

**GM SERVICE AND PARTS OPERATIONS  
DCS1029  
URGENT - DISTRIBUTE IMMEDIATELY**

**DATE:** March 28, 2003

**SUBJECT:** Upcoming Safety Recall  
Front Safety Belt Buckles

**MODELS:** 2003 Chevrolet Express  
2003 GMC Savana  
(GVW Less Than 8,500 Lbs.)

**TO:** All Chevrolet and GMC Dealers

**ATTENTION:** Dealer Operator, General Manager, Sales  
Manager, Service Manager and Parts Manager

*OBV-050*

Based on information from the NHTSA web site, the media may report that a safety recall is to be announced involving certain 2003 model year Chevrolet Express and GMC Savana vehicles with a Gross Vehicle Weight (GVW) less than 8,500 pounds.

The condition is that during a vehicle crash sufficient enough to deploy the safety belt pretensioner, the front safety belt buckles in some of these vehicles may not release after the vehicle crash, or alternately may eject the safety belt latch during the vehicle crash, resulting in increased risk of personal injury. To correct this condition, dealers will replace the front driver and passenger side safety belt buckle when the recall is announced.

Approximately 21,000 vehicles are involved. GM is currently in the process of obtaining parts from the supplier and we plan to begin this product safety recall in early June 2003.

All involved dealers will be notified via Dealer World/GM Messenger on the day that the recall bulletin is mailed. Customer notification letters will be mailed one week later.

**END OF MESSAGE  
GM SERVICE AND PARTS OPERATIONS**