel pump lead wire connector.

NOTE:

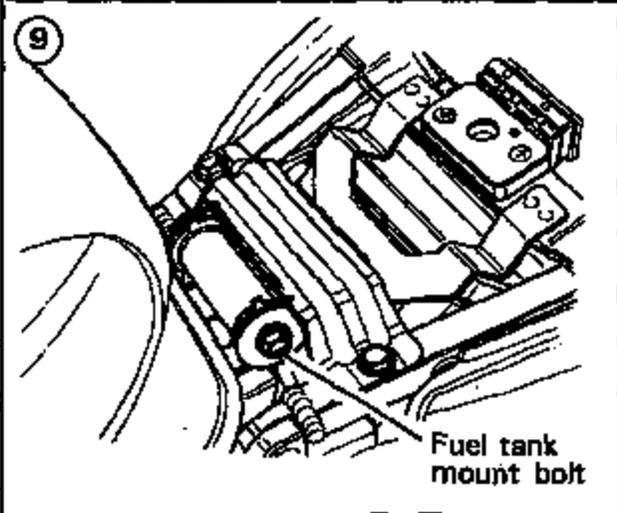
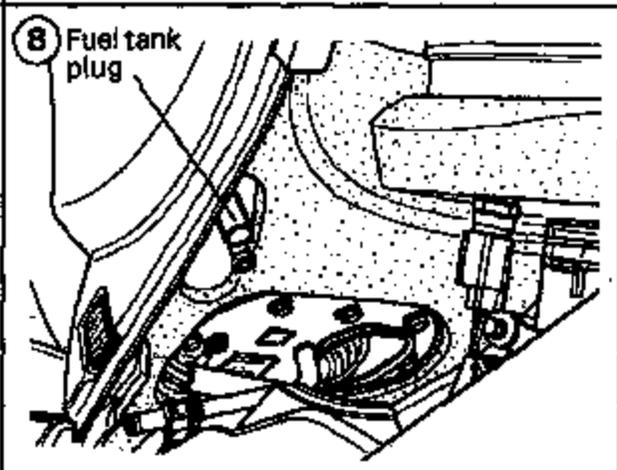
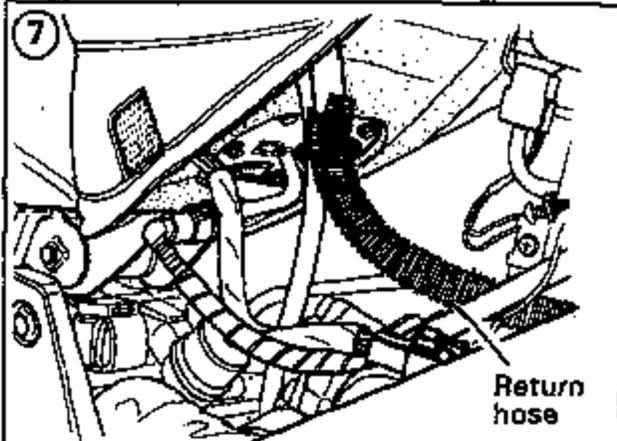
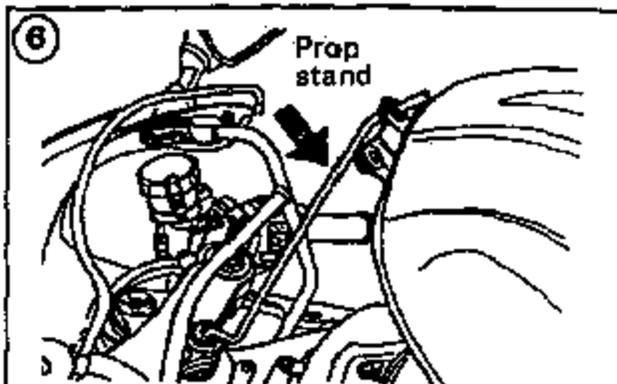
On the California model it is necessary to disconnect the fuel surge hose from the fuel tank.

! WARNING

(Fig. 8) Install the fuel tank plug from the prop stand onto the fuel return nipple on the fuel tank. This will stop any residual fuel from dripping from the nipple during tank removal.

Remove the prop stand and gently lower the fuel tank down.

(Fig. 9) Remove the rear fuel tank bolt and lift the fuel tank off the motorcycle.



Continued →

Set the removed fuel tank, upside down, on an appropriately protected stand or bench top.

CAUTION

Be careful not to damage the fuel tank. Place the fuel tank on an appropriately protected surface.

SUGGESTION:

(Fig. 10) You may construct a rectangular wood frame, using 2 x 4" or 2 x 6" studs, to support the inverted fuel tank on your work bench. Completely cover the frame with a soft towel, shipping blanket or similar protective cloth to protect the fuel tank finish.

(Fig. 11) Remove the following items from the fuel tank:

- Rear tank cushion rubbers and spacers.
- Front tank cushions and spacers.

(Fig. 12) Remove the 8 fuel pump mounting bolts and lift the fuel pump and fuel pump gasket from the tank.

CAUTION

Be careful not to damage the removed fuel pump. The fuel pump will be installed in the new fuel tank.

Drain any residual fuel from the fuel tank through the hole from which the fuel pump was removed. Drain the fuel into a suitable container using a large funnel. Use a clean container so you can reuse the fuel.

WARNING

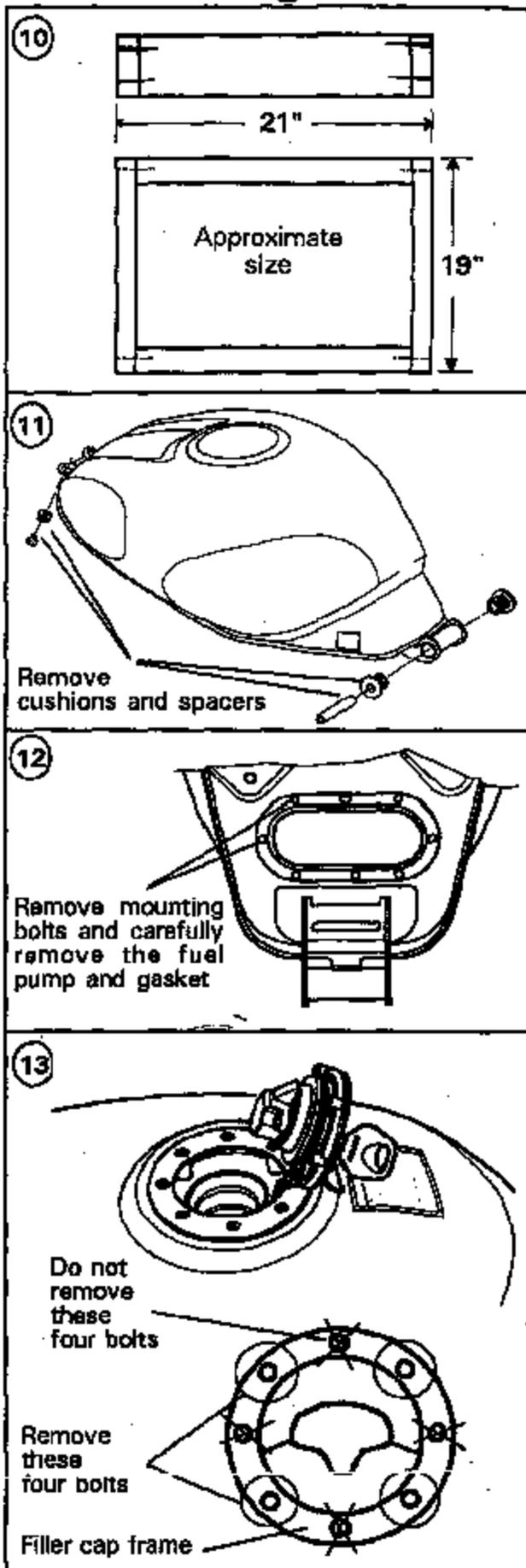
Gasoline is highly flammable, explosive and toxic. Keep heat, sparks and flame away.

(Fig. 13) Turn the fuel tank over and use the ignition key to open the fuel filler cap (turn the key counter clockwise).

Remove the four bolts which secure the filler cap frame to the fuel tank.

NOTE:

(Fig. 13) The bolts at the 12, 3, 6 and 9 o'clock positions on the filler cap frame ARE NOT the bolts which hold the frame to the tank. Do not try to remove these bolts.



Continued →

Remove the fuel tank plug from the old fuel tank. Put the plug in a secure place so you can reinstall it on the prop stand later.

Remove the new fuel tank from its box. Inspect it for any damage. DO NOT install a damaged fuel tank.

CAUTION

Be careful not to damage the new fuel tank. Place the fuel tank on an appropriately protected surface.

Use protective sheets or cloths free of gas, oil or other materials that could damage the paint finish.

Install the fuel filler cap. Turn the key clockwise to allow the cap to seat into the gas tank. Do not misplace the key, put it a secure place.

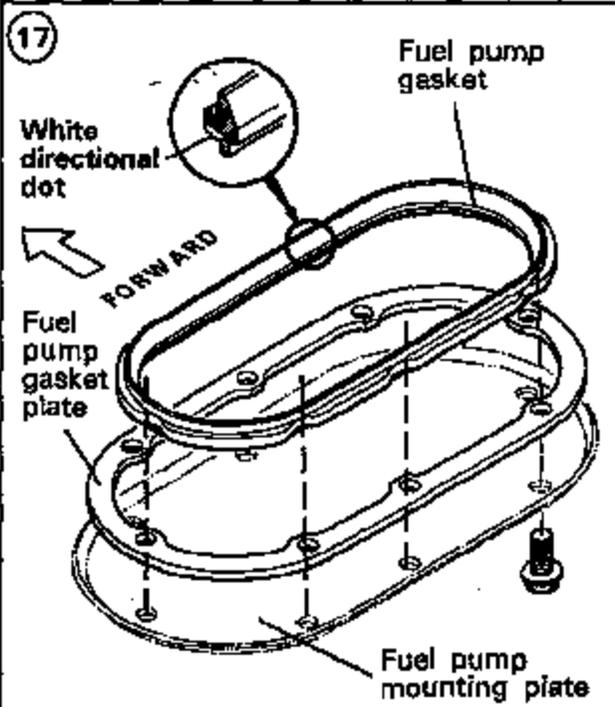
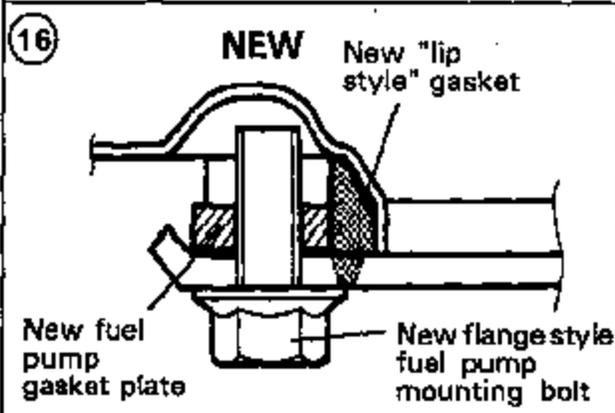
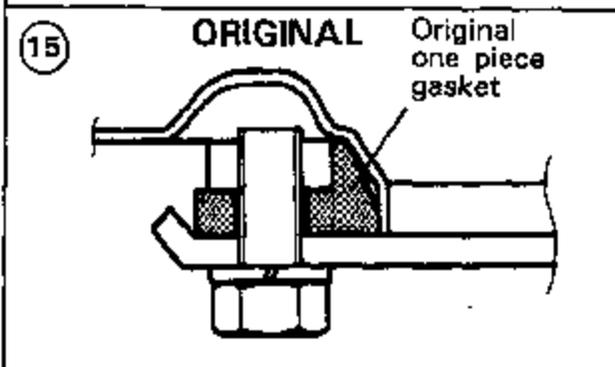
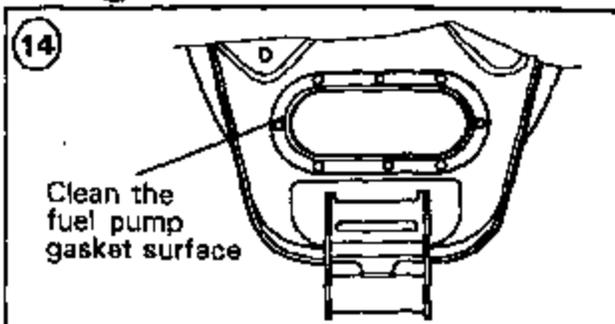
NOTE:

Open and close the cap several times to make sure it opens and closes smoothly. Loosen and retighten the filler cap frame bolts with the cap in the closed position to eliminate any cap opening problems.

(Fig. 14) Place the fuel tank, upside down, on your protected stand or work bench. Clean the fuel pump gasket surface and the fuel pump bolt mounting holes with alcohol or another non-petroleum based solvent. Make sure these surfaces are completely dry.

(Fig. 15 & 16) The original one piece fuel pump gasket will be replaced by a new "lip style" gasket and fuel pump gasket plate. The new fuel pump gasket will fit inside of the plate. The plate ensures the gasket will be compressed the proper amount when the fuel pump is mounted to the fuel tank. Flange style fuel pump mounting bolts replace the original bolts.

(Fig. 17) The white directional dot on the gasket must face forward and towards the fuel pump mounting plate (away from the fuel tank). Place the gasket plate on the fuel tank, make sure the holes align with the bolt holes in the fuel tank. Place the gasket inside of the plate and lightly press the gasket into the groove on the tank, using your fingers only, to avoid damaging the gasket. Make sure the longer lip of the gasket is set into the fuel tank groove properly.



Continued →

NOTE:

Make sure the mounting bolt holes in the fuel tank and gasket plate align with the relieved edge of the gasket before attempting to install the fuel pump.

Gently slide the fuel pump into the fuel tank. Take care to not disturb the fuel pump gasket. Turn the new fuel pump mounting bolts lightly in by hand until they are seated.

CAUTION

Be careful not to catch or damage the fuel strainer on the fuel pump gasket, gasket plate or tank as you install the fuel pump.

(Fig. 18) The mounting bolts are torqued in a specific tightening sequence.

(Fig. 19) Perform the tightening sequence in three steps: ① Torque the mounting bolts to the initial torque (1.8 lb-ft) following the correct sequence. ② Torque the bolts to final torque (2.9 lb-ft) following the correct sequence. ③ Torque the bolts once again to the final torque (2.9 lb-ft) in the correct sequence.

NOTE:

A 1/4" drive torque wrench, calibrated in lb-in, works well on the low-torque mounting bolts.

WARNING

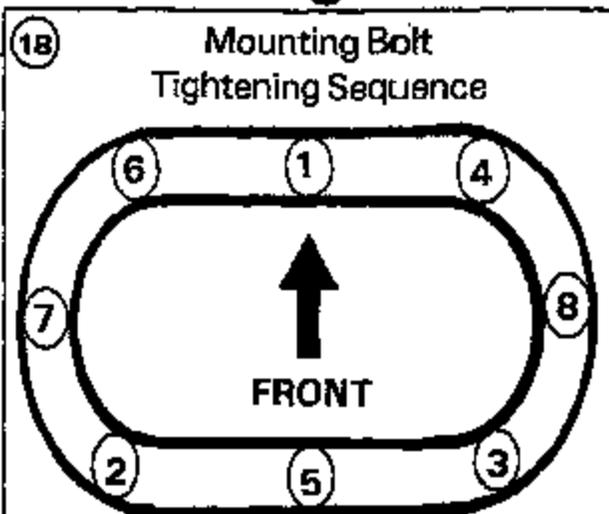
Failure to follow the fuel pump mounting bolt torque specifications and tightening sequence could cause improper gasket sealing and fuel leakage.

DO NOT OVER TIGHTEN THE MOUNTING BOLTS.

(Fig. 20) Reinstall the front and rear mounting cushions and spacers. Apply the screen warning label and the safety warning label on the fuel tank. Apply the screen warning label three inches from the front edge of the fuel filler cap, along the center-line of the fuel tank. Apply the safety warning label one inch from the front edge of the fuel filler cap, along the center-line of the fuel tank.

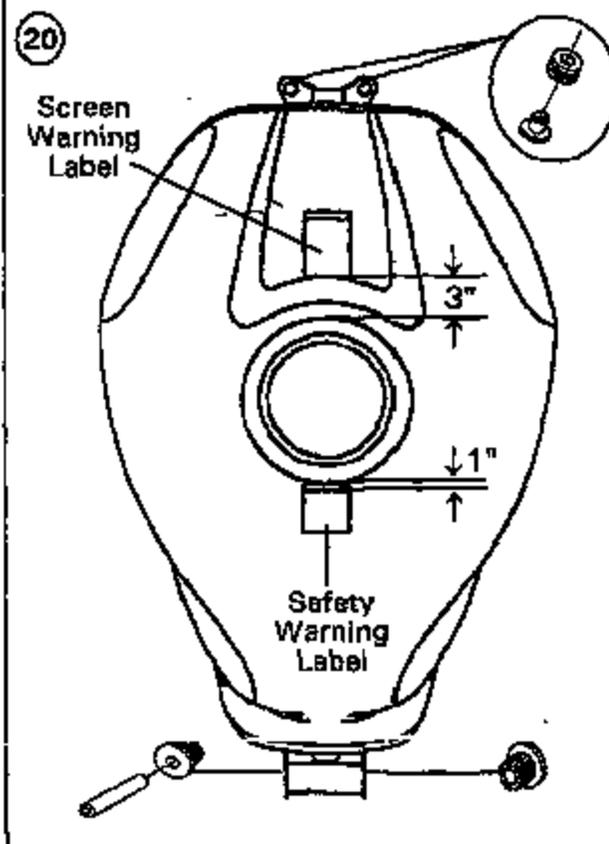
WARNING

The screen and safety warning labels must be installed on the fuel tank. The labels contain important safety and maintenance information for the motorcycle operator.



(19) Mounting Bolt Torque Steps & Specifications

- (1) Initial torque..... 1.8lb-ft
(21.6lb-in, 2.5N.m, 0.25kgf.m)
(2 & 3) Final torque..... 2.9lb-ft
(34.8lb-in, 4.0N.m, 0.4kgf.m)



Continued →

NOTE:

New fuel tank support brackets must be installed before you install the new fuel tank.

(Fig. 21) Use a 12mm socket or wrench and remove the original upper sub-frame bolts. Use a 14mm socket or wrench to install the new, longer bolts. Torque the bolts to 29lb-ft (39N.m, 3.9kgf.m).

NOTE:

Do not remove both sub-frame bolts at the same time as the sub-frame may move and the bolt holes will not align.

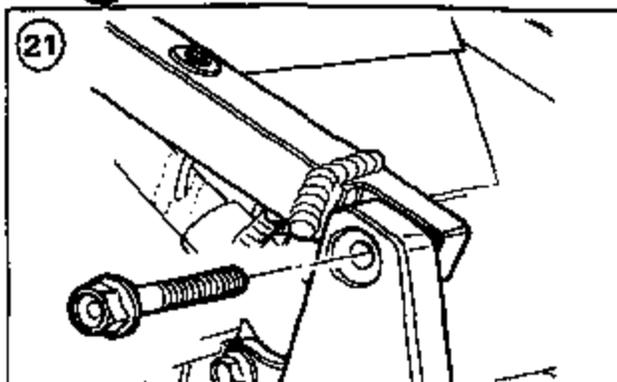
(Fig. 22) Install the left and right support brackets.

(Fig. 23) Install the new fuel tank support brackets on the inside on the sub-frame, on the protruding threads of the new sub-frame bolts. Install the nut and torque to 29lb-ft.

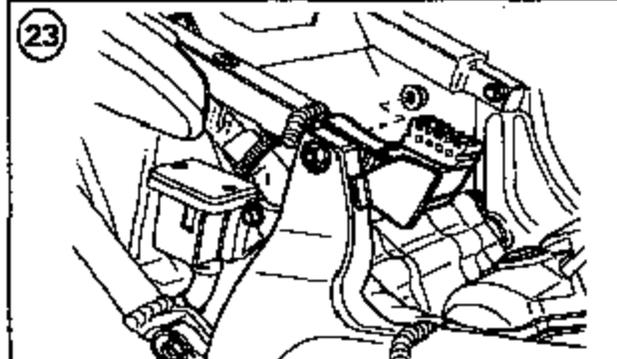
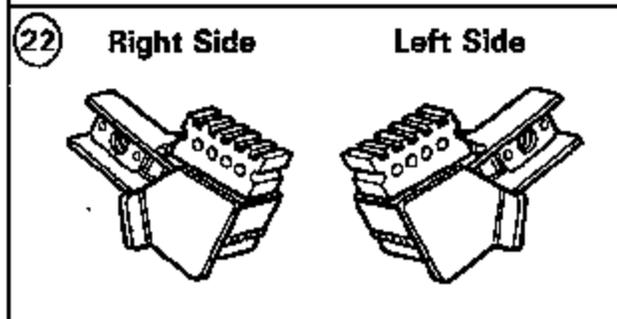
CAUTION

Both the left and right brackets must be installed to provide even support to the fuel tank.

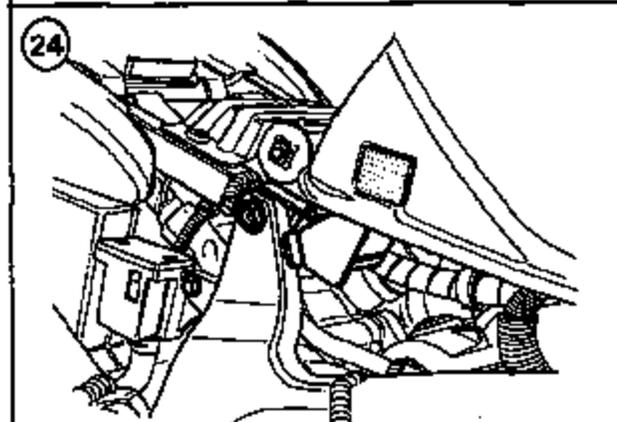
(Fig. 24) Set the new fuel tank on the motorcycle. Install and tighten the rear fuel tank bolt to 21lb-ft.



Sub-frame bolt torque...29lb-ft (39N.m, 3.9kgf.m)



Bracket nut torque.....29lb-ft (39N.m, 3.9kgf.m)



Rear tank mount bolt...21lb-ft (29N.m, 2.9kgf.m)

Continued →

(Fig. 25) Lift and support the fuel tank with the prop stand. Connect the fuel return hose, the fuel supply hose and fuel filler water drain hose. Route the hoses properly and make sure all the hose clamps are in place and secured.

NOTE:

Reconnect the fuel surge hose on California specification models.

NOTE:

Refer to section 8 and 9 of the TL1000S service manual (PN 99500-39140-03E) for hose routing information.

Remove the prop stand and gently lower the fuel tank down to the frame.

Fill the fuel tank with at least one gallon of gasoline and wait for about five minutes. Check for any fuel leakage from the fuel tank, fuel pump gasket or any hose.

WARNING

Repair any fuel leak immediately. DO NOT test ride or deliver the motorcycle to the customer if a fuel leak is present.

Replace both fuel tank plugs on the prop stand. Place the stand back on the clips on the sub-frame.

CAUTION

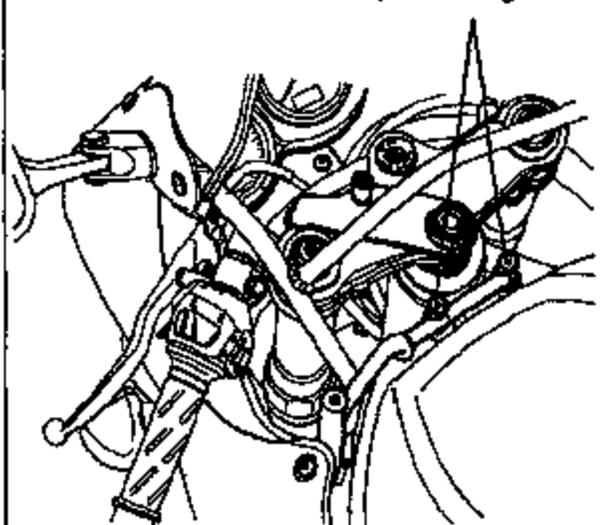
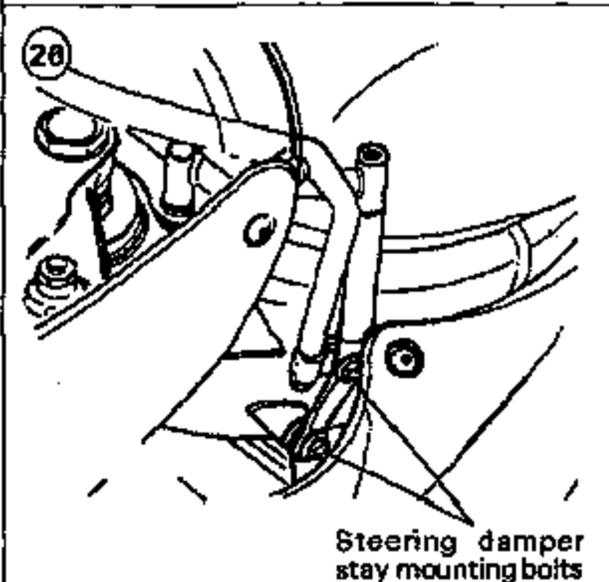
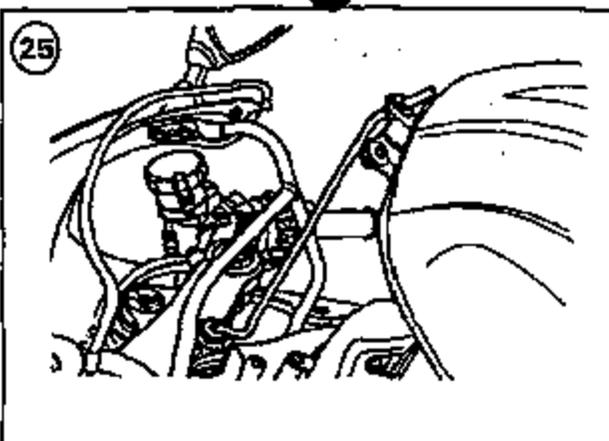
DO NOT place the prop stand back on the motorcycle without both fuel tank plugs fitted to the ends of the stand.

The prop stand can damage the wiring harness without the fuel tank plugs in place.

(Fig. 26) For 1997 TL1000SV - Reinstall the steering damper stay. The two long Allen style bolts secure the front of the fuel tank. Torque all the steering damper stay mounting bolts to 7.0 lb-ft.

CAUTION

Protect the fuel tank with duct tape or a cloth to prevent damage as you install the steering damper and related hardware.



**Steering damper stay mounting bolts..... 7.0lb-ft
(10N.m, 1.0kgf.m)**

Continued →

(Fig. 27) For 1997 TL1000SW - Reinstall the steering damper stay. The bolts secure the front of the fuel tank. Torque all the steering damper stay mounting bolts to 7.0 lb-ft.

(Fig. 28) Place the shims and the dust covers on both sides of the steering damper's spherical bearings. Install and torque the steering damper mounting bolt to 16.5 lb-ft.

NOTE:

Apply a small amount of grease to the bearings. Rotate the inner portion of the bearing to distribute the grease.

Reinstall the plastic caps on the steering damper stay and steering damper mounting bolts.

Clean and polish any fingerprints from the motorcycle.

Add fuel so the fuel amount is at least the amount the customer had in the motorcycle before the recall service.

ADVISE THE CUSTOMER OF THE FUEL LEVEL WHEN YOU DELIVER THE MOTORCYCLE.

RIDE THE MOTORCYCLE:

To ensure customer satisfaction, Suzuki suggests you ride the motorcycle several miles to make sure there are no fuel leaks and all the controls and the motorcycle operate correctly.

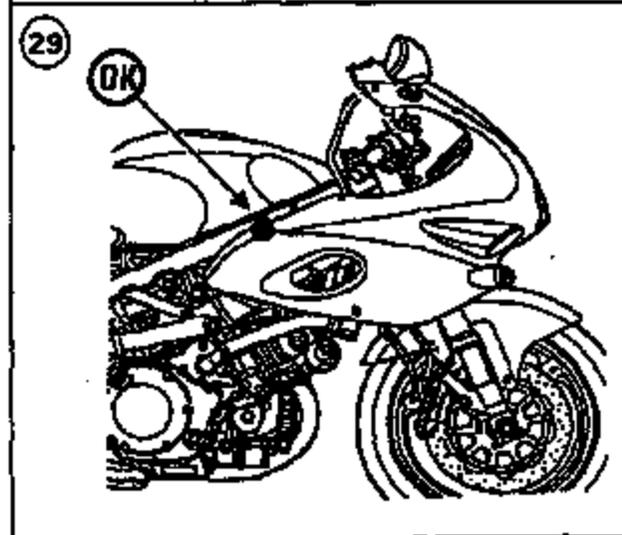
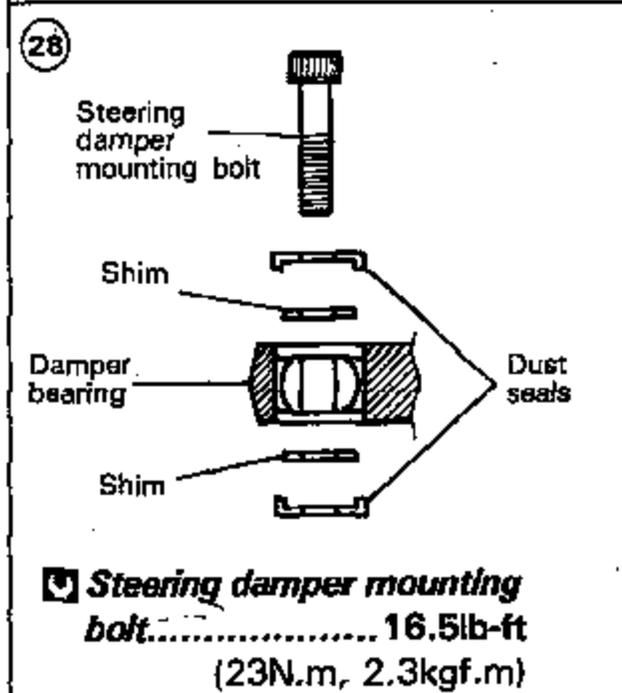
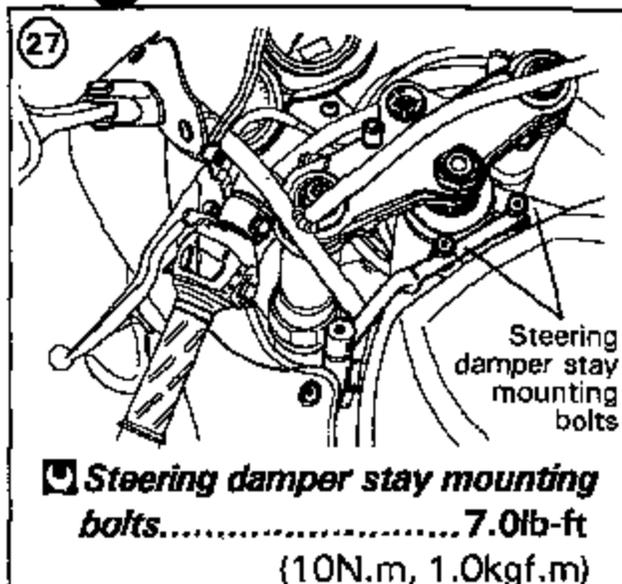
Correct any recall service related problems before delivering the motorcycle to the customer.

(Fig. 29) After checking and ensuring the recall service was performed correctly, apply the "OK" sticker to the right hand frame rail.

The "OK" sticker provides identification that the recall service has been performed on the motorcycle.

NOTE:

Place the sticker behind the fairing cowl, just below the top edge. This location will not distract from the motorcycle's appearance, yet can be found during a close inspection.



Continued →

WARRANTY REIMBURSEMENT

PARTS & LABOR REIMBURSEMENT:

You will be reimbursed 0.9 hour labor and 100% for parts cost for each recall service performed.

CAMPAIGN COMPLETION CARD:

For your convenience a Dealer Campaign Completion Card is included with each fuel pump gasket set and fuel tank. Fill out the card completely for each TL1000S motorcycle repaired, following the example on page 15. Circle the model you performed the service on. Have the customer sign the card and send it to the American Suzuki Warranty Dept. in Brea, California, as you would your regular warranty claim requests.

WARRANTY REQUEST FORM:

If a Campaign Completion Card is not available or if additional parts or labor credit is required, use a Warranty Request Form to get reimbursed for the recall service. Fill out a Warranty Request Form completely for each motorcycle repaired, following the example on page 15. When filling out the Warranty Request Form be sure to include the following information:

CAUSAL PART:99103-11136
CAUSAL PART DESCRIPTION:.....Fuel Pump Gasket & Fuel Tank
QUANTITY:.....1
COMPLAINT CODE: 99
DEFECT CODE: U4
OPERATION CODE:..... DH9999
LABOR:0.9

Cross off the form's request number and write in the campaign number - 2033. Have the customer sign the request and send it to the American Suzuki Warranty Dept. in Brea, California, as you would your regular warranty claim requests.

SCAT WARRANTY REQUESTS:

At this time Recall Campaign warranty requests submitted via SCAT cannot be accepted.

CUSTOMER SATISFACTION:

When delivering a motorcycle to the customer, review the service performed. If you have a customer with a special request, contact your **Technical Service Manager** for consideration. We apologize for any inconvenience this recall campaign may cause you or your customers.

Please be sure that all dealership personnel are familiar with the parts ordering and recall service procedure. Only your conscientious action at the dealership level can lead to a successful campaign conclusion.

Thank you for your cooperation in conducting this very important campaign for your customer's safety.

AFFECTED DEPARTMENTS:

The following departments in your dealership should be notified of this information:

*Service * Parts *Sales *Accessories

American Suzuki Motor Corporation
Technical Service Department
Motorcycle Division

Continued →



TL1000SV/W FUEL PUMP GASKET SET & FUEL TANK

RECALL FAX ORDER FORM

Dealer # _____ Dealer Name _____
 Telephone # _____ FAX # _____
 Ordered by _____ Date _____

Year	Color	Description	Part Number	Quantity
1997	RED	Gasket Set & Fuel Tank	99103-11136-28V	
1997	GREEN	Gasket Set & Fuel Tank	99103-11136-1UH	
1998	BLACK	Gasket Set & Fuel Tank	99103-11136-33J	

California Specification Parts

Year	Color	Description	Part Number	Quantity
1997	RED	Gasket Set & Fuel Tank (CA)	99103-11137-28V	
1997	GREEN	Gasket Set & Fuel Tank (CA)	99103-11137-1UH	
1998	BLACK	Gasket Set & Fuel Tank (CA)	99103-11137-33J	

List the frame numbers for both CUSTOMER and UNSOLD motorcycles

	Last Nine Digits	Customer	First Name, Last Name	Notes
VIN	<input type="text"/>	Customer	_____	_____
VIN	<input type="text"/>	Customer	_____	_____
VIN	<input type="text"/>	Customer	_____	_____
VIN	<input type="text"/>	Customer	_____	_____
VIN	<input type="text"/>	Customer	_____	_____
VIN	<input type="text"/>	Customer	_____	_____
VIN	<input type="text"/>	Customer	_____	_____
VIN	<input type="text"/>	Customer	_____	_____
VIN	<input type="text"/>	Customer	_____	_____
VIN	<input type="text"/>	Customer	_____	_____
VIN	<input type="text"/>	Customer	_____	_____
VIN	<input type="text"/>	Customer	_____	_____

Use a second copy of this order form if needed.

GASKET SET & FUEL TANK FAX LINE: 714/528-3090



TL1000SV/W FUEL PUMP GASKET SET & FUEL TANK

RECALL FAX ORDER FORM

Dealer # _____ Dealer Name _____
 Telephone # _____ FAX # _____
 Ordered by _____ Date _____

Year	Color	Description	Part Number	Quantity
1997	RED	Gasket Set & Fuel Tank	99103-11136-28V	
1997	GREEN	Gasket Set & Fuel Tank	99103-11136-1UH	
1998	BLACK	Gasket Set & Fuel Tank	99103-11136-33J	

California Specification Parts

Year	Color	Description	Part Number	Quantity
1997	RED	Gasket Set & Fuel Tank (CA)	99103-11137-28V	
1997	GREEN	Gasket Set & Fuel Tank (CA)	99103-11137-1UH	
1998	BLACK	Gasket Set & Fuel Tank (CA)	99103-11137-33J	

List the frame numbers for both CUSTOMER and UNSOLD motorcycles

	Last Nine Digits	Customer	First Name, Last Name	Notes
VIN	<input type="text"/>	Customer	_____	_____
VIN	<input type="text"/>	Customer	_____	_____
VIN	<input type="text"/>	Customer	_____	_____
VIN	<input type="text"/>	Customer	_____	_____
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VIN	<input type="text"/>	Customer	_____	_____
VIN	<input type="text"/>	Customer	_____	_____
VIN	<input type="text"/>	Customer	_____	_____

Use a second copy of this order form if needed.

GASKET SET & FUEL TANK FAX LINE: 714/528-3090



AMERICAN SUZUKI MOTOR CORPORATION
MOTORCYCLE

June 26, 1998

SAFETY RECALL CAMPAIGN TL1000SV & TL1000SW FUEL PUMP GASKET & FUEL TANK

Dear Suzuki Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 1997 TL1000SV and 1998 TL1000SW model motorcycles. Suzuki Motor Corporation is conducting a recall campaign for these motorcycles.

STOP DELIVERY OF TL1000SV & TL1000SW MOTORCYCLES IMMEDIATELY

Effective immediately, DO NOT DELIVER a TL1000SV or TL1000SW to a customer until you complete the recall service described in the related service bulletin that will be sent to your dealership.

Suzuki Motor Corporation has determined that the gasket between the fuel tank and the fuel pump mounting plate can lose its ability to provide a tight seal, allowing fuel to drip from the gasket. In the presence of an ignition source, leaked fuel can cause a fire. Fire can cause personal injury or death, property damage, or damage to the motorcycle.

Due to the serious nature of this situation, Suzuki requires that you ORDER THE REDESIGNED FUEL PUMP GASKET AND FUEL TANK AND PERFORM THE RECALL SERVICE AS QUICKLY AS POSSIBLE. Join with us in promoting the safe use of Suzuki products.

AFFECTED UNITS:

All 1997 TL1000SV and 1998 TL1000SW models are affected.

CUSTOMER NOTIFICATION:

For motorcycles that have already been delivered to customers, perform the recall service as promptly as possible. Attached is a letter being sent to all owners of affected motorcycles about whom we have information. This letter will be mailed June 29, 1998.

NOTICE:

Please **PHONE** all of your customers and inform them of the recall campaign and the need to inspect their motorcycles immediately. Advise the customer to:

- move the motorcycle to a well-ventilated area away from flame, sparks and other potential ignition sources.
- inspect the motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline.
- begin the inspection at the rear underside of the fuel tank. This is where the fuel pump is mounted into the fuel tank.

If there is any evidence of gasoline dripping, seeping, or the smell of gasoline, instruct the customer to contact your dealership to have the fuel drained from the motorcycle at the earliest opportunity. Tell the customer not to ride the motorcycle until the recall service is performed.

NOTICE:

Whether the tank is leaking or not, advise the customer to store the motorcycle in a well-ventilated secure area without potential ignition sources. Under some conditions, leaking may occur without prior warning. Have the customer check the motorcycle daily for any signs of gasoline dripping, seeping, or smell of gasoline until the recall service is completed.

CUSTOMER NOTIFICATION:

If your dealership has sold a TL1000SV or TL1000SW to a customer, but not yet mailed us the "Sales-in-Service Registration" card or submitted a SCAT entry, send the sales information to American Suzuki **AT ONCE**. We will send the customer an owner notification letter when we receive the sales information from your dealership.

Since only you know the identity of these customers, you must **immediately notify these customers of the recall campaign**. Please **phone** all of these customers and inform them of the need to have the recall service performed and explain the situation as described in the notices above and on the previous page.

FUEL DRAINING & MOTORCYCLE TRANSPORTATION:

In the notification letter, customers have been instructed to inspect their motorcycle and to not operate the motorcycle if a gasoline leak is present. Your complete cooperation is needed if the customer asks to have the fuel drained from the motorcycle. Your cooperation is also needed in transporting motorcycles to your dealership in situations where the customer is unable or uncomfortable to do so. If a customer asks you to provide fuel draining service or motorcycle transportation, prepare a cost estimate and contact your Technical Service Manager for authorization **before** providing these services.

DRAIN FUEL FROM THE MOTORCYCLE:

As soon as a customer brings the motorcycle to your dealership, drain the gasoline from the fuel tank. Do this immediately, even if you do not have the parts to perform the recall service. Follow the instructions, warnings and cautions in section 4 of the TL1000S service manual (PN 99500-39140-03E) for the fuel tank draining and removal procedures. Connect a hose to the fuel return hose nipple on the fuel tank and drain the fuel into a suitable container.

▲ WARNING

STORING A MOTORCYCLE WITH DRIPPING GASOLINE IN AN AREA WITH AN IGNITION SOURCE CAN LEAD TO A FIRE.

AS SOON AS A MOTORCYCLE COMES TO YOUR DEALERSHIP FOR RECALL SERVICE, DRAIN THE GASOLINE FROM THE FUEL TANK. DO THIS IMMEDIATELY, EVEN IF YOU DO NOT HAVE THE PARTS TO PERFORM THE RECALL REPAIRS.

- Whether the tank is leaking or not, or is already drained, Suzuki suggests you store the motorcycle in a well-ventilated secure area without potential ignition sources. Under some conditions, leaking may occur without prior warning.
- Potential fire ignition sources include furnaces, welders, bench grinders, computers and other electrical appliances and power outlets. Do not smoke near the motorcycle.

DO NOT TIGHTEN THE ORIGINAL FUEL PUMP MOUNTING BOLTS TO TRY TO RESOLVE A FUEL LEAK. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, CAN INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

REPAIR PROCEDURES:

Service bulletin TL#7 will contain instructions on how to perform the recall service. You will install a redesigned fuel tank, fuel pump gasket and add supportive, anti-vibration mounting brackets to the frame.

FUTURE MOTORCYCLE SHIPMENTS:

1998 TL1000SW motorcycles invoiced and delivered to your dealership *directly from Suzuki's warehouse* after July 15, 1998, will have the redesigned parts already installed and will not require the recall service.

PARTS ORDERING & PARTS SHIPPING:

YOU WILL BE RESPONSIBLE FOR ORDERING THE CORRECT COLOR AND STATE SPECIFICATION FUEL TANK AND FUEL PUMP GASKET PARTS FOR YOUR CUSTOMER'S MOTORCYCLE. You will need to use the special FAX order form included in the service bulletin to order the redesigned parts.

Parts will be shipped to you via UPS 3-Day Shipment, freight prepaid, net 90 days. The earliest parts can arrive at your dealership is July 13, 1998. Suzuki anticipates all parts will be shipped by August 15, 1998. Parts orders will be shipped in the order in which they are received. Place your fax orders as soon as possible to prevent any delays in performing the recall service for your customers.

IMPORTANT:

Successful completion of this recall campaign depends on your efforts. It is very important that your dealership contact each customer, have them inspect their motorcycle immediately and follow the instructions that you give them. You must order the correct parts, perform the recall service and complete a Campaign Completion Card or Warranty Request Form within the shortest possible time.

It is your responsibility to order parts and perform the recall service on any affected motorcycle brought to your dealership, even if your dealership did not originally sell the motorcycle.

All recall campaign service is to be done at no cost to the customer for parts and labor. Incidental costs your customers may incur are not normally covered. However, if you have a customer with special needs, contact your Technical Service Manager to discuss possible solutions.

CUSTOMER SATISFACTION:

Please be sure that all dealership personnel are familiar with the campaign parts ordering and recall service procedures. Only your conscientious action at the dealership level can lead to a successful campaign conclusion.

Your customers may have had to bring their TL1000S motorcycles in for other modification programs or repairs in the past. Please remind your staff to be sympathetic and sensitive to your customers' feelings. Please extend Suzuki's apologies for the inconvenience this recall service may cause them.

We apologize for any inconvenience this recall campaign may cause you or your customers. Thank you for your cooperation in conducting this very important campaign for your customers' safety.

Sincerely,

American Suzuki Motor Corporation



AMERICAN SUZUKI MOTOR CORPORATION
MOTORCYCLE

June 29, 1998

SAFETY RECALL NOTICE TL1000SV & TL1000SW FUEL PUMP GASKET & FUEL TANK

Dear Suzuki Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 1997 TL1000SV and 1998 TL1000SW model motorcycles. Suzuki Motor Corporation is conducting a recall campaign for these motorcycles. According to our records, you are the owner of one of these motorcycles.

Suzuki Motor Corporation has determined that the gasket between the fuel tank and the fuel pump mounting plate can lose its ability to provide a tight seal, allowing fuel to drip from the gasket. In the presence of an ignition source, leaked fuel can cause a fire. Fire can cause personal injury or death, property damage, or damage to the motorcycle.

Your authorized Suzuki dealer will replace the fuel pump gasket and fuel tank of your motorcycle with redesigned parts. This recall service will be done at no cost to you for parts and labor.

▲ WARNING

STORING A MOTORCYCLE WITH DRIPPING GASOLINE IN AN AREA WITH AN IGNITION SOURCE CAN LEAD TO A FIRE.

- Move your motorcycle to a well-ventilated area away from flame, sparks and other potential ignition sources. Potential fire ignition sources include furnaces, water heaters, clothes washers and dryers, and other electrical appliances and power outlets.
- Inspect your motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline. Begin your inspection at the rear underside of the fuel tank. This is where the fuel pump is mounted into the fuel tank.
- If there is any evidence of gasoline dripping, seeping, or the smell of gasoline, contact your authorized Suzuki dealer to have the fuel drained from your motorcycle at the earliest opportunity.
- Whether the tank is leaking or not, store your motorcycle in a well-ventilated secure area without potential ignition sources.
- Under some conditions, leaking may occur without prior warning.
- Gasoline is flammable, hazardous and toxic. Keep children and pets away from your motorcycle.

DO NOT TIGHTEN THE FUEL PUMP MOUNTING BOLTS. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, WILL INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

Continued →

▲ WARNING

RIDING A MOTORCYCLE WITH DRIPPING GASOLINE CAN LEAD TO A FIRE IF AN IGNITION SOURCE IS PRESENT.

UNDER SOME CONDITIONS, LEAKING MAY OCCUR WITHOUT PRIOR WARNING. SUZUKI RECOMMENDS THAT YOU DO NOT RIDE YOUR MOTORCYCLE UNTIL THE RECALL SERVICE HAS BEEN PERFORMED.

- Inspect your motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline.
- Do not ride your motorcycle if there is any evidence of gasoline dripping or seeping, or the smell of gasoline. Contact your authorized Suzuki dealer to have the fuel drained from your motorcycle at the earliest opportunity. Store your motorcycle as outlined on the previous page.
- If there is no evidence of gasoline dripping or seeping, and there is no smell of gasoline, you can elect to ride your motorcycle to your dealer for the recall service. Have the recall service performed as soon as possible.

DO NOT TIGHTEN THE FUEL PUMP MOUNTING BOLTS. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, WILL INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

TAKE THE MOTORCYCLE TO YOUR DEALER:

If there is any evidence of gasoline dripping or seeping, transport your motorcycle to your authorized Suzuki dealer using an open trailer or truck. Do not use an enclosed vehicle, such as a van, since gasoline fumes are hazardous and toxic. Take care securing and protecting your motorcycle for transportation. Suzuki cannot be responsible for damage caused by improper transportation methods.

If you cannot arrange for transportation of your motorcycle or want the fuel drained from your motorcycle, contact the service manager or owner of your authorized Suzuki dealership for assistance. Your Suzuki dealer may be able to provide assistance in draining the fuel or transporting your motorcycle to the dealership for the recall service if you have no method to transport the motorcycle yourself.

If there is no evidence of gasoline dripping or seeping, and there is no smell of gasoline, you can elect to ride your motorcycle to your dealer for the recall service.

PARTS & REPAIR INFORMATION:

Your Suzuki dealer will need to order recall service parts for your motorcycle. Call your Suzuki dealer to schedule an appointment for the recall service. Your dealer can then place the order for your recall service parts. The earliest date parts can be at your Suzuki dealer is July 13, 1998. Suzuki anticipates all parts will be shipped by August 15, 1998. If you cannot contact the Suzuki dealer who sold you your motorcycle, call toll free 1-800-255-2550 for your nearest Suzuki motorcycle dealer.

It will take your dealer about two hours to drain the fuel tank and install the redesigned parts. Because of the time required to do this type of repair, in most instances you will need to leave your motorcycle at the dealership and pick it up at a later date.

Remember that your Suzuki dealer has specific and complete instructions regarding this recall service. Call your dealer if you have any questions. If you have any difficulty having the recall service performed to your motorcycle you may contact American Suzuki Customer Service Department for assistance at 714-996-7040, ext. 660.

Continued →

If you believe that (1) Suzuki or your Suzuki dealer has failed to or is unable to perform the recall service without charge, or (2) you believe Suzuki has failed to or is unable to perform the recall service to your vehicle within 60 days after you first brought your vehicle to your Suzuki dealer after July 13, 1998, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll free Auto Safety Hotline at (800) 424-9393 (Washington DC area residents may call 366-0123).

If you no longer own a TL1000S or never owned one, please fill out and mail the enclosed postage paid pre-addressed reply card. If you sold your TL1000S, please fill in the name and address of the person to whom you sold your motorcycle. This will help us notify the new owner about this recall campaign.

We thank you for your prompt attention to completing this recall service on your Suzuki motorcycle. We apologize for any inconvenience this recall campaign causes you. We know this may not be the first time you have had to bring your TL1000S to your dealer for a modification or repair. Please accept our apologies for this inconvenience. Your safety, satisfaction and riding pleasure are priorities for Suzuki.

Sincerely,

American Suzuki Motor Corporation

Service Bulletin

MOTORCYCLE DIVISION

4-STROKE
BULLETIN NO. GS/GSX/GSX-R - 95
DATE: 7/2/98

SAFETY RECALL CAMPAIGN GSX-R600V & GSX-R750T/V FUEL PUMP GASKET

MODELS: 1996 GSX-R750T, 1997 GSX-R600V & 1997 GSX-R750V
SUBJECT: RECALL CAMPAIGN - FUEL PUMP GASKET
REFERENCE: Dealer and customer letters (attached)

NOTICE:

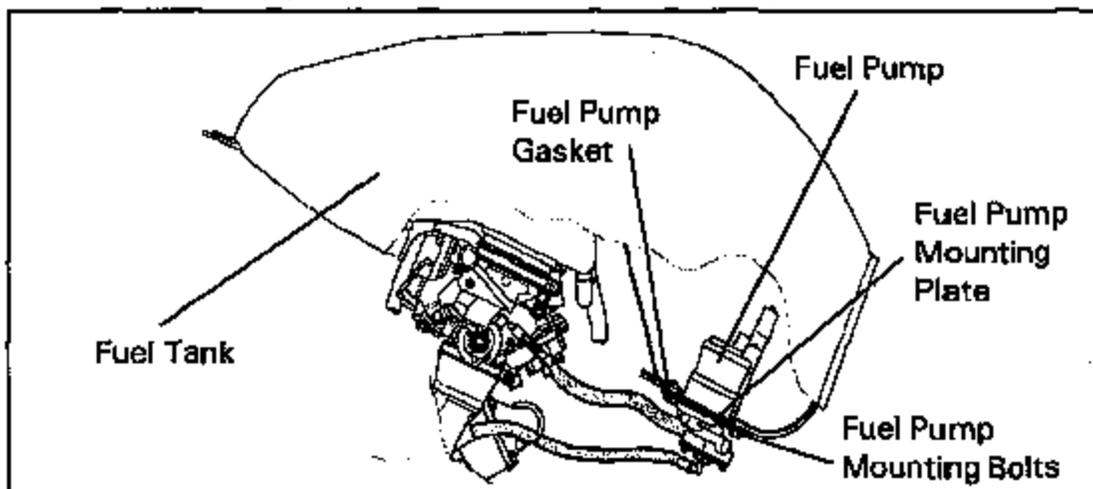
Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 1996 GSX-R750T, 1997 GSX-R600V & 1997 GSX-R750V model motorcycles. Suzuki Motor Corporation is conducting a recall campaign for these motorcycles.

**STOP DELIVERY OF 1996 GSX-R750T, 1997 GSX-R600V
& 1997 GSX-R750V MOTORCYCLES IMMEDIATELY**

Effective immediately, DO NOT DELIVER a GSX-R750T, GSX-R600V or GSX-R750V to a customer until you complete the recall service described in this service bulletin.

Suzuki Motor Corporation has determined that the gasket between the fuel tank and the fuel pump mounting plate can lose its ability to provide a tight seal, allowing fuel to drip from the gasket. In the presence of an ignition source, leaked fuel can cause a fire. Fire can cause personal injury or death, property damage, or damage to the motorcycle.

Due to the serious nature of this situation, Suzuki requires that you ORDER THE REDESIGNED FUEL PUMP GASKET AND PERFORM THE RECALL SERVICE AS QUICKLY AS POSSIBLE. Join with us in promoting the safe use of Suzuki products.



CUSTOMER NOTIFICATION:

For motorcycles that have already been delivered to customers, perform the recall service as promptly as possible. Attached is a letter being sent to all owners of affected motorcycles about whom we have information. This letter was mailed on June 29, 1998.

If your dealership has sold a GSX-R600V or a GSX750T/V to a customer, but not yet mailed us the "Sales-In-Service Registration" card or submitted a SCAT entry, send the sales information to American Suzuki **AT ONCE**. We will send the customer an owner notification letter when we receive the sales information from your dealership.

NOTICE:

Please **PHONE** all of your customers and inform them of the recall campaign and the need to inspect their motorcycles immediately. Advise the customer to:

- move the motorcycle to a well-ventilated area away from flame, sparks and other potential ignition sources.
- inspect the motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline.
- begin the inspection at the rear underside of the fuel tank. This is where the fuel pump is mounted into the fuel tank.

If there is any evidence of gasoline dripping, seeping, or the smell of gasoline, instruct the customer to contact your dealership to have the fuel drained from the motorcycle at the earliest opportunity. Tell the customer not to ride the motorcycle until the recall service is performed.

Since only you know the identity of these customers, you must **immediately** notify these customers of the recall campaign. Please phone all of these customers and inform them of the need to have the recall service performed and explain the situation as described in the notices and warnings in this bulletin.

NOTICE:

Whether the tank is leaking or not, advise the customer to store the motorcycle in a well-ventilated secure area without potential ignition sources. Under some conditions, leaking may occur without prior warning. Have the customer check the motorcycle daily for any signs of gasoline dripping, seeping, or smell of gasoline until the recall service is completed.

CUSTOMER LETTER:

Attached to this bulletin is a copy of a customer letter sent June 29, 1998 to registered owners of GSX-R600V or GSX750T/V motorcycles. The letter explains the reason for this recall campaign and stresses the need to make an appointment with an authorized Suzuki dealer to have the recall service performed.

AFFECTED UNITS:

All 1996 GSX-R760T, 1997 GSX-R600V and GSX-R750V models are affected.

UNITS OUT OF REACH

If you are aware of any GSX R600V or GSX750T/V motorcycles which are scrapped or outside of the United States, notify Suzuki in writing. Please include vehicle VIN and location information on your dealership letterhead. Send this information to the American Suzuki Warranty Dept. in Brea, California.

Continued →

CORRECTIVE ACTION:

You will install a redesigned fuel pump gasket on the fuel tank. Unlike the TL1000SV/W recall service, you **WILL NOT** replace the fuel tank. Instructions for this procedure begin on page 5 of this bulletin.

Due to the serious nature of this situation, Suzuki requires that you **ORDER THE REDESIGNED FUEL PUMP GASKET AND PERFORM THE RECALL SERVICE AS QUICKLY AS POSSIBLE**. Join with us in promoting the safe use of Suzuki products.

FUEL DRAINING & MOTORCYCLE TRANSPORTATION:

In the notification letter, customers have been instructed to inspect their motorcycle and to not operate the motorcycle if a gasoline leak is present. Your complete cooperation is needed if the customer asks to have the fuel drained from the motorcycle. Your cooperation is also needed in transporting motorcycles to your dealership in situations where the customer is unable or uncomfortable to do so.

If a customer asks you to provide fuel draining service or motorcycle transportation, prepare a cost estimate and contact your Technical Service Manager for authorization **before** providing these services.

DRAIN FUEL FROM THE MOTORCYCLE:

As soon as a customer brings a motorcycle to your dealership, drain the gasoline from the fuel tank. Do this immediately, even if you do not have the parts to perform the recall service. Follow the instructions, warnings and cautions in section 4 of the GSX-R600V service manual (PN 99500-35060-03E) or the GSX-R750T/V service manual (99500-37080-03E) for fuel tank draining and removal procedures. Remove the fuel supply hose from the fuel petcock and connect a hose that will drain the fuel into a suitable container. Use the Suzuki special tool: Vacuum Pump (PN 09917-47910) to apply negative pressure to the vacuum port of the petcock. This will open the petcock and allow the fuel to drain.

PARTS ORDERING:

YOU WILL BE RESPONSIBLE FOR ORDERING THE FUEL PUMP GASKET FOR YOUR CUSTOMER'S MOTORCYCLE. You will need to use the special FAX order form on pages 16 and 17 of this service bulletin to order the redesigned parts.

▲ WARNING

STORING A MOTORCYCLE WITH DRIPPING GASOLINE IN AN AREA WITH AN IGNITION SOURCE CAN LEAD TO A FIRE.

AS SOON AS A MOTORCYCLE COMES TO YOUR DEALERSHIP FOR RECALL SERVICE, DRAIN THE GASOLINE FROM THE FUEL TANK. DO THIS IMMEDIATELY, EVEN IF YOU DO NOT HAVE THE PARTS TO PERFORM THE RECALL REPAIRS.

- **Whether the tank is leaking or not, or is already drained, Suzuki suggests you store the motorcycle in a well-ventilated secure area without potential ignition sources. Under some conditions, leaking may occur without prior warning.**
- **Potential fire ignition sources include furnaces, welders, bench grinders, computers and other electrical appliances and power outlets. Do not smoke near the motorcycle.**

DO NOT TIGHTEN THE ORIGINAL FUEL PUMP MOUNTING BOLTS TO TRY TO RESOLVE A FUEL LEAK. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, CAN INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

Continued →

PARTS ORDERING PROCEDURE:

IMPORTANT: SCAT AND MAILED PARTS ORDERS CANNOT BE ACCEPTED.

Please make a copy of the FAX order form and legibly write your dealership name, Suzuki dealer number and telephone number. Write the quantity of fuel pump gasket sets you require. Write each motorcycle's VIN# and customer name. If the motorcycle is not sold, please write UNSOLD on the customer line. If there is not enough space for customer names, use a second copy of the form.

Once complete, FAX the order form to Suzuki. This FAX ordering method is the only way to order recall service parts. **REMEMBER:** SCAT and mailed parts orders cannot be accepted.

RECALL SERVICE PARTS ORDER
FAX LINE: 714/528-3090
USE THE ATTACHED ORDER FORM

PARTS SHIPMENT DATES:

Parts will be shipped to you via UPS 3-Day Shipment, freight prepaid, net 90 days. The earliest parts can arrive at your dealership is July 13, 1998. Suzuki anticipates all parts will be shipped by August 15, 1998. Parts orders will be shipped in the order in which they are received. Place your fax orders as soon as possible to prevent any delays in performing the recall service for your customers.

Recall service parts can not be automatically shipped by Suzuki. You must place an order using a FAX order form as instructed above to receive parts.

RECALL SERVICE PARTS NUMBERS:

All parts needed to complete the recall service are included when you order the fuel pump gasket set.

<i>Description</i>	<i>Part Number</i>	<i>Dir. Price</i>
Fuel Pump Gasket Set	99103-11135	\$13.00

The following items are included with each fuel pump gasket order:

<i>Description</i>	<i>Quantity</i>
Fuel Pump Gasket	1
Fuel Pump Gasket Plate	1
Fuel Pump Mounting Bolts	8
Campaign Completion Card	1

PARTS RETURN or ADDITIONAL PARTS:

If you require additional parts, return authorization, or have any other questions about this recall service, contact TECH LINE or your Technical Service Manager.

Continued →

REPAIR PROCEDURE:

Tools required:

- 1) Suzuki service stand or equivalent stand
- 2) 12mm socket and ratchet
- 3) 8mm socket and ratchet
- 4) 12mm wrench
- 5) 4mm Allen wrench
- 6) 6mm Allen wrench
- 7) #2 Phillips screwdriver
- 8) #3 Phillips screwdriver
- 9) Pliers
- 10) Torque wrench
- 11) Container for drained fuel
- 12) Vacuum Pump

(Fig. 1) Place the motorcycle on the Suzuki service stand (or equivalent).

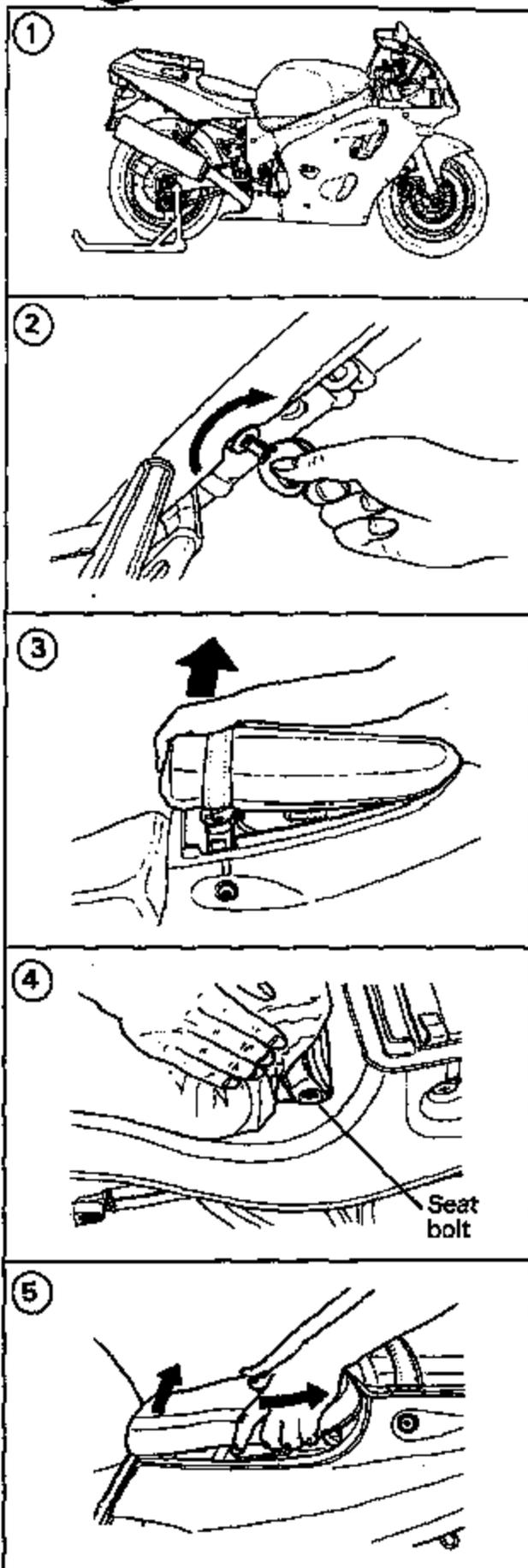


Service Stand
PN 99950-70042-RAC -or-
PN 99950-70041-PRO

(Fig. 2) Turn the ignition key clockwise in the left hand seat lock to unlock and remove the passenger seat or tail cowl (Fig. 3).

(Fig. 4) Pull the rear edges of the riders seat up and use a 6mm allen wrench to remove the two bolts that hold the seat to the sub-frame.

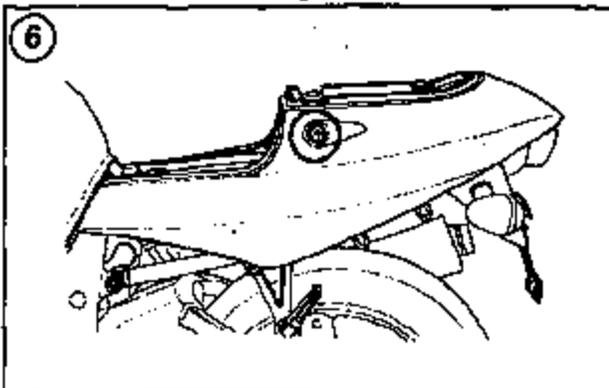
(Fig. 5) Pull back and turn the seat to the side to lift it off the motorcycle.



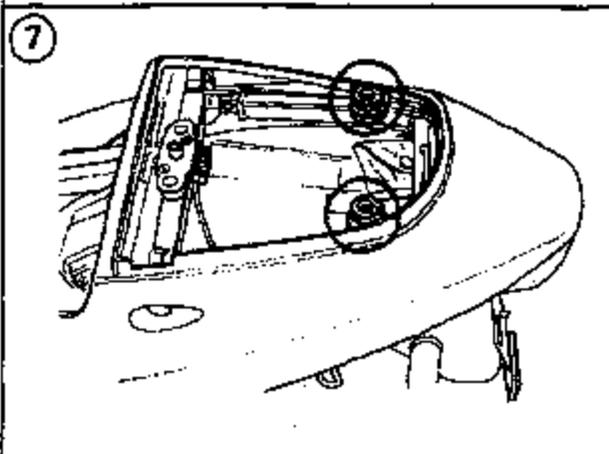
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The fuel tank will have to be removed to install the new fuel pump gasket. Remove the frame side covers to provide access to the rear fuel tank mount.

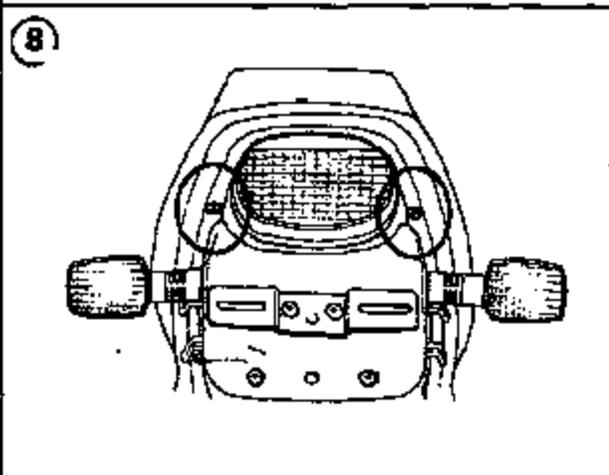
(Fig. 6) Remove the right hand and left hand side frame cover screws with a #3 phillips screwdriver.



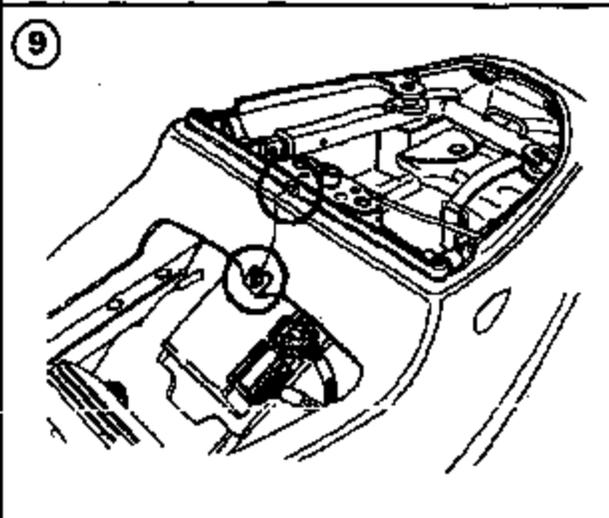
(Fig. 7) Remove the right and left upper frame cover screws with a #3 phillips screwdriver. Remove the passenger seat cushions, spacers and rubber washer.



(Fig. 8) Use a #2 phillips screwdriver to remove the two frame cover screws on the rear, underside of the covers, near the tail lamp.

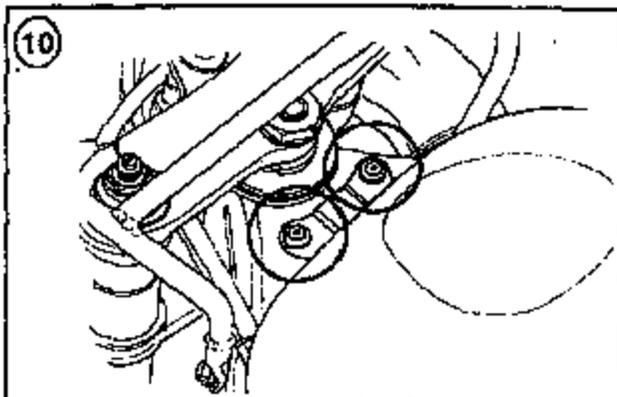


(Fig. 9) Use a #2 phillips screwdriver to remove the two center frame cover screws. Be careful, as the frame covers will come apart and off the motorcycle when these screws are removed. Remove the clip nuts from the covers so they will not get lost.

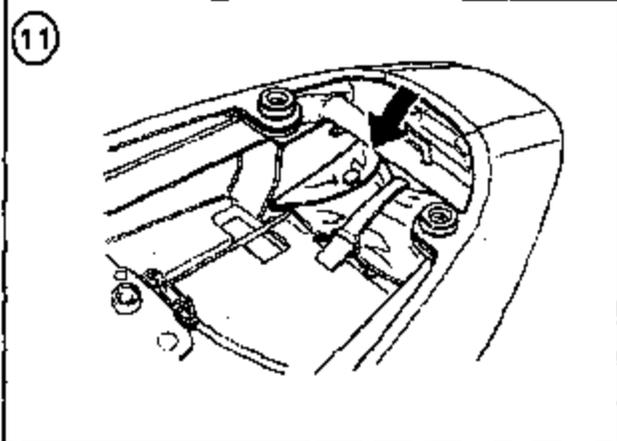


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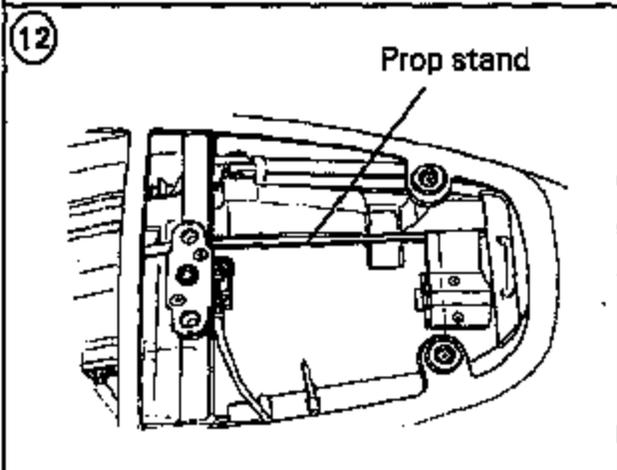
(Fig. 10) Remove the two fuel tank mount bolts with a 4mm Allen wrench.



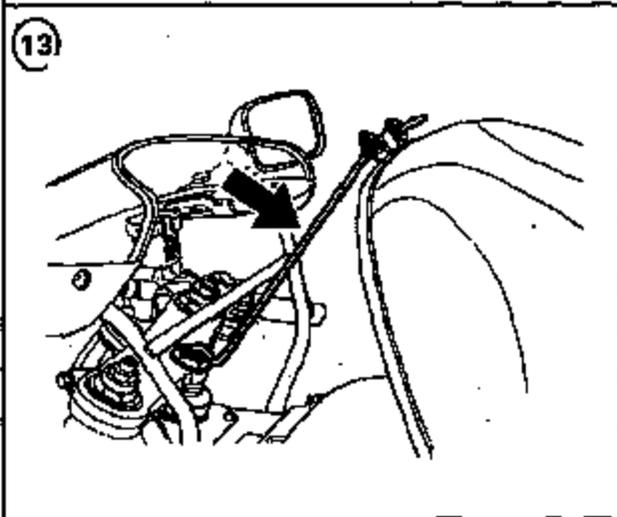
(Fig. 11) Un-clip the tool kit strap on the rear fender.



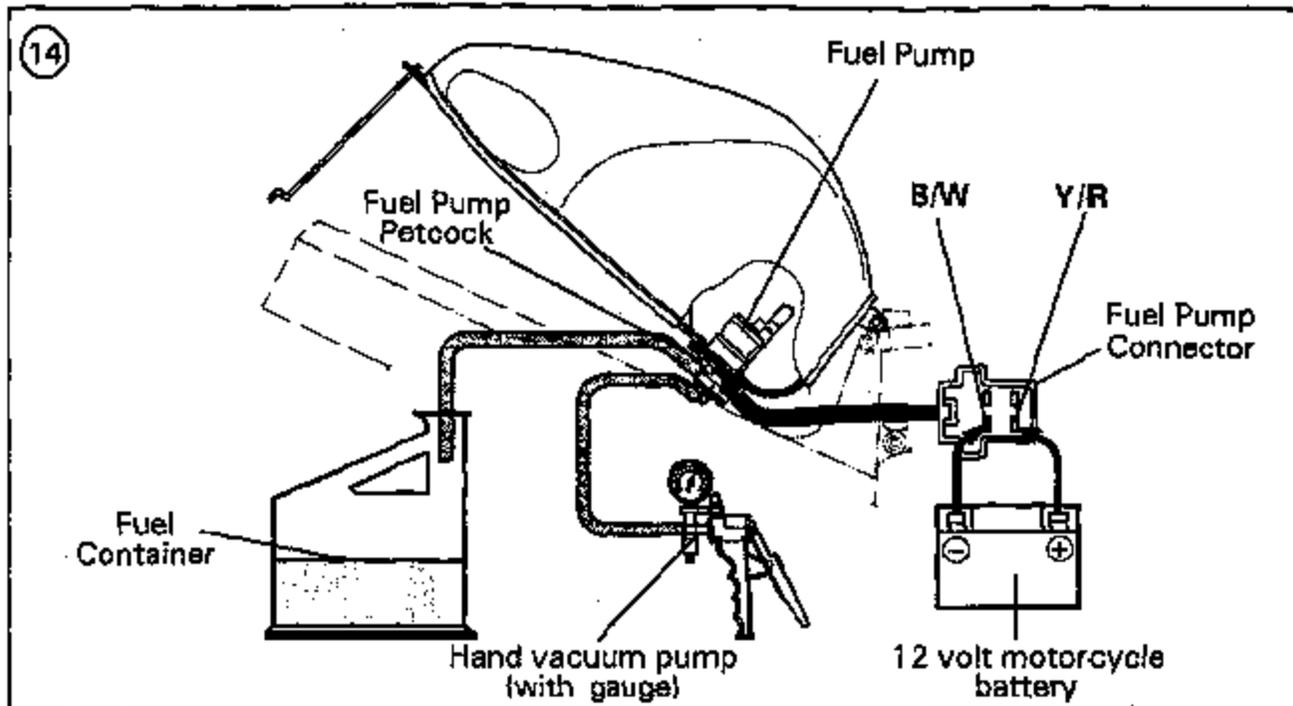
(Fig. 12) Set the tool kit aside and lift the prop stand out of the groove in the fender.



(Fig. 13) Lift the tank up and set the prop stand in place between the steering stem and the tabs on the front of the tank.



Continued →



(Fig. 14) Disconnect the fuel filler water drain hose from the fuel tank. Disconnect the fuel hose, the vacuum hose from the petcock and the fuel pump lead wire connector.

NOTE:

On the California model it is necessary to disconnect the fuel surge hose from the roll-over valve on the fuel tank.

(Fig. 14 & 15) Connect a hose to the fuel nipple on the petcock. Route the hose to a suitable container to catch the draining fuel. Use a clean container so you can reuse the drained fuel. Connect a vacuum pump to the vacuum port of the petcock. Apply 1.9 psi of negative pressure to open the fuel petcock.

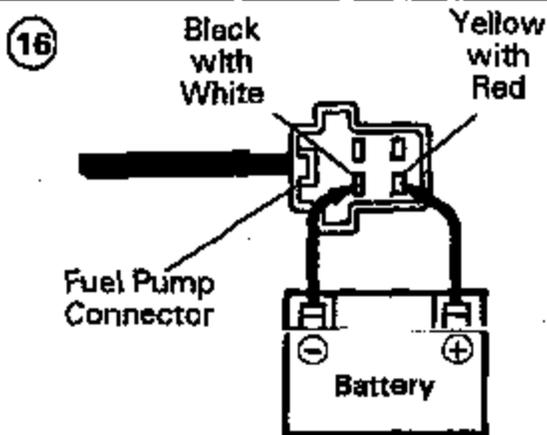
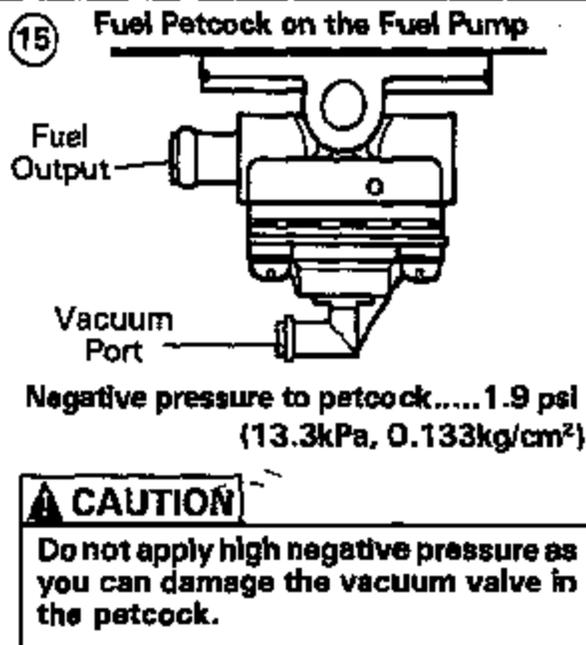


Vacuum Pump with Gauge
PN09917-47910

(Fig. 16) Connect the positive terminal of a 12V motorcycle battery to the Yellow with Red tracer wire of the fuel pump connector. Connect the negative terminal to the Black with White tracer wire. This will operate the pump and drain the fuel tank. The pump speed will audibly increase as the tank empties of fuel.

WARNING

Gasoline is highly flammable, explosive and toxic. Keep heat, sparks and flame away.



Continued →

After the fuel draining is complete, disconnect the hoses and wire connector from the battery. Remove the prop stand and gently lower the fuel tank down.

(Fig. 17) Remove the rear fuel tank mounting bolts and lift the fuel tank off the motorcycle.

Set the removed fuel tank, upside down, on an appropriately protected stand or bench top.

CAUTION

Be careful not to damage the fuel tank. Place the fuel tank on an appropriately protected surface.

Use protective sheets or cloths free of gas, oil or other materials that could damage the paint finish.

SUGGESTION:

(Fig. 18) You may construct a rectangular wood frame, using 2 x 4" or 2 x 6" studs, to support the inverted fuel tank on your work bench. Completely cover the frame with a soft towel, shipping blanket or similar protective cloth to protect the fuel tank finish.

(Fig. 19) Remove the 8 fuel pump mounting bolts and lift the fuel pump and fuel pump gasket from the tank.

CAUTION

Be careful not to damage the removed fuel pump. The fuel pump will be reinstalled in the fuel tank.

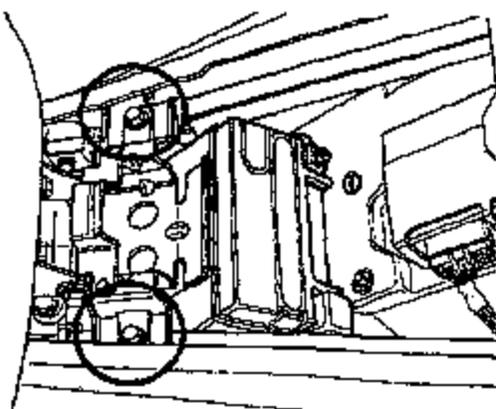
Drain any residual fuel from the fuel tank through the hole from which the fuel pump was removed. Drain the fuel into a suitable container using a large funnel. Use a clean container so you can reuse the fuel.

WARNING

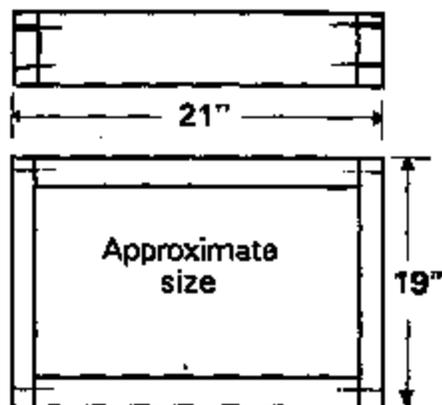
Gasoline is highly flammable, explosive and toxic. Keep heat, sparks and flame away.

(Fig. 20) Clean the fuel pump gasket surface and the fuel pump bolt mounting holes with alcohol or another non-petroleum based solvent. Make sure these surfaces are completely dry.

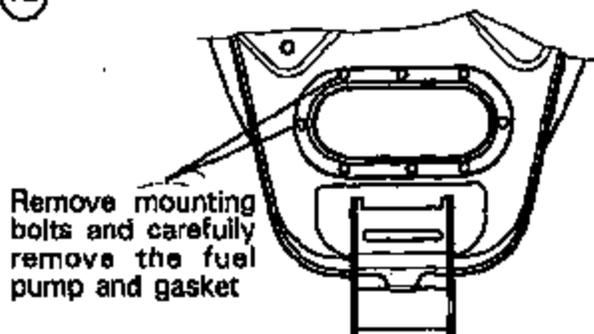
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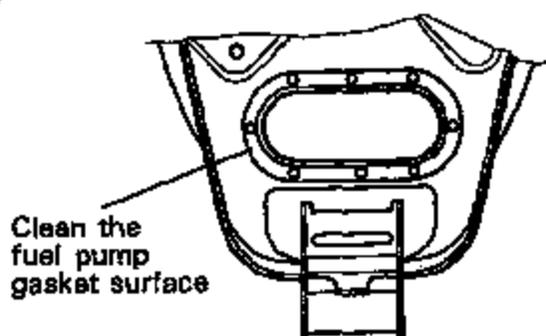
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Continued →

(Fig. 21 & 22) The original one piece fuel pump gasket will be replaced by a new "lip style" gasket and fuel pump gasket plate. The new fuel pump gasket will fit inside of the plate. The plate ensures the gasket will be compressed the proper amount when the fuel pump is mounted to the fuel tank. Flange style fuel pump mounting bolts replace the original bolts.

(Fig. 23) The white directional dot on the gasket must face forward and towards the fuel pump mounting plate (away from the fuel tank). Place the gasket plate on the fuel tank, make sure the holes align with the bolt holes in the fuel tank. Place the gasket inside the plate and lightly press the gasket into the groove on the tank, using your fingers only, to avoid damaging the gasket. Make sure the longer lip of the gasket is set into the fuel tank groove properly.

NOTE:

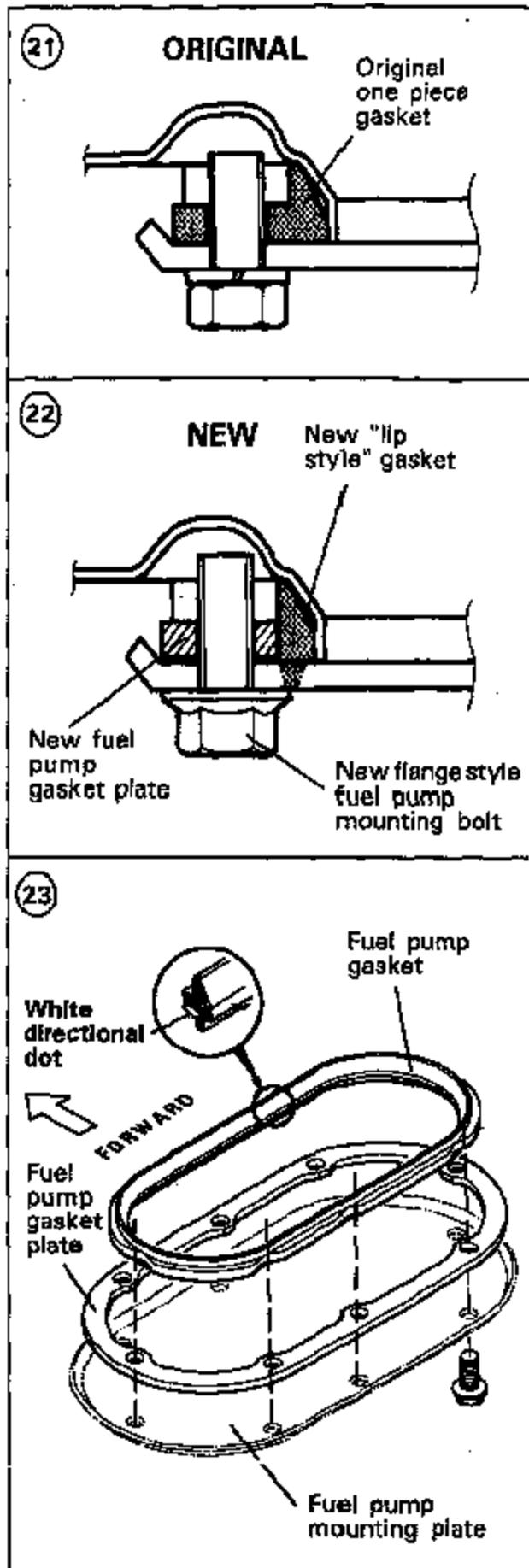
Make sure the mounting bolt holes in the fuel tank and gasket plate align with the relieved edge of the gasket before attempting to install the fuel pump.

Gently slide the fuel pump into the fuel tank. Take care to not disturb the fuel pump gasket.

CAUTION

Be careful not to catch or damage the fuel strainer on the fuel pump gasket, gasket plate or tank as you install the fuel pump.

Turn the new fuel pump mounting bolts lightly in by hand until they are seated.



Continued →

(Fig. 24) The mounting bolts are torqued in a specific tightening sequence.

(Fig. 25) Perform the tightening sequence in three steps: ① Torque the mounting bolts to the initial torque (1.8 lb-ft) following the correct sequence. ② Torque the bolts to final torque (2.9 lb-ft) following the correct sequence. ③ Torque the bolts once again to the final torque (2.9 lb-ft) in the correct sequence.

NOTE:

A 1/4" drive torque wrench, calibrated in lb-in, works well on the low-torque mounting bolts.

WARNING

Failure to follow the fuel pump mounting bolt torque specifications and tightening sequence could cause improper gasket sealing and fuel leakage.

DO NOT OVER TIGHTEN THE MOUNTING BOLTS.

(Fig. 26) Set the fuel tank on the motorcycle. Install and torque the rear fuel tank mounting bolts to 21lb-ft.

(Fig. 27) Lift and support the fuel tank with the prop stand. Connect the fuel hose, the vacuum hose and fuel filler water drain hose. Route the hoses properly and make sure all the hose clamps are in place and secured.

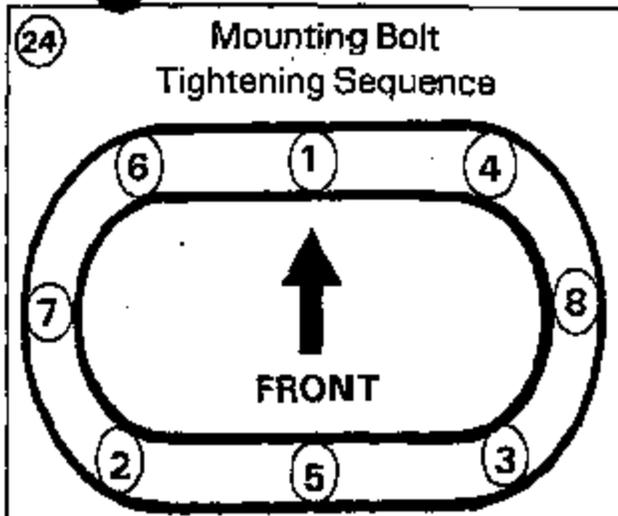
NOTE:

Reconnect the fuel surge hose to the roll-over valve on California specification models.

NOTE:

Refer to sections 8 and 9 of the GSX-R600 service manual (PN 99500-35060-03E) or GSX-R750 service manual (PN 99500-37080-03E) for hose routing information.

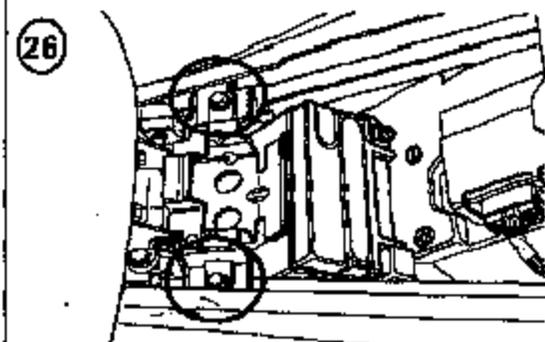
Remove the prop stand and gently lower the fuel tank down to the frame.



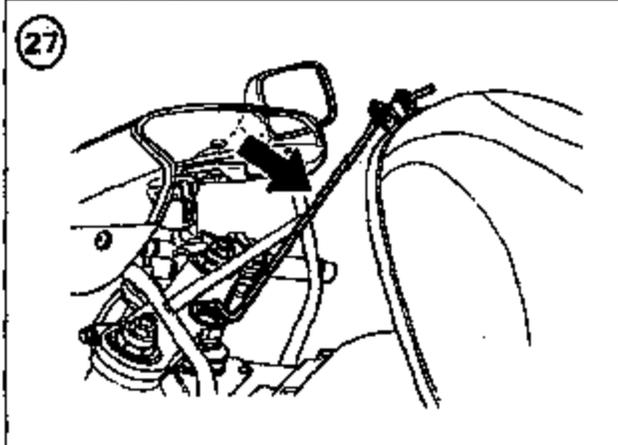
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Mounting Bolt Torque Steps & Specifications

- (1) Initial torque.....1.8lb-ft
(21.6lb-in, 2.5N.m, 0.25kgf.m)
(2 & 3) Final torque.....2.9lb-ft
(34.8lb-in, 4.0N.m, 0.4kgf.m)



- Mounting Bolt Torque Steps & Specifications
- 27
- Rear tank mount bolts....21lb-ft
(29N.m, 2.9kgf.m)



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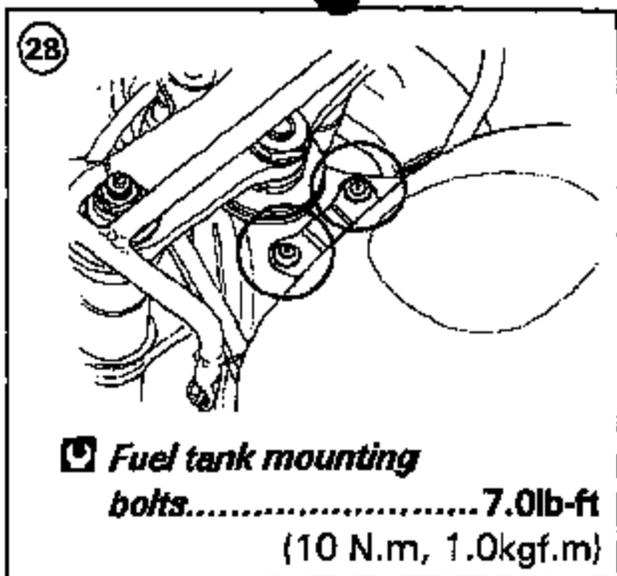
(Fig. 28) Fill the fuel tank with at least one gallon of gasoline and wait for about five minutes. Check for any fuel leakage from the fuel tank, fuel pump gasket or any hose.

⚠ WARNING

Repair any fuel leak immediately. **DO NOT** test ride or deliver the motorcycle to the customer if a fuel leak is present.

Reinstall the front fuel tank mounting bolts and torque them to 7.0lb-ft. Reinstall the rear frame covers and the rider and passenger seats.

Clean and polish any fingerprints from the motorcycle.



Add fuel so the fuel amount is at least the amount the customer had in the motorcycle before the recall service.

ADVISE THE CUSTOMER OF THE FUEL LEVEL WHEN YOU DELIVER THE MOTORCYCLE.

RIDE THE MOTORCYCLE:

To ensure customer satisfaction, Suzuki suggests you ride the motorcycle several miles to make sure there are no fuel leaks and all the controls and the motorcycle operate correctly.

Correct any recall service related problems before delivering the motorcycle to the customer.

TAG & SAVE OLD PARTS:

Complete the vehicle and repair information on a warranty parts tag (PN 99923-09822-003). Attach the tag to the old recall service parts. Hold the parts indefinitely until inspection by your Technical Service Manager.

WARRANTY REIMBURSEMENT

SCAT WARRANTY REQUESTS:

At this time Recall Campaign warranty requests submitted via SCAT cannot be accepted.

PARTS & LABOR REIMBURSEMENT:

You will be reimbursed 0.7 hour labor and 100% for parts cost for each recall service performed.

CAMPAIGN COMPLETION CARD:

For your convenience a Dealer Campaign Completion Card is included with each fuel pump gasket set. Fill out the card completely for each GSX-R motorcycle repaired, following the example on page 15. Circle the model you performed the service on. Have the customer sign the card and send it to the American Suzuki Warranty Dept. in Brea, California, as you would your regular warranty claim requests.

WARRANTY REQUEST FORM:

If a Campaign Completion Card is not available or if additional parts or labor credit is required, use a Warranty Request Form to get reimbursed for the recall service. Fill out a Warranty Request Form completely for each motorcycle repaired, following the example on page 15. When filling out the Warranty Request Form be sure to include the following information:

CAUSAL PART:99103-11135
CAUSAL PART DESCRIPTION:.....Fuel Pump Gasket
QUANTITY:.....1
COMPLAINT CODE:99
DEFECT CODE:.....U5
OPERATION CODE:.....DH9999
LABOR:0.7

Cross off the form's request number and write in the campaign number - **2032**. Have the customer sign the request and send it to the American Suzuki Warranty Dept. in Brea, California, as you would your regular warranty claim requests.

CUSTOMER SATISFACTION:

When delivering a motorcycle to the customer, review the service performed. If you have a customer with a special request, contact your **Technical Service Manager** for consideration. We apologize for any inconvenience this recall campaign may cause you or your customers.

Please be sure that all dealership personnel are familiar with the parts ordering and recall service procedure. Only your conscientious action at the dealership level can lead to a successful campaign conclusion.

Thank you for your cooperation in conducting this very important campaign for your customer's safety.

AFFECTED DEPARTMENTS:

The following departments in your dealership should be notified of this information:

*Service * Parts *Sales *Accessories

American Suzuki Motor Corporation
Technical Service Department
Motorcycle Division

RECALL CAMPAIGN COMPLETION CARD EXAMPLE

SUZUKI MOTORCYCLE AMERICA DIVISION		DEALER CAMPAIGN COMPLETION CARD	
DEALER # 1 2 3 4 5 6	CAMPAIGN # 2032 2033	DESCRIPTION GSX-R600V / GSX-R750V, V FUEL PUMP GASKET SET TL1000SV, W FUEL PUMP GASKET SET AND TANK	
DATE COMPLETED MO / DAY / YR 7 / 16 / 98	MODEL (CIRCLE ONE) GSX-R600V GSX-R600T GSX-R750V	FRAME # 0 Y 2 1 0 0 0 0 0	CONTROLLED (IF KNOWN) 1 2 3 4 5 6 7 8 9
MAKE # 8 7 5	(PLEASE CHECK THE CORRECT BOX) <input checked="" type="checkbox"/> MODIFICATION PERFORMED. <input type="checkbox"/> I DID NOT WISH THIS MODIFICATION TO BE PERFORMED. <input type="checkbox"/> THIS PRODUCT HAS BEEN LOST, STOLEN OR DESTROYED. (PLEASE ATTACH EXPLANATION)		MAIL THIS CARD TO: AMERICAN SUZUKI MOTOR CORPORATION MC WARRANTY DEPT. P.O. BOX 1108 BREA, CA 92621-1108
CLAIM # 3 4 5 6 1	CUSTOMER SIGNATURE <input checked="" type="checkbox"/> <i>Brad Smith</i>	DATE 7 / 18 / 98	
	DEALER SIGNATURE <input checked="" type="checkbox"/> <i>Phil Evans</i>	DATE 7 / 18 / 98	

RECALL CAMPAIGN WARRANTY REQUEST FORM EXAMPLE

SUZUKI Warranty Request		IMPORTANT → PLEASE LIST ONLY ONE (1) DEFECT PER FORM * REFER TO YOUR WARRANTY MANUAL FOR COMPLETE INSTRUCTIONS *	
CO-10 1 2 3 4 5 6	1 2 3 4 5 6 7 8 9 1 2 3 4 5 6 7 8 9	P/c	WARRANTY REQUEST TYPE <input type="checkbox"/> General Malfunction <input type="checkbox"/> Electrical & Fuel System <input type="checkbox"/> Other Malfunction (Specify Malfunction Type in Remarks Field)
Hometown Suzuki Main Street Hometown CA 91111	Brad Smith PURCHASE DATE 6/22/98 DATE OF EXPIRATION N/A	0V2100000 871898 875	WARRANTY NUMBER 2032
LIST THE PART THAT CAUSED FAILURE 99103-11135	QTY DC 1	PARTS DESCRIPTION Fuel Pump Gasket	OPERATION MILEAGE 99040H99998 0.7
ADDITIONAL PARTS INCLUDED LISTED QTY DC	PARTS DESCRIPTION	OPERATION MILEAGE	DATE 7/16/98 NAME Steve
ADDRESS AND SIGNATURE Phil Evans	ADDRESS AND SIGNATURE Brad Smith	PARTS CODE A3456	DATE 7/16/98
DESCRIPTION OF DEFECT POWER Replace fuel pump gasket and fuel tank per Service Bulletin GSX-R#95		RECEIVED	PROCESSED

Continued →



AMERICAN SUZUKI MOTOR CORPORATION
MOTORCYCLE

June 26, 1998

SAFETY RECALL CAMPAIGN GSX-R600V, GSX-R750T & GSX-R750V FUEL PUMP GASKET

Dear Suzuki Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 1997 GSX-R600V, 1996 GSX-R750T and 1997 GSX-R750V model motorcycles. Suzuki Motor Corporation is conducting a recall campaign for these motorcycles.

STOP DELIVERY OF GSX-R600V, GSX-R750T & GSX-R750V MOTORCYCLES IMMEDIATELY

Effective immediately, DO NOT DELIVER a GSX-R600V, GSX-R750T or GSX-R750V to a customer until you complete the repair procedures described in the related service bulletin that will be sent to your dealership.

Suzuki Motor Corporation has determined that the gasket between the fuel tank and the fuel pump mounting plate can lose its ability to provide a tight seal, allowing fuel to drip from the gasket. In the presence of an ignition source, leaked fuel can cause a fire. Fire can cause personal injury or death, property damage, or damage to the motorcycle.

Due to the serious nature of this situation, Suzuki requires that you ORDER THE REDESIGNED FUEL PUMP GASKET AND PERFORM THE RECALL SERVICE AS QUICKLY AS POSSIBLE. Join with us in promoting the safe use of Suzuki products.

AFFECTED UNITS:

All 1996 GSX-R750T, 1997 GSX-R600V and 1997 GSX-R750V models are affected.

CUSTOMER NOTIFICATION:

For motorcycles that have already been delivered to customers, perform the recall service as promptly as possible. Attached is a letter being sent to all owners of affected motorcycles about whom we have information. This letter will be mailed June 30, 1998.

NOTICE:

Please **PHONE** all of your customers and inform them of the recall campaign and the need to inspect their motorcycles immediately. Advise the customer to:

- move the motorcycle to a well-ventilated area away from flame, sparks and other potential ignition sources.
- inspect the motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline.
- begin the inspection at the rear underside of the fuel tank. This is where the fuel pump is mounted into the fuel tank.

If there is any evidence of gasoline dripping, seeping, or the smell of gasoline, instruct the customer to contact your dealership to have the fuel drained from the motorcycle at the earliest opportunity. Tell the customer not to ride the motorcycle until the recall service is performed.

NOTICE:

Whether the tank is leaking or not, advise the customer to store the motorcycle in a well-ventilated secure area without potential ignition sources. Under some conditions, leaking may occur without prior warning. Have the customer check the motorcycle daily for any signs of gasoline dripping, seeping, or smell of gasoline until the recall service is completed.

CUSTOMER NOTIFICATION:

If your dealership has sold a GSX-R600V, GSX-R750T or GSX-R750V to a customer, but not yet mailed us the "Sales-In-Service Registration" card or submitted a SCAT entry, send the sales information to American Suzuki **AT ONCE**. We will send the customer an owner notification letter when we receive the sales information from your dealership.

Since only you know the identity of these customers, you must **immediately** notify these customers of the recall campaign. Please **phone** all of these customers and inform them of the need to have the recall service performed and explain the situation as described in the notices above and on the previous page.

FUEL DRAINING & MOTORCYCLE TRANSPORTATION:

In the notification letter, customers have been instructed to inspect their motorcycle and to not operate the motorcycle if a gasoline leak is present. Your complete cooperation is needed if the customer asks to have the fuel drained from the motorcycle. Your cooperation is also needed in transporting motorcycles to your dealership in situations where the customer is unable or uncomfortable to do so. If a customer asks you to provide fuel draining service or motorcycle transportation, prepare a cost estimate and contact your Technical Service Manager for authorization **before** providing these services.

DRAIN FUEL FROM THE MOTORCYCLE:

As soon as a customer brings the motorcycle to your dealership, drain the gasoline from the fuel tank. Do this immediately, even if you do not have the parts to perform the recall service. Follow the instructions, warnings and cautions in section 4 of the GSX-R600V service manual (PN 99500-35060-03E) or the GSX-R750T/V service manual (99500-37080-03E) for fuel tank draining and removal procedures. Remove the fuel supply hose from the fuel petcock and connect a hose that will drain the fuel into a suitable container. Use the Suzuki special tool: Vacuum Pump (PN 09917-47910) to apply negative pressure to the vacuum port of the petcock. This will open the petcock and allow the fuel to drain.

▲ WARNING

STORING A MOTORCYCLE WITH DRIPPING GASOLINE IN AN AREA WITH AN IGNITION SOURCE CAN LEAD TO A FIRE.

AS SOON AS A MOTORCYCLE COMES TO YOUR DEALERSHIP FOR RECALL SERVICE, DRAIN THE GASOLINE FROM THE FUEL TANK. DO THIS IMMEDIATELY, EVEN IF YOU DO NOT HAVE THE PARTS TO PERFORM THE RECALL REPAIRS.

- Whether the tank is leaking or not, or is already drained, Suzuki suggests you store the motorcycle in a well-ventilated secure area without potential ignition sources. Under some conditions, leaking may occur without prior warning.
- Potential fire ignition sources include furnaces, welders, bench grinders, computers and other electrical appliances and power outlets. Do not smoke near the motorcycle.

DO NOT TIGHTEN THE ORIGINAL FUEL PUMP MOUNTING BOLTS TO TRY TO RESOLVE A FUEL LEAK. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, CAN INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

REPAIR PROCEDURES:

Service bulletin GS/GSX/GSX-R #95 will contain instructions on how to replace the fuel pump gasket.

PARTS ORDERING & PARTS SHIPPING:

YOU WILL BE RESPONSIBLE FOR ORDERING THE REDESIGNED FUEL PUMP GASKET PARTS FOR YOUR CUSTOMER'S MOTORCYCLE. You will need to use the special FAX order form included in the service bulletin to order the recall service parts.

Parts will be shipped to you via UPS 3-Day Shipment, freight prepaid, net 90 days. The earliest parts can arrive at your dealership is July 13, 1998. Suzuki anticipates all parts will be shipped by August 15, 1998. Parts orders will be shipped in the order in which they are received. Place your fax orders as soon as possible to prevent any delays in performing the recall service for your customers.

IMPORTANT:

Successful completion of this recall campaign depends on your efforts. It is very important that your dealership contact each customer, have them inspect their motorcycle immediately and follow the instructions that you give them. You must order the correct parts, perform the recall service and complete a Campaign Completion Card or Warranty Request Form within the shortest possible time.

It is your responsibility to order parts and perform the recall service on any affected motorcycle brought to your dealership, even if your dealership did not originally sell the motorcycle.

All recall campaign service is to be done at no cost to the customer for parts and labor. Incidental costs your customers may incur are not normally covered. However, if you have a customer with special needs, contact your Technical Service Manager to discuss possible solutions.

CUSTOMER SATISFACTION:

Please be sure that all dealership personnel are familiar with the campaign parts ordering and recall service procedures. Only your conscientious action at the dealership level can lead to a successful campaign conclusion.

Your customers may have had to bring their GSX-R motorcycles in for other modification programs or repairs in the past. Please remind your staff to be sympathetic and sensitive to your customers' feelings. Please extend Suzuki's apologies for the inconvenience that this repair may cause them.

We apologize for any inconvenience this recall campaign may cause you or your customers. Thank you for your cooperation in conducting this very important campaign for your customers' safety.

Sincerely,

American Suzuki Motor Corporation

Continued →



AMERICAN SUZUKI MOTOR CORPORATION
MOTORCYCLE

June 29, 1998

SAFETY RECALL NOTICE

GSX-R600V, GSX-R750T & GSX-R750V

FUEL PUMP GASKET

Dear Suzuki Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 1996 GSX-R750T, 1997 GSX-R600V and 1997 GSX-R750V model motorcycles. Suzuki Motor Corporation is conducting a recall campaign for these motorcycles. According to our records, you are the owner of one of these motorcycles.

Suzuki Motor Corporation has determined that the gasket between the fuel tank and the fuel pump mounting plate can lose its ability to provide a tight seal, allowing fuel to drip from the gasket. In the presence of an ignition source, leaked fuel can cause a fire. Fire can cause personal injury or death, property damage, or damage to the motorcycle.

Your authorized Suzuki dealer will replace the fuel pump gasket of your motorcycle's fuel tank with a redesigned version. This repair will be done at no cost to you for parts and labor.

▲ WARNING

STORING A MOTORCYCLE WITH DRIPPING GASOLINE IN AN AREA WITH AN IGNITION SOURCE CAN LEAD TO A FIRE.

- Move your motorcycle to a well-ventilated area away from flames, sparks and other potential ignition sources. Potential fire ignition sources include furnaces, water heaters, clothes washers and dryers, and other electrical appliances and power outlets.
- Inspect your motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline. Begin your inspection at the rear underside of the fuel tank. This is where the fuel pump is mounted into the fuel tank.
- If there is any evidence of gasoline dripping, seeping, or the smell of gasoline, contact your authorized Suzuki dealer to have the fuel drained from your motorcycle at the earliest opportunity.
- Whether the tank is leaking or not, store your motorcycle in a well-ventilated secure area without potential ignition sources.
- Under some conditions, leaking may occur without prior warning.
- Gasoline is flammable, hazardous and toxic. Keep children and pets away from your motorcycle.

DO NOT TIGHTEN THE FUEL PUMP MOUNTING BOLTS. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, WILL INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

Continued →

▲ WARNING

RIDING A MOTORCYCLE WITH DRIPPING GASOLINE CAN LEAD TO A FIRE IF AN IGNITION SOURCE IS PRESENT.

UNDER SOME CONDITIONS, LEAKING MAY OCCUR WITHOUT PRIOR WARNING. SUZUKI RECOMMENDS THAT YOU DO NOT RIDE YOUR MOTORCYCLE UNTIL THE RECALL SERVICE HAS BEEN PERFORMED.

- **Inspect your motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline.**
- **Do not ride your motorcycle if there is any evidence of gasoline dripping or seeping, or the smell of gasoline. Contact your authorized Suzuki dealer to have the fuel drained from your motorcycle at the earliest opportunity. Store your motorcycle as outlined on the previous page.**
- **If there is no evidence of gasoline dripping or seeping, and there is no smell of gasoline, you can elect to ride your motorcycle to your dealer for the recall service. Have the recall service performed as soon as possible.**

DO NOT TIGHTEN THE FUEL PUMP MOUNTING BOLTS. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, WILL INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

TAKE THE MOTORCYCLE TO YOUR DEALER:

If there is any evidence of gasoline dripping or seeping, transport your motorcycle to your authorized Suzuki dealer using an open trailer or truck. Do not use an enclosed vehicle, such as a van, since gasoline fumes are hazardous and toxic. Take care securing and protecting your motorcycle for transportation. Suzuki cannot be responsible for damage caused by improper transportation methods.

If you cannot arrange for transportation of your motorcycle or want the fuel drained from your motorcycle, contact the service manager or owner of your authorized Suzuki dealership for assistance. Your Suzuki dealer may be able to provide assistance in draining the fuel or transporting your motorcycle to the dealership for the recall service if you have no method to transport the motorcycle yourself.

If there is no evidence of gasoline dripping or seeping, and there is no smell of gasoline, you can elect to ride your motorcycle to your dealer for the recall service.

PARTS & REPAIR INFORMATION:

Your Suzuki dealer will need to order recall service parts for your motorcycle. Call your Suzuki dealer to **schedule an appointment for the recall service**. Your dealer can then **place the order** for your recall service parts. The earliest date parts can be at your Suzuki dealer is July 13, 1998. Suzuki anticipates all parts will be shipped by August 15, 1998. If you cannot contact the Suzuki dealer who sold you your motorcycle, call toll free 1-800-255-2550 for your nearest Suzuki motorcycle dealer.

It will take your dealer about an hour to drain the fuel tank and install the redesigned fuel pump gasket. Because of the time required to do this type of repair, in most instances you will need to leave your motorcycle at the dealership and pick it up at a later date. Ask your dealer about your motorcycle's down time, as he may be able to perform the recall service while you wait.

Continued →

Remember that your Suzuki dealer has specific and complete instructions regarding this recall service. Call your dealer if you have any questions. If you have any difficulty having the recall service performed to your motorcycle you may contact American Suzuki Customer Service Department for assistance at 714-996-7040; ext. 660.

If you believe that (1) Suzuki or your Suzuki dealer has failed to or is unable to perform the recall service without charge, or (2) you believe Suzuki has failed to or is unable to perform the recall service to your vehicle within 60 days after you first brought your vehicle to your Suzuki dealer after July 13, 1998, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll free Auto Safety Hotline at (800) 424-9393 (Washington DC area residents may call 366-0123).

If you no longer own a GSX-R600V, GSX-R750T or GSX-R750V or never owned one, please fill out and mail the enclosed postage paid pre-addressed reply card. If you have sold your GSX-R, please fill in the name and address of the person to whom you sold your motorcycle. This will help us notify the new owner about this recall campaign.

We thank you for your prompt attention to completing this recall service on your Suzuki motorcycle. We apologize for any inconvenience this recall campaign causes you. Your safety, satisfaction and riding pleasure are priorities for Suzuki.

Sincerely,

American Suzuki Motor Corporation



AMERICAN SUZUKI MOTOR CORPORATION

June 29, 1998

RECEIVED

93 JUL -5 PM 1:27

OFFICE
DEFECTS INVESTIGATION

Mr. Kenneth N. Weinstein
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 7th Street, S.W.
Washington, D.C. 20590

Dear Mr. Weinstein:

Subject: Recall No. 98V-133

Enclosed are the following items relating to the subject recall campaign:

- (1) copies of the final dealer notification letter and owner notification letter for GSX-R600 and GSX-R750 models.
- (2) copies of the final dealer notification letter and owner notification letter for TL1000S models.
- (3) the mailing envelope used for the owner notification letters.

Please contact me if you have any questions concerning this matter.

Sincerely,

AMERICAN SUZUKI MOTOR CORPORATION

Kenneth M. Bush
Regulations Manager
Government Relations Department



AMERICAN SUZUKI MOTOR CORPORATION
3251 E. Imperial Highway, P.O. Box 1100
Brea, CA 92622-1100

"SAFETY RECALL NOTICE"



AMERICAN SUZUKI MOTOR CORPORATION
MOTORCYCLE

June 29, 1998

SAFETY RECALL NOTICE

GSX-R600V, GSX-R750T & GSX-R750V

FUEL PUMP GASKET

Dear Suzuki Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 1996 GSX-R750T, 1997 GSX-R600V and 1997 GSX-R750V model motorcycles. Suzuki Motor Corporation is conducting a recall campaign for these motorcycles. According to our records, you are the owner of one of these motorcycles.

Suzuki Motor Corporation has determined that the gasket between the fuel tank and the fuel pump mounting plate can lose its ability to provide a tight seal, allowing fuel to drip from the gasket. In the presence of an ignition source, leaked fuel can cause a fire. Fire can cause personal injury or death, property damage, or damage to the motorcycle.

Your authorized Suzuki dealer will replace the fuel pump gasket of your motorcycle's fuel tank with a redesigned version. This repair will be done at no cost to you for parts and labor.

▲ WARNING

STORING A MOTORCYCLE WITH DRIPPING GASOLINE IN AN AREA WITH AN IGNITION SOURCE CAN LEAD TO A FIRE.

- Move your motorcycle to a well-ventilated area away from flame, sparks and other potential ignition sources. Potential fire ignition sources include furnaces, water heaters, clothes washers and dryers, and other electrical appliances and power outlets.
- Inspect your motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline. Begin your inspection at the rear underside of the fuel tank. This is where the fuel pump is mounted into the fuel tank.
- If there is any evidence of gasoline dripping, seeping, or the smell of gasoline, contact your authorized Suzuki dealer to have the fuel drained from your motorcycle at the earliest opportunity.
- Whether the tank is leaking or not, store your motorcycle in a well-ventilated secure area without potential ignition sources.
- Under some conditions, leaking may occur without prior warning.
- Gasoline is flammable, hazardous and toxic. Keep children and pets away from your motorcycle.

DO NOT TIGHTEN THE FUEL PUMP MOUNTING BOLTS. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, WILL INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

Continued →

▲ WARNING

RIDING A MOTORCYCLE WITH DRIPPING GASOLINE CAN LEAD TO A FIRE IF AN IGNITION SOURCE IS PRESENT.

UNDER SOME CONDITIONS, LEAKING MAY OCCUR WITHOUT PRIOR WARNING. SUZUKI RECOMMENDS THAT YOU DO NOT RIDE YOUR MOTORCYCLE UNTIL THE RECALL SERVICE HAS BEEN PERFORMED.

- Inspect your motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline.
- Do not ride your motorcycle if there is any evidence of gasoline dripping or seeping, or the smell of gasoline. Contact your authorized Suzuki dealer to have the fuel drained from your motorcycle at the earliest opportunity. Store your motorcycle as outlined on the previous page.
- If there is no evidence of gasoline dripping or seeping, and there is no smell of gasoline, you can elect to ride your motorcycle to your dealer for the recall service. Have the recall service performed as soon as possible.

DO NOT TIGHTEN THE FUEL PUMP MOUNTING BOLTS. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, WILL INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

TAKE THE MOTORCYCLE TO YOUR DEALER:

If there is any evidence of gasoline dripping or seeping, transport your motorcycle to your authorized Suzuki dealer using an open trailer or truck. Do not use an enclosed vehicle, such as a van, since gasoline fumes are hazardous and toxic. Take care securing and protecting your motorcycle for transportation. Suzuki cannot be responsible for damage caused by improper transportation methods.

If you cannot arrange for transportation of your motorcycle or want the fuel drained from your motorcycle, contact the service manager or owner of your authorized Suzuki dealership for assistance. Your Suzuki dealer may be able to provide assistance in draining the fuel or transporting your motorcycle to the dealership for the recall service if you have no method to transport the motorcycle yourself.

If there is no evidence of gasoline dripping or seeping, and there is no smell of gasoline, you can elect to ride your motorcycle to your dealer for the recall service.

PARTS & REPAIR INFORMATION:

Your Suzuki dealer will need to order recall service parts for your motorcycle. Call your Suzuki dealer to schedule an appointment for the recall service. Your dealer can then place the order for your recall service parts. The earliest date parts can be at your Suzuki dealer is July 13, 1998. Suzuki anticipates all parts will be shipped by August 15, 1998. If you cannot contact the Suzuki dealer who sold you your motorcycle, call toll free 1-800-255-2550 for your nearest Suzuki motorcycle dealer.

It will take your dealer about an hour to drain the fuel tank and install the redesigned fuel pump gasket. Because of the time required to do this type of repair, in most instances you will need to leave your motorcycle at the dealership and pick it up at a later date. Ask your dealer about your motorcycle's down time, as he may be able to perform the recall service while you wait.

Continued →

Remember that your Suzuki dealer has specific and complete instructions regarding this recall service. Call your dealer if you have any questions. If you have any difficulty having the recall service performed to your motorcycle you may contact American Suzuki Customer Service Department for assistance at 714-996-7040, ext. 660.

If you believe that (1) Suzuki or your Suzuki dealer has failed to or is unable to perform the recall service without charge, or (2) you believe Suzuki has failed to or is unable to perform the recall service to your vehicle within 60 days after you first brought your vehicle to your Suzuki dealer after July 13, 1998, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll free Auto Safety Hotline at (800) 424-9393 (Washington DC area residents may call 366-0123).

If you no longer own a GSX-R600V, GSX-R750T or GSX-R750V or never owned one, please fill out and mail the enclosed postage paid pre-addressed reply card. If you have sold your GSX-R, please fill in the name and address of the person to whom you sold your motorcycle. This will help us notify the new owner about this recall campaign.

We thank you for your prompt attention to completing this recall service on your Suzuki motorcycle. We apologize for any inconvenience this recall campaign causes you. Your safety, satisfaction and riding pleasure are priorities for Suzuki.

Sincerely,

American Suzuki Motor Corporation



AMERICAN SUZUKI MOTOR CORPORATION
MOTORCYCLE

June 29, 1998

SAFETY RECALL NOTICE TL1000SV & TL1000SW FUEL PUMP GASKET & FUEL TANK

Dear Suzuki Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 1997 TL1000SV and 1998 TL1000SW model motorcycles. Suzuki Motor Corporation is conducting a recall campaign for these motorcycles. According to our records, you are the owner of one of these motorcycles.

Suzuki Motor Corporation has determined that the gasket between the fuel tank and the fuel pump mounting plate can lose its ability to provide a tight seal, allowing fuel to drip from the gasket. In the presence of an ignition source, leaked fuel can cause a fire. Fire can cause personal injury or death, property damage, or damage to the motorcycle.

Your authorized Suzuki dealer will replace the fuel pump gasket and fuel tank of your motorcycle with redesigned parts. This recall service will be done at no cost to you for parts and labor.

▲ WARNING

STORING A MOTORCYCLE WITH DRIPPING GASOLINE IN AN AREA WITH AN IGNITION SOURCE CAN LEAD TO A FIRE.

- Move your motorcycle to a well-ventilated area away from flame, sparks and other potential ignition sources. Potential fire ignition sources include furnaces, water heaters, clothes washers and dryers, and other electrical appliances and power outlets.
- Inspect your motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline. Begin your inspection at the rear underside of the fuel tank. This is where the fuel pump is mounted into the fuel tank.
- If there is any evidence of gasoline dripping, seeping, or the smell of gasoline, contact your authorized Suzuki dealer to have the fuel drained from your motorcycle at the earliest opportunity.
- Whether the tank is leaking or not, store your motorcycle in a well-ventilated secure area without potential ignition sources.
- Under some conditions, leaking may occur without prior warning.
- Gasoline is flammable, hazardous and toxic. Keep children and pets away from your motorcycle.

DO NOT TIGHTEN THE FUEL PUMP MOUNTING BOLTS. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, WILL INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

Continued →

▲ WARNING

RIDING A MOTORCYCLE WITH DRIPPING GASOLINE CAN LEAD TO A FIRE IF AN IGNITION SOURCE IS PRESENT.

UNDER SOME CONDITIONS, LEAKING MAY OCCUR WITHOUT PRIOR WARNING. SUZUKI RECOMMENDS THAT YOU DO NOT RIDE YOUR MOTORCYCLE UNTIL THE RECALL SERVICE HAS BEEN PERFORMED.

- Inspect your motorcycle for any signs of dripping or seeping gasoline, or the smell of gasoline.
- Do not ride your motorcycle if there is any evidence of gasoline dripping or seeping, or the smell of gasoline. Contact your authorized Suzuki dealer to have the fuel drained from your motorcycle at the earliest opportunity. Store your motorcycle as outlined on the previous page.
- If there is no evidence of gasoline dripping or seeping, and there is no smell of gasoline, you can elect to ride your motorcycle to your dealer for the recall service. Have the recall service performed as soon as possible.

DO NOT TIGHTEN THE FUEL PUMP MOUNTING BOLTS. THESE ARE LOW-TORQUE BOLTS THAT MUST BE TIGHTENED IN A SPECIFIC SEQUENCE. OVERTIGHTENING THE BOLTS, OR TIGHTENING THEM IN THE WRONG SEQUENCE, WILL INCREASE THE POSSIBILITY OF FUEL LEAKAGE.

TAKE THE MOTORCYCLE TO YOUR DEALER:

If there is any evidence of gasoline dripping or seeping, transport your motorcycle to your authorized Suzuki dealer using an open trailer or truck. Do not use an enclosed vehicle, such as a van, since gasoline fumes are hazardous and toxic. Take care securing and protecting your motorcycle for transportation. Suzuki cannot be responsible for damage caused by improper transportation methods.

If you cannot arrange for transportation of your motorcycle or want the fuel drained from your motorcycle, contact the service manager or owner of your authorized Suzuki dealership for assistance. Your Suzuki dealer may be able to provide assistance in draining the fuel or transporting your motorcycle to the dealership for the recall service if you have no method to transport the motorcycle yourself.

If there is no evidence of gasoline dripping or seeping, and there is no smell of gasoline, you can elect to ride your motorcycle to your dealer for the recall service.

PARTS & REPAIR INFORMATION:

Your Suzuki dealer will need to order recall service parts for your motorcycle. Call your Suzuki dealer to schedule an appointment for the recall service. Your dealer can then place the order for your recall service parts. The earliest date parts can be at your Suzuki dealer is July 13, 1998. Suzuki anticipates all parts will be shipped by August 15, 1998. If you cannot contact the Suzuki dealer who sold you your motorcycle, call toll free 1-800-255-2550 for your nearest Suzuki motorcycle dealer.

It will take your dealer about two hours to drain the fuel tank and install the redesigned parts. Because of the time required to do this type of repair, in most instances you will need to leave your motorcycle at the dealership and pick it up at a later date.

Remember that your Suzuki dealer has specific and complete instructions regarding this recall service. Call your dealer if you have any questions. If you have any difficulty having the recall service performed to your motorcycle you may contact American Suzuki Customer Service Department for assistance at 714-996-7040, ext. 860.

Continued →

If you believe that (1) Suzuki or your Suzuki dealer has failed to or is unable to perform the recall service without charge, or (2) you believe Suzuki has failed to or is unable to perform the recall service to your vehicle within 60 days after you first brought your vehicle to your Suzuki dealer after July 13, 1998, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll free Auto Safety Hotline at (800) 424-9393 (Washington DC area residents may call 366-0123).

If you no longer own a TL1000S or never owned one, please fill out and mail the enclosed postage paid pre-addressed reply card. If you sold your TL1000S, please fill in the name and address of the person to whom you sold your motorcycle. This will help us notify the new owner about this recall campaign.

We thank you for your prompt attention to completing this recall service on your Suzuki motorcycle. We apologize for any inconvenience this recall campaign causes you. We know this may not be the first time you have had to bring your TL1000S to your dealer for a modification or repair. Please accept our apologies for this inconvenience. Your safety, satisfaction and riding pleasure are priorities for Suzuki.

Sincerely,

American Suzuki Motor Corporation

RECALL CAMPAIGNS

NAME OF MANUFACTURER : SUZUKI

SUBJECT OF RECALL : FUEL TANK/FUEL PUMP GASKET

RECALL CAMPAIGN NUMBER : 98V-133

ACTION THAT INFLUENCED RECALL

MANUFACTURED INFLUENCED

ODI INFLUENCED:

ACTION NO. : FE98-028

DED INVESTIGATOR : T. DRONEBURG

RAD INVESTIGATOR :

OVSC INFLUENCED:

ACTION NO. :

OVSC INVESTIGATOR :



AMERICAN SUZUKI MOTOR CORPORATION

June 19, 1998

RECEIVED

98 JUN 24 PM 2:00

OFFICE
DEFECTS INVESTIGATION

Mr. Kenneth N. Weinstein
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 7th Street, S.W.
Washington, D.C. 20590

98V-133 (91)

Dear Mr. Weinstein:

The following information is submitted in accordance with the defect reporting regulations in Title 49 of the Code of Federal Regulations, Part 573.

1. Name of Manufacturer and Importers

Manufacturer: Suzuki Motor Corporation

Importers: American Suzuki Motor Corporation (Mainland US)
Montgomery Motors, Ltd. (Hawaii)
Panorama Motors Inc. (Puerto Rico)

2. Identification of Motor Vehicles Potentially Involved

All 1996 and 1997 Suzuki GSX-R750 motorcycles, all 1997 GSX-R600 motorcycles, and all 1997 and 1998 TL1000S motorcycles. Refer to the attached table for details.

3. Total Number of Motor Vehicles Involved

Refer to the attached table.

4. Percentage of Motor Vehicles Estimated to Contain the Defect

100%

5. Description of Defect

The gasket between the fuel tank and the fuel pump mounting plate can lose its ability to provide a tight seal, allowing fuel to drip from the gasket. In the presence of an ignition source, leaked fuel can cause a fire.

Suzuki has received no reports of accidents, injuries, or fires associated with the reported defect.

6. Chronology of Principal Events

- March 1998 - American Suzuki obtained a customer fuel tank that evidenced fuel dripping. This resulted in ASMC collecting additional tanks for inspection.
- April 1998 - Suzuki Motor Corporation initiated an investigation.
- April-May 1998 - American Suzuki noted an increase in the number of customer complaints concerning fuel tank leakage.

7. Description of Corrective Action

Suzuki will conduct a safety-related recall campaign to install a redesigned fuel pump gasket on affected motorcycles. For TL1000S motorcycles, Suzuki will also replace the fuel tank with a redesigned tank that incorporates a different tank mounting system. American Suzuki currently anticipates that it will notify owners in the mainland U.S. during the week of June 29, 1998.

8. Copy of Notices

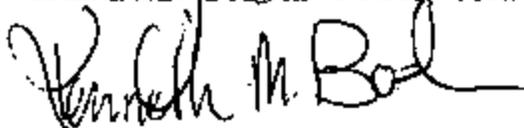
These will be furnished to NHTSA when they are finalized.

9. Suzuki Campaign Number

2032 - GSX-R600, GSX-R750
2033 - TL1000S

Sincerely,

AMERICAN SUZUKI MOTOR CORPORATION



Kenneth M. Bush
Regulations Manager
Government Relations Department

Attachment
Suzuki Part 573 Report
June 19, 1998

SAV-133 (3)

Identification of Affected Motorcycles
By Make, Model, Model Year, and Inclusive Dates of Manufacture

MAKE & MODEL	MODEL YEAR	INCLUSIVE DATES OF MANUFACTURE	TOTAL NO. OF UNITS
SUZUKI GSX-R750	1996	9/95 - 5/96	4,338
	1997	7/96 - 4/97	4,824
SUZUKI GSX-R600	1997	10/96 - 7/97	4,589
SUZUKI TL1000S	1997	1/97 - 5/97	2,961
	1998	7/97 - 3/98	295
GRAND TOTAL			17,007