



<Customer>
<Chief or attention if known>
<Customer Address>
<City>, <St> <Zip>

February 24, 2003

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Pierce Manufacturing has decided that a defect which relates to motor vehicle safety exists in certain Pierce apparatus equipped with Harrison Hydra-Gen generators manufactured by Harrison from July 2002 through January 2003.

It has been determined that the tubing connecting the soft start to the generator pump can break away from the fitting and spray hydraulic fluid onto the exhaust causing a fire that could endanger people in the vicinity, the vehicle itself and nearby property. There would be no fore-warning to the failure described.

The Harrison Hydra-Gen models recalled are XD1R0-02/02, XD1R0-03/02 and XD1R0-05/03. Only pumps with the "soft start" system are affected. A soft start is a system designed to reduce the initial surge of engaging the generator by building hydraulic pressure and engaging the generator drive gradually.

There is no action the operator can take to avoid the possibility of failure other than to immediately take the vehicle out of service pending serial number identification of the generator pump. Harrison has been notified of the name, location and contact information for each affected truck, and should have contacted you by the receipt of this notice.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. If you have questions regarding this matter, please contact your Pierce dealer, or call Pierce Customer Service toll-free at 1-888 974-3723

If we fail or are unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

Or, call the toll-free Auto Safety Hotline at 1-888-327-4236

Sincerely,

Pierce Manufacturing
Tom Van Susteren