

**DAIMLERCHRYSLER**

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**OFFICE OF DEFECTS  
INVESTIGATION**

**DaimlerChrysler Corporation**

**Stephan J. Speth**

**Director**

**Vehicle Compliance & Safety Affairs**

**June 6, 2003**

**Mr. Kenneth N. Weinstein  
Associate Administrator, Safety Assurance  
National Highway Traffic Safety Administration  
400 Seventh Street, S.W.  
Washington, D.C. 20590**

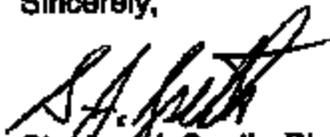
**Dear Mr. Weinstein:**

**Reference: NHTSA Identification Number 03V-035**

**Enclosed is a representative copy of an additional communication relating to the 1998 through 2002 model year vehicles involved in the referenced recall.**

**This completes DaimlerChrysler's package of information for this recall as required by the Defects Report Regulation.**

**Sincerely,**



**Stephan J. Speth, Director  
Vehicle Compliance and Safety Affairs**

**Enclosure: UPDATE – Safety Recall No. C04 – Driver's Seat Recliner Bolts**

**cc: K. C. DeMeter**



"Dealership Mail"  
 <QUIKCOMM@chrysler.com>  
 c.chrysler.com>

To: <John B Hunter/CTC/DCC/DCX@wkausa.chrysler.com>  
 cc:  
 Subject: UPDATE - Safety Recall #C04

06/06/2003 03:45 PM  
 Please respond to  
 QUIKCOMM

To: DLRAL1\$1 ALL DEALERS  
 DLRAL1\$3 ALL DEALERS  
 DLRAL1\$4 ALL DEALERS

From: JBEZ HUNTER, J.

Subject: UPDATE -- Safety Recall #C04

ATTENTION: Service and Parts Managers

UPDATE -- Safety Recall C04 - Driver's Seat Recliner Bolts

Involved Vehicles: 1998 - 2002 Model Year Dodge Intrepid; and  
 Chrysler Concorde, LHS and 300M (LH) Vehicles  
 Built Through April 27, 2002 (MDH 042722)

Certain 1998 and 1999 model year vehicles involved in Safety  
 Recall C04 may have adhesive on the flexshaft end that attaches  
 to the power seat recliner gearbox or motor.

It is not necessary to replace the seat adjuster assembly for  
 this condition. If a flexshaft is difficult to remove from  
 either the power seat recliner gearbox or motor, proceed as  
 follows:

1. Remove the plastic sleeve, exposing the flexshaft that is  
 adhered at one end.
2. Using a pair of locking pliers, grasp the flexshaft near the  
 recliner gearbox (or motor).
3. Firmly and sharply pull on the pliers to remove the flexshaft  
 from the gearbox (or motor).
4. If the flexshaft still can not be removed, heat the flexshaft  
 and gearbox for about 30 seconds with a heat gun. Direct  
 half of the airflow from the heat gun onto the gearbox (or  
 motor) and the other half onto the exposed flexshaft.
5. Firmly and sharply pull on the locking pliers again to remove  
 the flexshaft from the gearbox (or motor).

In addition, the time allowance to service vehicles that only  
 require recliner bolt replacement (LOP 23-C0-41-82) is being  
 raised to 0.3 hours from 0.2 hours, effective with claim  
 completion dates of June 7, 2003 and beyond.

The increased time allowance includes time to remove a broken  
 bolt from the seat back frame if necessary. Broken bolts can be  
 removed by grasping the inboard end of the bolt with pliers and  
 gradually backing the bolt out.

If you have any questions regarding this action, please contact  
 your Service and Parts District Manager.

Joseph Hilger  
 Vice President, Global Service