

**** ADVANCE TECHNICAL INFORMATION NOTICE ****

DATE: January 28, 2003
TO: Mitsubishi Motors U.S. Retailers
Mitsubishi Motors Service Managers
FROM: Rich Donnelson, Director, Service and Product Support
RE: 2003 Outlander Throttle Icing Safety Recall
ATIN NO. ATIN-03-13-001

03V-028

PURPOSE

Mitsubishi Motors North America, Inc. (MMNA) is launching a safety recall campaign for **2003 Outlander models produced before 1/30/03**. Recall bulletin SR-03-001 will be available on MEDIC and the Mitsubishi/Diamond Dealer Link on Wednesday, January 29. Paper copies of the recall bulletin will be mailed via Federal Express to all retailers on Thursday, January 30.

MMNA is voluntarily recalling certain 2003 Outlanders for a possible throttle icing condition in low ambient temperatures. In extremely low temperatures, ice can build up inside the engine throttle valve, and may cause the accelerator pedal to stick or not to return to idle after accelerating. This condition can be eliminated by reprogramming the software parameters for EGR control in the PCM as described in SR-03-001. ROM data for the reprogramming will be available Wednesday morning on MEDIC. Reprogramming ROM packs will be sent via Federal Express to all non-MEDIC retailers on Wednesday for Thursday arrival.

EFFECTIVE IMMEDIATELY, AFFECTED VEHICLES IN RETAILER STOCK MUST BE INSPECTED/REPAIRED BEFORE THE VEHICLE IS SOLD. Affected vehicles may also be in transit to your dealership; all vehicles produced before January 30, 2003 must be checked on the Warranty Super Screen to determine whether this reprogramming has been completed. Retailers must check all their inventory vehicles' VINs on the Warranty Super Screen to verify whether the vehicle is an affected VIN for this recall campaign.

If an Outlander is involved in any retailer vehicle trade, be sure to check the Warranty Super Screen to determine whether this recall has been performed on the vehicle.

CUSTOMER NOTIFICATION

1. A letter will be sent on Wednesday, January 29th and Thursday, January 30th to all owners of affected vehicles, telling them to bring their vehicle to their Mitsubishi Motors retailer to have the PCM reprogrammed. There is no charge to the customer for this repair. A copy of the customer letter appears in SR-03-001.
2. In addition, Customer Connections will call all Outlander customers in the following states, since due to the weather forecast it is more likely that this condition will exist in their climates. This call will inform the customer of the recall and emphasize proper warm-up of the vehicle in extreme cold temperatures, until they have the recall repair performed at their Mitsubishi retailer.

States: Alaska, Connecticut, Maine, Michigan, Minnesota, North Dakota, New Hampshire, New York, Pennsylvania, Vermont, Wisconsin

**** TECHNICAL INFORMATION NOTICE ****

DATE: January 29, 2003
TO: Mitsubishi Motors U.S. Retailers
Mitsubishi Motors Service Managers
FROM: Rich Donnelson, Director, Service and Product Support
RE: Adapter Tool and Reprogramming Labels for Outlander Recall
TIN NO. TIN-03-13-002

03V-028

PURPOSE

You should have received the announcement today regarding the Outlander Safety recall. We have received some calls regarding some of the support items required to reprogram the vehicles.

13 Pin Adapter Tool: Adapter tool MB991855 (MUT-II 13-pin adapter) is required in order to reprogram the PCM on Outlander vehicles as described in safety recall bulletin SR-03-001.



This tool was sent to all dealers on January 16, 2003, along with TSB-01-13-001 and three other TSBs. The adapter tool and TSBs were packaged in a 15 x 9" brown box. If you cannot locate this shipment and need to order an adapter tool, call Standard Register at 1-877-227-6115, option 1.

2: Engine Compartment Label: If you need additional "Engine Compartment" labels (underhood reprogramming labels), they are available from your facing PDC. Order part number **MSSF-024G-00**. (The p/n listed in the printed safety recall bulletin is an old p/n, but it supercedes to the new p/n in the parts ordering system). These items can be SHO'd if you need them overnight.