Customer Notification Card

Customer Campaign Notice

Dear Porsche Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Porsche AG, the manufacturer, has determined that a noncompliance relating to motor vehicle safety exists in certain model year 2002 911 GT2 (996) vehicles.

Our records indicate that you are the Owner of a Porsche 911 GT2 (996) Model Year 2002 vehicle involved in this recall campaign. The affected vehicles were not equipped with a top tether anchorage bracket as is required.

Porsche Owners who wish to use a Porsche child restraint in conjunction with the air bag deactivation device requiring a top tether in the front passenger seat cannot correctly install the child seat due to the lack of the top tether anchorage.

Also, Porsche AG concluded that an incorrect safety compliance sticker might have been affixed to the driver's door.

In order to remedy this condition, a tether anchorage bracket will be retrofitted to your vehicle. Also, if necessary, the installation of the correct safety compliance sticker on your driver's door will be completed at the same time.

You should arrange for an appointment with your Porsche dealer as soon as possible to have the required repair performed. The necessary parts and special tool to perform this recall will be available through special arrangement by the Porsche dealer of your choice. Your Porsche dealer will request this specially developed tool from Porsche Cars North America, Inc., upon your inquiry. The estimated time to perform this recall campaign is approximately two to four hours. Please allow yourself and your Porsche dealer additional time to complete the repairs.

If your Porsche dealer is unable to perform this repair within a reasonable period of time, you may call or write:

Porsche Cars North America, Inc.
980 Hammond Drive, Suite 1000
Atlanta, Georgia 30328

Attention: Customer Commitment
Telephone: 1-800 - Porsche (1 800 767-7243)

We sincerely regret any inconvenience this Customer Campaign may cause, and hope you understand our interest is performing this work promptly so that you can be satisfied with your Porsche automobile. There are no costs to you and the repair is free of charge. Please accept our apologies for this unplanned service visit.

Sincerely,

Porsche Cars North America, Inc.

If you no longer own this automobile or your address is different from that shown below, please complete this postage pre-paid card, detach and return. Thank you for your assistance.

☐ My correct address is: or ☐ I sold this vehicle to:

Last Name First Name Initial

Number Street

City State Zip Code

☐ Vehicle totaled/scrapped
☐ Vehicle reported stolen
☐ Vehicle has been reported:

Month Day Year

Please print and give complete information.

Recall A303

Vehicle Identification Number

Thank you for your reply.

A child seat tether anchorage will be retrofitted.

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