



AMERICAN SUZUKI MOTOR CORPORATION

SAFETY RECALL CAMPAIGN

Follow-Up Notification

ALL 2005 AND CERTAIN 2006 VL800/T/Z BOULEVARD C50/T & VZ800 BOULEVARD M50 MOTORCYCLES IGNITION SWITCH INSPECTION/REPLACEMENT

Dear Suzuki Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. In January of 2006, owners of 2005 and certain 2006 VL800 and VZ800 motorcycles were notified of a safety recall affecting the ignition switch on these models. As of the date of this reminder notification our records indicate that this safety campaign has not been completed on your motorcycle.

To ensure continued safe and reliable operation of your Suzuki motorcycle; it is recommended that you contact your local Suzuki dealer as soon as possible to make an appointment to have this recall service completed.

What is the reason for this notice?

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 2005 and certain 2006 model year VL800/T/Z C50/T and VZ800 M50 motorcycles. Suzuki Motor Corporation is conducting a voluntary Safety Recall Campaign.

What is the problem?

The ignition switch wiring harness may have been improperly routed at the time of production. If the wiring harness is not routed properly, it can rub against the clutch cable/throttle cable. Continued rubbing may eventually lead to a short circuit which may cause the engine to stall and/or the lights to go out. If the engine stalls, you may be unable to restart it. If this happens, it will increase the chance you could be in a crash resulting in serious injury or death.

SUZUKI STRONGLY RECOMMENDS THAT YOU DO NOT RIDE YOUR AFFECTED 2005 OR 2006 VL800/T/Z BOULEVARD C50/T OR VZ800 BOULEVARD M50 MOTORCYCLE UNTIL THE IGNITION SWITCH INSPECTION/REPLACEMENT HAS BEEN COMPLETED

To minimize the risk of injury or death, do not ride, or allow anyone else to ride, your 2005 or 2006 model year VL800/T/Z C50/T and VZ800 M50 until a Suzuki dealer has completed the recall service.

What is Suzuki doing to solve the problem?

The repair consists of thoroughly inspecting and re-routing the ignition switch wiring harness. If damage has occurred from rubbing, Suzuki will replace the lock set including the ignition switch along with the clutch cable/throttle cable if necessary. Repair time is approximately 1 hour and will be performed at no cost to you for parts or labor.

How do I receive the fastest possible service?

Suzuki understands that your riding time is precious. Our suggestion is to work closely with your authorized dealer to get the recall service scheduled and performed on your motorcycle as quickly as possible. Schedule an appointment for the recall service to be performed. Parts are currently available. It will be necessary for your dealer to order the parts. It may be necessary to leave your motorcycle with the dealer overnight, so check with your dealer.

When you pick up your repaired motorcycle, please allow a few extra minutes for your dealer to prepare and complete the necessary warranty paperwork with you.

If you have special circumstances, discuss them with your Suzuki dealer. Suzuki understands that some customers may have difficult circumstances to overcome in bringing their motorcycle to the dealership for repair. We have asked your Suzuki dealer to work closely and flexibly with you to arrange alternative, but reasonable solutions for your special requests. Please remember however, that each dealership has its own limitations in providing special

assistance due to staff size, available time and dealership location. Your dealer can also consult with Suzuki on other alternatives.

Questions & Answers

Your Suzuki dealer has been provided specific and complete instructions regarding this recall service. Please call your dealer if you have any questions. Your local Suzuki dealer can provide the fastest responses to your questions or concerns about the recall service. Your dealer can also contact Suzuki on your behalf if you have a unique question or concern.

If you have difficulty having the recall service performed on your motorcycle you may contact the American Suzuki Customer Service Department for assistance at 714-572-1490. You will need to have your Vehicle Identification Number ready when calling.

If you believe that (1) Suzuki or your Suzuki dealer has failed to or is unable to perform the recall service without charge, or (2) you believe Suzuki has failed to or is unable to perform the recall procedure to your vehicle within 60 days after you first brought your vehicle to your Suzuki dealer after January 6, 2006 you may submit a complaint to the Administrator, National Highway Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to

<http://www.safercar.gov>.

Locating an alternate dealer

Suzuki dealers can be located on the internet at www.suzukicycles.com or by calling 1(800) 828-7433.

Customer Reimbursement

If your motorcycle is included in the recall and you have paid for the repair or replacement of the ignition switch, you may be eligible for full or partial reimbursement. Please note the following for which Suzuki may exclude reimbursement:

- Only repairs that are the subject of the safety recall are reimbursable. Additional expenses such as towing, rental, accommodations, damage repairs, etc will not be reimbursed.
- Reimbursement may be limited to suggested list price on parts and the Suzuki published flat rate time allowance.
- Owners will not be eligible for reimbursement for any repairs performed more than 10 days after receipt of the original owner notification letter. An owner who did not receive the original owner notification letter will not be eligible for reimbursement if the expenses for repairs are performed more than 10 days after the date of this follow-up letter.
- Reimbursement claims may also be excluded when adequate documentation is not submitted by the claimant. Your authorized Suzuki dealer will request an original or copy of your receipt for the recall repair or replacement, and your owner notification letter.

To obtain information or request reimbursement, contact your Suzuki dealer or the American Suzuki Motor Corporation, Motorcycle Customer Service Department, PO Box 1100, Brea, CA 92822-1100, or call (714) 572-1490. You will need to have your Vehicle Identification Number ready when calling.

We thank you for your prompt attention to completing this recall service on your Suzuki motorcycle. We apologize for any inconvenience this campaign causes you. Your safety, satisfaction and riding enjoyment are priorities for Suzuki.

Sincerely,

American Suzuki Motor Corporation