

January 16, 2002

Occupant Safety Systems
4505 West 28 Mile Road
Washington, MI 48094
Tel 810.781.7200
Fax 810.781.8010

TRW

Kelly Schuller
NHTSA - NSA-11
Office of Defects Investigations
400 Seventh Street, Southwest
Washington D.C. 20590

Dear Ms. Schuller:

Per our conversation this morning, attached is a copy of the owner notification and reply card that was sent to vehicle owners on December 21, 2001 for issue 01E-017. As we discussed, the notification by both TRW and Ford Motor Company.

To date, we have received responses from six owners and are working with Ford dealers to coordinate the repairs. Ms. Eleni Rzedko (586.786.7162) is helping administer the field action at TRW. Per regulations, we will be submitting a first quarterly report for the issue at the end of this month. Please call Eleni or me if you have any questions or concerns.

Best Regards,

Bill Forbes
Manager, Product Assurance

cc: Eleni Rzedko
Jim Mulhern



Dear Ford Customer,

This recall notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For Recall: TRW Vehicle Safety Systems Inc. ("TRW"), a supplier to Ford Motor Company, has determined that a potential noncompliance may exist in certain 2001 model year Ford F650 and F750 model vehicles equipped with a right hand air ride seat. Testing has found that after extensive use, the front passenger-side seat belt retractor may not lock up as quickly as required under the federal motor vehicle safety standards of the National Traffic and Motor Vehicle Safety Act. In the event of an accident, the restraint system may not provide the designed level of occupant protection, increasing the risk of personal injury.

What Will Be Done: TRW will make arrangements with the Ford dealer of your choice to install a new seat belt assembly in your vehicle at no cost to you. If it is not possible to have the service done at a Ford dealer, TRW will work with you to make alternate arrangements for the repair to be made.

How Long Will The Repair Take: The length of time required to perform this service correction is approximately 60 minutes. Additional time may be required to schedule and process your vehicle. When scheduling your appointment you may want to ask how much additional time will be needed to schedule, process, and repair your vehicle.

What You Should Do: Until the repair takes place, you should continue to use the right hand seating position with the seat belt. It will still provide significant occupant restraint.

Contacting TRW: Return the enclosed postage paid card to TRW or call collect 1-586-786-7162 to have TRW make arrangements for the repair at a Ford dealer of your choice. Because this is a supplier initiated recall, contact TRW first; do not contact your Ford dealer directly. A TRW representative will work with you and your Ford dealer to schedule the repair at your convenience. Required parts for this correction will be provided to your Ford dealer through TRW.

If, after contacting TRW, you are not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may want to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1-888-327-4236.

Customer Reply Card: The attached customer reply card identifies your vehicle. Returning this card to TRW will assist in making the necessary repair in the shortest possible time. If you no longer own this vehicle, please let us know by completing the card and mailing it to us in the postage paid envelope.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely,

Bill Forbes
Product Assurance Manager, TRW Vehicle Safety Systems



TRW Automotive
Occupant Safety Systems
4505 W. 26 Mile Rd.

December 21, 2001

Your vehicle is involved in National Highway Traffic Safety Administration recall 01E017000.

Our records indicate that you are the owner of a Ford F650 / F750 Ford truck.
Vin # _____

Please call TRW collect at 586-786-7162 or complete this reply form with the requested information and return it in the postage paid envelope provided.

TRW will then make arrangements for the repair at the dealership of your choice at no cost to you. TRW will notify you when you may contact the dealer to make your appointment.

If you no longer own the vehicle check the box at bottom of page and complete owner information only.

Preferred Dealer information

Name: _____

Address: _____

City, State, Zip: _____

Phone number: _____

Owner information

Name: _____

Address: _____

City, State, Zip: _____

Daytime phone number: _____

